2024-2027
FOUR-YEAR AREA PLAN
Program Module



Area Agency on Aging of Palm Beach/Treasure Coast, Inc.

Planning and Service Area 9

Submission Date – September 18, 2026

Department of ELDER AFFAIRS STATE OF FLORIDA

4040 Esplanade Way, Tallahassee, FL 32399 | Phone: (850) 414-2000 | ELDERAFFAIRS.ORG

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Introduction to the Area Plan

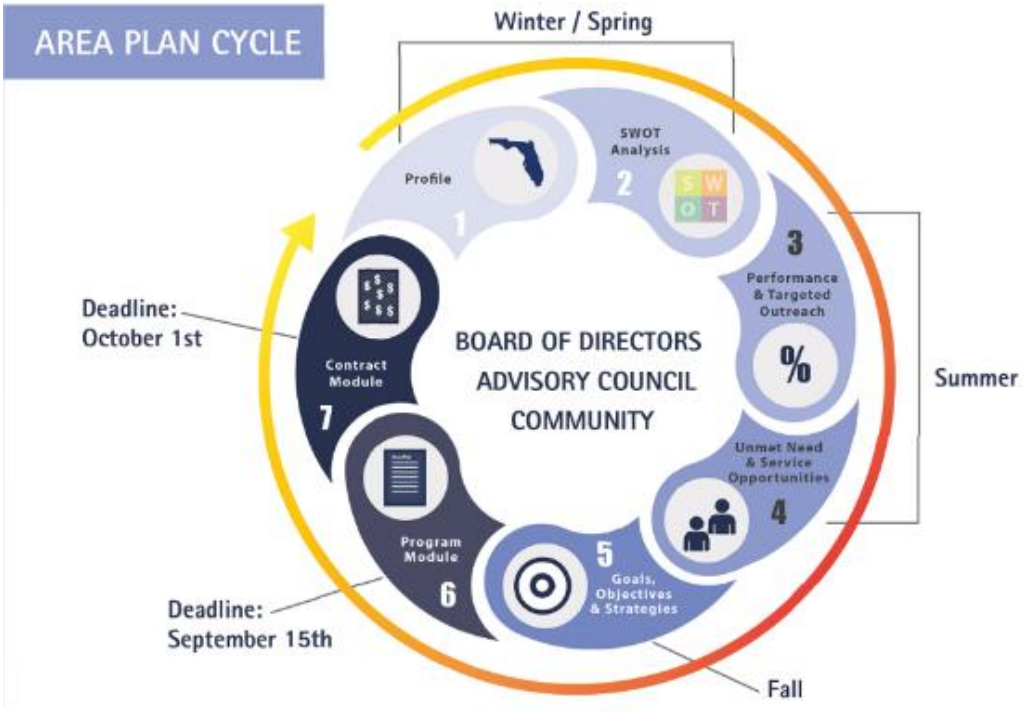
The Area Plan describes in detail the specific services to be provided to the population of older adults residing in each Planning and Service Area (PSA). The plan is developed from an assessment of the needs of the PSA as determined by public input that involves public hearings, the solicited participation of those affected and their caregivers, and service providers. The plan also states the goals and objectives that the Area Agency on Aging (AAA) and its staff and volunteers plan to accomplish during the planning period. This four-year cycle is for the period of January 1, 2024, through December 31, 2027.

The Area Plan is divided into two parts, the Program Module and the Contract Module.

The Program Module includes a profile of the PSA; a SWOT (Strengths, Weaknesses, Opportunities, and Threats) analysis; an analysis of performance and unmet needs; the service plan including goals, objectives, and strategies; assurances; and other elements relating to the provision of services.

The Contract Module includes the elements of the plan relating to funding sources and allocations, as well as other administrative/contractual requirements, and otherwise substantiates the means through which planned activities will be accomplished.

In planning to produce the Area Plan, AAAs should consider the following Area Plan development cycle.



This recommended planning cycle features the development of the PSA Profile, followed by the completion of the comprehensive SWOT analysis during the winter and spring of the Area Plan submission year. The summer should feature the development of the Performance and Targeted Outreach and Unmet Need and Services opportunities components of the Area Plan. With the completion of these components, the AAA will be prepared to address the Goals, Objectives, and Strategies component of the Area Plan.

With the completion of each stage in development of the Area Plan, the AAA is required to submit the respective components to Department of Elder Affairs (DOEA) through their contract manager for review and feedback.

By the spring of each year, the Department of Elder Affairs will directly email Area Agencies on Aging executive directors. This email will include the Area Plan Program Module Template, Instructions, Area Plan Contract Module Template, and a table of due dates for submission of the Area Plan Cycle components.

Program and Contract Module Certification

Program and Contract Module Certification

AREA AGENCY ON AGING (AAA) INFORMATION:

Legal Name of Agency: Area Agency on Aging of Palm Beach/Treasure Coast, Inc.

Mailing Address: 701 Northpoint Parkway,Suite 115, West Palm Beach, FL 33407

Telephone: (561) 684 -5885 FEDERAL ID NUMBER: 65-0087858

CERTIFICATION BY BOARD PRESIDENT, ADVISORY COUNCIL CHAIR, AAA DIRECTOR:

I hereby certify that the attached documents:

- Reflect input from a cross section of service providers, consumers, and caregivers who are representative of all areas and culturally diverse populations of the Planning and Service Area (PSA).
- Incorporate the comments and recommendations of the Area Agency's Advisory Council.
- Have been reviewed and approved by the Board of Directors of the Area Agency on Aging.

Additionally:

Signatures below indicate that both the Program Module and the Contract Module have been reviewed and approved by the respective governing bodies.

I further certify that the contents are true, accurate, and complete statements. I acknowledge that intentional misrepresentation or falsification may result in the termination of financial assistance. I have reviewed and approved this 2024-2027 Area Plan.

President, Board of Directors

Name: Scott Greenberg Signature:

Date: 8/25/2026

Advisory Council Chair

Name: Kelly Wilson Signature: Kelly Wilson

Date: 08/25/2026

Area Agency on Aging of Palm Beach/Treasure Coast, Inc.

Name: Dwight Chenette, CEO, MPH, MBA Signature:

Date: 08/25/2026

AAA Board of Directors

The Agency is working collaboratively with the Department of Elder Affairs on a Governance Contract. Once the final contract is available and approved by the Board, the Agency intends to implement the provisions to maintain compliance under the Agreement. As a result, some information contained in this section will change during the first year of the Area Plan.

Membership Composition:

The Board of Directors consists of at least seven (7) members and not more than eleven (11) members. The goal is to have the board membership be representative of the age, gender, race, ethnicity and geography of the counties served in the PSA. The Agency endeavors to recruit members with diverse backgrounds in areas such as elder and general law, finance, insurance, public health, healthcare delivery, long term care, and government.

Frequency of Meetings:

Regular meetings of the board are held as necessary and generally occur monthly. In the event a quorum cannot be established or for an urgent matter a meeting may occur with the board Executive Committee which is comprised of six (6) members and includes the board officers.

A minimum of five (5) board meetings are held in a fiscal year. Board meetings are publicly noticed on the Agency website and the Florida Administrative Register.

Officer Selection Schedule:

Each year, the board votes on a slate of officers at their annual meeting and these officers comprise the board Executive Committee. The Executive Committee includes the Chair, Vice Chair, Secretary, Treasurer and 2 members at large.

