

## Addendum #1

### **Question 1 – What will be moved to new location?**

Servers, rack, and switches. The Agency will move all pc's, monitors and phones.

### **Question 2 – What are the hours of operation?**

Monday-Friday 7:00 am to 6:00 pm

### **Question 3 - What are the specifications for the servers?**

Specifications for Domain Controllers and print servers

- Two HPE ProLiant MicroServer Gen11 Ultra Micro
- Tower Server
- T20240912.0004 ADRC - WPB - Unlimited Service Agreement
- Cost Description: HPE ProLiant MicroServer Gen11 Ultra Micro
- Tower Server - 1 x Intel Xeon E-2414 2.60 GHz - 16 GB RAM -
- Serial ATA Controller - Intel C242 Chip - 1 Processor Support -
- 32 GB RAM Support - DDR5 SDRAM - Gigabit Ethernet - 4 x
- LFF Bay(s) - 1 x 180 W
- VPN: P68820-001
- HPE Tech Care Basic - 5 Year - Warranty - On-site
- Technical
- T20240912.0004 ADRC - WPB - Unlimited Service Agreement
- HPE BTO Server Micro Gen10
- T20240912.0004 ADRC - WPB - Unlimited Service Agreement
- Cost Description: HPE BTO Server Micro Gen10
- 8 - 1 TB Samsung SSD With Adaptor

### **Question 4 – What vendor is being used for Email Security?**

Spam Titan

### **Question 5 – What vendor is being used for Endpoint Detection?**

ESET

### **Question 6 – How do email and active directory servers get backed up?**

The Servers are backed up to onsite storage and then replicated offsite to cloud storage.

M365 is backed up to a 3<sup>rd</sup> party S2 bucket.

### **Question 7 - What are you currently doing for IT services?**

We have an on-site IT Specialist, and we currently have a month-to-month relationship with Adventech.

**Question 8 – Are any devices Macs?**

No.

**Question 9 - Do you have a firewall? Do you own it or lease it?**

In WPB office:

1. Main Firewall. Cisco Firepower 1010 running Cisco Adaptive Security Appliance Software Version 9.18(4).
2. VPN Concentrator. Netgate 4100 running PFSense+ 25.07.1

In PSL/TC Office:

1. Main Firewall. Cisco Firepower 1010 running Cisco Adaptive Security Appliance Software Version 9.18(4).

**Question 10 - What kind of phone system do you have?**

We utilize Avaya Cloud.

**Question 11 - Are you using a cyber-security training platform?**

Not currently.

**Question 12 - What kind of policies/procedures do you have in place?**

Retention policies are governed by Federal Grant requirements.

**Question 13 – What is the Switch Port Capacity for New Location?**

72 switch ports.

**Question 14 - Cyber Liability Insurance?**

The Agency does not have Cyber Liability Insurance.

**Question 15 - Are there any regulatory, grant-related, or industry-specific compliance frameworks that influence IT operations?**

- HIPAA
- State/federal grant security requirements

**Question 16 - Are any VLANs or departmental network segmentation policies currently in place?**

Yes, the Agency has multiple VLANs. AAA LAN, Guest, IOT, and Data Center.