



2021 Area Plan Program Module Update

AREA AGENCY ON AGING OF PALM BEACH/TREASURE COAST, INC.

PSA: __9__

For the Period January 1, 2020 - December 31, 2022

Submitted September, 2020

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Funds Administered and Bid Cycles

The following funds are administered by Area Agency on Aging of Palm Beach/Treasure Coast, Inc. for PSA 9. The current and anticipated Bid Cycles are provided for those programs that are administered through competitively procured subcontracts.

Funds Administered			Current Bid Cycle		Anticipated Bid Cycle	
			Published	Current Year of Cycle	Ant. Pub.	Ant. Award
Older Americans Act (OAA)	III B	<input checked="" type="checkbox"/>	06/15	5	06/21	09/21
	III C.I	<input checked="" type="checkbox"/>	06/15	5	06/21	09/21
	III C.II	<input checked="" type="checkbox"/>	06/15	5	06/21	09/21
	III D	<input checked="" type="checkbox"/>	06/15	5	06/21	09/21
	III E	<input checked="" type="checkbox"/>	06/15	5	06/21	09/21
	Families First Act*	<input checked="" type="checkbox"/>				
	CARES Act*	<input checked="" type="checkbox"/>				
	VII*	<input checked="" type="checkbox"/>				
General Revenue	ADI	<input checked="" type="checkbox"/>	10/14	6	11/20	01/21
	CCE	<input checked="" type="checkbox"/>	10/14	6	11/20	01/21
	HCE	<input checked="" type="checkbox"/>	10/14	6	11/20	01/21
Other	ADRC*	<input checked="" type="checkbox"/>				
	ADRC CARES Act*	<input checked="" type="checkbox"/>				
	AoA Grants	<input type="checkbox"/>				
	EHEAP*	<input checked="" type="checkbox"/>				
	EHEAP CARES Act*	<input checked="" type="checkbox"/>				
	LSP*	<input checked="" type="checkbox"/>				
	NSIP*	<input checked="" type="checkbox"/>				
	RELIEF*	<input checked="" type="checkbox"/>				
	SHINE*	<input checked="" type="checkbox"/>				
	USDA*	<input checked="" type="checkbox"/>				

* This fund does not have an associated Bid Cycle.

Program and Contract Module Certification

AREA AGENCY ON AGING (AAA) INFORMATION:

Legal Name of Agency: Area Agency on Aging of Palm Beach/Treasure Coast, Inc.

Mailing Address: 4400 N. Congress Avenue, West Palm Beach, Florida 33407

Telephone: (561) 684- 5885 FEDERAL ID NUMBER: 65-0087858

CERTIFICATION BY BOARD PRESIDENT, ADVISORY COUNCIL CHAIR, AAA DIRECTOR:

I hereby certify that the attached documents:

- ☒ Reflect input from a cross section of service providers, consumers, and caregivers who are representative of all areas and culturally diverse populations of the Planning and Service Area (PSA).
- ☒ Incorporate the comments and recommendations of the Area Agency's Advisory Council.
- ☒ Have been reviewed and approved by the Board of Directors of the Area Agency on Aging.

Additionally:

- ☒ Signatures below indicate that both the Program Module and the Contract Module have been reviewed and approved by the respective governing bodies.

I further certify that the contents are true, accurate, and complete statements. I acknowledge that intentional misrepresentation or falsification may result in the termination of financial assistance. I have reviewed and approved this 2020-2022 Area Plan.

President, Board of Directors

Name: Colonel José R. Thomas-Richards, Ret. Signature: Colonel Jose R. Thomas-Richards, Ret.

Date: 10/2/2020

Advisory Council Chair

Name: Kelly Wilson Signature: Kelly Wilson

Date: 10/6/2020

Area Agency on Aging Executive Director

Name: Dwight Chenette Signature: Dwight D. Chenette

Date: 10/5/2020

Signing this form verifies that the Board of Directors and the Advisory Council and AAA Executive Director understand that they are responsible for the development and implementation of the plan and for ensuring compliance with Older Americans Act Section 306.

Resources Used

- | | |
|--|--|
| <input type="checkbox"/> American Community Survey | <input type="checkbox"/> American FactFinder |
| <input type="checkbox"/> AoA Special Tabulation Data 60+ | <input type="checkbox"/> BRFSS Survey Data |
| <input type="checkbox"/> Bureau of Economic and Business Research (BEBR) | <input type="checkbox"/> CIRTIS |
| <input type="checkbox"/> Economic and Demographic Research (EDR) | <input type="checkbox"/> DOH Florida Charts |
| <input type="checkbox"/> DOEA Client Satisfaction Survey | <input type="checkbox"/> DOEA County Profiles, WOW Index |
| <input type="checkbox"/> DOEA Elder Needs Index Maps | <input type="checkbox"/> NAPIS |
| <input checked="" type="checkbox"/> Targeting Data and Dashboard | <input checked="" type="checkbox"/> Targeting Performance Maps |
| <input type="checkbox"/> National Association of States United for Aging and Disability (NASUAD) | |
| <input type="checkbox"/> Assessing the Needs of Elder Floridians 2016 | |
| <input type="checkbox"/> Other (_____) | <input type="checkbox"/> Other (_____) |

2021 Area Plan Program Module Update

Performance and Targeted Outreach

Performance Analysis:

2020 TARGETING – PSA 9 – DATA FROM 2018

Area	Indicator	60+ Total Popula- tion	Populati on for Indicator	Number Served and Screened	Number Served and Screened in Category/ Indicator	Popula- tion of Indicator as Percent of Total Popula- tion	Perfor- mance	Category
Indian River	Below Poverty Level	60493	5269	887	294	9	33	SUPER Exceeds by 24%
Indian River	Low Income Minority	60493	1306	887	88	2	10	SUPER Exceeds by 8%
Indian River	Minority	60493	6746	887	178	11	20	Meets or Exceeds by 9%
Indian River	Living Alone	60493	11501	887	402	19	45	SUPER Exceeds by 26%
Indian River	Limited English Proficiency	60493	915	887	34	2	4	SUPER Exceeds by 2%
Indian River	Probable Alzheimer's Cases	60493	5786	887	152	10	17	Meets or Exceeds by 7%
Indian River	Rural	60493	2981	887	0	5	0	Does Not Meet by 5% Needs to serve at least 45 more client(s)
Martin	Below Poverty Level	59863	4177	968	206	7	21	SUPER Exceeds by 14%
Martin	Low Income Minority	59863	485	968	61	1	6	SUPER Exceeds by 5%
Martin	Minority	59863	4832	968	133	8	14	Meets or Exceeds by 6%
Martin	Living Alone	59863	12813	968	333	21	34	Standard Plus 10% over 13%

Area	Indicator	60+ Total Popula- tion	Popula- tion for Indicator	Number Served and Screened	Number Served and Screened in Category/ Indicator	Popula- tion of Indicator as Percent of Total Popula- tion	Perfor- mance	Category
Martin	Limited English Proficiency	59863	686	968	25	1	3	SUPER Exceeds by 2%
Martin	Probable Alzheimer's Cases	59863	5957	968	195	10	20	SUPER Exceeds by 10%
Martin	Rural	59863	4387	968	5	7	1	Does Not Meet by 6% Needs to serve at least 63 more client(s)
Okeechobee	Below Poverty Level	10529	1369	430	147	13	34	SUPER Exceeds by 21%
Okeechobee	Low Income Minority	10529	183	430	34	2	8	SUPER Exceeds by 6%
Okeechobee	Minority	10529	1565	430	70	15	16	Meets or Exceeds by 1%
Okeechobee	Living Alone	10529	1703	430	152	16	35	SUPER Exceeds by 19%
Okeechobee	Limited English Proficiency	10529	282	430	18	3	4	Meets or Exceeds by 1%
Okeechobee	Probable Alzheimer's Cases	10529	886	430	67	8	16	SUPER Exceeds by 8%
Okeechobee	Rural	10529	3742	430	87	36	20	Does Not Meet by 16% Needs to serve at least 68 more client(s)
Palm Beach	Below Poverty Level	426810	40454	8555	2864	9	33	SUPER Exceeds by 24%
Palm Beach	Low Income Minority	426810	16518	8555	1806	4	21	SUPER Exceeds by 17%

Area	Indicator	60+ Total Popula- tion	Popula- tion for Indicator	Number Served and Screened	Number Served and Screened in Category/ Indicator	Popula- tion of Indicator as Percent of Total Populati- on	Perfor- mance	Category
Palm Beach	Minority	426810	97132	8555	3752	23	44	Standard Plus 10% over 21%
Palm Beach	Living Alone	426810	91473	8555	3188	21	37	Standard Plus 10% over 16%
Palm Beach	Limited English Proficiency	426810	21242	8555	1705	5	20	SUPER Exceeds by 15%
Palm Beach	Probable Alzheimer's Cases	426810	43070	8555	1581	10	18	Meets or Exceeds by 8%
Palm Beach	Rural	426810	3672	8555	3	1	0	Does Not Meet by 1% Needs to serve at least 83 more client(s)
St. Lucie	Below Poverty Level	90902	9611	1710	650	11	38	SUPER Exceeds by 27%
St. Lucie	Low Income Minority	90902	3427	1710	361	4	21	SUPER Exceeds by 17%
St. Lucie	Minority	90902	21397	1710	698	24	41	Standard Plus 10% over 17%
St. Lucie	Living Alone	90902	15348	1710	657	17	38	SUPER Exceeds by 21%
St. Lucie	Limited English Proficiency	90902	2665	1710	186	3	11	SUPER Exceeds by 8%
St. Lucie	Probable Alzheimer's Cases	90902	8056	1710	299	9	17	Meets or Exceeds by 8%
St. Lucie	Rural	90902	4262	1710	23	5	1	Does Not Meet by 4% Needs to serve at least 63 more client(s)

Area	Indicator	60+ Total Popula- tion	Popula- tion for Indicator	Number Served and Screened	Number Served and Screened in Category/ Indicator	Popula- tion of Indicator as Percent of Total Popula- tion	Perfor- mance	Category
PSA 9	Below Poverty Level	648597	60880	12550	4161	9	33	SUPER Exceeds by 24%
PSA 9	Low Income Minority	648597	21919	12550	2350	3	19	SUPER Exceeds by 16%
PSA 9	Minority	648597	131672	12550	4831	20	38	Standard Plus 10% over 18%
PSA 9	Living Alone	648597	132838	12550	4732	20	38	Standard Plus 10% over 18%
PSA 9	Limited English Proficiency	648597	25790	12550	1968	4	16	SUPER Exceeds by 12%
PSA 9	Probable Alzheimer's Cases	648597	63755	12550	2294	10	18	Meets or Exceeds by 8%
PSA 9	Rural	648597	19044	12550	118	3	1	Does Not Meet by 2% Needs to serve at least 259 more client(s)

The table above shows that our PSA met, exceeded, or super-exceeded performance requirements for all indicators except for the rural population. The same is true at a county level. These indicators do not include clients whose services are reported aggregately – i.e. legal services, counseling and emergency alert response systems.

Targeted Outreach Plan:

The Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and providers' planned outreach activities at the county and PSA levels to address the identified service needs of targeted populations are listed below.

A Summary of the types of community events/activities, dates and locations, and number of anticipated participants for each county within the PSA.

In Indian River County, our contracted provider, Senior Resource Association (SRA) anticipates the following events for 2021. It is difficult to anticipate the number of participants for these events due to the COVID-19 pandemic.

- Monthly Indian River County Chamber of Commerce Networking Events (April-current virtual)
- Monthly Sebastian Chamber of Commerce Networking Events (April-current virtual)
- Monthly Main Street Vero Beach- Coffee with the Mayor City Updates (Jan- April)
- Monthly Community Service Alliance Meetings (Jan- April)
- Monthly Isles of Vero Senior Panel (Jan- March)
- Monthly IRC Veterans (all organizations) Meeting (Jan-march)
- IRC County Commission Meetings
- Diabetes Head to Toe- Health Fair (January)
- Silverstones' Valentines Seasonal Concert (February)
- Learning Alliance Book Distribution at Transit Hub (February)
- Parkinson's Awareness Conference (February)
- Day of Hope Caregiver Conference (February)
- St. Francis Manor Health & Wellness Fair (February)
- SRA March for Meals Campaign (March)
- Vista Royale Health & Business Expo (March)
- AAUW Senior Expo (March)
- Silvertones' Spring Seasonal Concert (April)
- VNA Caregiver Conference (April)
- Encompass Health Rehab Hospital Health Fair & Stroke Conference (May)
- American Red Cross Hangar Party (May)
- Salvation Army Hurricane Expo (June)
- Transit Travel Training- North County (June)
- Silvertones' Summer Concert Series
- State of The County Address (July) Virtual
- TCCH Community Health Fair (TBD)
- Symposium on Poverty, Health, & Nutrition (November)
- Sebastian Elks Holiday & Heart Health Fair (December)
- SRA Santa for Seniors Campaign (December)
- Silvertones' Winter Seasonal Concert (December)

The recent COVID 19 crisis has made it difficult to plan specific outreach events in the communities throughout Martin County. In view of these challenges, our contracted provider, Council on Aging of Martin County (COAMC) has planned two virtual events for the remainder of 2020 and an additional one in 2021:

- Sept 11, 2020: Virtual Caregiver Workshop; during this event, available services and government funded programs will be discussed, and communication with the ADRC will be encouraged for additional information and waitlist placement. An attendance of 100 persons is anticipated.
- December 2, 2020: Poinsettia Virtual Event; this event will highlight the home-delivered meal program specifically, and other available services through the government-funded program, including OAA and GR funding. We anticipate an attendance of approximately 200.
- February/2021; Sage Awards; this event will highlight all programs, services, and funding available to meet the needs of frail seniors throughout Martin County.

The attendees for each of these events reside throughout various cities /areas in Martin County. In addition to these planned events, efforts will be made to reach out to local churches, and community agency officials (in particular, the rural areas), to discuss the available programs and services available for seniors. Follow-up will include provision of flyers and brochures explaining the role of the ADRC, and the government-funded programs.

Once the Covid 19 crisis improves, additional outreach events will be planned and scheduled.

Assuming major events will be permitted in 2021, our contracted provider, Okeechobee Senior Services (OSS) will participate in the following community events:

- Okeechobee Family Health & Safety Expo (January), Agri-Civic Center, hundreds of participants
- 3rd Annual Senior Expo, (February), Okeechobee KOA Convention Center, hundreds of participants
- Fearless Caregiver Conference (September), Indian River State College– Okeechobee, 60-70 participants

Okeechobee Senior Services will also be seeking permission to post flyers, and/or establish brochure racks at some of the local RV parks, and Civic Organization facilities, with a focus on the SE area of the county along Lake Okeechobee.

In northern Palm Beach County, our contracted provider Palm Beach County Division of Senior Services (DOSS) is developing unique outreach activities for 2021 due to Covid-19 limitations:

- Monthly newsletters are being designed
- Utilizing radio and Channel 20 formats to reach seniors
- Telephone calling

- Zoom meetings with other organizations to share information.

Each quarter, in southern Palm Beach County, our contracted provider, The Volen Center, conducts training and outreach seminars at community locations. However, due the Covid-19 Pandemic guidelines, there are no active outreach events scheduled at this time. On average, The Volen Center reaches a combined 2,000 community members who are minorities, low-income minorities, and those with Limited English proficiency.

- To remain in compliance with the current health and safety guidelines currently in place due to the Covid-19 pandemic, throughout the year, The Volen Center will reach targeted communities based on their database, by sending The Volen Center Newsletter.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie, Inc. (COASL) has several activities that are anticipated in 2021:

- Spanish Lakes Health Fair (Port St. Lucie) - February , 100 participants minimally expected.
- Senior Solutions of the Treasure Coast - March, 200 participants minimally expected.
- Kings Isle Health Fair (Port St. Lucie) - April, 100 participants minimally expected.
- Treasure Coast Business Summit (Port St. Lucie) - May, 250 participants minimally expected.
- Hurricane EXPO (Port St. Lucie) June, 300 participants minimally expected.
- Unity in Our Community (Fort Pierce) July, 100 participants minimally expected.

It is challenging for Community Partners to predict dates and times of outreach in the upcoming months. COVID-19 trends will be a factor in the planning of community events and activities.

A description of strategies to address the unique needs (outside of the OAA targeting indicators) of the PSA at the county and community level (e.g. transportation for individuals in rural and/or isolated areas, access to SNAP and other food assistance for low income individuals, etc.)

In Indian River County our contracted provider, Senior Resource Association (SRA) has the following strategies to address the unique needs of the PSA at the county level.

- SRA operates the GoLine public transit system that is designed to get you where you need to go within Indian River County at no cost. Their fixed route buses provide service along 15 routes throughout Vero Beach, Sebastian, South County, Fellsmere, and Ft. Pierce. There are stops located outside all major shopping centers, grocery stores, both hospitals, Department of Children and Families, most non-profits including local shelters, Hope for Families center, The Source, Women's Refuge, United Against Poverty, to name a few. Transportation routes are continuously analyzed and revised. As for SRA's individual services they strive to keep seniors living actively in the community and are part of the Livable Indian River County Core Team to promote Age-Friendly communities.

- For those who are unable to use the fixed route system SRA also operates the Community Coach, which is a door-to-door transit system for eligible riders with no other means of transportation. Community Coach accommodates riders who use wheelchairs, walkers, canes, services animals, and other mobility aids. Riders can schedule rides and commute to any location within the county.
- For homebound seniors who face isolation and starvation, SRA offers both Older Americans Act home-delivered meals as well as meals through the Meals on Wheels program. This includes the daily delivery of a hot nutritional meal and wellness checks. If SRA's Meals on Wheels recipient is also in need of particular items they are able to bring additional food in collaboration with their food pantry or personal shopping services. SRA's program continues to display best practices in technology adaptation and service innovation, with a focus on capacity and specific needs. (Waitlist Relief meals, Temporary Emergency Meals, Pet Meals on Wheels, and plans for expanding to offer specialized meals for specific health ailments.
- SRA provides in-facility enrichment & respite services to increase the breadth of services and population served. This includes person centered enrichment activities such as in-facility respite through two licensed adult day cares, specialized interest classes for persons needing some accommodations, and caregiver training and support.
- SRA has acquired and are growing the Public Guardian Program as a part of the greater continuum of aging services.

In Martin County, our contracted provider, Council on Aging of Martin County (COAMC), has the following strategies to address the particular needs of the community at the county and community level.

- COAMC created a new position; Case Manager Navigator. The Navigator is available to assist all seniors and caregivers seeking assistance with various and unique needs. The Navigator explores all available resources in the community to assist the individuals and makes referrals, as needed. A monthly log is maintained identifying all the individuals seeking assistance, and the various needs identified. This information is shared with COAMC's development department, who follows up by seeking private donors to help cover the cost of unique needs not covered by other government/county programs. Recently, Community Foundation provided \$20,000.00 to COAMC to be used in covering the expenses for the various needs identified that cannot be provided through other resources.

In Okeechobee County, our contracted provider, Okeechobee Senior Services (OSS) has the following strategies to address the county level needs around transportation and food stamps.

- There is not a community transit system in Okeechobee County. When OSS receives an inquiry regarding transportation services within the County they make the client aware of MV Transportation, the Community Transportation Coordinator for the area, and offer to

assist with the application process if needed.

- OSS also makes all of their clients aware of this transportation service at the time of intake.
- At the time of assessment and reassessment, OSS staff inquires as to whether qualified clients have applied for, or renewed with SNAP to insure they are receiving the benefits for which they qualify.
- OSS also keeps an up-to-date list of food pantries that they provide upon request.
- OSS makes referrals to Big Lake Missions for food assistance.

In North Palm Beach County prior to COVID-19, our contracted provider, Palm Beach County Division of Senior (DOSS) outreached at fairs, senior activity events, senior housing and participated in county initiatives, etc. to educate seniors on services.

- SNAP is available at the County's three (3) senior centers for assistance with applications.
- Case Managers traveled to seniors who were home bound which assists with transportation issues as well as the use of Palm Tran for those attending the senior centers and day care.
- Current day Covid-19, DOSS is providing in-home services to seniors and assisting with home-delivered meals and telephone reassurance to keep seniors safe at home.

In South Palm Beach County, our contracted provider, The Volen Center, provides an array of services for unique and particular needs. The Volen Center has seamlessly implemented a unique Nutrition model due to the Covid-19 pandemic. Their transportation vehicles are utilized to deliver nutritious meals to seniors who are now deemed homebound as they follow Covid-19 guidelines to remain safe and healthy but remain food insecure. The Volen Center's specialized transportation vehicles are equipped with lifts to allow individuals in wheelchairs and who have difficulty using steps to comfortably board the vehicles. This will remain as an important service when The Volen Center's senior clients feel comfortable leaving the home again. The Volen Center offers a scholarship program for individuals on the waitlist for services to receive Adult Day Care, allowing them to pay 75% reduction in the cost of care to allow these families to access the important service as they wait to access care.

