







Area Agency on Aging
of Palm Beach/Treasure Coast, Inc.
4400 North Congress Avenue
West Palm Beach, FL 33407
HELPLINE 1-866-684-5885
www.YourADRC.org





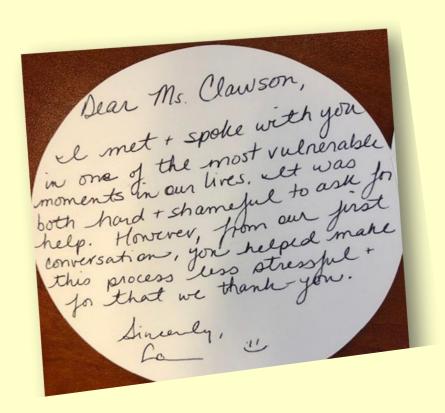
2019 Annual Report

Our MISSION

is to promote, support and advocate for the independence, dignity and wellbeing of seniors, adults with disabilities and those who care for them in a manner that values diversity, reflects the communities we serve and embraces the collaboration of the aging network.

Our Helpline Helps!

Helping seniors, caregivers and persons with a disability



Those we serve 647,667

persons 60 + in our 5,333 square mile 5-county service area

84,795 of the above are 85+

56,434

persons 60+ living below poverty

7,240

waiting for services



Impact 2019

Services provided by the Area Agency on Aging

201,177	Calls handled by the HELPLINE
7,925	Clients screened for long-term care
4,000	Senior victims of crime helped by the Elder Rights Center
3,924	Clients served by SHINE
3,763	Clients served by the Benefits Enrollment Center
568	At-risk children mentored by Foster Grandparent volunteers who donated 80,450 hours
314	Seniors graduated from

Healthy Living workshops

Services provided by the Aging Network Lead Agencies and Service Providers

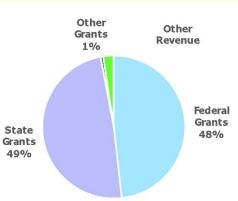
538,011	Hours of Respite provided
399,396	Home Delivered Meals served
308,050	Congregate Meals served
107,931	Emergency Alert Response days
74,109	Hours of Homemaker Services
68,906	Hours of Personal Care
66,742	Transportation Trips
29.688	Hours of Adult Day Care provided

Funding

December 31, 2019

Source of Funds

601,275
131,033
154,039
12,380,040
\$ 12,229,507
\$



Federal Grants

Total Federal Grants	\$ 12,229,507
Senior Medicare Patrol	44,964
National Council on Aging Benefit Enrollment	150,000
Medicare Enrollment	164,530
Florida Office of the Attorney General	166,976
Medical Assistance	256,497
Emerency Home Energy Assistance for the Elderly	403,062
Corporation for National and Community Service	440,597
Serving Health Insurance Needs of Elders	469,715
Nutrition Services Incentive	498,301
Older Americans Act	\$ 9,634,865

Other Sources

Total Other Sources	\$ 601,275
Other	294,447
Veterans Choice	\$ 306,828



Total Florida Department of Elder Affairs	\$ 12,380,040
Respite for Elders Living in Everyday Families	86,432
Home Care for the Elderly	908,373
Local Services Programs	94,891
Community Care for the Elderly	5,203,613
Alzneimers Disease Initiative	\$ 6,086,731

Other Grants

Total Other Grants	\$ 154,039
United Way of Palm Beach County	132,699
Children's Services Council of Okeechobee County	11,340
Palm Beach County Sheriff's Office	\$ 10,000

Direct Services Provided 10%

Use of Funds

Total Expenses	\$ 25.403.769
General and administrative	1,101,157
Direct Services Provided	2,617,081
Contracted Services Provided	\$ 21,685,531

10%	
	Contracted Services Provided 86%
Respite In-Home	\$

	0070			
Respite In-Home	\$	4,500,072	Legal Assistance	\$ 424,539
Respite In-Facility		4,217,143	Caregive Subsidy	369,540
Screening & Assessment		2,185,421	Adult Day Care	324,805
Home Delivered Meals		1,811,575	Education Programs	210,299
Congregate Meals		1,525,535	Caregiver Training	96,369
Homemaker		1,404,531	Emergency Alert Response	93,564
Personal Care		1,258,425	Counseling	93,420
Transportation		1,139,399	Home Health Aide	60,180
Case Management		676,521	Chore	54,250
Companionship		632,784	Other	33,663
Specialized Medical Equipment, Services, And Suppl	ies	573,496		

Total Contracted Services Provided \$25,403,769

Thank you to our Board of Directors

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Lead Agencies and Service Providers

Alzheimer's Community Care, Inc. Council on Aging of Martin County, Inc. Council on Aging of St. Lucie County, Inc. **Critical Signal Technologies** Division of Senior Services, Palm Beach County Florida Rural Legal Services, Inc. Legal Aid Society of Palm Beach County M. D. Home Health, LLC MorseLife Care Management & Counseling, A program of Kramer Senior Services Okeechobee Senior Services Palm Tran, Palm Beach County Ruth & Norman Rales Jewish Family Services Senior Resource Association The Volen Center

Thank you to our volunteers who so generously give their time, wisdom and talents and to the following who supported us in 2019

America's Charities Aventech Group **Brown & Brown Insurance** Calidus Management **Dwight Chenette** Sally Chester James Cioffi Kimberly Clawson Elinor Clinton ComForCare Ian Cordes **Corecare Associates** CPT of Florida Cresthaven East Discovery Village Patricia Ernst Jaime Estremera-Fitzgerald Florida Power & Light Cliff Fritts & James Sugarman Barbara Fretwell **Arnold Gaines** Humana **Human Resource** Management Association Mary Ibarrola iHeart Media Karp Law Firm Richard Magee **MDH Printing & Graphics**

Faith Myer

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MorseLife