

Pages 29-31 of the RFP are hereby amended to read:

service delivery systems, particularly physicians, hospitals, health maintenance organizations, nursing homes and home health agencies.

Consumer choice is the primary consideration in determining service referrals. In those instances where more than one CCE, HCE or ADI subcontractor is available for a given service, and the consumer expresses no preference, the Lead Agency should make the referral based on geographical and cost efficiency considerations. The procedures and referral formats used are to be developed by the Case Management / Lead Agency.

d. Services to be Coordinated

The following is a list of the services the Lead Agency may provide and must provide either directly or through subcontracts under the CCE, HCE, and ADI programs in each Community Care Service Area. Case Management cannot be subcontracted and must be provided directly by the Lead Agency.

CCE Required Services

- Adult Day Care
- Assurance
- Case Aide
- Case Management
- Chore
- Emergency Alert Response
- Enhanced Chore
- Companionship
- Home Delivered Meals
- Homemaker
- Pest Control (Initiation)
- Pest Control (Enhanced Initiation)
- Pest Control (Rodent)
- Pest Control (Maintenance)
- Personal Care
- Respite (In-Home)
- Specialized Medical Equipment, Services, and Supplies

CCE Optional Services

- Adult Day Health Care
- Caregiver Training/Support (Group and/or Individual)
- Counseling (Gerontological) (Group and/or Individual)
- Counseling (Mental Health Screening) (Group and/or Individual)
- Housing Improvement
- Material Aid

- Other
- Respite (In-Facility)

Legal Assistance is not being considered in this RFP and will be bid out separately.

HCE Required Services

- Basic Subsidy
- Case Aide
- Case Management
- Chore
- Home Delivered Meals
- Homemaker
- Personal Care
- Respite*
- Specialized Medical Equipment, Services and Supplies

*One form of Respite must be provided (either Facility-Based or In-Home). The other manner of Respite service is then optional.

HCE Optional Services

- Adult Day Care
- Assurance
- Housing Improvement
- Pest Control (Initiation)
- Pest Control (Maintenance)

ADI Required Services

- Case Aide
- Case Management
- Homemaker
- Material Aid
- Personal Care
- Respite*
- Specialized Medical Equipment, Services and Supplies

*One form of Respite must be provided (either Facility-Based, In-Home, or In-Facility Specialized Alzheimer's). The other manners of Respite service are then optional.

ADI Optional Services

- Adult Day Care
- Assurance
- Caregiver Training/Support (Group and/or Individual)
- Companionship

- Home Delivered Meals
- Education/Training (Group and/or Individual)
- Transportation

A complete list of the services funded under all programs managed by the Department of Elder Affairs and descriptions for each may be found in the DOEA Programs and Services Handbook.

CCE, HCE, and ADI required services under this bid are included in Section B.2.c. (Funding Levels). Additionally, CCSA-specific historical service funding levels and unduplicated client information for the 2023-2024, 2024- 2025 and 2025-2026 CCE, HCE and ADI contract periods are included as Appendix XI.

e. Special Conditions

Proposed CCE, HCE and ADI unit rates for all services will not be allowed to exceed the maximum allowable unit rates shown in Appendix XII for Year 1 of the contract year for a contract awarded under this RFP.

Future unit rate increases for CCE, HCE, and ADI services for renewal purposes will be negotiated by the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and the Lead Agency following submission of the Lead Agency's Annual Unit Cost Budget.

f. Strategies and Performance Measures

In keeping with the legislatively mandated requirements for contract performance measures, the DOEA has identified four performance measures. Lead Agencies are required to develop implementation strategies to assist the Department in achieving statewide outcome measures identified for the aging network. Please explain your organization's strategies to ensure the following performance measures are achieved:

- New service recipients' ADL assessment scores have been maintained or improved
- New service recipients' IADL assessment scores have been maintained or improved
- Improving the environment scores for elders with high or moderate risk environments.
- Adult Protective Services (APS) referrals who are in need of immediate services to prevent further harm who are served within 72 hours

The designated Lead Agency must include strategies to address all of the performance