AAA Board Officers:

Title	Name	Term
Chair	~~Randall Sheppard~~ Scott Greenberg	~~N/A~~ First
Vice Chair	~~Lewis Silverman~~ Thomas Campenni	~~N/A~~ First
Treasurer	~~Susan Morgan~~ Lewis Silverman	~~N/A~~ First
Secretary	~~Scott Greenberg~~ Susan Morgan	~~N/A~~ First
Member at Large	~~Saraswathy Battar~~ Randall Sheppard	N/A
Member at Large	Philip Weintraub	N/A

AAA Board of Directors Membership:

Name	Occupation / Affiliation	County of Residence or Primary Work	Member Since	Current Term of Office
Randall Sheppard	Government, Fire	Palm Beach	2020	~~Second~~ Third
Lewis Silverman	Attorney	Palm Beach	2019	~~Second~~ Third
Susan Morgan	Insurance	Palm Beach	2021	Second
Philip Weintraub	Finance, Healthcare	Palm Beach	2022	~~First~~ Second
Scott Greenberg	Healthcare	Palm Beach	2023	~~First~~ Second
Thomas Campenni	Government	Martin	2024	First
Saraswathy Battar	Healthcare	Palm Beach	2024	First
~~**Kara Stimpson**~~	~~Leadership in private, public, or voluntary sector~~	~~Martin~~	~~2025~~	~~First~~
Jacquelyn Vargas	Insurance	St. Lucie	2026	First

AAA Advisory Council

Council Composition:

The Advisory Council shall consist of a membership of at least 15 members, but not to exceed 30 members.

Every county in PSA 9 shall be represented by a minimum of one Council member, except for Palm Beach County which shall have a minimum of seven members.

At least 50% of the Advisory Council shall consist of persons age 60 or older, including persons of diverse backgrounds, who are eligible to participate in Older American's Act services.

Membership shall, as nearly as possible, be representative of the demographics of PSA 9.

The Advisory Council shall be composed of residents from PSA 9, including one or more from each of the following categories:

- older individuals (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in programs assisted under the Older American's Act of 1965, as amended in 2006;
- family caregivers of such individuals;
- representatives of older individuals;
- service providers;
- representatives of the business community;
- local elected officials;
- providers of veterans' health care;
- the general public;
- people with leadership expertise in areas appropriate for and in demand by the Agency;
- representation from the disability community

Frequency of Meetings:

General and Executive Committee meetings of the Advisory Council shall be held at least quarterly. Special meetings may be called by the Chair.

The Advisory Council will hold an Annual Meeting each year.

Member Selection Schedule:

Members shall be elected by a majority vote of those present at an appropriate Advisory Council meeting from a slate recommended by the Membership Committee which shall consider input from persons within PSA 9. This can occur at anytime during the year for general council members. Selection of mandated Council seats occur during the Annual Meeting in November of each year.

If a vacancy occurs in a mandated Council seat before November, the seat shall be filled for the remainder of the calendar year by an interim voting member by a vote at a regular meeting on the recommendation of the Membership Committee. The official term shall begin January of the following year.

Service Term(s):

New Members to the Advisory Council will be approved by the Advisory Council to a three year term. At the expiration of each term, Advisory Council members may recommit for an additional three year term to the Advisory Council. There is no limitation on the number of terms that Advisory Council members may serve as long as they are performing their role in an exemplary manner.

AAA Advisory Council Members:

Name	Occupation / Affiliation	County of Residence or Primary Work	Member Since	Current Term of Office	60+ (yes/no)	Race	Ethnicity
Alease Bowles	Retired Accounting Professional	St. Lucie County	2025	3/2025-12/2027	Y	B	Black or African American
Jennifer Braisted	Alzheimer's Association	Palm Beach County	2016	~~1/2021-12/2023~~ ~~1/2024-1/2026~~ 1/2025-12/2027	N	W	White
Karen Cascardi	Physical Therapy / Healthy Living	Palm Beach County	2021	~~7/2021-12/2023~~ 1/2024-12/2026	Y	W	White
Frances Corgnati	Volunteer/ Foster Grandparent Program	Palm Beach County	2023	~~2/2023-12/2025~~ 1/2026-12/2028	Y	W	White
Steve Delach	Assisted Living	Palm Beach County	2015	~~1/2023-2025~~ 1/2024-12/2026	Y	W	White
Rev. Kathleen Gannon	Clergy	Palm Beach County	2015	~~1/2023-2025~~ 1/2024-12/2026	Y	W	White
~~**Bree Gordon Lukosavich**~~	~~Music Therapist~~	~~Palm Beach County~~	~~2011~~	~~1/2021-12/2023~~ ~~1/2024-1/2026~~	~~N~~	~~W~~	~~White~~

				1/2026-7/2026			
Marshall McDonald, Esq.	Attorney/Tax Accountant	Palm Beach County	2010	~~1/2021-12/2023~~ ~~1/2024-1/2026~~ 1/2025-12/2027	Y	W	White
Melissa Morante	Marketing Executive / Home Health Agency Owner	Palm Beach County	2023	~~2/2023-12/2025~~ 1/2026-12/2028	N	W	White
Carolyn Butler Norton, Esq.	Attorney	Indian River County	2013	~~1/2021-12/2023~~ ~~1/2024-12/2026~~ 1/2025-1/2027	Y	W	White
~~**Janie Peters**~~	~~Retired Educator~~	~~Palm Beach County~~	~~2011~~	~~1/2023-11/2025~~	~~Y~~	~~B~~	~~Black or African American~~
Susan Schlossberg	SHINE Counselor	St. Lucie County	2024	10/2024-12/2026	Y	W	White
~~**Jill Shutes**~~	~~Healthcare/ Nursing/ Dementia~~	~~Martin County~~	~~2024~~	~~10/2024-6/2025~~	~~N~~	~~W~~	~~White~~
Kelly Wilson	Care Manager/ Guardianship	Palm Beach County	2010	~~1/2023-12/2025~~ 1/2025-12/2027	N	W	White
~~**Patricia Zuzolo**~~	~~Former Foster Grandparent Volunteer/ Retired Banker~~	~~St. Lucie County~~	~~2024~~	~~10/2024-3/2026~~	~~Y~~	~~W~~	~~White~~

Funds Administered and Bid Cycles

The following funds are administered by Area Agency on Aging of Palm Beach/Treasure Coast, Inc. for PSA 9. The current and anticipated Bid Cycles are provided for those programs that are administered through competitively procured subcontracts.

Funds Administered			Current Bid Cycle		Anticipated Bid Cycle	
			Published	Current Year of Cycle	Ant. Pub.	Ant. Award
Older Americans Act (OAA)	III B	☒	05/21	5	06/27	09/27
	III C.I	☒	05/21	5	06/27	09/27
	III C.II	☒	05/21	5	06/27	09/27
	III D	☒	05/21	5	06/27	09/27
	III E	☒	05/21	5	06/27	09/27
	American Rescue Plan	☒				
	VII*	☒	-			
General	ADI	☒	10/20	6	9/26	01/27
	CCE	☒	10/20	6	9/26	01/27
	HCE	☒	10/20	6	9/26	01/27
	EHEAP	X	10/20	6	9/26	01/27
Other	ADRC*	☒				
	AoA Grants	☐				
	FACE*	☐				
	LSP*	☒				
	NSIP*	☒				
	RELIEF*	☐				
	SHINE*	☒				
	SMP*	X				
	MIPPA*	X				
	USDA*	☒				

* This fund does not have an associated Bid Cycle.

Resources Used

Resources that were used in this Area Plan are indicated with a "Yes."

Advancing States

American Community Survey

AoA Special Tabulation Data 60+

Behavioral Risk Factor Surveillance System - Yes

Bureau of Economic and Business Research (BEBR)

Explore Census Data

Economic and Demographic Research (EDR)

FLHealthCHARTS - Yes

eCIRTS and Legacy CIRTS - Yes

National Aging Program Information System (NAPIS) / The Older Americans Performance System (OAAPS) reports

Florida County Profiles - Yes

Elder Needs Index Maps

Targeting Data and Dashboard - Yes

Targeting Performance Maps

Other (Bureau of Labor Statistics) - Yes

Other (Florida Commission for Transportation Disadvantaged) - Yes

2024-2027 Four-Year Area Plan Program Module

Executive Summary

The Area Agency on Aging of Palm Beach/Treasure Coast, Inc. is pleased to present this EXECUTIVE SUMMARY for the 2024-2027 Area Plan. Planning and Service Area 9 includes Palm Beach County, Indian River County, Martin County, Okeechobee County and St. Lucie County. In close partnership with the Department of Elder Affairs, the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. administers Older Americans Act, General Revenue, and Statewide Managed Care funds as well as private grants and donations for service provision and access to information, resources and assistance. The service network includes more than 11 contracted providers.