In St. Lucie County, although our contracted provider Council on Aging of St. Lucie is no longer the provider for the Treasure Coast Connector (Public Transit), their Community Transit continues to work with various agencies to meet the growing needs in St. Lucie County and the Treasure Coast region. The Council on Aging of St. Lucie is working toward providing Medicaid trips in the region, and they are assisting Senior Resource Association with Transportation Disadvantaged trips. The Council on Aging of St. Lucie continues to be a voice on the St. Lucie County Transportation Organization and the St. Lucie County Local Coordinating Board, providing their input for the transit planning.

Our Healthy Living Department will continue to work with libraries, senior community centers, and senior housing facilities to schedule virtual presentations of services available to them

through the Area Agency on Aging. We will continue to plan Fall Prevention events and decide how to proceed virtual or in person as we get closer to the event date.

For each of the targeted populations our contracted providers outreach/education activities are described below as is the outreach/education conducted by our Agency.

For all of the targeted populations Okeechobee Senior Services has the following planned outreach/education activities:

- The entire County is considered rural. We will have a booth at the events indicated above, (assuming major events such as these are permitted in 2021).
- There will be periodic submissions to the Community Events section of the local newspaper.
- There will be periodic event/activities announcements on the local Radio station.
- Brochures in English and Spanish will be provided at the County Health Department.
- The Senior Services web pages on the County website, describe available services as well as how they are accessed.
- Outreach to trailer parks in the area to request permission to post flyers or place brochures.

For all of the targeted populations, Council on Aging of Martin County has the following planned outreach/education activities.

- Efforts will be made to reach out to local churches, and community agency officials (in particular, the rural areas), to discuss the available programs and services available for seniors. Follow-up will include provision of flyers and brochures explaining the role of the ADRC, and the government-funded programs.
- Once the Covid 19 crisis improves, additional outreach events will be planned and scheduled

For all of the targeted populations our Helpline has the following planned outreach/education activities:

- The Helpline will continue to participate on the panels of the Fearless Caregiver Conferences in each county as they are offered.
- The Helpline will continue to respond to requests for presentations throughout the five-county service area.
- The Helpline will continue to share information about our services on local radio shows.
- The Helpline will explain services to professional groups such as the Guardianship Association and other organization which target seniors who could benefit from our services.
- As our SHINE department performs outreach they will also give a brief overview of the Helpline and how to contact us.

Outreach and education to older individuals residing in rural areas

Senior Resource Association's has the following activities to reach older individuals in rural areas in Indian River County:

- Partnering with the Area Agency on Aging (AAA)
- Accessible transportation for all community (i.e. GoLine & Community Coach)
- Support and Services provided to individuals homes
- Printed information about services place in all hospitals and health clinics
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- Needs assessment
- All information on all services available online via website, social media, & youtube
- Information available on Community Calendars
- Attending Community Networking groups in rural areas
- Speaking Engagements at local service clubs

Palm Beach County Division of Senior Services has the following activities to reach older individuals in rural areas in northern Palm Beach County:

- Newsletters
- Mailings
- Telephone calls
- Website inquiries answered
- Channel 20
- Local radio stations.

Council on Aging of St. Lucie (COASL) has the following activities to reach older individuals in rural areas in St. Lucie County.

- Ongoing distribution of CoASL brochures are distributed throughout St. Lucie County to guarantee that all residents know what resources are available to them. Areas where ***older individuals residing in rural areas*** are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Our Agency has the following strategies to outreach to older individuals in rural areas.

The Healthy Living department has found that virtual delivery of evidence-based programs has opened up new ways to reach those in rural areas. We are working on having a lending library of tablets for participants to use to attend these programs.

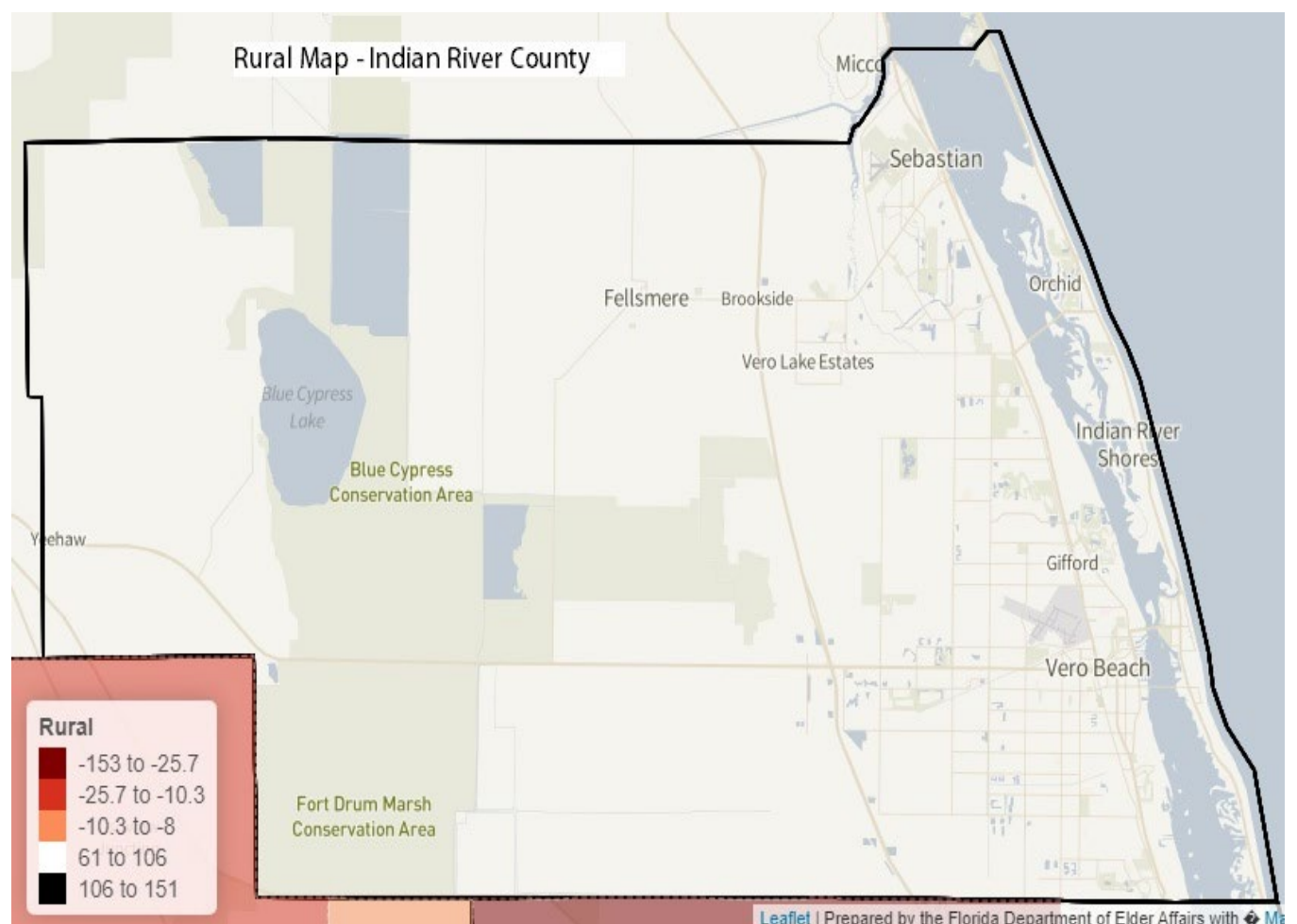
Staff will participate in the Lake Okeechobee Rural Health Network Symposium to share information with service providers in the rural areas of Okeechobee, Martin, and Palm Beach County.

The Healthy Living Department will take advantage of Okeechobee Community Services 30 second videos to educate the community about services available.

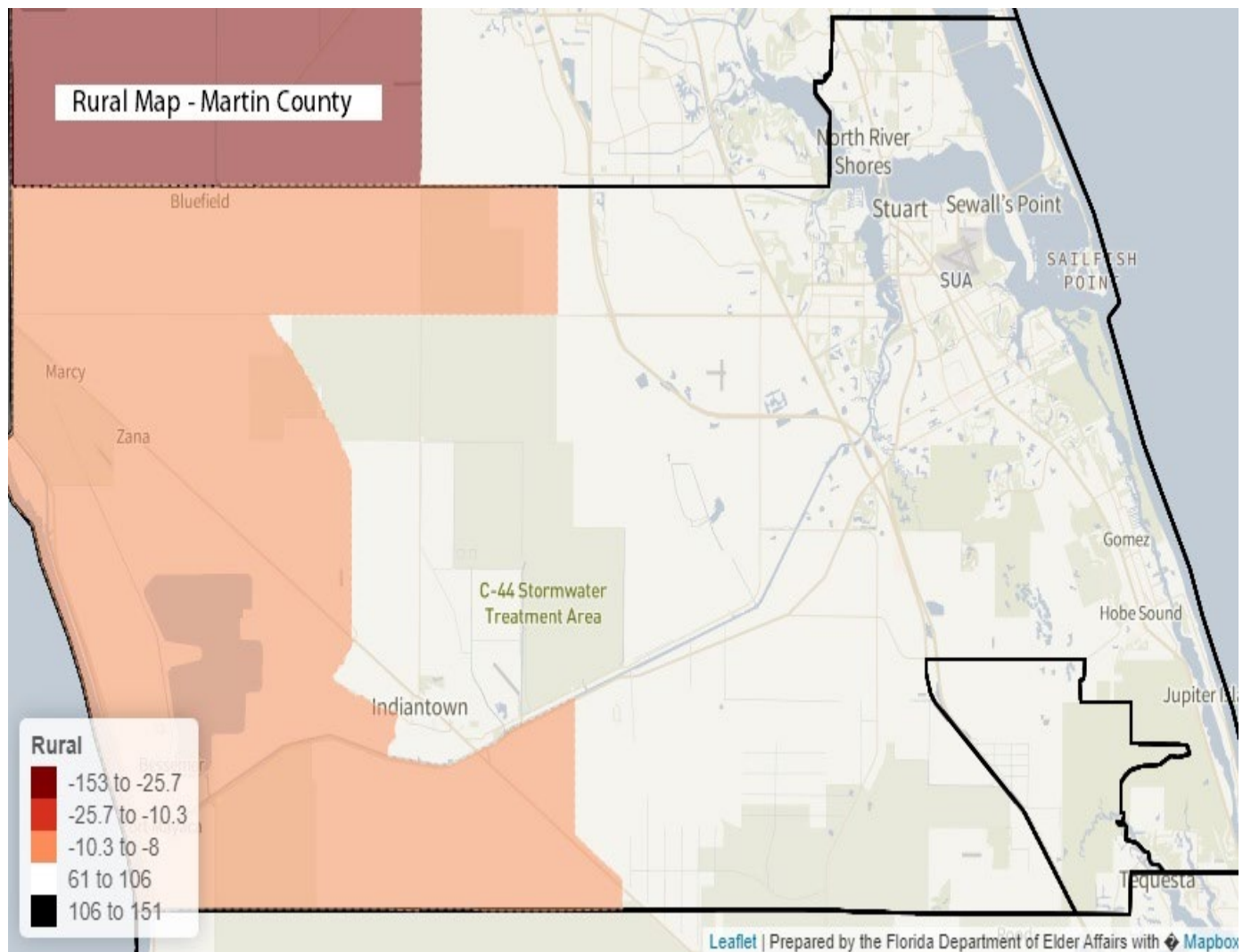
Using the targeting performance analysis and GIS mapping, our Agency works with those providers who do not meet the standard for outreach to rural areas to identify for them additional opportunities or to discuss and learn that the area may not have sufficient numbers of seniors to impact the targeting indicator.

We have shared the following targeting maps for our providers to address next year in order to improve outreach to rural areas.

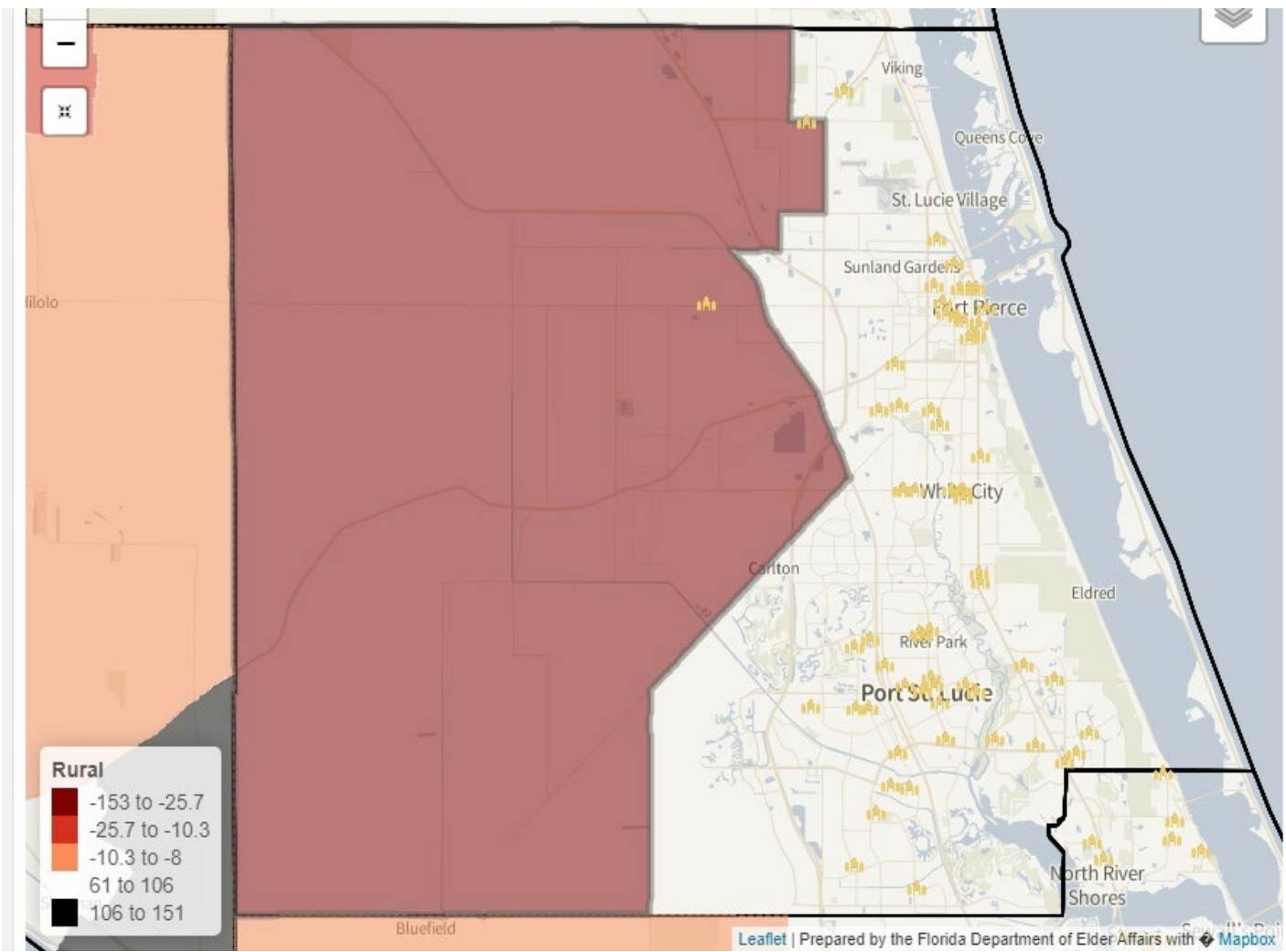
INDIAN RIVER COUNTY



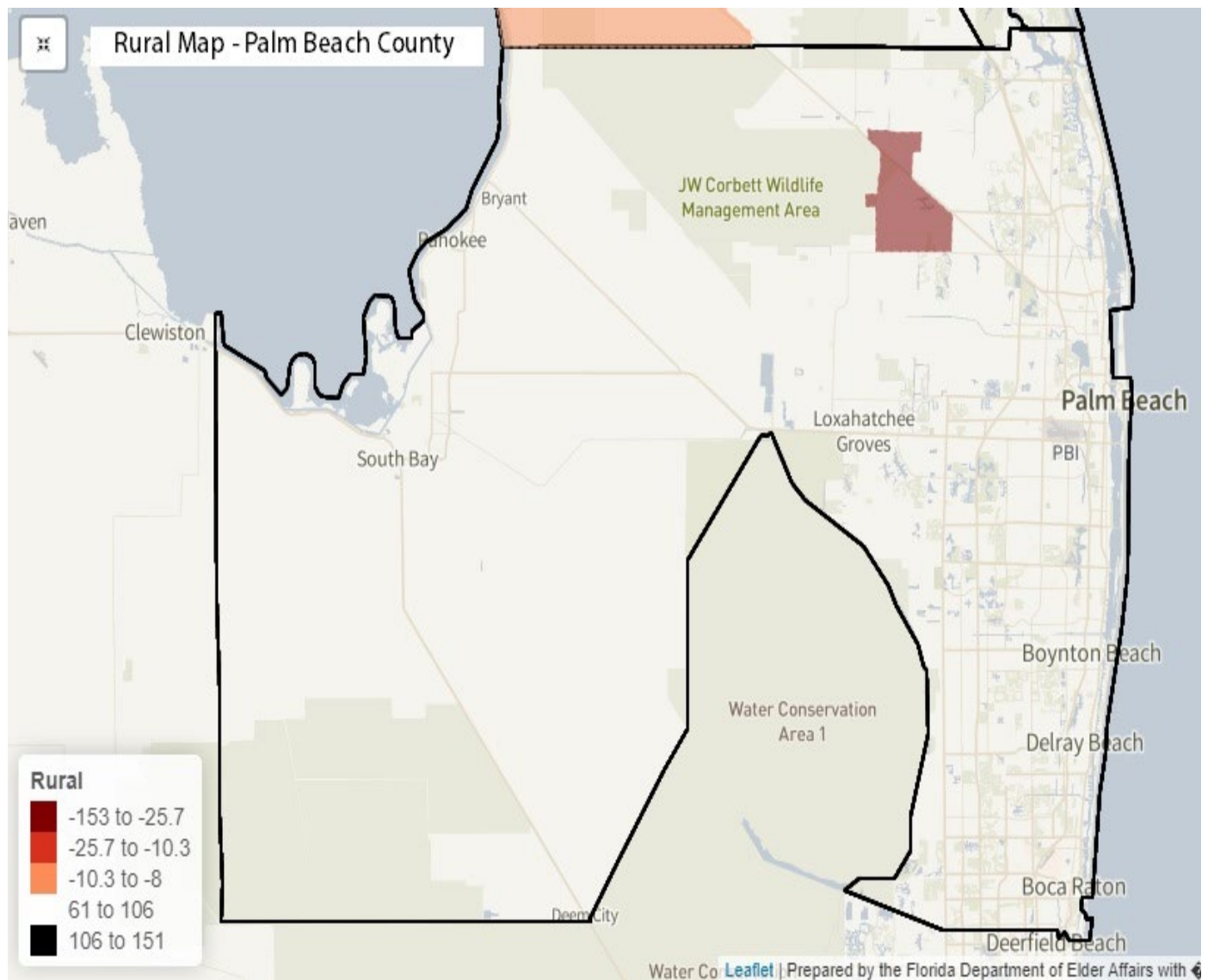
MARTIN COUNTY



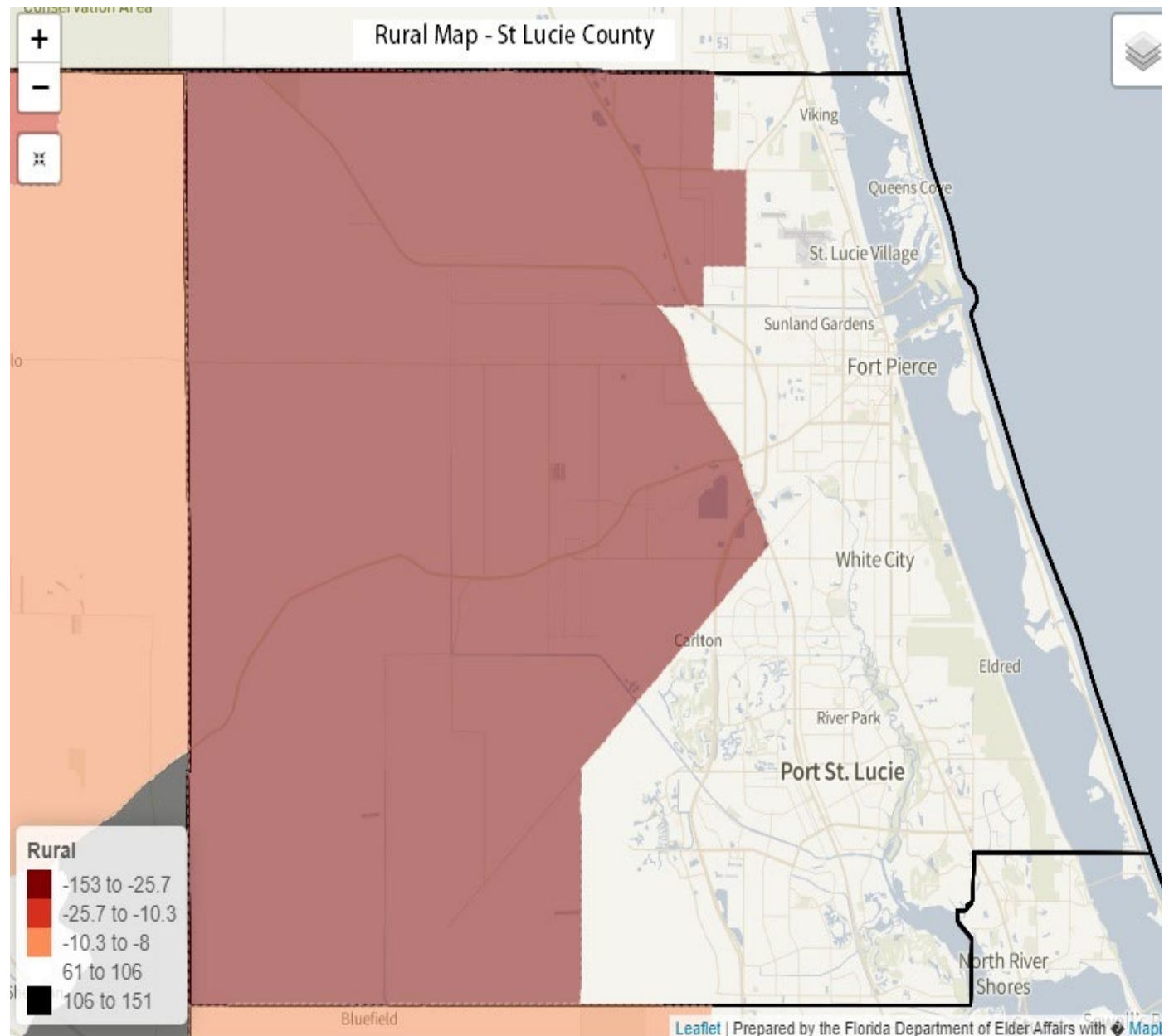
OKEECHOBEE COUNTY



PALM BEACH COUNTY



ST. LUCIE COUNTY



Outreach and education to older individuals with greatest economic need (with attention to low-income older individuals; including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas.

