Our MISSION is to promote, support and advocate for the independence, dignity and wellbeing of seniors, adults with disabilities and those who care for them in a manner that values diversity, reflects the communities we serve and embraces the collaboration of the aging network.

Our Helpline Helps!
Helping seniors, caregivers and persons with a disability
Those we serve

647,667
persons 60+ in our 5,333 square mile 5-county service area

84,795
of the above are 85+

56,434
persons 60+ living below poverty

7,240
waiting for services

Impact 2019

Services provided by the Area Agency on Aging

201,177 Calls handled by the HELPLINE
7,925 Clients screened for long-term care
4,000 Senior victims of crime helped by the Elder Rights Center
3,924 Clients served by SHINE
3,763 Clients served by the Benefits Enrollment Center
568 At-risk children mentored by Foster Grandparent volunteers who donated 80,450 hours
314 Seniors graduated from Healthy Living workshops

Services provided by the Aging Network

Lead Agencies and Service Providers

538,011 Hours of Respite provided
399,396 Home Delivered Meals served
308,050 Congregate Meals served
107,931 Emergency Alert Response days
74,109 Hours of Homemaker Services
68,906 Hours of Personal Care
66,742 Transportation Trips
29,688 Hours of Adult Day Care provided
Source of Funds

Federal Grants $12,229,507
State Grants 12,380,040
Other Grants 154,039
Other Revenue 601,275
Total $25,364,861

Federal Grants
Older Americans Act $9,634,865
Nutrition Services Incentive 498,301
Serving Health Insurance Needs of Elders 469,715
Corporation for National and Community Service 440,597
Emergency Home Energy Assistance for the Elderly 403,062
Medical Assistance 256,497
Florida Office of the Attorney General 166,976
Medicare Enrollment 164,530
National Council on Aging Benefit Enrollment 150,000
Senior Medicare Patrol 44,964
Total Federal Grants $12,229,507

Other Sources
Veterans Choice $306,828
Other 294,447
Total Other Sources $601,275

Florida Department of Elder Affairs
Alzheimers Disease Initiative $6,086,731
Community Care for the Elderly 5,203,613
Local Services Programs 94,891
Home Care for the Elderly 908,373
Respite for Elders Living in Everyday Families 86,432
Total Florida Department of Elder Affairs $12,380,040

Other Grants
Palm Beach County Sheriff’s Office $10,000
Children’s Services Council of Okeechobee County 11,340
United Way of Palm Beach County 132,699
Total Other Grants $154,039

Use of Funds

Contracted Services Provided $21,685,531
Direct Services Provided 2,617,081
General and administrative 1,101,157
Total Expenses $25,403,769

Respite In-Home $4,500,072
Respite In-Facility 4,217,143
Screening & Assessment 2,185,421
Home Delivered Meals 1,811,575
Congregate Meals 1,525,535
Homemaker 1,404,531
Personal Care 1,258,425
Transportation 1,139,399
Case Management 676,521
Companionship 632,784
Specialized Medical Equipment, Services, And Supplies 573,496

Total Contracted Services Provided $25,403,769
Thank you to our
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Wellington Equestrian Partners
WellMed Charitable Foundation

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