The Area Agency on Aging of Palm Beach/Treasure Coast, Inc. (the Agency) is a private, non-profit organization that provides services to and advocacy for seniors, adults with disabilities and those who care for them. Established in 1988, the Area Agency on Aging was designated as an "Area Agency on Aging" (AAA) by the Florida Department of Elder Affairs in accordance with the Older Americans Act and as a fully implemented "Aging Resource Center" in 2008. In 2012 the Department of Elder Affairs expanded the designation of the Area Agency on Aging to an Aging & Disability Resource Center. This designation reflects the expansion of information and referral services to adults with disabilities.

Our focus for service delivery will continue to prioritize those in greatest economic or social need, with attention to low-income older individuals; including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas. The role of the Agency has expanded to include person-centered access to information and resources to persons of all ages with respect to individual service needs and/or related caregiver concerns. Along these lines, the Agency recognizes the need for people of all ages to prepare for retirement and old age while helping them understand the service infrastructures that are available to support people as they age.

The four years that have passed since the completion of the last full cycle area plan have shown remarkable changes. Across the five (5) county service area, there are 703,349 individuals who are 60+ according to the 2022 DOEA County Profiles. The 60+ population in our Planning and Service Area has grown by nearly 8.6% from 2018 to 2022.

Organizational accomplishments since the previous plan are listed below.

- Completed a financial turnaround based on financial challenges that occurred in prior years. The Agency retired all debts and obligations restoring the financial health of the Agency.
- Implemented new financial policies including monthly reporting to governance to enhance transparency and controls.
- Segregated bank accounts for processing provider payments to enhance controls on restricted funds.
- Successfully completed the General Revenue competitive bid process to allocate nearly $8.5 million of funding in our five-county service area with a service array of over 30 services.
- Successfully completed the Older Americans Act competitive bid process to allocate nearly $6.5 million of funding in our five-county service area with a service array of over 30 services.
- Implemented $ 18.9 million of new funding ensuring contract compliance with five new funding sources across contracted providers which resulted in more than 2.6 million meals for homebound seniors since the start of the pandemic as well as increased supportive services of counseling, telephone reassurance, expanding access to COVID-19 vaccines and energy assistance.
- Enhanced provider relations and support for PSA 9 Area Agency providers by working in a highly collaborative manner. This included increasing awareness of provider services among all Agency staff and Board Members.
- Supported providers with a high level of technical guidance to modify service delivery during COVID 19 emergency declarations.
- Secured donations from community partners including the Community Foundation for Palm Beach and Martin Counties, Florida Blue, Florida Power and Light, Palm Beach County, Palm Health Foundation, Quantum Foundation and United Way to expand technology and staffing to support the COVID-19 response.
- Secured donations from community partners including the Community Foundation for Palm Beach and Martin Counties, Quantum Foundation and United Way to expand access to nutrition services.
- Implemented remote working plans and policies to continue supporting Agency obligations by associates during the pandemic. Post pandemic, implemented hybrid work schedules to attract and retain associates.
- Implemented a telephone reassurance program providing information on topics such as fall prevention, managing chronic conditions, vaccine resources, preventing elder scams and obtaining food and housing resources.
- Partnered with the Memory Disorder Clinics to establish a Palm Beach County Dementia Care and Cure Task force representing the areas of transportation, direct services, communications, research, legal, first responders, departments of health, local funders, Alzheimer’s Association, caregivers, adult protective services and veterans.

- eCIRTS Superuser led the implementation of the new DOEA client database across the Planning and Service area.
- Partnered with the local Health Care District to implement HRSA's program for the distribution of N95 masks and COVID Testing Kits to older adults and persons with a disability.
- Incorporated Healthy Aging Department and DOEA program participation strategies into the Community Health Improvement Plans for Martin, St. Lucie, Okeechobee and Palm Beach counties.
- Implemented the new service of Caregiver Follow-up to continue the support and socialization for caregivers who completed Powerful Tools for Caregivers.
- Implemented the Enhanced HCE program to assist seniors with home improvements.
- Expanded Healthy Aging evidence-based workshops to include both in-person and virtual workshops.
- Continued the Veterans Independence Program in collaboration with the West Palm Beach Veterans Administration Medical Center.
- Promoted the Hope Heroes volunteer opportunities with providers and the community at large.

Mission and Vision Statements

The Mission Statement defines the purpose and primary objectives of the AAA. The Vision Statement describes what the AAA intends to accomplish or achieve in the future.

Mission:

Our MISSION is to promote, support and advocate for the independence, dignity and wellbeing of seniors, adults with disabilities, and those who care for them in a manner that values diversity, reflects the communities we serve and embraces the collaboration of the aging network.

Vision:

The Area Agency on Aging of Palm Beach/Treasure Coast, Inc. is the recognized gateway to services for seniors, adults with disabilities and those who care for them.

Spotlight on Success Stories

Older Americans Act – Titles 3B and 3E

The mission of MorseLife Care Management & Counseling is to enhance the lives of seniors by providing the highest standard of care. Our dedicated staff fulfills this mission through extensive outreach, counseling, education, and support services for older adults and caregivers throughout Palm Beach County and the Treasure Coast. Team members actively represent the program at health fairs, educational forums, and community events across the service area.

Over the past 12 months, MorseLife counselors provided behavioral health counseling services to 165 individuals, addressing the emotional and mental health needs of older adults and caregivers in Palm Beach County Service Area A and the Treasure Coast communities in accordance with the Older Americans Act (OAA). Through OAA funding, additional seniors and caregivers experiencing emotional stressors and mental health concerns were able to access vital in-person counseling services that they may not otherwise have received.

Older Americans Act – Title 3E

Senior Resource Association (SRA) provides services to support and advocate for the independence and dignity of seniors in Indian River County. As we age, it becomes more

and more challenging to stay active and manage daily tasks. SRA helps seniors remain healthier, more secure, and socially connected.

A client in her eighties was widowed and living with her caregiver. She had been suffering from depression. She began attending SRA's DayAway Adult Day Care regularly. Attending DayAway would always boost her mood and make her happy. Her caregiver was very appreciative of the services and would not have been able to keep the client in the home as long as she did without the assistance from SRA and the OAA Title IIIE funding.

Older Americans Act – Title 3C1

An older adult with limited ability to leave home regularly faced challenges accessing nutritious meals on a daily basis. Reliable access to food became increasingly important as transportation and mobility barriers made frequent trips outside the home difficult. Through The Volen Center, a nonprofit organization that supports older adults and caregivers in South Palm Beach County, the client received weekly grab-and-go meals through the Older Americans Act Congregate Meal Program. The program provides nutritious meals that participants can take home, helping older adults maintain access to healthy food while supporting their independence.

The meals supplied the client with a dependable source of nutrition throughout the week and reduced concerns about obtaining food on a regular basis. According to the client, the meals have become an important part of his weekly food supply and have made a meaningful difference in daily life.

By providing convenient access to nutritious meals, the grab-and-go meal program helps older adults maintain their health, reduce food insecurity, and continue living independently within their communities.

Older Americans Act – Title 3C2

The Mission of Okeechobee Senior Services (OSS) is "To provide residents of Okeechobee County age 60 and above access to resources, activities and assistance to promote mental and physical well-being, preserve independence and to improve their quality of life through Case Management, in-home supportive services, home-delivered meals and the Young at Heart Center of Okeechobee, thereby enabling them to remain in their homes and avoid institutionalization for as long as it is safely possible." OSS' Home-Delivered Meals program is a cornerstone of their services for Okeechobee seniors. By providing nutritious meals, OSS addresses a fundamental need and enhances seniors' overall well-being. Over the past several years and to further support their most vulnerable food insecure clients, OSS partners with a local group of women to offer weekend food packages. The number of weekend food packages has grown this year to twenty-six individuals facing severe food insecurity.