In Indian River County Senior Resource Association has the following activities to reach individuals with the greatest economic need:

- Partnering with the Area Agency on Aging (AAA)
- Support and Services provided to individuals homes
- Printed information about services place in all hospitals and health clinics

- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube
-

In northern Palm Beach County our contracted provider Palm Beach County Division of Senior Services (DOSS) has the following strategies to reach older individual with the greatest economic need.

- Newsletters
- Mailings
- Telephone calls
- Website inquiries answered
- Channel 20 and local radio stations currently in three (3) languages to assure the senior is receiving information accurately.
- Tri-lingual staff to meet the needs of the senior population
- DOSS provides resources to the zip codes with the lowest economic needs.

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows low income areas.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where *older individuals with greatest economic need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas)* are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in SLC. This is accomplished by providing resources to meet our senior's needs.

Our Healthy Living department is collaborating with Lake Okeechobee Rural Health Network in identifying potential participants to attend Fall Prevention Programs through virtual learning. This network covers low-income and rural areas in Palm Beach, Martin and Okeechobee Counties.

Outreach and education to older individuals with greatest social need (with attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas).

In Indian River County Senior Resource Association has the following activities to reach individuals with the greatest social need:

- Partnering with the Area Agency on Aging (AAA)
- Support and Services provided to individuals' homes
- Printed information about services place in all hospitals and health clinics
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)

In northern Palm Beach County our contracted provider Palm Beach County Division of Senior Services (DOSS) has the following strategies to reach older individuals with the greatest social need.

- Newsletters
- Mailings
- Telephone calls
- Website inquiries answered
- Channel 20 and local radio stations currently in three (3) languages to assure the senior is receiving information accurately.
- Tri-lingual staff to meet the needs of the senior population
- Prior to Covid-19, DOSS's senior centers and congregate meal sites provided socialization to fill the need.

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows low income areas.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where ***older individuals with greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas*** are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in SLC. This is accomplished by providing resources to meet our senior's needs.

Our Healthy Living department will work with low-income housing communities and Catholic Charities' senior housing in presenting informational sessions regarding what services the Area Agency on Aging has to offer. Catholic Charities' service area is the same as ours. We

will also work with housing managers in identifying those who could benefit from evidence-based programs and supplying a tablet to attend through a lending library.

Outreach and education to older individuals with disabilities.

In Indian River County Senior Resource Association has the following activities to reach older individuals with disabilities:

- Partnering with the Area Agency on Aging (AAA)
- Partnering with the ARC
- Printed information about services place in all hospitals and health clinics
- Support and Services provided to individuals homes
- Information and referral resources available at doctors' offices- primary and neurologist
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows where highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where ***older individuals with severe disabilities may reside in*** are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Outreach and education to older individuals with Limited English Proficiency (LEP) ability.

In Indian River County Senior Resource Association has the following activities to reach older individuals with the Limited English Proficiency.

- Partnering with the Area Agency on Aging (AAA)
- Printed information about services place in all hospitals and health clinics
- Support and Services provided to individuals homes
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In northern Palm Beach County our contracted provider Palm Beach County Division of Senior Services (DOSS) has the following strategies to reach older individuals with the Limited English Proficiency.

- Newsletters
- Mailings
- Telephone calls
- Website inquiries answered
- Channel 20 and local radio stations currently in three (3) languages to assure the senior is receiving information accurately.
- Tri-lingual staff to meet the needs of the senior population

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows where Hispanic and other ethnicities reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County including brochures in Spanish and Creole to guarantee that all residents know what resources are available to them.

- Areas where *older individuals with Limited English Proficiency may reside in* are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Our Healthy Living department is collaborating with the President of the Haitian Volunteer Nurses Club in Fort Pierce in St. Lucie County to distribute Area Agency on Aging information and upcoming workshop information to their clients.

Outreach and education to older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction.

In Indian River County Senior Resource Association has the following activities to reach older individuals with Alzheimer's Disease and related disorders with neurological and organic brain dysfunction.

- Partnering with the Area Agency on Aging (AAA)
- Partnering with Alzheimer's Association
- Partnering with Alzheimer's & Parkinson's Association
- Printed information about services placed in all hospitals and health clinics
- Support and Services provided to individuals' homes

- Information and referral resources available at doctors' offices- primary and neurologist
- Caregiver sensitivity training on Alzheimer's and Dementia
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In northern Palm Beach County our contracted provider Palm Beach County Division of Senior Services (DOSS) has the following strategies to reach older individuals with Alzheimer's Disease and related disorders with neurological and organic brain function.

- In past have attended and secured a booth at the Alzheimer's Conference.
- Currently Adult Daycare staff have provided newsletters and mailing of cognitive stimulation activities to both the senior and the caregivers of those with related neurological disorders, with follow-up telephone reassurance calls.

In southern Palm Beach County our contracted provider, The Volen Center, completes outreach in areas where census data shows where the highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where *older individuals with Alzheimer's Disease and related disorders with neurological and organic brain function may reside in* are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Area Agency on Aging staff will continue as co-chair of the Palm Beach County Dementia Care and Cure Initiative. Community Education is one of the initial tasks of this group.

Outreach and education to older individuals at risk of institutional placement.

In Indian River County Senior Resource Association has the following activities to reach older individuals at risk of institutional placement:

- Partnering with the Area Agency on Aging (AAA)
- Printed information about services place in all hospitals and health clinics
- Support and Services provided to individuals homes

- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In northern Palm Beach County our contracted provider Palm Beach County Division of Senior Services' (DOSS) case managers provide education for those who are at risk of transitioning into institutional care.

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows where the highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where *older individuals at risk of institutional placement may reside* are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Outreach and education to caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction.

In Indian River County Senior Resource Association has the following activities to reach caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction.

- Partnering with the Area Agency on Aging (AAA)
- Printed information about services place in all hospitals and health clinics
- Support Groups and referral resources
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In northern Palm Beach County our contracted provider Palm Beach County Division of Senior Services' (DOSS) case managers have the following activities to reach caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction.

- In past have attended and secured a booth at the Alzheimer's Conference.

- Currently Adult Daycare staff have provided newsletters and mailing of cognitive stimulation activities to both the senior and the caregivers of those with related neurological disorders, with follow-up telephone reassurance calls.

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows where the highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where **caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction *may reside*** are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Outreach and education to grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities.

In Indian River County Senior Resource Association has the following activities to reach grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities.

- Partnering with the Area Agency on Aging (AAA)
- Printed information about services place in all hospitals and health clinics
- Support Groups and referral resources
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In southern Palm Beach County our contracted provider, The Volen Center, completes outreach in areas where census data shows where the highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where **grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities *may reside*** are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.

- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Our agency participates in Healthier Boynton Beach's Community Conversations where we share information to family caregivers of our services and meet with caregivers one-on-one to discuss their needs. We also invite our contracted providers to make presentations at the Healthier Boynton Beach Steering Committee so that through collective impact the entire service area can become aware of services available to them.

Outreach and education to caregivers who are older individuals with greatest social need.

In Indian River County Senior Resource Association has the following activities to reach caregivers who are older individuals with the greatest social need.

- Partnering with the Area Agency on Aging (AAA)
- Printed information about services place in all hospitals and health clinics
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In northern Palm Beach County our contracted provider Palm Beach County Division of Senior Services (DOSS) has the following strategies to reach caregivers who are older individuals with the greatest social need.

- Newsletters
- Mailings
- Telephone calls
- Website inquires answered
- Channel 20 and local radio stations currently in three (3) languages to assure the senior is receiving information accurately.
- Tri-lingual staff to meet the needs of the senior population

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows where the highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where **caregivers who are older individuals with the greatest social need *may reside*** are focused on.
- The Community Needs Index assists in the process for ensuring the provision of outreach and education.

- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Our Healthy Living department is collaborating with the Catholic Charity Respite Program in distribution of Area Agency on Aging information as well as identifying potential participants for the Powerful Tools for Caregiver Workshops. These participants are most at risk for social isolation and the virtual workshop format will provide caregivers with tools to successfully care for themselves and receive support from others while being a homebound caregiver.

Outreach and education to caregivers who are older individuals with greatest economic need (with attention to low-income older individuals.)

In Indian River County Senior Resource Association has the following activities to reach caregivers who are older individuals with the greatest economic need.

- Partnering with the Area Agency on Aging (AAA)
- Printed information about services place in all hospitals and health clinics
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In northern Palm Beach County our contracted provider, Palm Beach County Division of Senior Services (DOSS), has the following strategies to reach caregivers who are older individuals with the greatest economic need.

- Newsletters
- Mailings
- Telephone calls
- Website inquiries answered
- Channel 20 and local radio stations are in currently in three (3) languages to assure the senior is receiving information accurately.
- Staff is tri-lingual to meet the needs of the senior population.
- DOSS provides resources to the zip codes with the lowest economic needs

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows where the highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

- Areas where **caregivers who are older individuals with the greatest economic need *may reside*** are focused on.

- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Outreach and education to caregivers who are older individuals who provide care to individuals with disabilities, including children with disabilities.

In Indian River County Senior Resource Association has the following activities to reach caregivers who are older individuals who provide care to individuals with disabilities, including children with disabilities.

- Partnering with the Area Agency on Aging (AAA)
- Partnering with the ARC
- Speaking engagements/ outreach to where older adults gather (example: congregate meals sites, senior housing facilities, mobile home parks, churches, community centers, public libraries, senior health fairs, local markets)
- All information on all services available online via website, social media, & youtube

In northern Palm Beach County our contracted provider, Palm Beach County Division of Senior Services (DOSS), has the following strategies to reach caregivers who are older individuals who provide care to individuals with disabilities, including children with disabilities.

- Newsletters
- Mailings
- Telephone calls
- Website inquiries answered
- Channel 20 and local radio stations are in currently in three (3) languages to assure the senior is receiving information accurately.
- Staff is tri-lingual to meet the needs of the senior population.
- DOSS also presents to local libraries.

In southern Palm Beach County our contracted provider, The Volen Center completes outreach in areas where census data shows where the highest concentration of seniors reside.

In St. Lucie County, our contracted provider, Council on Aging of St. Lucie (COASL) provides ongoing distribution of CoASL brochures throughout St. Lucie County to guarantee that all residents know what resources are available to them.

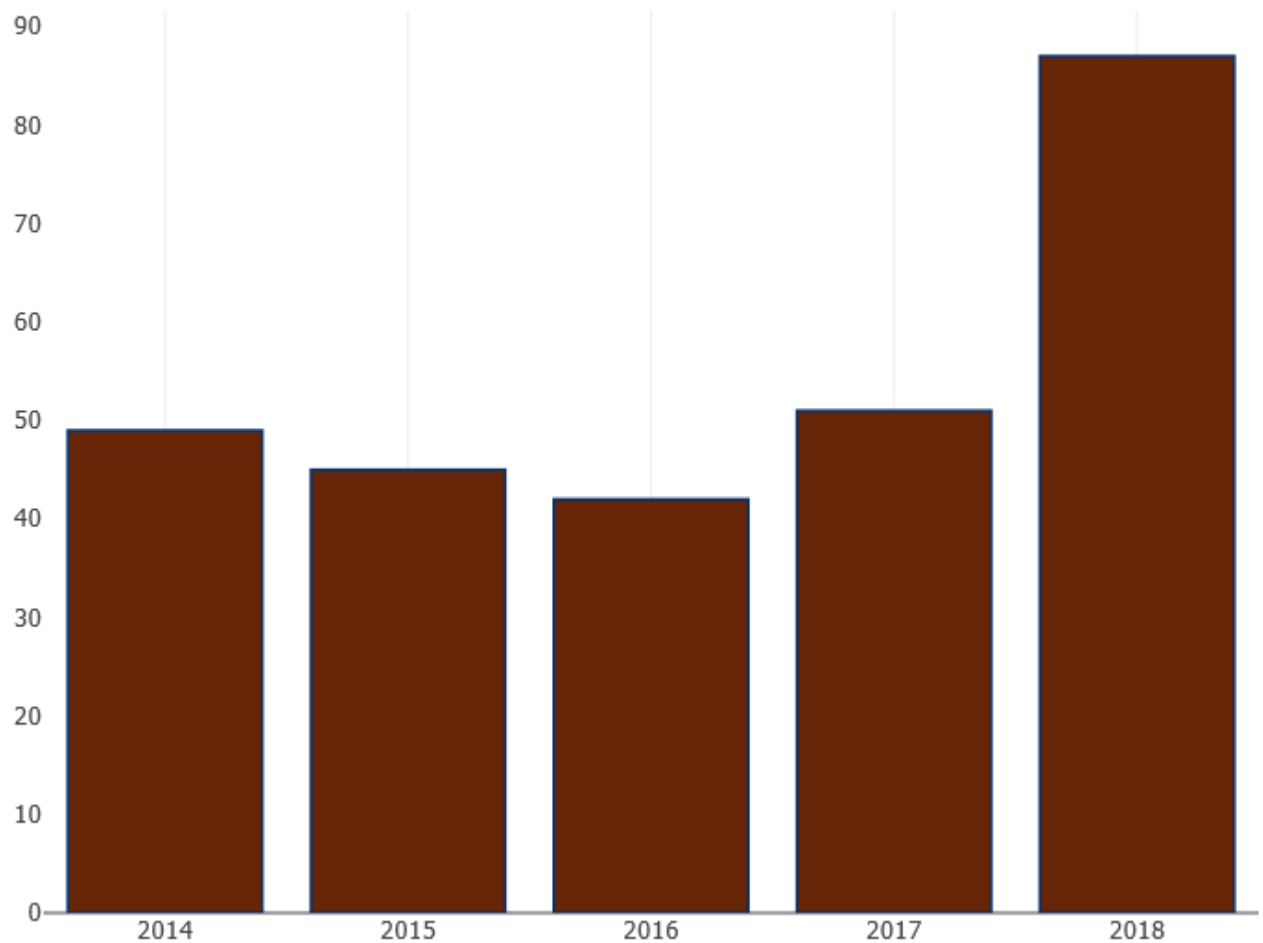
- Areas where **caregivers who are older individuals who provide care to individuals with disabilities, including children with disabilities *may reside*** are focused on.

- The Community Needs Index assists in the process for ensuring the provision of outreach and education.
- CoASL reaches consumers, and potential consumers, by making its services known in St. Lucie County. This is accomplished by providing resources to meet our senior's needs.

Documentation of outreach/education activities conducted by providers in 2019 is shown in Appendix B

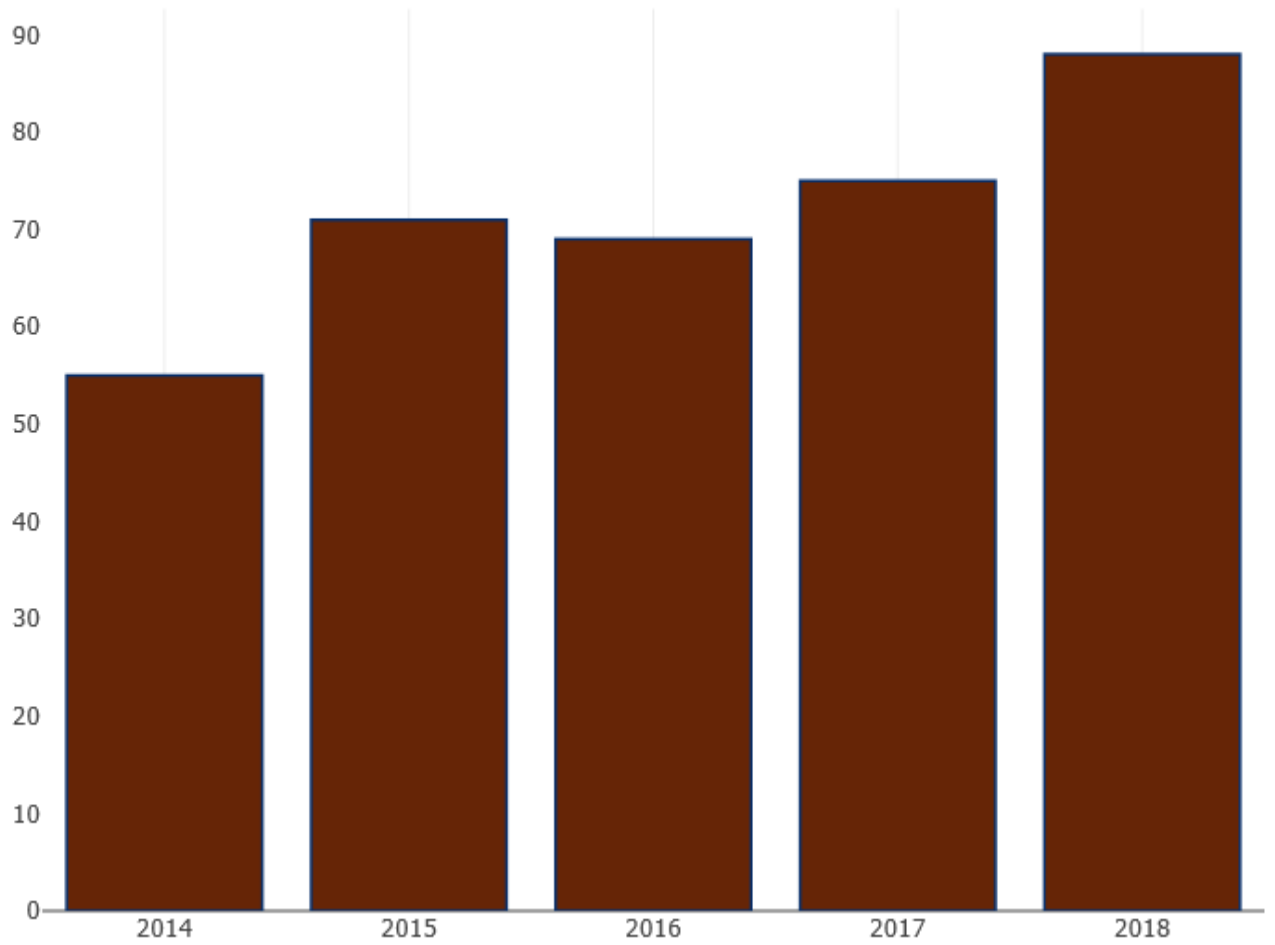
In last year's area plan we reported our efforts to meet with Okeechobee Senior Services and pointed out the two areas for outreach to improve numbers for reaching seniors and caregivers in rural areas. The client information below shows that Okeechobee Senior Services has significantly improved the performance for this indicator.

RURAL CLIENTS SCREENED AND SERVED OVER TIME – OKEECHOBEE COUNTY

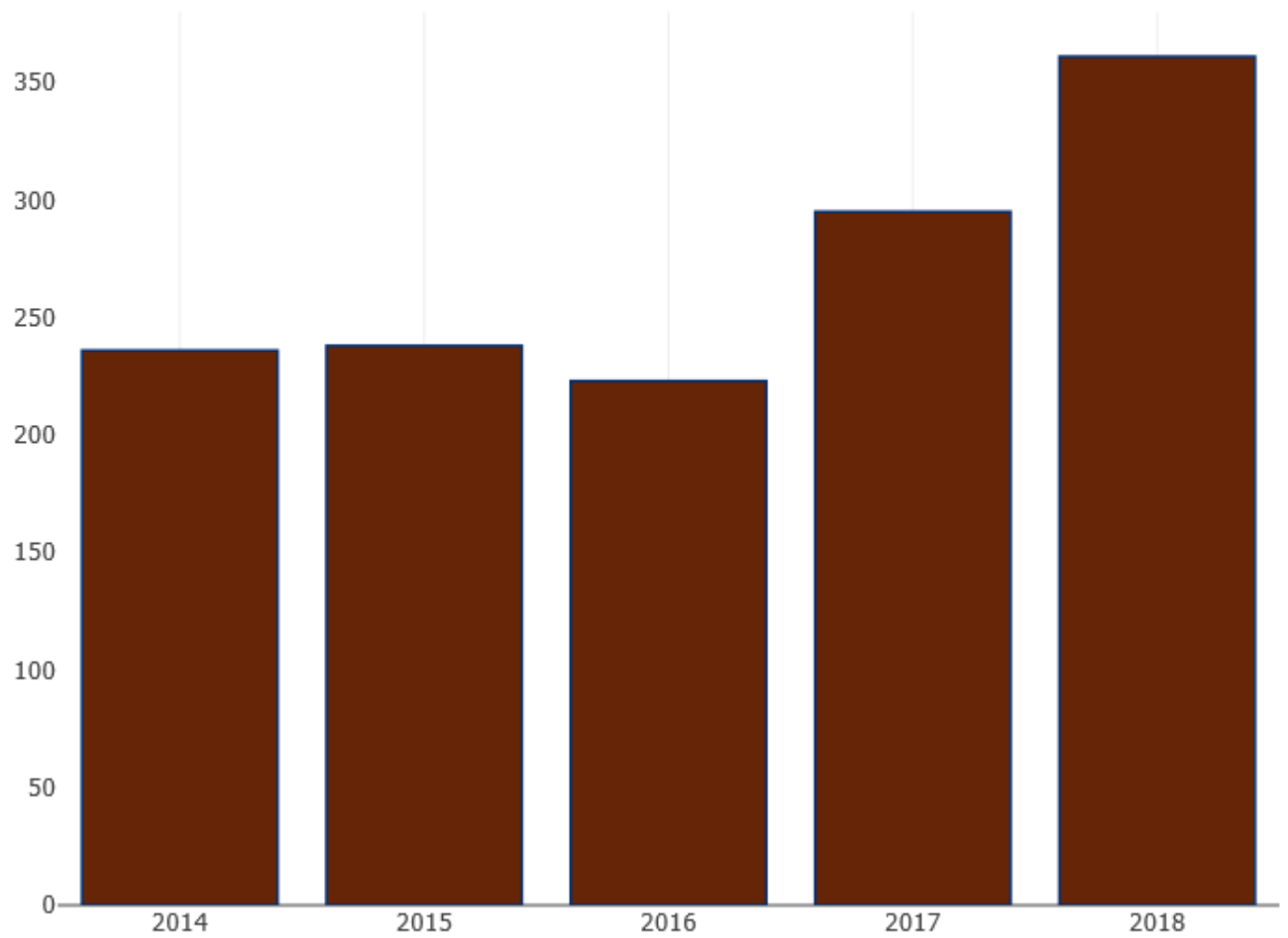


In last year's Area Plan another goal was to improve performance on outreach to low-income minorities in Indian River County, St. Lucie County and Martin County. The client information shown below for low income minorities screened and served shows that all three providers improved their performance in this area with Indian River and St. Lucie counties surpassing the number of clients served in this category for any year back to 2014.

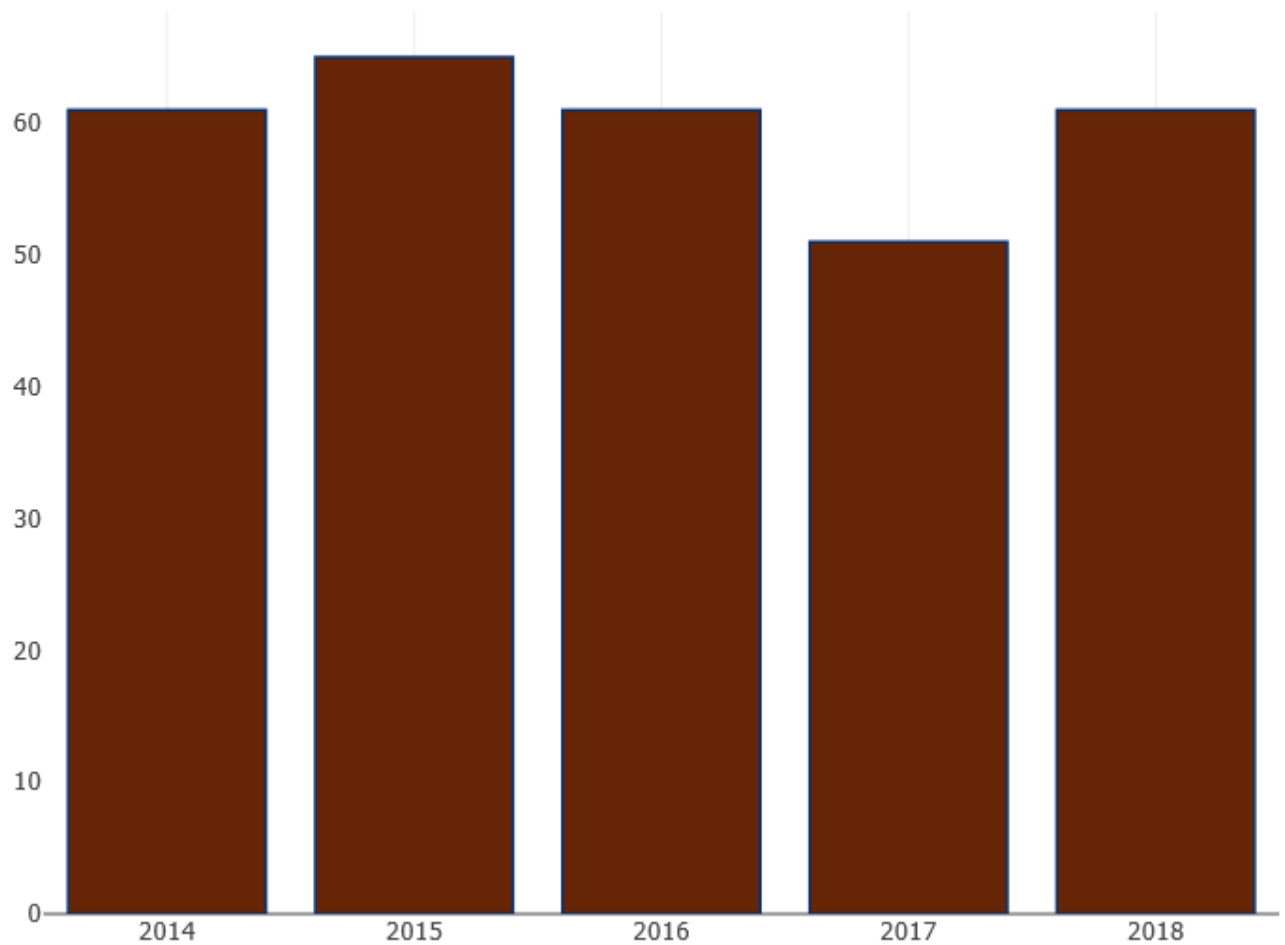
INDIAN RIVER COUNTY LOW INCOME MINORITIES SCREENED AND SERVED OVER TIME



ST. LUCIE COUNTY LOW INCOME MINORITIES SCREENED AND SERVED OVER TIME



MARTIN COUNTY LOW INCOME MINORITIES SCREENED AND SERVED OVER TIME



Our contracts with providers include a requirement for a semi-annual outreach report in a uniform format. Completed reports for 2019 are shown in Appendix B.

Our provider address locations are listed below.

Best Buy Health, Inc. dba Critical Signal Technologies 27475 Meadowbrook Road Novi, MI 48377	Council on Aging of Martin County, Inc. 900 SE Salerno Rd Stuart, FL 34997	Council on Aging of St. Lucie, Inc. 2501 SW Bayshore Blvd. Port St. Lucie, FL 34984
Florida Rural Legal Services, Inc. 1321 E. Memorial Blvd., Suite 101 Lakeland, Florida 33801	Legal Aid Society of Palm Beach County, Inc. 423 Fern Street, Suite 200 West Palm Beach, FL 33401	Mae Volen Senior Center 1515 W. Palmetto Park Road Boca Raton, FL 33486
M.D. Home Health, LLC. 5201 Village Boulevard, Suite B West Palm Beach, Florida 33407	MorseLife Care Management & Counseling 4920 Loring Drive West Palm Beach, FL 33417	Okeechobee County Board of County Commissioners/Okeechobee Senior Services 1690 NW 9th Avenue Okeechobee, FL 34972
Palm Beach County Board of County Commissioners Community Services Department Division of Senior Services 810 Datura Street, Suite 300 West Palm Beach, FL 33401	Ruth & Norman Rales Jewish Family Services, Inc. 21300 Ruth & Baron Coleman Blvd Boca Raton, FL 33428	Senior Resource Association, Inc. 694 - 14th Street Vero Beach, FL 32960

APPENDIX B

SEMI-ANNUAL REPORT OF PROVIDER OUTREACH

PROVIDER NAME: Senior Resource Association

SEMI-ANNUAL PERIOD: January 1, 2019 - June 30, 2019

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Partici- pants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
TOUR & Consultation	1/29/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	1/2/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Meeting with Indian River Publishers	1/3/2019	32960	1	All	Marketing & Advertising- SRA All Services
Meeting with New Volunteer	1/3/2019	32960	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	1/3/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	1/3/2019	32966 and 32966	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW,

					MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	1/4/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	1/4/2019	32958	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with Public Guardianship IRC	1/7/2019	32960	1	Guardianship	SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR, ADC, GUARDIANSHIP) OPPG
TOUR & Consultation	1/7/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	1/7/2019	32960 and 32960	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River Medical Center Nurse & Case Managers	1/8/2019	32960	17	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Sebastian River Area Chamber of Commerce Luncheon	1/8/2019	32958	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Meeting with BINGO Sponsor- John Michael Matthews	1/8/2019	32963	3	Development	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP),

					SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Taxpayer Association Luncheon	1/9/2019	32960	7	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Young Professionals Network	1/9/2019	32960	20	All	Information & referral services provided on all programs
TOUR & Consultation	1/9/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
HV for MOWWR	1/10/2019	32966	2	Hurricane shelter and transportation	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: IRC Volunteer Ambulance, CC Applications, Special Needs Shelter App's, Paws of Love Info
Meeting with Public Guardianship IRC	1/10/2019	32960	1	Guardianship	SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR, ADC, GUARDIANSHIP) OPPG
INSTAMeet at CoLAB	1/10/2019	32960	12	All	Information & referral services provided on all programs
Community Service Alliance	1/10/2019	32960	20	All	Information & referral services provided on all programs
TOUR & Consultation	1/10/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP),

					SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Meeting with Public Guardship Volusia County	1/11/2019	32720	5	Guardianship	SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR, ADC, GUARDIANSHIP) OPPG
MSVB Coffee with the Mayor	1/11/2019	32960	15	All	Information & referral services provided on all programs
Quail Valley Charity Cup 5k	1/12/2019	32960	25	All	Information & referral services provided on all programs
TOUR & Consultation	1/15/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	1/15/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	1/15/2019	32966, 32967, and 32960	3	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with Ne Volunteer	1/16/2019	32960	2	All	Information & referral services provided on all programs
TOUR & Consultation	1/16/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS,

					MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	1/16/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
EHEAP Appointment	1/17/2019	32958	2	EHEAP	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR)
Meeting with Alexis Agency	1/17/2019	32960	2	All	Marketing & Advertising- SRA All Services
Meeting with BINGO Sponsor- Driftwood & Waldo's	1/17/2019	32963	2	Development	Procure Sponsor/Donation
Emergency Meal Assessment	1/17/2019	32962	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
HV for MOWWR	1/18/2019	32962	1	Needs W/C ramp in front of house	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Youth in Action info
Diabetes Head to Toe Health Fair	1/18/2019	32960	50	All	Information & referral services provided on all programs
TOUR & Consultation	1/18/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)

TOUR & Consultation	1/18/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Rail Trail 5K	1/19/2019	32958	20	All	Information & referral services provided on all programs
HV for MOWWR	1/22/2019	32967	1	Hurricane shelter, transportation and Food Stamps	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Special Needs shelter App, CC App and info for Volunteer Ambulance, ACCESS Info
Vero Business Connections Networking	1/22/2019	32960	20	All	Information & referral services provided on all programs
IRC Chamber Business at Breakfast	1/22/2019	32960	60	All	Information & referral services provided on all programs
Emergency Meal Assessment	1/22/2019	32967	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
EHEAP Appointment	1/24/2019	32967	1	EHEAP	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP:Food Pantries
Meeting with BINGO Sponsor-Southern Eagle Distributing	1/24/2019	34981	1	Development	Procure Sponsor/Donation

Meeting with BINGO Sponsor-Summer Crush Winery	1/24/2019	34951	1	Development	Procure Sponsor/Donation
Emergency Meal Assessment	1/24/2019	32960	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
American Red Cross/Luncheon	1/25/2019	32960	2	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
HV for MOWWR	1/28/2019	32962	1	Transportation and VA info	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: IR Volunteer ambulance info and Aid and Attendance through VA for surviving spouse.
Emergency Meal Assessment	1/28/2019	32958	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
HV for MOWWR	1/29/2019	32967	1	Special Needs Shelter	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC) NDP: Special Needs shelter App
Learning Alliance Moonshot Moment 90% Literacy @ Transit Hub	1/29/2019	32960	15	Transit	Transit Maps for GoLine Riders
We Are Vero Networking	1/29/2019	32960	15	All	Information & referral services

					provided on all programs
TOUR & Consultation	1/29/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	1/30/2019	32958 and 32958	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Kindergarten Readiness Collaborative Lunch & Learn	1/31/2019	32963	15	All	Information & referral services provided on all programs
Sebastian Chamber Networking Breakfast	2/1/2019	32958	20	All	Information & referral services provided on all programs
Vulnerable Village Collaborative	2/4/2019	32960	20	Transit	SRA(Goline & Community Coach)
Emergency Meal Assessment	2/4/2019	32962	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	2/5/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Meeting with IRC GoLine/ Transit Website Updates	2/6/2019	32960	4	GoLine	SRA(Goline & Community Coach)
Young Professionals Network	2/6/2019	32960	20	All	Information & referral services

					provided on all programs
Affordable Care at Home-Strategic Meeting	2/6/2019	32963	20	All	Information & referral services provided on all programs
INSTAMeet at CoLAB	2/7/2019	32960	12	All	Information & referral services provided on all programs
Vero Premier Women's Network	2/7/2019	32960	20	All	Information & referral services provided on all programs
Emergency Meal Assessment	2/8/2019	32958 and 32958	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
SafeSpace/Walk a Mile in Her Shoes	2/9/2019	32963	25	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Faith Baptist Church	2/9/2019	32966	30	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Indian River Arts Conert-Benefiting SRA	2/10/2019	32960	30	All	Information & referral services provided on all programs
SRA 4th Annual Golf Tournament	2/11/2019	32963	100	All	Information & referral services provided on all programs
VNA Day of Hope Caregiver Conference	2/11/2019	32960	50	All	Information & referral services provided on all programs
Emergency Meal Assessment	2/11/2019	32967 and 32967	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

Professional Woman's Network	2/12/2019	32968	12	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
VNA Day of Hope Caregiver Conference	2/12/2019	32960	50	All	Information & referral services provided on all programs
Emergency Meal Assessment	2/12/2019	32958 and 32958	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Taxpayer Association Luncheon	2/13/2019	32960	8	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Emergency Meal Assessment	2/13/2019	32962 and 32960	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with Indian River Publighers	2/14/2019	32960	2	All	Marketing & Advertising- SRA All Services
Silvertone's Valentine's Concert Rehearsal	2/14/2019	32960	35	Silvertones	Information & referral services provided on all programs
Silvertone's Valentine's Concert	2/14/2019	32960	50	Silvertones	Information & referral services provided on all programs
Community Service Alliance	2/14/2019	32960	40	All	Information & referral services provided on all programs
Meeting with Kindergarten Readiness Collaborative	2/15/2019	32960	2	All	Information & referral services provided on all programs
Emergency Meal Assessment	2/19/2019	32962, 32967,	4	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP),

		32960 and 32967			SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
IRC Chamber Business at Breakfast	2/20/2019	32960	20	All	Information & referral services provided on all programs
TOUR & Consultation	2/20/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	2/20/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	2/20/2019	32967	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Treasure Coast Community Health Open House/Ribbon Cutting	2/21/2019	32960	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Emergency Meal Assessment	2/21/2019	32962	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Centennial Pre-K & Kindergarten Readiness Roundup	2/23/2019	32960	300	GoLine	Information & referral services provided on all programs
TOUR & Consultation	2/25/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE,

					ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	2/25/2019	32968 and 32960	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Salvation Army	2/26/2019	32962	4	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Community Connections-John's Island Community Service League	2/26/2019	32963	25	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Vero Business Connections Networking	2/26/2019	32960	40	All	Information & referral services provided on all programs
Emergency Meal Assessment	2/26/2019	32962	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River County Chamber of Commerce Lunch & Learn	2/27/2019	32960	23	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
TOUR & Consultation	2/28/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	2/28/2019	32962	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR,

					INHOME SRVS, ADC, TRNSP)
We Care Foundaton/Mardi Gras 5th Anniversary Celebration	3/1/2019	32967	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Sebastian Chamber Networking Breakfast	3/1/2019	32958	30	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	3/4/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	3/4/2019	32960	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
City of Vero Beach, City Council Meeting	3/5/2019	32960	25	NUT	SRA (MOW, CNML, EMOW, MOWWR), ADRC, OAA
Vista Royal Health & Business Expo	3/5/2019	32960	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/5/2019	32958 and 32958	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

Indian River County Sheriff BBQ	3/6/2019	32960	18	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Meeting with Indian River Publighers	3/6/2019	32960	2	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Young Professionals Network	3/6/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River County Sheriff's Life for Youth BBQ	3/6/2019	32960	100	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Fellsmere City Council Meeting	3/7/2019	32948	15	NUT	SRA (MOW, CNML, EMOW, MOWWR), ADRC, OAA
Meeting with Consult Health	3/7/2019	32960	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with Sebastian Dunkin Donuts	3/7/2019	32958	1	Developme nt	Procure Sponsor/Donati on
Emergency Meal Assessment	3/7/2019	32968	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR,

					INHOME SRVS, ADC, TRNSP)
MSVB Coffee with the Mayor	3/8/2019	32960	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Vero Premier Women's Network	3/8/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/8/2019	32960	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/8/2019	32958	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Mental Health Association Party & Dance through the Decades	3/9/2019	32967	10	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
March for Meals Campaign with Champions- Vero	3/11/2019	32960	20	MOW	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/11/2019	32960 and 32966	3	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP),

					SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
March for Meals Campaign with Champions- Vero	3/12/2019	32960	20	MOW	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Sebastian Chamber of Commerce Luncheon	3/12/2019	32958	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Taxpayer Association Luncheon	3/13/2019	32960	8	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
March for Meals Campaign with Champions- Sebastian	3/13/2019	32958	20	MOW	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
We are Vero Networking- Guest Speaker	3/13/2019	32960	50	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	3/13/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)

Emergency Meal Assessment	3/13/2019	32968	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Community Service Alliance	3/14/2019	32960	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/14/2019	32966, 32960, and 32968	3	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	3/15/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	3/15/2019	32966	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Pastor's Association of IRC- Recognition Award Presentation	3/17/2019	32967	35	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Breakfast at Brennity	3/18/2019	32960	30	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR,

					INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	3/18/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	3/19/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
IRC Chamber Business at Breakfast	3/20/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/21/2019	32966 and 32960	3	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	3/22/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	3/25/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	3/25/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE,

					ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	3/25/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Vero Business Connections Networking	3/26/2019	32960	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	3/26/2019		1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	3/26/2019	32962	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/26/2019	32966	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
SRA 14th Annual BINGO Luncheon	3/27/2019	32960	100	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR,

					INHOME SRVS, ADC, TRNSP)
United Way Thank You Event	3/28/2019	32967	7	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
AAUW Senior Expo	3/28/2019	32960	55	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Business After Hours- Adams Media Group	3/28/2019	32963	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	3/28/2019	32966	3	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River Club Award Ceremony	3/29/2019	32962	50	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Grand Harbor Grant Award Breakfast	4/1/2019	32967	45	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Emergency Meal Assessment	4/1/2019	32963	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
VNA Caregiver Conference	4/2/2019	32960	25	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW,

					MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	4/2/2019	32958 and 32960	3	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	4/2/2019	32966	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Young Professionals Network Luncheon (Speaker)	4/3/2019	32960	27	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Young Professionals Network	4/3/2019	32960	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Blue Ribbon Luncheon & Fashion Show	4/4/2019	32967	15	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Emergency Meal Assessment	4/4/2019	32962, 32960 and 32962	3	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Sebastian Chamber Breakfast	4/5/2019	32958	30	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