In response to OSS' annual satisfaction survey, a client noted that she is very satisfied with the program and how it meets her nutritional needs, noting satisfaction with the quality, choices, and delivery of her meals. During a semi-annual visit with a 75-year-old male client, he stated due to his failing health he is unable to fix a meal some days, but he can depend on his driver to deliver his lunch. The driver is aware of his health and

ensures that she takes a minute to visit each day to verify that he is doing well or if he needs assistance.

These experiences are a wonderful testament to the dedication of the OSS team and the difference the Home-Delivered Meal program makes in the lives of Okeechobee seniors.

Older Americans Act – Title 3D

An older gentleman joined the Area Agency on Aging of Palm Beach/Treasure Coast's Matter of Balance workshop at the urging of his daughter after he had a fall which it took him months of physical therapy to recover from. He was skeptical about the education portion of the workshop but really started to participate after the exercise portion started. He has continued his wellness journey by attending Diabetes Self Management and Tai Ji Quan evidence-based workshops.

He has shared the following, "I can't thank you enough, these classes have become an important part of my health, stability and overall well-being. As someone living with diabetes, I have found Tai Chi to be far more than a recreational activity. It has helped me improve my balance, coordination, flexibility, circulation and general sense of physical confidence. Just as importantly, it has helped me feel steadier on my feet and more mindful of my movements-both of which are essential in preventing falls. I understand firsthand that a single fall can lead to serious injury and loss of independence. These programs have provided me with practical, affordable and preventive ways to help me remain active, safer and more independent. These classes are not just wellness programs; they are valuable public health services.
For me these classes offer encouragement, community, and a positive reason to stay engaged. It's not just exercise. It's connection and continuity. Thank you for all you do."

Alzheimer's Disease Initiative (ADI)

The Council on Aging of St. Lucie (COASL) seeks to develop, coordinate and administer home and community-based programs and services for senior persons of St. Lucie County and adjoining areas.

One of COASL's clients is a divorced male in his sixties who lives with his primary caregiver, his sister. He previously suffered from a series of strokes and has since been diagnosed with dementia and additional health-related issues. He could no longer live on his own, so he came to live with his sister/caregiver who is also in poor health and has difficulties meeting his care needs. The client began attending the COASL Adult Day Care for in-facility respite and also started receiving in-home respite to help meet his needs. He enjoys interacting with his peers and staff, is very talkative and loves playing games. Prior to attending the Center, he was very withdrawn, depressed, and was very agitated and argumentative with his sister. His attendance at the Center has helped to improve his overall state of mind; he is much happier now and has an outlet for socialization, where he did not before. He has several friends at the Center and very much enjoys attending. He gets up excited every morning and is ready to

attend and be with his friends. The service has helped to prevent institutional placement, as the caregiver could not have continued to meet his care needs alone.

Home Care for the Elderly (HCE)

For seniors, their families, and caregivers, the Council on Aging Martin County (COAMC) is their trusted and comprehensive hub for senior resources. They work with the community to reduce anxiety, depression, loneliness, and hunger. They help seniors live a safer, healthier, and happier life. An HCE client in her mid-sixties lives with her husband. The husband is the primary caregiver. The client is bedbound and paralyzed from the chest down. She has chronic pain and must have her husband do everything for her. The husband did not have any support before COAMC enrolled him in HCE-funded services. COAMC staff was able to provide a basic subsidy check of $160.00 per month through HCE funding. This helped to pay for groceries, medication costs, and utility bills. HCE funding was able to provide home-delivered meals for the client. These meals helped to provide respite for the husband, nutrition for the client, as well as cut down on food costs for the household. HCE funding was able to provide incontinence supplies for the client as well as in-home health through a home health agency. These services help keep the client safe and cared for as bathing, meal prep, and companionship are provided. These services provide much needed and appreciated respite for the client's husband.

Community Care for the Elderly (CCE)

Another client of COAMC's world had gradually narrowed. He was in his mid-eighties and physical decline had taken his mobility, relegating him to a wheelchair and a strict routine of transfers from bed to chair, to recliner. Watching this shift was his devoted wife, who poured her remaining energy into his daily care, bravely fighting through her own physical limitations and failing health. The love was endless, but the resources were running dry.

The turning point came during an annual assessment, standing as a testament to the profound power of public support. When the case manager noticed a heavy, dilapidated transport chair held together by duct tape, a specialized financial lifeline was put into motion: the CCE program. CCE is not just a line item on a budget; it is a mechanism designed precisely to preserve human dignity when families hit their absolute limit. Through the targeted deployment of CCE funds, the crumbling, heavy chair was replaced with a state-of-the-art, lightweight transport model. Instantly, the grueling physical toll on the client's wife vanished. No longer forced to lift an agonizingly heavy frame despite her own physical issues, she found immediate relief. The funding did not stop there. It stepped into the home to provide a consistent, professionally trained caregiver to manage personal care and housekeeping, restoring a sense of order and peace to their daily lives.

To secure their safety around the clock, CCE funding also provided the client with an emergency alert button. This small device bridged the gap between vulnerability and total security. The story of this family is a beautiful example of how structured,

compassionate community funding acts as a quiet guardian, stepping in to carry the weight when elderly citizens and their caregivers can no longer carry it alone.

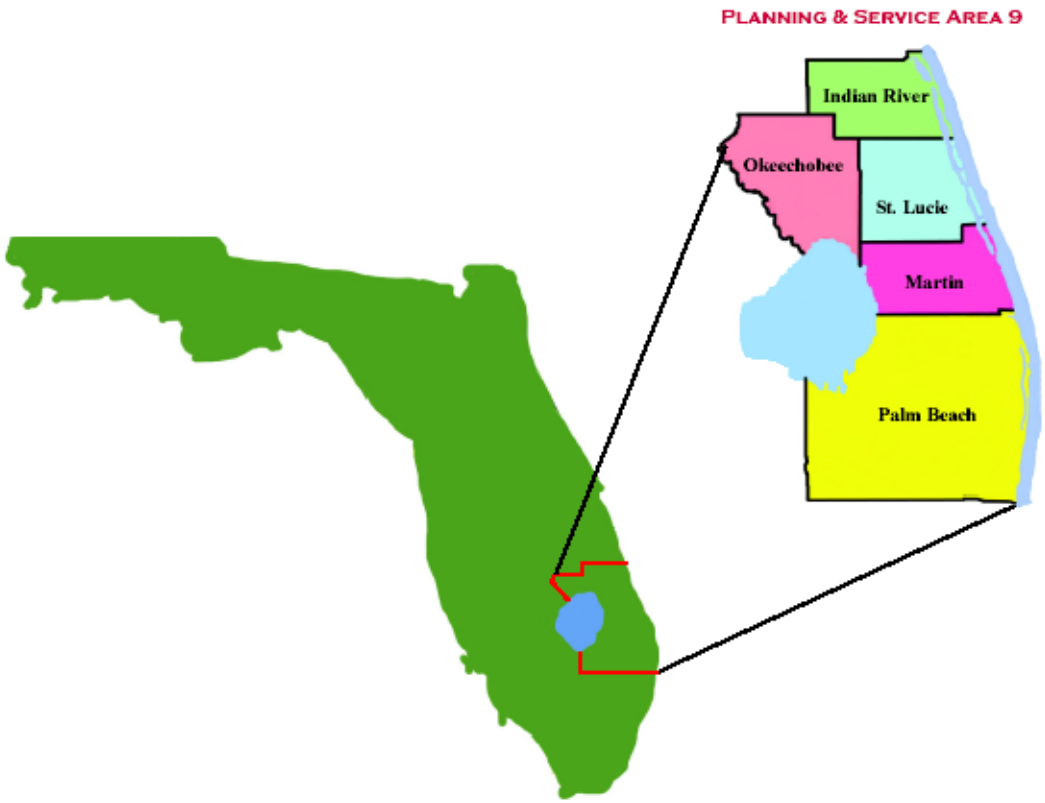
Profile

This section provides an overview of the social, economic, and demographic characteristics of the PSA. The focus of this overview includes consideration of those geographic areas and population groups within the PSA of older individuals with greatest economic need, greatest social need, or disabilities, with particular attention to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas.