John's Island Community Service League Closing Luncheon	4/8/2019	32963	45	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Senior Focus Panel- Isles of Vero	4/8/2019	32967	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	4/8/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	4/8/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Emergency Meal Assessment	4/8/2019	32962	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
2019 SRA Volunteer Appreciation Luncheon	4/9/2019	32960	100	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	4/9/2019	32967 and 32958	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

Alzheimer/Parkinson Successful Aging Luncheon	4/10/2019	32963	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Emergency Meal Assessment	4/10/2019	32967	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Vero Beach Prayer Breakfast	4/11/2019	32963	11	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Community Service Alliance	4/11/2019	32960	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	4/11/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Vero Premier Women's Network	4/12/2019	32960	80	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	4/12/2019	32960 and 32962	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River County Chamber Board Meeting	4/15/2019	32960	10	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)

United Against Poverty Groundbreaking	4/16/2019	32960	12	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Vero Beach Social Tea Club	4/16/2019	32960	30	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Cornerstone Christine Church, Speaking Engagement	4/17/2019	32966	25	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
IRC Chamber Business at Breakfast	4/17/2019	32960	60	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Speaking Engagement- Cornerstone Christian Church	4/17/2019	32967	30	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
St. Mark's Church of Indian River County, Speaking Engagement	4/18/2019	32967	30	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Speaking Engagement- St. Mark's Church of IRC	4/18/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	4/18/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)

Distribute Marketing Materials- Hospital District	4/22/2019	32960	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Senior Focus Panel- Isles of Vero	4/22/2019	32967	12	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Vero Business Connections Networking	4/23/2019	32960	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	4/23/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
EHEAP Appointment	4/24/2019	32960	1	EHEAP	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Food Pantries, Financial Assistance Agencies
Indian River Junior League- Women of the Year	4/24/2019	32960	25	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

TOUR & Consultation	4/24/2019		1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Silver Tones' Spring Concert- Rehearsal	4/25/2019	32960	45	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Florida Department of Elder Affairs- Volunteer Traing	4/25/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	4/25/2019		1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	4/25/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
INSTAMeet at CoLAB	4/26/2019	32960	12	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	4/26/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS,

					MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	4/26/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	4/29/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Meeting with Island Living Publisher	5/1/2019	32960	2	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Young Professionals Network	5/1/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	5/1/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Research Panel on Elder Technology	5/3/2019	32963	3	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

TOUR & Consultation	5/3/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
May Pops	5/5/2019	32968	20	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Caregiver Support Group-Home Instead	5/7/2019	32960	5	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
EHEAP Appointment	5/8/2019	32967	1	EHEAP	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Habitat Revitalization Program
2019 Loral Awards	5/8/2019	32960	25	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	5/8/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	5/8/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)

TOUR & Consultation	5/8/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Encompass Health Rehab Hospital Health Fair & Stroke Conference	5/9/2019	32960	50	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
MSVB Coffee with the Mayor	5/10/2019	32960	15	EMOW	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Vero Premier Women's Network	5/10/2019	32960	25	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	5/10/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Senior Focus Panel- Isles of Vero	5/13/2019	32967	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	5/13/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP),

					SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	5/13/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	5/13/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
HV for MOWWR	5/14/2019	32960	1	Special Needs Shelter	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Special Needs shelter App
Sebastian Chamber of Commerce Luncheon	5/14/2019	32960	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
IRC Chamber Business at Breakfast	5/15/2019	32960	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	5/15/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)

HV for MOWWR	5/17/2019	32960	1	Special Needs Shelter	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Special Needs shelter App
EHEAP Appointment	5/17/2019	32966	1	EHEAP	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Food Pantries, Financial Assistance Agencies
American Red Cross Hangar Party	5/17/2019	32967	35	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River County Chamber of Commerce Board Meeting	5/20/2019	32960	10	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
HV for MOWWR	5/20/2019	32960	1	Special Needs Shelter	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Special Needs shelter App
Meeting with Vero Beach Magazine	5/21/2019	32960	4	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Florida Public Relations Association Meeting	5/21/2019	34987	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW,

					CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Vero Beach Social Tea Club	5/21/2019	32960	30	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
RFP Janitorial Services Tour	5/22/2019	32960	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	5/22/2019		1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Jewels of the Treasure Coast- Non Profit Awards	5/23/2019	34986	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Vero Business Connections Networking	5/28/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Executive Roundtable	5/30/2019	32960	14	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
INSTAMeet at CoLAB	5/30/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE,

					ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
11th Annual Tourism Luncheon	5/31/2019	32963	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Research Panel on Elder Technology	5/31/2019	32960	3	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Coffee for Creatives	5/31/2019	32960	10	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Professional Woman's Network	6/3/2019	32963	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Home Instead Caregiver Dupport Group	6/4/2019	32960	5	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with Alzheimer's Association	6/6/2019	32960	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

Vulnerable Village Collaborative	6/7/2019	32960	20	Guardianship	SRA, OPPG
Sebastian Chamber Breakfast	6/7/2019	32958	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Research Panel on Elder Technology	6/7/2019	32963	4	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
VB Wine & Film Festival- SRA Booth	6/7/2019	32960	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Youth Guidance Tropical Night Luau	6/8/2019	32967	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Salvation Army Hurricane Expo	6/8/2019	32967	45	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
VB Wine & Film Festival- SRA Booth	6/9/2019	32960	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River County Chamber of Commerce Centennial Luncheon	6/10/2019	32960	12	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)

A Centennial Event- The Legacy Business Luncheon	6/10/2019	32960	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
IRC Chamber Youth Leadership-Speaking Engagement	6/10/2019	32960	25	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with Council on Aging Martin County- Kane Center	6/11/2019	34997	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Taxpayer Association Luncheon	6/12/2019	32960	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
HV for MOWWR	6/12/2019	32962	1	Needs transportation	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: IRC Volunteer Ambulance, CC Application
Meeting with New Volunteer	6/12/2019	32960	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Speaking Engagement- Kawanis Vero Beach	6/12/2019	32963	25	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW,

					MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	6/12/2019	32958	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Advertising Meeting with Ocean FM	6/13/2019	32960	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with New Volunteer	6/13/2019	32960	1	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Youth Leadership Indian River County Graduation Luncheon	6/14/2019	32960	10	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Emergency Meal Assessment	6/14/2019	32962	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	6/14/2019	32960	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River County Chamber of Commerce Board Meeting	6/17/2019	32960	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)

HV for MOWWR	6/17/2019	32960	1	Special Needs Shelter	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR) NDP: Special Needs shelter App
Emergency Meal Assessment	6/17/2019	32960	2	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Florida Public Relations Association Meeting	6/18/2019	34987	40	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Indian River County Chamber Business at Breakfast	6/19/2019	32960	15	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
IRC Chamber Business at Breakfast	6/19/2019	32960	50	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Good Eats for a Good Cause	6/19/2019	32960	20	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
United Way of Indian River County Executive Meeting	6/20/2019	32960	9	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)
Mental Health Association CEO Welcome	6/20/2019	32963	5	All	SRA, ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP)

Transit Travel Training	6/21/2019	32958	20	Transit	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Collaborating Meeting & Tour- United Against Poverty	6/24/2019	32960	5	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with RFP Vehicle Washing Services Company	6/25/2019	32960	3	Transit	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Emergency Meal Assessment	6/25/2019	32966	1	HDM	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Meeting with United Against Poverty- SRA Tour	6/26/2019	32960	2	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
Speaking Engagement at The ARC- Staff & Client MOW Collaboration	6/26/2019	32960	20	MOW	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)

TOUR & Consultation	6/26/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Meeting with Nurse on Call	6/27/2019	32960	1	Development	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
IRC Chamber of Commerce Ambassador Meeting	6/27/2019	32960	15	All	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	6/27/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
Meeting with RFP- Professional Janitorial Services Company	6/28/2019	32960	2	Admin	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (MOW, CNML, EMOW, MOWWR, INHOME SRVS, ADC, TRNSP)
TOUR & Consultation	7/1/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	7/8/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS,

					MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	7/10/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	7/10/2019	32958	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	7/18/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOUR & Consultation	7/18/2019	32960	1	ADC	ADRC, AAA (OAA, CCE, HCE, ADI, EHEAP), SRA (ADC, TRNS, MOW, CNML, EMOW, MOWWR)
TOTAL			4076		

OAA Targeted Categories	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	1,000+
Low-income older individuals	1,000+
Low-income minorities	100+
Older individuals with the greatest social need	1,000+
Older individuals with severe disabilities	100+
Older individuals with limited English proficiency	150+
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	100+
Older individuals at risk for institutional placement	1,000+
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	1,000+
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	10+
Caregivers who are older individuals with greatest social need	1,000+
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	100+
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	1,000+
TOTAL	7,560+

SEMI-ANNUAL REPORT OF PROVIDER OUTREACH					
PROVIDER NAME: Senior Resource Association					
SEMI-ANNUAL PERIOD:	JULY 1, 2019 - DEC 31, 2019				
Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Partici- pants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Taxpayer Association Luncheon	7/10/2019	32960	8	All	All Services, CCE, HCE, ADI, EHEAP, OAA
State of the County Luncheon	7/12/2019	32960	8	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Leadership Indian River County Foundation Dinner	7/22/2019	32963	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Luncheon Meeting	8/2/2019	32960	1	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Luncheon Meeting	8/7/2019	32963	1	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Taxpayer Association Luncheon	8/14/2019	32960	8	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Luncheon Meeting	8/28/2019	32963	2	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Taxpayer Association Luncheon	9/11/2019	32960	8	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Indian River County Chamber 97th Annual Awards Dinner	9/12/2019	32967	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Luncheon Meeting	10/14/2019	32960	2	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Indian River Land Trust Event	11/7/2019	32970	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA

Impact 100 Kick-Off Brunch	11/13/2019	32967	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Taxpayer Association Luncheon	11/13/2019	32960	8	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Hibiscus Children's Center Dinner	11/13/2019	32963	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Wine Women & Shoes	11/14/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Breakfast Meeting	11/20/2019	32963	1	All	All Services, CCE, HCE, ADI, EHEAP, OAA
National Philanthropy Day	11/20/2019	32963	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Festival of Trees	11/22/2019	32963	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Luncheon Meeting	11/26/2019	32963	1	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Cleveland Clinic Tree Lighting	12/5/2019	32960	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Taxpayer Association Luncheon	12/11/2019	32960	8	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Executive Roundtable	12/12/2019	32948	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
AFP Association Meeting	6/27/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Ambassador Meeting	6/27/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Research Panel on Elder Technology- UBS	7/1/2019	32963	6	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Home Instead Caregiver Support Group	7/2/2019	32960	6	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Indian River Foundation-Community Needs Assessment Meeting	7/8/2019	32962	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA

SRA/Santa for Seniors Speaking Engagement at Vero Beach Outlets	7/9/2019	32966	25	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Community Service Alliance Luncheon- Oak Harbor	7/11/2019	32967	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
MSVB Coffee with the Mayor	7/12/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Research Panel on Elder Technology- UBS	7/15/2019	32960	6	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Vero Beach Tea Social- Counter Culture Café	7/16/2019	32967	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Business at Breakfast- Heritage Center	7/17/2019	32960	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
We Are Vero- Freedom Church	7/17/2019	32968	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
United Way Leadership Day- SRA Presentation	7/18/2019	32960	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Vero Business Connections- CJ Cannon's	7/23/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Ambassador Meeting	7/25/2019	32960	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Coffee for Creatives	7/31/2019	32963	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Sebastian river Medical "Topping Out Celebration"	7/31/2019	32958	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Sebastian Chamber of Commerce- Breakfast at the Chamber	8/2/2019	32958	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Young Professionals Network	8/7/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Veteran's Council Monthly Meeting	8/7/2019	32960	35	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Community Service Alliance	8/8/2019	32967	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA

MSVB- Coffee with The Mayor	8/9/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Research Panel on Elder Technology- UBS	8/12/2019	32963	6	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Ambassador Meeting	8/13/2019	32960	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Exchange Club of Sebastian	8/14/2019	32958	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Young Professionals Network Committee Meeting	8/14/2019	32960	6	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Florida Public Relations Association Meeting	8/20/2019	32901	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Alzheimer's Walk to Remember Committee Meeting	8/20/2019	32960	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Vero Beach Rotary- Guest Speaker	8/22/2019	32963	35	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber Ribbon Cutting- Panera West	9/10/2019	32966	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Alzheimer's Walk to Remember Committee Meeting	9/10/2019	32960	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
YPN Committee Meeting	9/11/2019	32960	6	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Community Service Alliance Luncheon	9/12/2019	32967	35	All	All Services, CCE, HCE, ADI, EHEAP, OAA
MSVB- Coffee with the Mayor- SRA Sponsor	9/13/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber Business at Breakfast	9/18/2019	32960	7	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Exchange Club of Sebastian- Presenting Speaker	9/18/2019	32958	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber Legislative Luncheon with Erin Grall & Debbie Mayfield	9/24/2019	32960	50	All	All Services, CCE, HCE, ADI, EHEAP, OAA

IRC Chamber Ambassador Meeting	9/26/2019	32960	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Centennial Parade Meeting	9/26/2019	32963	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber Business After Hours- Dale Sworensen	9/26/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
YPN Committee Meeting	10/1/2019	32960	6	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Veteran's Council Meeting	10/2/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Age Friendly- IRC Core Group-Senior Collaborative Meeting	10/2/2019	32962	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Young Professionals Network Luncheon	10/3/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Sebastian Chamber Breakfast	10/4/2019	32958	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
MSVB- Coffee with the Mayor	10/11/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Vero Premier Women's Network	10/11/2019	32967	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Alzheimer's Parkinson's Association- Walk to Remember Committee Meeting	10/14/2019	32960	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Keiser University- FPRA Meeting	10/15/2019	32901	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Junior League- Sandy Toes Cocktail Event with Sustainers	10/15/2019	32963	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber Business at Breakfast	10/16/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Breakfast at The Brennnity at Vero Beach	10/21/2019	32966	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA

Age Friendly- IRC Core Group-Senior Collaborative Meeting	10/21/2019	32967	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Vero Business ConneXions Networking Luncheon	10/22/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
We Are Vero	10/23/2019	32968	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Senior Collaborative Annual Meeting	10/24/2019	32960	20	All	All Services, CCE, HCE, ADI, EHEAP, OAA
KRC Lunch & Learn	10/24/2019	32963	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber Ambassador Meeting	10/24/2019	32960	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber After Hours – VB Outlets	10/24/2019	32966	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Centennial Parade Mandatory Meeting	10/25/2019	32963	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Meet & Greet with New Directors at Sonata of Vero Beach	10/29/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Alzheimer’s Parkinson’s Association- Walk to Remember Committee Meeting	10/30/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Young Professionals Network-IRC Chamber	11/7/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
MSVB Coffee with the Mayor-Heritage Center	11/8/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Sebastian Chamber of Commerce- 2020 Tourism Marketing Program	11/12/2019	32958	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Business at Breakfast- Heritage Center	11/13/2019	32960	45	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Community Service Alliance Luncheon	11/14/2019	32967	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA

IRC Chamber Ribbon Cutting-Millennium Cremation Services	11/19/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber Ambassador Meeting	11/21/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Alzheimer's & Parkinson's event "A Walk that Wasn't"	11/26/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
A Special Holiday Breakfast-Marine Bank & Trust	12/3/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Holiday Business at Breakfast	12/4/2019	32963	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Holiday Lunch	12/10/2019	32967	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Community Service Alliance Holiday Lunch	12/12/2019	32967	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Women's Premier Network	12/13/2019	32967	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Vero Beach Business ConneXions Holiday Lunch	12/17/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
IRC Chamber of Commerce Ambassador Meeting	12/19/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
State of County Address	7/12/2019	32962	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Transit Travel Training-Brackett Library	7/25/2019	32966	25	Transit	All Services, CCE, HCE, ADI, EHEAP, OAA
Total Home Health Downsizing EXPO	8/6/2019	32960	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
TCCH Community Health Fair	8/7/2019	32960	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Transit Travel Training- IRC Main Library	8/13/2019	32960	15	Transit	All Services, CCE, HCE, ADI, EHEAP, OAA
Silvertone's Concert @ Palm Garden	8/22/2019	32960	15	SilverTones'	All Services, CCE, HCE, ADI, EHEAP, OAA

IRC Chamber 97 th Annual Awards Dinner	9/12/2019	32967	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
World Car-Free Day- Bike Station Ribbon Cutting- Transit Hub	9/20/2019	32960	20	Transit	All Services, CCE, HCE, ADI, EHEAP, OAA
United Way Day of Caring	10/5/2019	32960	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Vero Beach Centennial Parade	10/26/2019	32960	5	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Community Service Alliance- Family Fall Festival	10/26/2019	34951	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
TCCH Gifford Community Health Fair - @GYAC	11/2/2019	32967	25	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Sunrise Rotary Chili Cook Off- @Riverside Theatre	11/2/2019	32963	20	All	All Services, CCE, HCE, ADI, EHEAP, OAA
VIP Donor Reception- Dawn & Ted Michaels	11/5/2019	32963	15	All	All Services, CCE, HCE, ADI, EHEAP, OAA
AFP National Philanthropy Day	11/20/2019	32963	10	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Partners in Parkinson's	11/21/2019	32962	65	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Fill the Bus! Santa for Seniors at Vero Beach Outlets	11/30/2019	32966	20	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Fill the Bus! Santa for Seniors at Vero Beach Outlets	12/7/2019	32966	20	All	All Services, CCE, HCE, ADI, EHEAP, OAA
Silver Tones' Holiday Concert	12/19/2019	32960	25	SilverTones'	All Services, CCE, HCE, ADI, EHEAP, OAA
Emergency Meal Assessment	7/2/2019	32958	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	7/8/2019	32958	1	HDM	EMOW, ADRC, AAA
HV for MOWWR	7/16/2019	32967	1	Special Needs Shelter info	Special Needs Shelter info & Application
Emergency Meal Assessment	7/22/2019	32968	1	HDM	EMOW, ADRC, AAA

Emergency Meal Assessment	8/5/2019	32962	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	8/5/2019	32967	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	8/5/2019	32960	1	HDM	EMOW, ADRC, AAA
HV for MOWWR	8/6/2019	32966	1	HM, EARS	AAA Brochure and sent referral to AAA
Emergency Meal Assessment	8/9/2019	32966	2	HDM	EMOW, ADRC, AAA
HV for MOWWR	8/12/2019	32966	1	Transportation	CC Application sent to Trans and Volunteer Ambulance
Emergency Meal Assessment	8/13/2019	32962	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	8/14/2019	32962	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	8/15/2019	32960	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	8/27/2019	32966	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	8/27/2019	32958	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	9/20/2019	32960	1	HDM	EMOW, ADRC, AAA
HV for EMOW	9/20/2019	32960	1	HDM's, HMK	AAA Brochure and Resource Guide for Sen. Services in IR County, Special Needs Application
Emergency Meal Assessment	9/26/2019	32962	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	9/26/2019	32958	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/1/2019	32966	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/2/2019	32962	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/2/2019	32967	1	HDM	EMOW, ADRC, AAA
HV for MOWWR	10/3/2019	32968	1	Transportation, legal advise	EMOW, ADRC, AAA
HV for MOWWR	10/4/2019	32967	1	In-home services	EMOW, ADRC, AAA
HV for MOWWR	10/7/2019	32967	1	Special Needs Shelter info	Special Needs Shelter info & Application

HV for MOWWR	10/7/2019	32967	1	Special Needs Shelter info	Special Needs Shelter info & Application
HV for MOWWR	10/7/2019	32960	1	Special Needs Shelter info	Special Needs Shelter info & Application
HV for MOWWR	10/8/2019	32958	1	Special Needs Shelter info	Special Needs Shelter info & Application
Emergency Meal Assessment	10/10/2019	32960, 32960	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/10/2019	32960	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/16/2019	32966	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/22/2019	32958	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/23/2019	32958	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	24-Oct	32958	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/28/2019	32960, 32962	3	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/28/2019	32963, 32966	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/28/2019	32958	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/30/2019	32966, 32968	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	10/31/2019	32967	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	11/4/2019	32962, 32960	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	11/5/2019	32966-32966	2	HDM	EMOW, ADRC, AAA
HV for MOWWR	11/5/2019	32962	1	Special Needs Shelter info, Housing	Special Needs Shelter info & Application
HV for MOWWR	11/5/2019	32967	1	Special Needs Shelter info	Special Needs Shelter info & Application
Emergency Meal Assessment	11/6/2019	32960-32960	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	11/7/2019	32966-32966	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	11/12/2019	32966-32966	2	HDM	EMOW, ADRC, AAA

HV for MOWWR	11/12/2019	32960	1	Assistance w/ health insurance	SHINE pamphlet
HV for MOWWR	11/14/2019	32958	1	Special Needs Shelter info	Special Needs Shelter info & Application
Emergency Meal Assessment	11/20/2019	32966-32966	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	11/21/2019	32962	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	11/22/2019	32958	1	HDM	EMOW, ADRC, AAA
HV for MOWWR	11/26/19	32967	1	Special Needs Shelter info	Special Needs Shelter info & Application
HV for MOWWR	11/26/2019	32966	1	Transportation	EMOW, ADRC, AAA
Emergency Meal Assessment	12/3/2019	32962	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	12/5/2019	32966	1	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	12/6/2019	32966	2	HDM	EMOW, ADRC, AAA
Emergency Meal Assessment	12/11/2019	32960	1	HDM	EMOW,ADRC,AAA
			1307		
OAA Targeted Categories				Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months	
Older individuals residing in rural areas				40	
Low-income older individuals				322	
Low-income minorities				100	
Older individuals with the greatest social need				70	
Older individuals with severe disabilities				10	
Older individuals with limited English proficiency				40	
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)				75	

Older individuals at risk for institutional placement	115	
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	250	
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	20	
Caregivers who are older individuals with greatest social need	150	
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	75	
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	40	
TOTAL	1307	

SEMI-ANNUAL REPORT OF PROVIDER OUTREACH

PROVIDER NAME COUNCIL ON AGING OF MARTIN CO.