Identification of Counties:

PSA 9 encompasses five counties of Palm Beach County, Okeechobee County and the Treasure Coast Counties of Indian River, Martin, and St. Lucie. A map depicting both the counties within PSA 9 and the relation of PSA 9 to the state of Florida is pictured below. Four of the five counties (Palm Beach, Martin, St. Lucie, and Indian River are bordered on their East coast by the Atlantic Ocean. Okeechobee County is located on the banks of Lake Okeechobee, the second largest body of freshwater in the United States.

PLANNING & SERVICE AREA 9
IN RELATION TO STATE OF FLORIDA



INDIAN RIVER COUNTY

Indian River County is bordered on the north by Brevard County, on the west by Okeechobee and Osceola Counties, on the south by St. Lucie County, and on the east by the Atlantic Ocean. It is the northernmost county in PSA 9 and is approximately 503 square miles in geographic size.

MARTIN COUNTY

Martin County is 100 miles north of Miami and 250 miles south of Jacksonville. It is bordered to the north by St. Lucie County, the west by Glades County, the south by Palm Beach County, and the east by the Atlantic Ocean. It is approximately 556 square miles in size geographically.

OKEECHOBEE COUNTY

Okeechobee County is located on the northern banks of Lake Okeechobee, 70 miles northwest of West Palm Beach and 110 miles south of Orlando. Okeechobee is bordered to the north by Indian River and Osceola Counties, the west by Highlands and Glades Counties, the south by Palm Beach County and the east by St. Lucie and Martin Counties. It is approximately 774 square miles in size geographically. Okeechobee County is the smallest county in the PSA in terms of population.

PALM BEACH COUNTY

Palm Beach County is bordered on the north by Martin County, on the west by Hendry County and Lake Okeechobee, on the south by Broward County, and on the east by the Atlantic Ocean. It is the most southern county in Planning and Service Area 9. At 2,023 square miles, Palm Beach County is the largest county geographically in the State of Florida and is approximately the same size as the entire state of Rhode Island. Its sheer size presents unique challenges to service delivery.

ST. LUCIE COUNTY

St. Lucie County is bordered on the north by Indian River County, on the west by Okeechobee County, on the south by Martin County, and on the east by the Atlantic Ocean. It is approximately 572 square miles in size geographically. Incorporated in 1905, St. Lucie County is included in the Port St. Lucie, FL Metropolitan Statistical Area, which is also included in the Miami-Fort Lauderdale-Port St. Lucie, FL Combined Statistical Area. It is comprised of the City of Fort Pierce (county seat), City of Port St. Lucie and St. Lucie Village.

Identification of Major Communities:

INDIAN RIVER COUNTY COMMUNITIES

Indian River County is made up of five districts and is governed by a five-member commission elected county-wide. Within the county are five incorporated municipalities. Following is a brief summary of the major communities in Indian River County.

Vero Beach

The City of Vero Beach is the county seat and the largest incorporated municipality with an estimated population of more than 15,220. Greenery, open space, unspoiled

beaches, and ocean vistas characterize this community which is the commercial and cultural center of the county. Originally a stop on the Florida East Coast Railroad, Vero Beach was incorporated in 1910. The city is under a council-manager form of government.

Sebastian
At the northern end of the county, Sebastian is a community of an estimated 22,000 people. It grew up around the fishing industry and today is enjoyed by residents as well as visitors for surfing, fishing, swimming, boating and other water-oriented activities. An incorporated city, Sebastian has the friendliness of a small town. It has a council-manager form of government.

Fellsmere
A rural town of an estimated 3,813 residents in northwestern Indian River County, Fellsmere was once a center for growing sugar cane and pineapple. Today, the community's economy is based on citrus crops and cattle. It is incorporated and has a council-mayor form of government.

Indian River Shores
Between ocean and river north of Vero Beach, Indian River Shores is an exclusive residential community with an estimated population of more than 3,901, many of whom are retired corporate executives. It is incorporated and has a council-manager form of government.

Orchid
Orchid, with its population of about 140, is a new, luxury, barrier island community. It is incorporated and has a council-manager form of government.

MARTIN COUNTY COMMUNITIES

Most of Martin County is unincorporated with Stuart being the largest municipality and the small communities of Ocean Breeze Park, Sewall's Point, Indiantown, and Jupiter Island being the only other incorporated municipalities.
Martin County is significantly rural, although significant growth in terms of housing starts has taken place in the central sector of the county, particularly in Palm City and Hobe Sound. The three primary population centers of Stuart, Sewall's Point and Jupiter Island are along the eastern coastal corridor. Indiantown is the only community in the western part of the county and its population is small, largely migrant, and low-income. Martin County is known for its policies of controlled development – there is little urban or suburban sprawl and the result is limited overall population growth from year to year.

OKEECHOBEE COUNTY COMMUNITIES

The City of Okeechobee is the major population center in Okeechobee County with Fort Drum to the northwest being the only other small outlying town. This is a highly rural county.

PALM BEACH COUNTY COMMUNITIES

The largest city both in area and population in Palm Beach County is West Palm Beach, which covers 52 square miles and has an incorporated population of 101,668. Boca Raton is second with 85,413 residents, followed by Boynton Beach, 68,741, Delray Beach, 61,495, and Wellington, 57,514. The county's smallest town in population is Cloud Lake with 133 residents. The smallest municipalities in land area are Briny Breezes and Cloud Lake, both at .06 of a square mile.

ST. LUCIE COUNTY COMMUNITIES

The two largest cities in St. Lucie County are Fort Pierce and Port St. Lucie. Fort Pierce and St. Lucie County continue to lead the State of Florida in grapefruit production. Several large juice companies are based in St. Lucie, including Tropicana.

Socio-Demographic and Economic Factors:

AGE

	COUNTY										PSA 9		FLORIDA	
	INDIAN RIVER		MARTIN		OKEECHOBEE		PALM BEACH		ST. LUCIE					
	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
60+	64,618	40%	66,082	40%	10,832	26%	463,191	31%	98,626	30%	703,349	32%	6,100,379	28%
85+	8,030	5%	8,393	5%	978	2%	61,221	4%	9,733	3%	88,355	4%	610,475	3%

All of our counties have 60+ and 85+ population percentages equal to or higher than the State except for Okeechobee.

INCOME – 60+ POPULATION

	COUNTY										PSA 9		FLORIDA	
	INDIAN RIVER		MARTIN		OKEECHOBEE		PALM BEACH		ST. LUCIE					
	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
60+ At Poverty Level	5,645	9%	4,915	7%	1,250	12%	34,670	7%	9,910	10%	56,390	8%	501,430	8%
60+ Below 125% of Poverty Level	7,410	11%	6,505	10%	1,775	16%	57,995	13%	15,075	15%	88,760	13%	840,135	14%

Indian River, Okeechobee, and St. Lucie counties have percentages of 60+ at poverty level that are higher than the State's. Okeechobee and St. Lucie counties also have higher percentages of 60+ below 125% of poverty level than the State's.