SEMI-ANNUAL PERIOD Jan 2019- June 2019

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
pantry assistance, MOW	3/29/2019	COAMC	1	food assistance	MOW, ADRC Helpline #
pantry assistance	4/4/2019	COAMC	1	food assistance	ADRC helpline #
SHINE referral	4/5/2019	COAMC	2	Medicare Info	SHINE, ADRC helpline #
pantry assistance	4/5/2019	COAMC	2	food assistance	ADRC helpline #
pantry assistance	4/16/2019	COAMC	1	food assistance	ADRC helpline #
pantry assistance	4/18/2022	COAMC	2	food/hygiene assistance	ADRC helpline #
pantry assistance	4/22/2019	COAMC	4	food/hygiene assistance	ADRC helpline #
pantry assistance	4/30/2019	COAMC	2	food assistance	ADRC helpline #
Pantry assistance	5/8/2019	COAMC	1	food assistance	ADRC helpline #
WAP referral	5/9/2019	COAMC	1	weatherization	ADRC helpline #
pantry assistance	5/13/2019	COAMC	3	food assistance	ADRC helpline #
pantry assistance	5/22/2019	COAMC	1	food assistance	ADRC helpline #
WAP referral	5/28/2019	COAMC	1	weatherization	ADRC helpline #
					ADRC helpline #
pantry assistance	5/29/2019	COAMC	1	food assistance	
pantry assistance	5/29/2019	COAMC	1	food assistance	ADRC helpline #
WAP referral	5/30/2019	COAMC	1	weatherization	ADRC helpline #
pantry assistance	5/30/2019	COAMC	1	food assistance	ADRC helpline #
Total			26		

OAA Targeted Categories				Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas				
Low-income older individuals				26
Low-income minorities				7
Older individuals with the greatest social need				18
Older individuals with severe disabilities				1
Older individuals with limited English proficiency				0
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)				0
Older individuals at risk for institutional placement				0
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction				0
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities				0
Caregivers who are older individuals with greatest social need				0
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)				0

Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.				0
TOTAL: Please note several clients fall into more than one category				52

SEMI-ANNUAL REPORT OF PROVIDER OUTREACH

COUNCIL ON AGING OF
PROVIDER NAME MARTIN CO.
SEMI-ANNUAL PERIOD Jul 2019- Dec2019

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Encompass Health Fair	9/25/2019	COAMC/34997	2	in-home services, food assistance	ADRC Helpline #
East Stuart Community Health Fair	10/12/2019	East Stuart Community Center/34994	16	in-home services, food assistance, EHEAP	ADRC helpline #/ COAMC contact info for EHEAP
WellMed Fall Health Fair	10/23/2019	COAMC/34997	2	in-home services, food assistance, EHEAP	ADRC helpline #/ COAMC contact info for EHEAP

OAA Targeted Categories				Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas				
Low-income older individuals				17
Low-income minorities				16
Older individuals with the greatest social need				16
Older individuals with severe disabilities				0
Older individuals with limited English proficiency				2

Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)				0
Older individuals at risk for institutional placement				0
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction				0
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities				0
Caregivers who are older individuals with greatest social need				0
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)				0
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.				0
TOTAL: Please note several clients fall into more than one category				51

SEMI-ANNUAL REPORT OF PROVIDER OUTREACH
PROVIDER NAME: Okeechobee Senior Services
SEMI-ANNUAL PERIOD January – June 2019

Event Number	Type of Event or Activity	Date	Location (including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
1	12 th Annual Okeechobee Family Health & Safety Expo	1/26/19	Okeechobee Agri-Civic Center	108	HMK, PC, RESP., HDM, CONG., EHEAP	Booth manned by staff at the event. Brochures were distributed and reviewed with the individuals and their questions answered. Referrals were made to the Elder Helpline.

	Number of Persons Within the Targeted Population Reached Through Outreach Activities During the Last 6 Months
Older individuals residing in rural areas	108
Low-income older individuals	Unknown
Low income minorities	Unknown
Older individuals with the greatest social need	Unknown
Older individuals with severe disabilities	Unknown
Older individuals with limited English proficiency	Unknown
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	Unknown (several)
Older individuals at risk for institutional placement	Unknown
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	Unknown
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	Unknown

Caregivers who are older individuals with greatest social need	Unknown
Caregivers who are older individuals with economic needs (with particular attention to low-income older individuals)	Unknown
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	Unknown
Total	108

SEMI-ANNUAL REPORT OF PROVIDER OUTREACH
PROVIDER NAME: Okeechobee Senior Services
SEMI-ANNUAL PERIOD July 1, 2019 – Dec. 31, 2019

Event Number	Type of Event or Activity	Date	Location (including Zip Code)	Total # of Participantss Reached	Individual Service Needs Identified	Referral Sources or Information Provided
2	Fearless Caregiver	9/11/19	Indian River State College Williamson Conference Center 2229 NW 9 th Avenue Okeechobee, FL 34972	18	HMK, PC, RESP, HDM, CONG, EHEAP	Booth manned by OSS staff members. Agency brochures distributed. Individual services noted were reviewed with those spoken to and questions answered. Referrals made to the Elder Helpline and 211.

	Number of Persons Within the Targeted Population Reached Through Outreach Activities During the Last 6 Months
Older individuals residing in rural areas	18
Low-income older individuals	Unknown
Low income minorities	Unknown

Older individuals with the greatest social need	Unknown
Older individuals with severe disabilities	Unknown
Older individuals with limited English proficiency	Unknown
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	0
Older individuals at risk for institutional placement	Unknown
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	18
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	Unknown
Caregivers who are older individuals with greatest social need	Unknown
Caregivers who are older individuals with economic needs (with particular attention to low-income older individuals)	Unknown
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	Several
Total	18



REPORT OF PROVIDER OUTREACH
PBC DIVISION OF SENIOR SERVICES (DOSS)
PERIOD: JANUARY - JUNE 2019

Event Number	Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
1	Home Visit EHEAP	1/10/2019	Greenacres, FL 33463	1	EHEAP	Brochures
2	Home Visit EHEAP	1/28/2019	West Palm Beach, FL 33405	1	EHEAP	Brochures
3	South Florida Fair	2/1/2019	West Palm Beach, FL 33411	2,500	All services	Brochures
4	South Florida Fair	2/2/2019	West Palm Beach, FL 33411	1,800	All services	Brochures
5	Super Bowl Senior Watch Event	2/3/2019	Belle Glade, FL 33430	30	All services	Brochures
6	4th Annual Glades Family Fun Fest	2/23/2019	Belle Glade, FL 33430	200	All services	Brochures
7	Century Village	4/5/2019	West Palm Beach, FL 33417	16	All services	Brochures
8	Home Visit EHEAP	4/9/2019	Wellington, FL 33414	1	EHEAP	Brochures
9	Home Visit EHEAP	4/12/2019	West Palm Beach, FL 33417	1	EHEAP	Brochures
10	Home Visit EHEAP	4/15/2019	West Palm Beach, FL 33411	1	EHEAP	Brochures
11	Home Visit EHEAP	4/18/2019	West Palm Beach, FL 33417	1	EHEAP	Brochures
12	Home Visit EHEAP	4/22/2019	West Palm Beach, FL 33406	1	EHEAP	Brochures
13	Home Visit EHEAP	4/23/2019	West Palm Beach, FL 33406	1	EHEAP	Brochures
14	Home Visit EHEAP	4/29/2019	Lake Worth, FL 33460	1	EHEAP	Brochures
15	Main Library	4/27/2019	West Palm Beach, FL 33406	200	All services	Brochures
16	Home Visit EHEAP	5/3/2019	West Palm Beach, FL 33404	1	EHEAP	Brochures
17	Home Visit EHEAP	5/9/2019	West Palm Beach, FL 33407	1	EHEAP	Brochures

18	Home Visit EHEAP	5/13/2019	Greenacreacres, FI 33463	3	EHEAP	Brochures
19	Home Visit EHEAP	5/14/2019	West Palm Beach, FI 33404	1	EHEAP	Brochures
20	Home Visit EHEAP	5/14/2019	West Palm Beach, FI 33404	1	EHEAP	Brochures
21	Home Visit EHEAP	5/16/2019	West Palm Beach, FI 33404	1	EHEAP	Brochures
22	ACC Educational Forum	5/29/2019	Palm Beach Gardens, FI 33410	1,500	All services	Brochures
23	Home Visit EHEAP	6/4/2019	West Palm Beach, FI 33401	2	EHEAP	Brochures
24	Home Visit EHEAP	6/5/2019	West Palm Beach, FI 33407	1	EHEAP	Brochures
25	Home Visit EHEAP	6/6/2019	West Palm Beach, FI 33407	1	EHEAP	Brochures
26	Home Visit EHEAP	6/10/2019	Greenacreacres FI 33463	1	EHEAP	Brochures
27	Home Visit EHEAP	6/11/2019	West Palm Beach, FI 33407	1	EHEAP	Brochures
28	Home Visit EHEAP	6/18/2019	West Palm Beach, FI 33404	1	EHEAP	Brochures
29	Home Visit EHEAP	6/19/2019	Lake Worth, FI 33462	1	EHEAP	Brochures
30	Home Visit EHEAP	6/24/2019	West Palm Beach, FI 33411	2	EHEAP	Brochures
31	2019 World Refuge Day	6/27/2019	Lake Worth, FI 33461	350	All services	Brochures
						Older individuals at risk for institutional placement
						Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction
						Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities
						Caregivers who are older individuals with greatest social need
						Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)
						Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.
						TOTAL:



SEMI-ANNUAL REPORT OF PROVIDER OUTREACH
PROVIDER NAME: PBC DIVISION OF SENIOR SERVICES (DOSS)
SEMI-ANNUAL PERIOD: JULY - DECEMBER 2019

Event Number	Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
1	Home Visit EHEAP	7/1/2019	West Palm Beach, FL 33401	1	EHEAP	Brochures
2	Home Visit EHEAP	7/2/2019	West Palm Beach, FL 33401	1	EHEAP	Brochures
3	Home Visit EHEAP	7/2/2019	West Palm Beach, FL 33417	1	EHEAP	Brochures
4	Home Visit EHEAP	7/2/2019	West Palm Beach, FL 33411	1	EHEAP	Brochures
5	Home Visit EHEAP	7/3/2019	Lake Worth, FL 33461	2	EHEAP	Brochures
6	Home Visit EHEAP	7/5/2019	West Palm Beach, FL 33409	1	EHEAP	Brochures
7	Home Visit EHEAP	7/11/2019	Riviera Beach, FL 33404	1	EHEAP	Brochures
8	Home Visit EHEAP	7/11/2019	West Palm Beach, FL 33411	1	EHEAP	Brochures
9	Home Visit EHEAP	7/12/2019	Loxahatchee, FL 33470	1	EHEAP	Brochures
10	Home Visit EHEAP	7/15/2019	Lake Park, FL 33403	1	EHEAP	Brochures
11	Home Visit EHEAP	7/17/2019	Lake Worth, FL 33462	1	EHEAP	Brochures
12	Senior Expo	7/19/2019	Royal Palm Beach, FL 33411	250	All services	Brochures
13	Block Party	7/27/2019	Wellington, FL 33414	1	All services	Brochures
14	Back to School Bash	7/27/2019	Jupiter, FL 33458	300	All services	Brochures
15	Century Village	7/29/2019	West Palm Beach, FL 33406	12	All services	Brochures

16	Belle Glade Back to School Bash	8/3/2019	Belle Glade, FL 33430	300	All services	Brochures
17	Back to School Expo	8/3/2019	Wellington, FL 33414	100	All services	Brochures
18	Home Visit EHEAP	8/6/2019	West Palm Beach, FL 33415	1	EHEAP	Brochures
19	Faith Deliverance Church	8/7/2019	Riviera Beach FL 33404	250	EHEAP	Brochures
20	Home Visit EHEAP	8/7/2019	Lake Park, FL 33403	1	EHEAP	Brochures
21	Home Visit EHEAP	8/8/2019	West Palm Beach, FL 33417	1	EHEAP	Brochures
22	Home Visit EHEAP	8/9/2019	Royal Palm Beach, FL 33411	1	EHEAP	Brochures
23	Home Visit EHEAP	8/12/2019	West Palm Beach, FL 33417	1	EHEAP	Brochures
24	Home Visit EHEAP	8/13/2019	Delray Beach, FL 33446	1	EHEAP	Brochures
25	Home Visit EHEAP	8/13/2019	West Palm Beach, FL 33415	1	EHEAP	Brochures
26	Home Visit EHEAP	8/19/2019	West Palm Beach, FL 33405	2	EHEAP	Brochures
27	Home Visit EHEAP	8/20/2019	West Palm Beach, FL 33401	1	EHEAP	Brochures
28	Century Village	8/23/2019	West Palm Beach, FL 33417	30	All services	Brochures
29	Home Visit EHEAP	9/9/2019	Lake Worth, FL 33460	1	EHEAP	Brochures
30	Home Visit EHEAP	9/13/2019	Lake Worth, FL 33467	1	EHEAP	Brochures
31	Home Visit EHEAP	9/11/2019	West Palm Beach, FL 33411	1	EHEAP	Brochures
32	Home Visit EHEAP	9/16/2019	Riviera Beach FL 33404	1	EHEAP	Brochures
33	Home Visit EHEAP	9/20/2019	West Palm Beach, FL 33417	1	EHEAP	Brochures

34	Home Visit EHEAP	9/24/2019	West Palm Beach, FI 33417	1	EHEAP	Brochures
35	Home Visit EHEAP	9/27/2019	West Palm Beach, FI 33407	1	EHEAP	Brochures
36	Home Visit EHEAP	10/7/2019	Riviera Beach FL 33404	1	EHEAP	Brochures
37	Home Visit EHEAP	10/7/2019	West Palm Beach, FI 33415	1	EHEAP	Brochures
38	Home Visit EHEAP	10/9/2019	West Palm Beach, FI 33415	1	EHEAP	Brochures
39	Home Visit EHEAP	10/9/2019	Lake Worth, FI33467	1	EHEAP	Brochures
40	Home Visit EHEAP	10/11/2019	Lake Worth, FI33467	1	EHEAP	Brochures
41	Home Visit EHEAP	10/15/2019	Lake Worth, FI33462	1	EHEAP	Brochures
42	Home Visit EHEAP	10/15/2019	Loxahatchee, FI 33470	1	EHEAP	Brochures
43	Home Visit EHEAP	10/4/2019	Lake Worth, FI33463	1	EHEAP	Brochures
44	Brooksdale Health Fair	10/11/2019	West Palm Beach, FI 33417	100	All services	Brochures
45	Home Visit EHEAP	10/21/2019	Riviera Beach FL 33404	1	EHEAP	Brochures
46	Home Visit EHEAP	10/23/2019	Wellington,FI 33414	1	EHEAP	Brochures
47	Home Visit EHEAP	11/6/2019	Lake Worth, FI33462	1	EHEAP	Brochures
48	Home Visit EHEAP	11/12/2019	West Palm Beach, FI 33407	1	EHEAP	Brochures
49	Home Visit EHEAP	11/12/2019	West Palm Beach, FI 33401	1	EHEAP	Brochures
50	Home Visit EHEAP	11/13/2019	West Palm Beach, FI 33415	1	EHEAP	Brochures
51	Home Visit EHEAP	11/26/2019	West Palm Beach, FL 33411	1	EHEAP	Brochures
52	Home Visit EHEAP	11/13/2019	Lake Worth, FI33467	1	EHEAP	Brochures
53	Home Visit EHEAP	12/4/2019	West Palm Beach, FL 33405	1	EHEAP	Brochures

54	Home Visit EHEAP	12/12/2019	Lake Worth, FL33460	1	EHEAP	Brochures
56	Home Visit EHEAP	12/15/2019	West Palm Beach, FL 33415	1	EHEAP	Brochures
57	Home Visit EHEAP	12/13/2019	Palm Beach Gardens, FL 33410	1	EHEAP	Brochures
58	Home Visit EHEAP	12/17/2019	West Palm Beach, FL 33409	1	EHEAP	Brochures
59	Home Visit EHEAP	12/17/2019	West Palm Beach, FL 33401	1	EHEAP	Brochures
60	Home Visit EHEAP	12/18/2019	West Palm Beach, FL 33415	1	EHEAP	Brochures
61	Home Visit EHEAP	12/23/2019	Greenacres, FL 33463	1	EHEAP	Brochures
62	Home Visit EHEAP	12/26/2019	Royal Palm Beach, FL 33411	1	EHEAP	Brochures
	Home Visit EHEAP	12/27/2019	West Palm Beach, FL 33417	1	EHEAP	Brochures
		Older individuals at risk for institutional placement				32
		Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction				10
		Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities				0
		Caregivers who are older individuals with greatest social need				25
		Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)				200
		Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.				0
		TOTAL:				267

The Volen Center

January 2019-June 2019

[illegible]

540

OAA Targeted Categories	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	0
Low-income older individuals	65
Low-income minorities	65
Older individuals with the greatest social need	85
Older individuals with severe disabilities	45
Older individuals with limited English proficiency	70
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	65
Older individuals at risk for institutional placement	100
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain	15
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	5
Caregivers who are older individuals with greatest social need	
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older	
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with	25
TOTAL	540

The Volen Center

July 2019-December 2019

[illegible]

OAA Targeted Categories	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	0
Low-income older individuals	260
Low-income minorities	90
Older individuals with the greatest social need	102
Older individuals with severe disabilities	32
Older individuals with limited English proficiency	66
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	80
Older individuals at risk for institutional placement	40
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain	40
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	21
Caregivers who are older individuals with greatest social need	0
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older	0
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with	50
TOTAL	781

	SEMI-ANNUAL REPORT OF PROVIDER OUTREACH				
	PROVIDER NAME		<u>MorseLife Care Management & Counseling</u>		
	SEMI-ANNUAL PERIOD		Jan 1- June 30, 2019		
Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Health Fair	8-Jan	Delray Beach, 33444	100	Caregiver	support groups, resources
Presentation	10-Jan	Boca Raton, 33434	90	Caregiver, CM	support groups, resources
Presentation	12-Jan	Boynton Beach, 33473	90	Grandparents, CG	CM, Grandparents
Presentation	15-Jan	Boynton Beach, 33473	20	Caregiver, CM	support groups, resources
Presentation	18-Jan	Boca Raton, 33434	60	Caregiver	counseling, resources
Health Fair	22-Jan	Riviera Beach, 33419	25	Grandparents, CG	grandparents, counseling
Health Fair	26-Jan	Boynton Beach, 33473	60	Caregiver	counseling, resources
Meeting	5-Feb	Royal Palm Beach	20	Caregiver, CM	community resources
Health Fair	8-Feb	Boynton Beach, 33473	90	Caregiver, CM	counseling, resources
Health Fair	13-Feb	Lake Worth, 33465	50	Caregiver, CM	community resources
Presentation	16-Feb	West Palm Beach, 33417	50	Caregiver, CM	support groups, resources
Presentation	19-Feb	Delray Beach, 33445	40	Grandparents, CM	grandparents, community resources
Presentation	22-Feb	Delray Beach, 33444	50	Caregiver	support groups, resources
Health Fair	8-Mar	Riviera Beach, 33418	90	Caregiver, CM	counseling, resources
Health Fair	19-Mar	Delray Beach, 33484	100	Caregiver, CM	counseling, support groups
Presentation	23-Mar	Boca Raton, 33434	80	Caregiver	counseling support groups
Presentation	26-Mar	Boca Raton, 33434	90	Caregiver, CM	support groups, counseling
Health Fair	28-Mar	Delray Beach, 33445	100	Caregiver, CM	support groups, resources
Presentation	31-Mar	Boynton Beach, 33473	70	Grandparent, CG	counseling, resources
Presentation	6-Apr	Boynton Beach, 33473	80	Caregiver, CM	counseling, resources
Conference	9-Apr	West Palm Beach, 33417	100	Caregiver, CM	education, resources
Presentation	16-Apr	Delray Beach, 33444	90	Grandparents, CG	grandparent, community resources
Mitzvah Day	19-Apr	WPB, 33417	360	Counseling, CG, CM	Counseling resources