RACE AND ETHNICITY – 60+ POPULATION

	COUNTY										PSA 9		FLORIDA	
	INDIAN RIVER		MARTIN		OKEECHOBEE		PALM BEACH		ST. LUCIE					
	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
White	60,927	94%	63,543	96%	10,214	94%	401,514	87%	82,617	84%	618,815	88%	5,269,968	86%
Black	3,100	5%	1,848	3%	491	5%	51,888	11%	14,283	14%	71,610	10%	685,585	11%
Other Minorities	591	1%	691	1%	127	1%	9,789	2%	1,726	2%	12,924	2%	144,796	2%
Total Hispanic	2,954	5%	2,375	4%	878	8%	49,426	11%	9,112	9%	64,745	9%	1,025,515	17%
White Hispanic	2,776	4%	2,101	3%	839	8%	45,383	10%	8,306	8%	59,405	8%	955,686	16%
Non-White Hispanic	178	0%	274	0%	39	0%	4,043	1%	806	1%	5,340	1%	69,829	1%
Total Non-Hispanic	61,664	95%	63,707	96%	9,954	92%	413,765	89%	89,514	91%	638,604	91%	5,074,864	83%
Total Minority	6,645	10%	4,914	7%	1,496	14%	111,103	24%	25,121	25%	149,279	21%	1,855,926	30%

Our PSA has a similar percentage of black and other minorities to the State's. St. Lucie County's percentage of black minorities is higher than any other county in our PSA and higher than the State's.

LIVING ALONE – 60+ POPULATION

	COUNTY										PSA 9		FLORIDA	
	INDIAN RIVER		MARTIN		OKEECHOBEE		PALM BEACH		ST. LUCIE					
	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
Male Living Alone	6,300	10%	6,385	10%	1,425	13%	45,910	10%	18,275	19%	78,295	39%	530,676	40%
Female Living Alone	9,285	14%	9,935	15%	1,160	11%	74,230	16%	28,855	29%	123,465	61%	797.759	60%

GRANDPARENT RESPONSIBLE FOR GRANDCHILDREN

COUNTY										PSA 9		FLORIDA	
INDIAN RIVER		MARTIN		OKEECHOBEE		PALM BEACH		ST. LUCIE					
Number	%	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
390	1%	550	1%	115	1%	4,635	1%	1,245	1%	6,935	1%	69,790	1%

LIMITED ENGLISH PROFICIENTY – 60+ POPULATION

COUNTY										PSA 9		FLORIDA	
INDIAN RIVER		MARTIN		OKEECHOBEE		PALM BEACH		ST. LUCIE					
1,350	2%	750	1%	385	4%	29,690	6%	2,880	3%	35,055	5%	457,981	8%

Our PSA as a whole and all of our counties have a lesser percentage of persons 60+ with limited English proficiency than the State.

VETERANS

AGE	COUNTY										PSA 9		FLORIDA	
	INDIAN RIVER		MARTIN		OKEECHOBEE		PALM BEACH		ST. LUCIE					
	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
45-64	3,269	20%	2,925	22%	780	28%	20,442	25%	6,653	20%	34,069	25%	466,118	32%
65-84	8,905	55%	7,445	55%	1,401	50%	39,009	48%	11,371	55%	68,131	49%	600,825	41%
85+	2,617	16%	1,900	14%	347	12%	11,468	14%	2,887	18%	19,219	14%	139,732	10%

Economic and Social Resources:

In addition to DOEA programs, the Agency and its contracted providers manage other grant funds that provide economic and social resources for seniors and caregivers. The Veterans' Independence Program supports Veterans with in-home supports. The Benefits Enrollment Center assists seniors to apply for subsidies, food stamps, and energy assistance. The Agency partners with the Florida Atlantic University Memory Disorder Clinic and Palm Beach Neuroscience to implement the Dementia Care and Cure Initiative in Palm Beach County. Florida Atlantic University also operates the Lewis and Ann Green Memory and Wellness Center. In Martin County, Martin County HUGS is a collaborative effort between Alzheimer's Community Care and the Council on Aging of Martin County at the Kane Center to make Martin County a Dementia Friendly Community.

Both Legal Aid Society of Palm Beach County and Senior Resource Association provide public guardianship programs. Legal Aid Society of Palm Beach County also has a Fair Housing Project. They offer the program "Wills on Wheels."

Many of our contracted providers operate senior centers that include opportunities for socialization, education, and economic assistance. In Martin County, The Joseph C. and Ann S. Day Medical Center is located at the Kane Center. The Kane Center operates an Integrated Memory Enhancement Program. Senior Resource Association's DayAway centers are the only centers in Indian River County licensed by the Agency for Health Care Administration.

In Palm Beach County, The Volen Center provides a variety of educational and enriching opportunities and stimulating discussion. These include lecture series, philosophical and current event discussions, and computer classes. Palm Beach County Division of Senior and Veteran Services activities/programs include: book discussion groups, arts and crafts, creative writing and language classes, drawing, china and one-stroke painting, ceramics, wood carving, quilting, crochet, knitting, mahjong, bridge, cards, billiards and bingo. In conjunction with AARP, Palm Beach County Division of Senior and Veteran Services provide free income tax completion & filing for seniors. Ruth and Norman Rales Jewish Family Services provides emergency funds for basic necessities and other urgent needs. Their food pantry delivers bi-monthly food packages to qualified seniors, individuals and families providing much needed sustenance to those in need.

The Council on Aging of St. Lucie Senior Center has Line Dancing, Bingo and Movie Days. Okeechobee Senior Services has redesigned the Young at Heart Center to accommodate clients and expanded programming to include yoga classes and senior swim. Lola and Saul Kramer Services Agency operates MorseLife Care Management and Counseling Services which provides Care Management services to caregivers. Their PACE program operates in Palm Beach County.

Alzheimer's Community Care operates a 24-hour crisis hotline. They offer Family Nurse Navigator services at no cost to families or to health insurance. They also provide ID Locator service.

Description of Service System:

HEALTH CARE AND LONG TERM CARE

The number of providers for the health care and long term care delivery systems for each of the counties in PSA 9 is shown below. The data was gathered from the DOEA 2022 Profiles of Older Floridians.

	INDIAN RIVER	MARTIN	OKEECHOBEE	PALM BEACH	ST. LUCIE
Adult Day Care	2	2	0	28	5
Adult Family Care Homes	1	0	0	12	8
Ambulatory Surgical Centers Facilities	10	3	0	44	4
Home Health Agencies	19	15	1	280	29
- Medicaid Certified	0	0	0	6	0
- Medicare Certified	10	6	1	67	15
Homemaker and Companion Service Companies	25	11	2	230	70
Assisted Living Facilities	22	18	1	201	77
Emergency Medical Service Providers	2	3	1	17	3
Hospitals	3	4	1	17	4
Hospitals with Skilled Nursing Units	1	0	0	0	0
Skilled Nursing Facilities with Beds	6	7	1	55	10
End-Stage Renal Disease Centers	7	2	1	41	7
Licensed Medical Doctors	443	483	34	4,938	401
Licensed Registered Nurses	2,186	2,436	344	19,137	5,144

There are six lead agencies in PSA 9 – one each in Indian River, St. Lucie, Okeechobee, and Martin counties. These are Senior Resource Association, Council on Aging of St. Lucie, Okeechobee Senior Services and Council on Aging of Martin County, respectively. In Palm Beach County, the Palm Beach County Division of Senior and Veteran Services serves the Northern part of the County. Mae Volen Senior Center serves the Southern part of the County. As Lead Agencies, these organizations manage the Community Care for the Elderly, Home Care for the Elderly, Alzheimer's Disease Initiative and Emergency Home Energy Assistance for the Elderly programs. These same agencies serve as the OAA Nutrition Providers.

Additional OAA services are provided through the Lead Agencies mentioned above as well as Alzheimer's Community Care, MorseLife Care Management and Counseling Services, and Ruth and Norman Rales Jewish Family Services. Legal Aid Society of Palm

Beach County manages all OAA legal services throughout the PSA. Ruth and Norman Rales also serves Holocaust Survivors through LSP funding. The Council on Aging of Martin County has LSP funding to serve seniors in the Village of Indiantown. Alzheimer's Community Care provides services under the Alzheimer's Disease Initiative.

Title IIID services are provided directly by the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. as are the Title IIIE services Powerful Tools for Caregivers, Caregiver Follow-up, and Caring for You, Caring for Me. The Helpline provides Information and Referral and Screening and Assessment services throughout the PSA. SHINE and BEC programs are also managed directly by the Agency as are the Elder Rights and Veteran's Independence programs.

Role in Interagency Collaborative Efforts:

The Area Agency on Aging of Palm Beach/Treasure Coast, Inc. participates in a multitude of collaborative efforts across the PSA. These include initiatives directed toward transportation, healthy living, elder rights, wellness and more. The chart below reflects these collaborations and identifies the focus areas.

Area Served	**Community Organization**	**Focus Area**	**Department**
Palm Beach County	Countywide Community Revitalization Team	Share information with local communities and Palm Beach County Departments regarding Your ADRC services. Learn from local residents of their community needs	Consumer Care and Planning
Palm Beach County	Palm Beach County CHIP Advisory Council	Ensure strategies to address senior needs are included in the Community Health Improvement Plan	Consumer Care and Planning and Helpline
Palm Beach County	Homeless and Housing Alliance Palm Beach County	Collaboration with all agencies that provide resources for homelessness and housing within the Palm Beach County network.	Helpline
Palm Beach County	HHA Unmet Needs Committee- focus on Seniors	Identify and look for solutions to the unmet needs of affordable senior housing and homelessness	Helpline
Martin County	Martin County CHIP Advisory Council	Ensure strategies to address senior needs are included in the Community Health Improvement Plan	Consumer Care and Planning and Helpline
Boynton Beach Zip Code 33435 and Surrounding Area	Healthier Boynton Beach	Family Caregiving	Consumer Care & Planning

Area Served	Community Organization	Focus Area	Department
St. Lucie County	St. Lucie County Department of Health	Address Senior Needs for Community Health Needs Assessment and Community Health Improvement Plan Participate in Age-Friendly Community Initiative	Consumer Care & Planning and Helpline
St. Lucie County	St. Lucie Chamber of Commerce	Networking. Information for Area Plan Socio and Economic Profile	Consumer Care and Planning
Palm Beach County	Palm Beach County Medical Society	Participation in Future of Medicine Summit/educating physicians on resources for senior patients and caregivers	Communications/ Charitable Giving
All cities within Palm Beach County who are Members	Palm Beach County League of Cities	Outreach/Legislative updates/ and Advocacy	CEO and Consumer Care & Planning
Martin, St. Lucie, Indian River and Okeechobee Counties	Treasure Coast League of Cities	Outreach/Legislative updates/ and Advocacy	CEO and Consumer Care & Planning/Advisory Council Advocacy Chair
Palm Beach, Martin, St. Lucie, Indian River and Okeechobee Counties	WPB Veterans Affairs Medical Center	Veterans Independence Program	Director of Agency Compliance
St. Lucie	Florida Department of Health in St. Lucie	Participation in the Community Health Improvement Plan	Consumer Care and Planning
Palm Beach	MorseLife/PACE	Referrals for PACE program for Medicaid Probable clients	Helpline
Palm Beach, Martin, St. Lucie, Indian River & Okeechobee Counties	CARES 9A and 9B	Collaboration on Home and Community Based Medicaid cases	Helpline
Palm Beach, Martin, St. Lucie, Indian River & Okeechobee Counties	211	Collaboration benefits for seniors to include: Elder Crisis Outreach and Sunshine Calls	Helpline
Okeechobee	United Way of Lee, Hendry, Glades and	Free Medicare Services, Outreach and Advocacy	SHINE

Area Served	Community Organization	Focus Area	Department
	Okeechobee		
St Lucie & Martin	CRC (Community Resource Collaborative)	Member; Outreach and delivering needed services to the St Lucie and Martin County senior residents	SHINE
Martin & St Lucie	Treasure Coast Health Coalition	Member; Outreach and promotion of health information to St Lucie and Martin senior residents.	SHINE
Palm Beach	P.B. Economic Crime Unit	Economic crime	Elder Rights
Palm Beach/Treasure Coast	Better Business Bureau	Unscrupulous business practices, exploitation, advocacy for victims	Elder Rights
Palm Beach/Treasure Coast	International Association of Financial Crimes Investigators (IAFCI)	Financial Crimes/Fraud Intel	Elder Rights
Palm Beach County	State Attorney's Office – 15th Judicial Circuit	Elder Abuse Task Force	Elder Rights
Palm Beach/Treasure Coast	Caregiver Media	Supporting, participating and educating caregivers on available resources	Communications/Healthy Aging/Helpline
Palm Beach/Treasure Coast	Alzheimer's Community Care	Support, participation and education for seniors and caregivers	Communications/ Charitable Giving

Strengths, Weaknesses, Opportunities, and Threats (SWOT) Analysis

SWOT Development Process Description:

The development of the SWOT analysis started through meetings with Senior Management. Senior Management included the Chief Executive Officer, Chief Financial Officer, Director Consumer Care and Planning, Compliance Officer, Helpline Director and Director of Communications/Foster Grandparents. The Director, Consumer Care and Planning served as the scribe and captured the elements of the analysis.

The draft SWOT was presented to the Advisory Council for additional input and feedback prior to advancing the document to the board. The board reviewed the SWOT at the February 28, 2023 meeting.

Strengths:

- The Agency has positive relationships in the community.
- The transparency and way the Agency acknowledged its financial challenges in 2019 and completed the financial recovery enhanced credibility with providers and community agencies.
- Revised financial policies including monthly reporting to governance (Finance Committee and Board) have enhanced transparency and controls.
- The Agency has secured special funding during the pandemic that has enabled a heightened level of service be delivered through 2024.
- The Agency has retired debt and obligations and has established a positive undesignated reserve.
- The collaborative nature that the Agency works with Aging Network providers has created a healthy environment and dedication to the delivery of services.
- Aging Network providers continued to perform at a high level during the pandemic.
- The Agency has a dedicated, diverse staff, many of whom have strong institutional knowledge of Agency operations.
- Associates have a commitment to the organization's mission and to serving all diverse needs regardless of financial situation or cultural barriers.
- The Agency has an Advisory Council and Board of Directors which are dedicated to ensuring the Agency fulfills its mission and delivers high quality services in the community.
- The Agency continues to receive support from the Department of Elder Affairs and maintains a positive relationship at all levels of the organization.

- During the pandemic, staff has learned how to continue productive operations outside the traditional office setting which will make us stronger during disasters or other emergency events.
- Staff is measured by outcomes, individual productivity, and accountability.

Weaknesses:

- The Agency lacks sufficient funds to meet the needs of all clients and follows a process of prioritizing services.
- The services delivered by the Agency and its aging network providers are not widely recognized by the community.
- The Agency is limited in the level of compensation for the knowledge level required in most positions.
- Recruitment is a challenge with several positions remaining vacant for months.
- Low unemployment rates/high inflation has resulted in excessive turnover and significant challenges in recruitment.
- The requirements under public meeting laws require an in-person quorum which at times is a governance challenge.
- The ADRC has limited hours (8:00 AM – 5:00 PM Monday through Friday) and after hour calls are managed on a call back basis.
- The transition to eCIRTS has impacted the productivity for Agency staff and providers.
- Outreach in the community can better reflect the scope of all programs and services offered by the Agency.

Opportunities:

- Management of surplus/deficit across all program funding and providers will be important to ensure the proper utilization of financial resources.
- Continue to build upon trusted relationships with providers by providing enhanced support and collaboration.
- Increase the public awareness of information, referral services available by the Agency.
- Continue to embrace local foundation support to meet matching requirements under various grants and programs.
- Improve Board development and recruitment to achieve continuity of institutional knowledge, diversity, and geographical representation.
- Enhance information and resources available through the website.
- Continue to build upon the long-standing relationship with community partners.