Health Fair	23-Apr	Boynton Beach, 33473	100	Caregiver	community resources,
Presentation	26-Apr	RPB, 33411	50	Caregiver, CM	counseling, community resources
Health Fair	4-May	Boynton Beach, 33473	85	Caregiver, CM	caregiver, community resources
Health Fair	7-May	Jupiter, 33468	100	Counseling, CG	counseling, caregiver, community resources
Presentation	11-May	Delray Beach, 33444	70	Caregiver, CM	support groups, resources
Health Fair	14-May	Delray Beach, 33444	100	Caregiver, CM	counseling, support groups
Health Fair	17-May	Lake Worth, 33460	90	Granparent, CG	grandparents, community resources
Health Fair	21-May	Boynton Beach, 33473	100	Caregiver, CM	caregiver, grandparents, community resources
Presentation	25-May	Boynton Beach, 33473	65	Grandparents, CM	counseling, community resources
Presentation	28-May	RPB, 33411	65	Counseling	caregiver, community resources
Presentation	29-May	Boca Raton, 33434	70	Grandparents, CM	caregiver information
Health Fair	30-May	Delray Beach, 33446	80	Grandparents, CG	grandparents, community resources
Presentation	31-May	Riviera Beach, 33418	120	Caregiver, CM	caregiver, grandparents, community resources
Health Fair	4-Jun	Delray Beach, 33444	90	Grandparents, CM	counseling, support groups
Presentation	8-Jun	Boynton Beach, 33473	100	Grandparents, CM	caregiver information, support groups
Health Fair	11-Jun	West Palm Beach, 33417	50	Caregiver, CM	counseling, caregiver, community resources
Health Fair	15-Jun	Riviera Beach, 33418	90	Grandparents	caregiver, support groups
Health Fair	18-Jun	Wellington, 33414	90	Caregiver, CM	counseling, community resources
Presentation	22-Jun	Delray Beach, 33444	50	Caregiver, CM	caregiver, grandparents, community resources
Health Fair	27-Jun	Lake Worth, 33460	50	Grandparents, CM	grandparents, community resources
	OAA Targeted Categories				Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
	Older individuals residing in rural areas				
	Low income older individuals				300
	Low income minorities				280

	Older individuals with the greatest social need	280
	Older individuals with severe disabilities	190
	Older individuals with limited English proficiency	190
	Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)>	
	with neurological and organic brain dysfunction (and the caretakers of such individuals)	650
	Older individuals at risk for institutional placement	250
	Caregivers of older individuals with Alzheimers's disease and related disorders with neurological and organic brain dysfunction	
	disorders with neurological and organic brain dysfunction	700
	Grandparents or older individuals who are relative caregivers who provide care for children with sever disabilities.	
	provide care for children with severe disabilities.	100
	Caregivers who are older individuals with greatest social need	200
	Caregivers who are older individuals with greatest economic need (with particular attention to low income older individuals).	
	particular attention to low income older individuals.	150
	Caregivers who are older individuals who provide care to individuals with severe disabilities including children with severe disabilities.	
	with severe disabilities inclduing children with severe disabilities.	160
	TOTAL	3,450

SEMI-ANNUAL REPORT OF PROVIDER OUTREACH

Provider name: Ruth & Norman Rales JFS

Report period: 1/2019-6/2019

Event Number	Type of Event or Activity	Date	Location (include zip code)	Total # of Participants	Individual Service Needs Identified	Referral Sources of Information Provided
1	CG training	2-Jan	Delray beach 33446	1	yes	yes
2	CG training	4-Jan	Delray beach 33446	1	yes	yes
3	CG training	8-Jan	Boca Raton 33428	3	yes	yes
4	CG training	11-Jan	Delray beach 33446	1	yes	yes
5	CG training	15-Jan	Boca Raton 33428	3	yes	yes
6	CG training	22-Jan	Boca Raton 33428	2	yes	yes
7	CG training	29-Jan	Boca Raton 33428	2	yes	yes

8	CG training	5-Feb	Boca Raton 33428	3	yes	yes
9	CG training	12-Feb	Boca Raton 33428	2	yes	yes
10	CG training	19-Feb	Boca Raton 33428	2	yes	yes
11	CG training	26-Feb	Boca Raton 33428	2	yes	yes
12	CG training	5-Mar	Boca Raton 33428	2	yes	yes
13	CG training	12-Mar	Boca Raton 33428	1	yes	yes
14	CG training	19-Mar	Boca Raton 33428	1	yes	yes
15	CG training	26-Mar	Boca Raton 33428	3	yes	yes
16	CG training	2-Apr	Boca Raton 33428	1	yes	yes
17	CG training	2-Apr	Boca Raton 33428	1	yes	yes
18	CG training	9-Apr	Boca Raton 33428	2	yes	yes
19	CG training	9-Apr	Boca Raton 33428	1	yes	yes
20	CG training	11-Apr	Boca Raton 33428	1	yes	yes
21	CG training	16-Apr	Boca Raton 33428	1	yes	yes
22	CG training	16-Apr	Boca Raton 33428	1	yes	yes

				Number of Person Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas				less than 5
Low-income older individuals				40 +
Low-income minorities				40+
Older individuals with the greatest social need				60+
Older individuals with severe disabilities				5+
Older individuals with limited English proficiency				5+
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretaker of such individuals)				60+
Older individuals at risk for institutional placement				35+
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic dysfunction				60+
Grand parents or older individuals who are relative caregivers who provided care for children with severe disabilities				0
Caregivers who are older individuals with greatest social need				60+
Caregivers who are older individuals with the greatest economic need (with particular attention to low-income older individuals				40+

Caregiver who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	5+
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SEMI-ANNUAL REPORT OF PROVIDER OUTREAC

Provider name: Ruth & Norman Rales JFS

Report period: 7/2019-12/2019

Event Number	Type of Event or Activity	Date	Location (include zip code)	Total # of Participants	Individual Service Needs Identified	Referral Sources of Information Provided
1	CG training	2-Jul	Boca Raton 33428	2	yes	yes
2	CG training	9-Jul	Boca Raton 33428	2	yes	yes
3	CG training	9-Jul	Boca Raton 33428	1	yes	yes
4	CG training	11-Jul	Boca Raton 33428	1	yes	yes
5	CG training	11-Jul	Delray Beach 33446	1	yes	yes
6	CG training	11-Jul	Delray Beach 33446	1	yes	yes
7	CG training	16-Jul	Boca Raton 33428	1	yes	yes
8	CG training	16-Jul	Boca Raton 33428	1	yes	yes
9	CG training	18-Jul	Delray Beach 33446	1	yes	yes
10	CG training	18-Jul	Delray Beach 33446	1	yes	yes
11	CG training	23-Jul	Boca Raton 33428	2	yes	yes
12	CG training	23-Jul	Boca Raton 33428	1	yes	yes
13	CG training	25-Jul	Boca Raton 33428	1	yes	yes
14	CG training	25-Jul	Delray Beach 33446	1	yes	yes
15	CG training	6-Aug	Boca Raton 33428	3	yes	yes
16	CG training	13-Aug	Boca Raton 33428	2	yes	yes
17	CG training	20-Aug	Boca Raton 33428	3	yes	yes
18	CG training	27-Aug	Boca Raton 33428	1	yes	yes
19	CG training	5-Sep	Delray Beach 33446	1	yes	yes
20	CG training	5-Sep	Delray Beach 33446	1	yes	yes
21	CG training	5-Sep	Delray Beach 33446	1	yes	yes
22	CG training	10-Sep	Boca Raton 33428	1	yes	yes

	Number of Person Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	3
Low-income older individuals	45+
Low-income minorities	45+
Older individuals with the greatest social need	60+

Older individuals with severe disabilities	6+
Older individuals with limited English proficiency	10+
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretaker of such individuals)	60+
Older individuals at risk for institutional placement	30+
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic dysfunction	60+
Grand parents or older individuals who are relative caregivers who provided care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	60+
Caregivers who are older individuals with the greatest economic need (with particular attention to low-income older individuals)	35+
Caregiver who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	6+

Florida Rural Legal Services

1/1/19-6/30/19

Date / Time of Event	Activity Type*	Topic	Location of Event (Include Zip Code)	Total Number of Participants	Audience / Attendee Type**	Service Needs Identified	Referral sources or information provided
1/3/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	30	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
1/16/2019	Outreach	Multiple Topics	Fort Pierce, 34981	30	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
1/17/2019	Outreach	Multiple Topics	Fort Pierce, 34950	70	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
1/17/2019	Outreach	Individual Rights	Career Source, Fort Pierce, 34950	2	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
1/17/2019	Outreach	Multiple Topics	State Attorney's Office, Fort Pierce, 34950	18	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
1/26/2019	Outreach	Legal Education and Information	Okee. Agri-Civic Ctr, Okeechobee , 34974	1100	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
1/30/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	1000	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
1/31/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	70	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
2/14/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	85	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
2/26/2019	Outreach	Legal Education and Information	Okeechobee Sch. District, Okee., 34974	33	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
3/12/2019	Outreach	Multiple Topics	Buell Brown Center, Fort	10	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers

			Pierce, 34950				
3/15/2019	Outreach	Individual Rights	United Against Poverty, Fort Pierce, 34947	10	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
3/21/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	70	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
4/2/2019	Outreach	Legal Education and Information	FL Dept. of Corrections, Fort Pierce, 34982	50	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
4/5/2019	Outreach	Legal Education and Information	United Against Poverty, Fort Pierce, 34947	15	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
4/11/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	100	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
4/23/2019	Outreach	Legal Education and Information	Okeechobee Sch. District, Okee., 34974	24	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
4/26/2019	Outreach	Legal Education and Information	Fort Pierce, 34950		Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
5/2/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	90	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
5/5/2019	Outreach	Legal Education and Information	Our Lady of Guadalupe, Fellsmere, 32948	80	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
5/14/2019	Clinic	Multiple Topics	Rupert J. Smith Law Library, Ft. Pierce 34950	4	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers

5/16/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	70	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
5/18/2019	Outreach	Legal Education and Information	Fort Pierce, 34947	500	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
5/24/2019	Outreach	Legal Education and Information	Indian Cty River Library, Vero Beach, 32960	40	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
5/28/2019	Outreach	Legal Education and Information	Okeechobee Sch. District, Okee., 34974	27	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
5/30/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	60	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
6/5/2019	Outreach	Multiple Topics	Kane Center, Stuart, 34997	20	Mixed Age Group	Miscellaneous	Legal Education Flyers
6/7/2019	Outreach	Legal Education and Information	Fort Pierce, 34947	100	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
6/13/2019	Outreach	Multiple Topics	Lawnwood Terrace, Fort Pierce, 34950	5	Senior Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
6/20/2019	Outreach	Legal Education and Information	Fort Pierce, 34950	60	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers

Florida Rural Legal Services

7/1/19-12/31/19

Date / Time of Event	Activity Type*	Topic	Location of Event (Include Zip Code)	Total Number of Participants	Audience / Attendee Type**	Service Needs Identified	Referral sources or information provided
7/3/2019	Outreach	Multiple Topics	Fort Pierce, 34950	100	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
7/10/2019	Outreach	Multiple Topics	Fort Pierce, 34947	1000	Mixed Age Group	Miscellaneous	Legal Education Flyers
7/11/2019	Outreach	Multiple Topics	Fort Pierce, 34950	40	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
7/18/2019	Outreach	Multiple Topics	The Kane Center, Stuart, 34997	2	Senior Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
7/25/2019	Outreach	Multiple Topics	Fort Pierce, 34950	50	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
8/7/2019	Outreach	Multiple Topics	Fort Pierce, 34950	75	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
8/9/2019	Outreach	Multiple Topics	PAL Center, Fort Pierce, 34950	300	Mixed Age Group	Miscellaneous	Legal Education Flyers
8/10/2019	Outreach	Multiple Topics	Fort Pierce, 34950	100	Mixed Age Group	Miscellaneous	Legal Education Flyers
8/22/2019	Outreach	Multiple Topics	Fort Pierce, 34950	75	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
8/27/2019	Outreach	Multiple Topics	Okeechobee Sch. District, Okee., 34974	38	Mixed Age Group	Miscellaneous	Legal Education Flyers

9/12/2019	Outreach	Multiple Topics	Fort Pierce, 34950	75	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
9/16/2019	Outreach	Multiple Topics	Park Terrace, Fort Pierce, 34950	3	Senior Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
9/19/2019	Outreach	Multiple Topics	The Kane Center, Stuart, 34997	4	Senior Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
9/26/2019	Outreach	Multiple Topics	Fort Pierce, 34950	80	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/3/2019	Outreach	Multiple Topics	The Kane Center, Stuart, 34997	2	Senior Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/10/2019	Outreach	Multiple Topics	Fort Pierce, 34950	100	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/11/2019	Outreach	Multiple Topics	The Kane Center, Stuart, 34997	2	Senior Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/12/2019	Outreach	Individual Rights	Indian Cty Courthouse , Vero Beach, 32960	50	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/12/2019	Outreach	Individual Rights	St. Lucie Cty Courthouse , Fort Pierce, 34950	500	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/12/2019	Outreach	Individual Rights	Martin County Courthouse , Stuart, 34994	50	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/22/2019	Clinic	Multiple Topics	Okeechobee Sch. District,	42	Mixed Age Group	Miscellaneous	Legal Education Flyers

			Okee., 34974				
10/24/2019	Outreach	Multiple Topics	Fort Pierce, 34950	100	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/24/2019	Outreach	Multiple Topics	Somerset College Prep, Port St. Lucie, 34986	25	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
10/31/2019	Outreach	Multiple Topics	State Attorney's Office, Fort Pierce, 34950	10	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
11/7/2019	Outreach	Multiple Topics	Fort Pierce, 34950	80	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
11/7/2019	Outreach	Multiple Topics	The Kane Center, Stuart, 34997	4	Senior Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
11/14/2019	Outreach	Multiple Topics	FL Community Health Ctr, Fort Pierce, 34950	56	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
11/14/2019		Multiple Topics	Fort Pierce, 34950	106	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
11/15/2019	Outreach	Multiple Topics	FL Community Health Ctr, Okee., 34972	11	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
11/15/2019	Outreach	Multiple Topics	FL Community Health Ctr, Okee., 34972	16	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers
12/5/2019		Multiple Topics	Fort Pierce, 34950	70	Mixed Age Group	Miscellaneous	Counsel and Advice/Legal Education Flyers

Title III Outreach Report January 2019-June 2019
Legal Aid Society of Palm Beach County

Outreach Title	Date	Location	Zip Code	Number of Attendees	Individual Service Needs Identified
Hispanic Outreach Event	1/6/2019	St. John Fisher Event	33401	70	Immigration
Mid County Sr. Center	1/9/2019	Mid County Sr. Center, 3680 Lake Worth Rd., Lake Worth, FL 33461	33461	3	Consumer
Veterans Legal Clinic	1/17/2019	Veterans Medical Center, 7305 N Military Trl, Riviera Beach, FL 33410	33410	8	Wills, Consumer, Veterans Benefits
2019 Mid County Senior Center Health Fair	1/30/2019	3680 Lake Worth Rd, Lake Worth, FL	33461	150	Consumer, Wills, housing
Jupiter Jubilee	2/2/2019	1501 Frederick Small Rd Jupiter, FL	33458	300	Housing
Mid County Sr Center	2/13/2019	3680 Lake Worth Rd., Lake Worth, FL	33461	6	Wills, Consumer, Public Benefits
Veterans Legal Clinic	2/21/2019	Veterans Medical Center, 7305 N Military Trl, Riviera Beach, FL 33410	33410	15	Wills, Consumer, Veterans Benefits
Palm Beach Health & Wellness Fair	2/23/2019	4404 Burns Rd., Palm Beach Gardens, FL	33410	150	Housing
Fearless Caregiver Conference	2/27/2019	225 NW 12th Ave., Boynton Beach, FL	33435	150	Public benefits, Consumer, Wills
Senior Lifestyle & Healthcare Expo	3/4/2019	16700 Jog Rd, Delray Beach, FL	33446	150	Wills, Consumer, Public Benefits

2019 Senior Health Fair	3/7/2019	Ezell Hester Center, 1901 N. Seacrest Blvd., Boynton Beach	33435	17	Consumer, Wills, housing
Healthy Living Expo	3/13/2019	8500 Jog Rd., Boynton Beach, FL	33472	600	Public benefits, Consumer, Wills
Mid County Sr Center	3/13/2019	3680 Lake Worth Rd., Lake Worth, FL	33461	8	Consumer, financial exploitation
Veterans Legal Clinic	3/21/2019	Veterans Medical Center, 7305 N Military Trl, Riviera Beach, FL 33410	33410	10	Wills, Consumer, Veterans Benefits
Palm Beach Pride Fest	3/31/2019	Bryant Park, Lake Worth, FL	33449	120	LAS Services
Black Gold Jubilee 2019	4/6/2019	Torry Island, Belle Glade, FL	33430	200	Housing
Mid County Sr Center	4/10/2019	3680 Lake Worth Rd., Lake Worth, FL	33461	2	Housing
Catholic Charities	4/12/2019	105 Dr Martin Luther King Jr Blvd, South Bay, FL	33493	51	Disaster, Insurance
2019 Annual Inmate Health & Wellness Fair	4/17/2019	Palm Beach County Main Detention Center, 3228 Gun Club Rd., West Palm Beach, FL	33406	130	LAS services and public benefits
Veterans Legal Clinic	4/18/2019	Veterans Medical Center, 7305 N Military Trl, Riviera Beach, FL 33410	33410	13	Wills, Consumer, Veterans Benefits
Resource/Job Fair with the Reentry Program	4/26/2019	Sago Palm Reentry Center, 500 Bay Bottom Rd. Pahokee, FL	33476	100	LAS services and public benefits
Know the Ten Signs	4/27/2019	Greater Union Missionary Baptist Church, 249 NW 9th Ave., South Bay, FL 33493	33493	30	Consumer, Wills, housing
Haitian American Culture Day	5/4/2019	Delray Beach Community Center, 50 NW 1st Ave., Delray Beach, FL	33444	50	LAS services and Immigration
Mid County Sr. Center	5/8/2019	Mid County Sr. Center, 3680 Lake Worth Rd., Lake Worth, FL 33461	33461	6	Consumer, Wills, housing

LASPBC/AAA Older Americans Month Event	5/14/2019	St Christophers Episcopal Church, 1063 Haverhill Rd, West Palm Beach, FL	33417	37	Financial Exploitation
Veterans Legal Clinic	5/16/2019	Veterans Medical Center, 7305 N Military Trl, Riviera Beach, FL 33410	33410	7	Wills, Consumer, Veterans Benefits
Delray Senior Expo	6/4/2019	Delray Beach	33484	150	Willis, LAS Services
Veterans Legal Clinic	6/20/2019	Veterans Medical Center, 7305 N Military Trl, Riviera Beach, FL 33410	33410	10	Wills, Consumer, Veterans Benefits

Outreach Title	Date	Location	Zip Code	Number of Attendees	Individual Service Needs Identified
Mid County Senior Center	07/10/2019	Mid County Senior Center-Lake Worth, FL	33461	5	Wills, Consumer, Public Benefits
VA Legal Clinic	07/18/2019	VA Medical Center, 7305 N Military Trl, Riviera Beach, FL	33410	9	Wills, Consumer, Veterans Benefits
Fearless Caregiver Conference	07/25/2019	16700 Jog Rd, Delray Beach, FL	33446	105	Public benefits, Consumer, Wills
Health Fair	07/31/2019	Pleasant City Community Center	33407	7	LAS services and public benefits
Families First	08/07/2019	West Palm Beach	33407	25	Support for Grandparents
West County Senior Center	08/08/2019	2915 State Road 15, Belle Glade	33430	15	Willis, LAS Services
Mid County Senior Center	08/14/2019	Mid County Senior Center-Lake Worth, FL	33461	6	Consumer, financial exploitation
VA Legal Clinic	08/15/2019	VA Medical Center, 7305 N Military Trl, Riviera Beach, FL	33410	12	Wills, Consumer, Veterans Benefits
West County Senior Center	09/05/2019	2915 State Road 15, Belle Glade	33430	12	Willis, LAS Services

Fair Housing Workshop with PBC Assoc for the Deaf	09/11/2019	PBC Assoc for the Deaf Palm Springs, FL	33461	31	Housing
Mid County Senior Center	09/12/2019	3680 Lake Worth Rd., Lake Worth	33461	30	Housing
Boynton Beach Senior Center Health Fair	09/19/2019	1901 N. seacrest Blvd., Boynton Beach, FL	33435	3	Wills, Consumer, Public Benefits
VA Legal Clinic	09/19/2019	VA Medical Center, 7305 N Military Trl, Riviera Beach, FL	33410	11	Wills, Consumer, Veterans Benefits
Veteran Homeless Coalition Symposium	09/27/2019	7305 N Military Trl, Riviera Beach, FL	33410	20	Wills, Consumer, Veterans Benefits
West County Senior Center	10/03/2019	West County Senior Center, 2916 State Road 15, Belle Glade, FL	33430	12	Willis, LAS Services
Veterans Advocacy Outreach With State Rep.	10/11/2019	2916 State Rd. #15, Belle Glade	33430	23	Wills, Consumer, Veterans Benefits
Veterans Advocacy Outreach with State Rep.	10/11/2019	190 N. Lake Ave., Pahokee, FL	33476	26	Wills, Consumer, Veterans Benefits
VA Legal Clinic	10/17/2019	VA Medical Center, 7305 N Military Trl, Riviera Beach, FL	33410	11	Wills, Consumer, Veterans Benefits

Glades Night Out Against Crime	10/24/2019	Glades Pioneer Park, 866 SR 715, Belle Glade, FL 33430	33430	200	LAS services and public benefits
Fair Housing Presentation	11/05/2019	Aid to Victims of Domestic Violence (AVDA), Delray Beach, FL		4	Housing
West County Senior Center	11/07/2019	2915 State Road 15, Belle Glade	33430	16	Willis, LAS Services
Mid County Senior Center	11/13/2019	Mid County Senior Center-Lake Worth, FL	33430	7	Consumer
Community Resource Expo And Health Fair	11/21/2019	19296 Lyons Rd, Boca Raton, FL	33434	8	Wills, Consumer, Public Benefits
VA Legal Clinic	11/21/2019	VA Medical Center, 7305 N Military Trl, Riviera Beach, FL	33461	9	Wills, Consumer, Veterans Benefits
Villa Madonna Consumer Protection workshop	11/21/2019	4809 Lake Worth Rd, Greenacres, FL	33463	13	Consumer
West County Senior Center	12/05/2019	2915 State Road 15, Belle Glade	33430	10	Willis, LAS Services
Mid County Senior Center	12/11/2019	Mid County Senior Center-Lake Worth, FL	33461	11	Consumer, Wills, housing

Appendix 2: Assurances

Section 306 Older Americans Act

Area Agency on Aging of Palm Beach/Treasure Coast, Inc. assures the following:

1. The AAA assures that an adequate proportion, as required under section 307(a)(2) of the OAA and ODA Policy 205.00, Priority Services, of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services: services associated with access to services (transportation, outreach, information and assistance and case management services), in-home services, and legal assistance. (§306(a)(2))
2. The AAA assures it will set specific objectives for providing services to older individuals with greatest economic need and older individuals with greatest social need, include specific objectives for providing services to low-income minority older individuals and older individuals residing in rural areas, and include proposed methods of carrying out the preference in the area plan (§306(a)(4)(A)(i))
3. Each AAA shall provide assurances that the AAA will include in each agreement made with a provider of any service under this title, a requirement that such provider will:
 - a. Specify how the provider intends to satisfy the service needs of low-income minority older individuals and older individuals residing in rural areas in the area served by the provider.
 - b. To the maximum extent possible services to low-income minority older individuals and older individuals residing in rural areas in accordance with their need for such services; and
 - c. Meet specific objectives established by the AAA, providing services to low-income minority older individuals and older individuals residing in rural areas within the planning and service area. (§306(a)(4)(ii))
4. The AAA assures it will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on:
 - a. Older individuals residing in rural areas;
 - b. Older individuals with greatest economic need (with particular attention to low-income minority older individuals and older individuals residing in rural areas);
 - c. Older individuals with greatest social need (with particular attention to low-income minority older individuals and older individuals residing in rural areas);
 - d. Older individuals with severe disabilities;
 - e. Older individuals with limited English-speaking ability; and

- f. Older individuals with Alzheimer's disease or related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals). (§306(a)(4)(B))
- 5. The AAA assures it will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas. (§306(a)(4)(C))
- 6. The AAA assures it will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, with agencies that develop or provide services for individuals with disabilities. (§306 (a)(5))
- 7. The AAA assures it will provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as older Native Americans) including:
 - a. Information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the AAA will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;
 - b. An assurance that the AAA will, to the maximum extent practicable, coordinate the services provided under Title VI; and
 - c. An assurance that the AAA will make services under the area plan available to the same extent; as such services are available to older individuals within the planning and service area, whom are older Native Americans. (§306(a)(11))
- 8. The AAA assures it will maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships. (§306(a)(13)(A))
- 9. The AAA assures it will disclose to the Assistant Secretary and the State Agency:
 - a. The identity of each non-governmental entity with which such agency has a contract or commercial relationships relating to providing any service to older individuals; and
 - b. The nature of such contract or such relationship. (§306(a)(13)(B))
- 10. The AAA assures it will demonstrate that a loss or diminution on the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such non-governmental contracts or such commercial relationships. (§306(a)(13)(C))
- 11. The AAA assures it will demonstrate that the quantity and quality of the services to be provided under this title by such agency will be enhanced as a result of such non-governmental contracts or commercial relationships. (§306(a)(13)(D))

12. The AAA assures it will, on the request of the Assistant Secretary of State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals (§306(a)(13)(E))

13. The AAA assures that funds received under this title will not be used to pay any part of a cost (including an administrative cost) incurred by the AAA to carry out a contract or commercial relationship that is not carried out to implement this title. (§306(a)(14))

14. The AAA assures that preference in receiving services under this title will not be given by the AAA to particular older individuals as a result of a contract or commercial relationship that is not carried out to implement this title. (§306(a)(15))

Area Agency on Aging Director

Name: Dwight Chenette

10/5/2020

Date: _____

Signature: _____

DocuSigned by:

Dwight D. Chenette

881498199336456

DEPARTMENT OF HEALTH AND HUMAN SERVICES REGULATIONS TITLE VI OF THE
CIVIL RIGHTS ACT OF 1964

Area Agency on Aging of Palm Beach/Treasure Coast, Inc. hereinafter called the "recipient," HEREBY AGREES THAT it will comply with Title VI of the Civil Rights Act of 1964 (P.L. 88-352) and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 CFR Part 80) issued pursuant to the title, to the end that, in accordance with Title VI of that Act and the Regulation, no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the recipient receives federal financial assistance from the Department; and HEREBY GIVES ASSURANCE THAT it will immediately take any measures necessary to effectuate this agreement.

If any real property or structure thereon is provided or improved with the aid of federal financial assistance extended to the recipient by the Department, this assurance shall obligate the recipient, or in the case of any transfer of such property, any transferee, for the period during which the real property or structure is used for a purpose for which the federal financial assistance is extended or for another purpose involving the provision of similar service or benefits. If any personal property is so provided, this assurance shall obligate the recipient for the period during which it retains ownership or possession of the property. In all other cases, this assurance shall obligate the recipient for the period during which the federal financial assistance is extended to it by the Department.

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all federal grants, loans, contracts, property, discounts, or other federal financial assistance extended after the date hereof to the recipient by the Department, including installment payments after such date on account of the applications for federal financial assistance which were approved before such date. The recipient recognizes and agrees that such federal financial assistance will be extended in reliance on the representations and agreements made in this assurance, and that the United States shall have the right to seek judicial enforcement of this assurance. This assurance is binding on the recipient, its successors, transferees, and assignees, and the person or persons whose signatures appear below are authorized to sign this assurance on behalf of the recipient.

Area Agency on Aging Director

Name: Dwight Chenette

Signature: _____

DocuSigned by:
Dwight D. Chenette
8814DB12032545C

Date: 10/5/2020

DEPARTMENT OF HEALTH AND HUMAN SERVICES SECTION 504 OF THE
REHABILITATION ACT OF 1973

Area Agency on Aging of Palm Beach/Treasure Coast, Inc. hereinafter called the "recipient," HEREBY AGREES THAT it will comply with Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794), all requirements imposed by the applicable HHS regulation (45 C.F.R. Part 84), and all guidelines and interpretations issued pursuant thereto.

Pursuant to 84.5(a) of the regulation [45 C.F.R. 84(a)], the recipient gives this Assurance in consideration of and for the purpose of obtaining any and all federal grants, loans, contracts, (except procurement contracts and contracts of insurance or guaranty), property, discounts, or other federal financial assistance extended by the Department of Health and Human Services after the date of the Assurance, including payments or other assistance made after such date on applications for federal financial assistance that were approved before such date. The recipient recognizes and agrees that such federal financial assistance will be extended in reliance on the representations and agreements made in this Assurance and that the United States will have the right to enforce this Assurance through lawful means.

This Assurance is binding on the recipient, its successors, transferees, and assignees, and the person or persons whose signatures appear below are authorized to sign this Assurance on behalf of the recipient.

This Assurance obligates the recipient for the period during which federal financial assistance is extended to it by the Department of Health and Human Services or provided for in 84.5(b) of the regulation [45 C.F.R. 84.5(b)]. The recipient: a. ☐ employs fewer than fifteen persons; b. ☒ employs fifteen or more persons, and pursuant to 84.7(a) of the regulation [45 C.F.R. 84.7(a)], has designated the following person(s) to coordinate its efforts to comply with the regulation.

Name of Designee(s): Dwight Chenette, CEO

Recipients Address: 4400 N. Congress Avenue

West Palm Beach, Florida 33407

IRS Employer I.D. Number: 65-0087858

AAA Board President (or other authorized official)

I certify that the above information is complete and correct to the best of my knowledge.

Name: Colonel José R. Thomas-Richards, Ret. Signature: Colonel Jose R. Thomas-Richards, R.

Date: 10/2/2020

AVAILABILITY OF DOCUMENTS

Area Agency on Aging of Palm Beach/Treasure Coast, Inc. HEREBY GIVES FULL ASSURANCE that the following documents are current and maintained in the administrative office of the AAA and will be filed in such a manner as to ensure ready access for inspection by DOEA or its designee(s) at any time.

The AAA further understands that these documents are subject to review during monitoring by DOEA.

- (1) Current board roster
- (2) Articles of Incorporation
- (3) AAA Corporate By-Laws
- (4) AAA Advisory Council By-Laws and membership composition
- (5) Corporate fee documentation
- (6) Insurance coverage verification
- (7) Bonding verification
- (8) AAA staffing plan
 - (a) Position descriptions
 - (b) Pay plan
 - (c) Organizational chart
 - (d) Executive director's resume and performance evaluation
- (9) AAA personnel policies manual
- (10) Financial procedures manual
- (11) Functional procedures manual
- (12) Interagency agreements
- (13) Affirmative Action Plan
- (14) Civil Rights Checklist
- (15) Conflict of interest policy
- (16) Documentation of public forums conducted in the development of the area plan, including attendance records and feedback from providers, consumers, and caregivers
- (17) Consumer outreach plan
- (18) ADA policies

- (19) Documentation of match commitments for cash, voluntary contributions, and building space, as applicable
- (20) Detailed documentation of AAA administrative budget allocations and expenditures
- (21) Detailed documentation of AAA expenditures to support cost reimbursement contracts
- (22) Subcontractor Background Screening Affidavit of Compliance

Certification by Authorized Agency Official:

I hereby certify that the documents identified above currently exist and are properly maintained in the administrative office of the Area Agency on Aging. Assurance is given that DOEA or its designee(s) will be given immediate access to these documents, upon request.

AAA Board President (or other authorized official)

Name: Colonel José R. Thomas-Richards, Ret.

Signature: _____

DocuSigned by:
Colonel Jose R. Thomas-Richards, R
E7A0CC069047A6E

Date: 10/2/2020

Appendix 3: Program Module Review Checklist

Please complete the form provided by indicating whether each item is included in the Area Plan (Yes/No/Not Applicable).

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
Table of Contents			
The location of each section of the program module is accurately reflected.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Program and Contract Module Certification			
The form is properly completed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The form is signed and dated by Board President (or Designee).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The form is signed and dated by Advisory Council Chair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The form is signed and dated by Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AAA Board of Directors			
Composition details process for member selection and reflects the counties represented in the Area Plan.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Frequency details the anticipated meeting schedule for the board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Selection process and dates are provided	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Service term reflects the term for the board as well as the term of each individual board member	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
AAA Board of Directors Tables			
Officer table details name and terms for board officers	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Member table details name, title, address, phone, term, age, race, and ethnicity for Board members	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
AAA Advisory Council			
Composition details process for member selection and reflects the counties represented in the Area Plan.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Frequency details the anticipated meeting schedule for the Advisory Council	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Selection process and dates are provided	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
AAA Advisory Council Table			
Member table details name, title, address, phone, term, age, race, and ethnicity for board members	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Funds Administered			
The form is properly completed including bid cycle information.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resources Used			
The form reflects the use of a variety of planning resources.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Executive Summary			
This section describes major highlights.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Mission and Vision Statement			
This section includes the mission and vision of the agency.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Profile			
Identification of Counties			
This section identifies the counties within the PSA. Include at least one map to display the PSA.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
This section identifies the major communities within the PSA. Include at least one map to display the PSA.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Socio-Demographic and Economic Factors			
This section includes a description of the social and economic climate in the PSA, including how this affects elders.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
Highlight the following characteristics:			
1. Elders with low incomes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. Socially isolated elders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3. Minority and culturally diverse elders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4. Elders in urban and rural areas	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Analysis includes the use of maps and charts to illustrate data provided	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Economic and Social Resources			
This section describes the economic and social resources available to elders in the PSA.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Description of Service System			
This section describes the current services that are in place to meet the needs of elders. Includes private and public funding sources.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Role in Interagency Collaborative Efforts			
This section describes collaborative efforts, partnerships, and special initiatives by the PSA and/or DOEA.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
SWOT Analysis			
SWOT Analysis			
Process Description	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Strengths	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Weaknesses	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Threats	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
Performance and Targeted Outreach			
Performance Analysis - Based on the identified service needs of targeted areas and population groups as determined through needs assessment and other data, project the number and percentage of individuals to be served in each county during each year of the three-year plan.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Targeted Outreach Plan - The purpose of the targeting report is to show how effective the targeting efforts were of services provided to the specific population groups.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older individuals residing in rural areas	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older individuals with greatest economic need	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older individuals with greatest social need	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older individuals with severe disabilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older individuals with limited English-speaking ability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older individuals with Alzheimer's disease and related disorders and the caretakers of these individuals	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older individuals at risk for institutional placement	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caregivers:			
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caregivers who are older individuals with greatest social need	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caregivers who are older individuals with greatest economic need	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
<u>Unmet Needs and Service Opportunities</u>			
<i>Access to Services</i>			
Abuse, Neglect, and Exploitation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information about services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Counties or communities with limited access to transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Counties or communities with limited access to significant supportive services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Counties or communities with limited availability of and/or access to legal assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Counties or communities with limited access to social services agencies	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Analysis of service implications of identified unmet access needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<i>Caregiver</i>			
Caregiver unmet needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Number of elder caregivers, including number of grandparents raising grandchildren	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Condition of elder caregivers	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Analysis of service implications of identified caregiver unmet needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<i>Communities</i>			
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Limited access to senior centers	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Housing and safety needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
Employment and employment training or related assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Housing conditions and availability of affordable housing	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Analysis of service implications of identified unmet community needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Disaster Preparedness	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Volunteerism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<i>Health Care</i>			
Preventative health	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Medical care needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Ancillary health care needs (hearing aids and eyeglasses)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Availability of medical/health care, including mental health counseling	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Analysis of service implications of identified unmet health care needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Nutrition	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Self-Care limitations	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Health promotion	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<i>Home and Community-Based Services (HCBS)</i>			
Number of People 60+ with ADL limitations not receiving services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Number of people 60+ with IADL limitations not receiving services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Number of people 60+ with mobility limitations not receiving services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Number of people 60+ who qualify for food stamps but are not receiving them	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
People on waitlist not yet receiving any services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Existing clients needing additional services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
Analysis of service implications of identified HCBS unmet needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
County level analysis for unmet needs/gaps in service. Use charts and graphics with narrative if desired.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Goals and Objectives			
Goal 1: Empower seniors, individuals with disabilities, their families, and other consumers to choose and easily access options for existing mental and physical health and long-term care			
Objective 1.1. ▲ Provide streamlined access to health and long-term care options through Aging and Disability Resource Centers	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 1.2. ▲ Encourage individuals, including people under 60, to plan for future long-term care needs by providing access to information	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 1.3. Ensure that complete and accurate information about resources is available and accessible	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 1.4. Ensure that elders have access to free, unbiased, and comprehensive health insurance counseling	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 1.5. Increase public awareness of existing mental and physical health and long-term care options	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 1.6. Identify and serve target populations in need of information and referral services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 1.7. Provide streamlined access to Medicaid Managed Care and address grievance issues	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Goal 2: Enable individuals to maintain a high quality of life for as long as possible through the provision of home and community-based services, including supports for family caregivers			
Objective 2.1 Identify and serve target populations in need of home and community-based services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 2.2. Ensure that efforts are in place to fulfill unmet needs and serve as many clients as possible	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 2.3. Provide high quality services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

PROGRAM MODULE REVIEW CHECKLIST	YES	NO	N/A
Objective 2.4. Provide services, education, and referrals to meet specific needs of individuals with dementia	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 2.5. Improve caregiver supports	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Goal 3: Empower seniors and their caregivers to live active, healthy lives to improve their mental and physical health status			
Objective 3.1. ▲ Continue to increase the use of Evidence-Based (EB) programs at the community level	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 3.2. Promote good nutrition and physical activity to maintain healthy lifestyles	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 3.3. Promote the adoption of healthy behaviors	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 3.4. Advocate for prevention and early intervention of mental health and substance abuse services for elders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Goal 4: Ensure the legal rights of seniors are protected and prevent their abuse, neglect, and exploitation			
Objective 4.1. Collaborate and coordinate within the community and aging network to increase accessible legal services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 4.2. ▲ Facilitate the integration of Older Americans Act elder rights programs into Aging Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 4.3. ▲ Improve the identification and utilization of measurable consumer outcomes for elder rights programs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 4.4. Promote primary prevention of elder abuse, neglect, and exploitation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 4.5. Reduce the rate of abuse, neglect, and exploitation recidivism through education, outreach, and the provision of services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 4.6. Increase the awareness of health care fraud and other elder rights issues	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Goal 5: Participate in community efforts to ensure your PSA is addressing the state's mission to create livable communities by promoting this work through the eight domains of livability framework. Support the work DOEA is doing in collaboration with AARP and the World Health Organization's (WHO) Age-Friendly Cities and Communities Program.			
Objective 5.1. ▲ Coordinate with community partners for increased access to affordable, person-centered health care, and social services to promote active and independent living.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 5.2. ▲ Promote safe, accessible, and affordable housing that supports aging in place.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 5.3. ▲ Increase awareness of and promote safe and reliable transportation options to increase mobility and community participation.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 5.4. ▲ Increase access to information through various methods including print, tv, and digital media.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 5.5. ▲ Promote, engage, and celebrate the valuable contributions of all adults in the community.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 5.6. ▲ Increase awareness of opportunities to contribute in the workplace and volunteer to make a difference in the community.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 5.7. ▲ Increase awareness of and promote easy access to social and cultural activities for increased quality of life.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 5.8. ▲ Work with community partners to ensure accessible, inviting, and safe outdoor spaces and buildings that encourage active participation and recreation.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Goal 6: Maintain effective and responsive management			
Objective 6.1. Promote and incorporate management practices that encourage greater efficiency	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 6.2. Ensure that federal and state funds are used to effectively and efficiently serve elders' needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 6.3. Ensure that providers continue to strengthen the disaster preparedness plans to address specific needs of elders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 6.4. Accurately maintain the Client Information and Registration Tracking System (CIRTS) data	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Objective 6.5. Promote volunteerism by and for seniors whenever possible	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Goal 7: Co-establish and participate in at least one Dementia Care and Cure Initiative (DCCI) Task Force in your Planning and Service Area (PSA).			
Objective 7.1. ▲ Coordinate with the Memory Disorder Clinic (MDC) and local community leaders in Alzheimer's disease and related dementias (ADRD) in your area to create a DCCI Task Force.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 7.2. ▲ Collaborate with Task Force members to designate community entities as Dementia-Caring.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 7.3. ▲ Promote DCCI education and outreach activities throughout the PSA.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Objective 7.4. ▲ Identify areas of need within the ADRD community throughout the PSA.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Program Module Comments and Recommendations: (to be completed by DOEA staff)	
Section	Reviewed
Table of Contents	<input type="checkbox"/>
Comments:	
Program and Contract Module Certification	<input type="checkbox"/>
Comments:	
AAA Board of Directors	<input type="checkbox"/>
Comments:	
AAA Advisory Council	<input type="checkbox"/>
Comments:	
Funds Administered and Bid Cycles	<input type="checkbox"/>
Comments:	
Resources Used	<input type="checkbox"/>
Comments:	
Executive Summary	<input type="checkbox"/>
Comments:	
Mission and Vision Statements	<input type="checkbox"/>
Comments:	
Profile	<input type="checkbox"/>
Comments:	
SWOT Analysis	<input type="checkbox"/>
Comments:	

Program Module Comments and Recommendations: (to be completed by DOEA staff)	
Section	Reviewed
Performance and Targeted Outreach	<input type="checkbox"/>
Comments:	
Unmet Needs and Service Opportunities	<input type="checkbox"/>
Comments:	
Goals and Objectives	<input type="checkbox"/>
Comments:	
Direct Service Waiver Requests	<input type="checkbox"/>
Comments:	
Assurances	<input type="checkbox"/>
Comments:	
Program Module Checklist	<input type="checkbox"/>
Comments:	