- Increase recruitment of volunteers particularly in the SHINE program.
- Develop programs that may assist caregivers fulfill their role more effectively and reduce fatigue.
- Enhance the reporting and visibility of the ~~waitlist~~ pre-enrollment list to demonstrate additional needs/ funding to support these older adults and their caregivers.
- Work collaboratively with the Department of Elder Affairs to refine eCIRTS and integrate the existing Refer data and functionality.
- Work closely with the West Palm Beach Veteran Affairs Medical Center to expand the Veterans Independence Program by providing services to those veterans located in non-rural areas
- Expand the awareness of all of the caregiver support services that are available through the aging network.

Threats:

- The Agency is subject to public health emergencies such as a pandemic and natural disasters such as hurricanes, floods, etc. and needs to continue to operate to serve seniors in need.
- While the Agency has enhanced funding through the American Rescue Act through 2024, there is not adequate funding to sustain the enhanced level of service.
- Legislative changes may modify or mandate the scope or operation of the Agency.
- There are key staff member dependencies and succession planning is challenging as a small non-profit organization.
- There are growing shortages of CNAs, HHAs, and other social and healthcare support staff to adequately staff home and community-based services.
- The resources needed to support eCIRTS at the Agency and provider level continue to put challenges on limited time and financial resources.
- eCIRTS interfaces and accurate reporting provide challenges for data integrity, outcome measurements, and contract compliance across the aging network.

Performance Analysis and Targeted Outreach

Performance Analysis:

2025 Targeting Data for PSA 9 is shown below.
(most recent data as of publishing the report)

County	Indicator	60+ Total Popula-tion	Popula-tion for Indica-tor	Popula-tion of Indicator as Percent of Total Popula-tion	Number Served and Screened	Number Served and Screened in Category/ Indicator	Perfor-mance	Meets or Exceeds Standard?	Super Exceeds	Standard Plus 10%	Number of Served and Screened Required to Meet Standard
Indian River	85+	72,039	8,084	12%	1,210	368	31%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	145
Martin	85+	65,556	6,547	10%	1,048	315	31%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	105
Okeec hobee	85+	11,051	874	8%	381	99	26%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	30
Palm Beach	85+	483,634	59,848	13%	10,307	2,986	29%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	1,340
PSA 9	85+	747,770	84,980	12%	15,160	4,415	30%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	1,819
Saint Lucie	85+	115,490	9,627	9%	2,184	640	30%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	197
Indian River	Below Poverty Level	72,039	6,885	10%	1,210	346	29%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	121
Martin	Below Poverty Level	65,556	5,778	9%	1,048	255	25%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	94
Okeec hobee	Below Poverty Level	11,051	1,604	15%	381	128	34%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	57
Palm Beach	Below Poverty Level	483,634	48,676	11%	10,307	3,729	37%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	1,134
PSA 9	Below Poverty Level	747,770	75,020	11%	15,160	5,333	36%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	1,668
Saint Lucie	Below Poverty Level	115,490	12,077	11%	2,184	863	40%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	240
Indian River	Limited English Proficiency	72,039	916	2%	1,210	341	29%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	24
Martin	Limited English Proficiency	65,556	752	2%	1,048	238	23%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	21
Okeec hobee	Limited English Proficiency	11,051	244	3%	381	95	25%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	11
Palm Beach	Limited English	483,634	35,521	8%	10,307	3,951	39%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	825

County	Indicator	60+ Total Popula-tion	Popula-tion for Indica-tor	Popula-tion of Indicator as Percent of Total Popula-tion	Number Served and Screened	Number Served and Screened in Category/ Indicator	Perfor-mance	Meets or Exceeds Standard?	Super Exceeds	Standard Plus 10%	Number of Served and Screened Required to Meet Standard
	Proficiency										
PSA 9	Limited English Proficiency	747,770	42,878	6%	15,160	5,518	37%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	910
Saint Lucie	Limited English Proficiency	115,490	5,445	5%	2,184	876	41%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	109
Indian River	Living Alone	72,039	17,589	25%	1,210	566	47%	Meets or Exceeds	-	Standard Plus 10%	303
Martin	Living Alone	65,556	16,440	26%	1,048	386	37%	Meets or Exceeds	-	Standard Plus 10%	272
Okeec hobee	Living Alone	11,051	3,140	29%	381	187	50%	Meets or Exceeds	-	Standard Plus 10%	110
Palm Beach	Living Alone	483,634	129,442	27%	10,307	4,157	41%	Meets or Exceeds	-	Standard Plus 10%	2,783
PSA 9	Living Alone	747,770	191,828	26%	15,160	5,981	40%	Meets or Exceeds	-	Standard Plus 10%	3,942
Saint Lucie	Living Alone	115,490	25,217	22%	2,184	677	31%	Meets or Exceeds	-	-	480
Indian River	Low Income Minority	72,039	892	2%	1,210	129	11%	Meets or Exceeds	SUPER Exceeds	-	24
Martin	Low Income Minority	65,556	597	1%	1,048	73	7%	Meets or Exceeds	SUPER Exceeds	-	10
Okeec hobee	Low Income Minority	11,051	280	3%	381	41	11%	Meets or Exceeds	SUPER Exceeds	-	11
Palm Beach	Low Income Minority	483,634	14,342	3%	10,307	2,648	26%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	309
PSA 9	Low Income Minority	747,770	19,575	3%	15,160	3,468	23%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	455
Saint Lucie	Low Income Minority	115,490	3,464	3%	2,184	572	27%	Meets or Exceeds	SUPER Exceeds	Standard Plus 10%	66
Indian River	Minority	72,039	9,336	13%	1,210	274	23%	Meets or Exceeds	-	Standard Plus 10%	157
Martin	Minority	65,556	6,779	11%	1,048	200	20%	Meets or Exceeds	-	-	115
Okeec hobee	Minority	11,051	1,931	18%	381	78	21%	Meets or Exceeds	-	-	69
Palm Beach	Minority	483,634	142,493	30%	10,307	5,244	51%	Meets or Exceeds	-	Standard Plus 10%	3,092
PSA 9	Minority	747,770	193,664	26%	15,160	6,873	46%	Meets or Exceeds	-	Standard Plus 10%	3,942
Saint Lucie	Minority	115,490	33,125	29%	2,184	1,065	49%	Meets or Exceeds	-	Standard Plus 10%	633
Indian River	Probable Alzheimer's Cases	72,039	6,795	10%	1,210	197	17%	Meets or Exceeds	-	-	121
Martin	Probable Alzheimer's Cases	65,556	6,058	10%	1,048	172	17%	Meets or Exceeds	-	-	105
Okeec	Probable	11,051	900	9%	381	56	15%	Meets or	-	-	34

County	Indicator	60+ Total Popula-tion	Popula-tion for Indica-tor	Popula-tion of Indicator as Percent of Total Popula-tion	Number Served and Screened	Number Served and Screened in Category/ Indicator	Perfor-mance	Meets or Exceeds Standard?	Super Exceeds	Standard Plus 10%	Number of Served and Screened Required to Meet Standard
hobee	Alzheimer's Cases							Exceeds			
Palm Beach	Probable Alzheimer's Cases	483,634	46,947	10%	10,307	1,650	17%	Meets or Exceeds	-	-	1,031
PSA 9	Probable Alzheimer's Cases	747,770	70,272	10%	15,160	2,427	17%	Meets or Exceeds	-	-	1,516
Saint Lucie	Probable Alzheimer's Cases	115,490	9,572	9%	2,184	348	16%	Meets or Exceeds	-	-	197
Indian River	Rural	72,039	1,637	3%	1,210	0	0%	Does Not Meet	-	-	36
Martin	Rural	65,556	1,599	3%	1,048	0	0%	Does Not Meet	-	-	31
Okeec hobee	Rural	11,051	11,051	100%	381	0	0%	Does Not Meet	-	-	381
Palm Beach	Rural	483,634	3,911	1%	10,307	94	1%	Meets or Exceeds	-	-	103
PSA 9	Rural	747,770	18,198	3%	15,160	94	1%	Does Not Meet	-	-	455
Saint Lucie	Rural	115,490	0	0%	2,184	0	0%	Meets or Exceeds	SUPER Exceeds	-	0

The 2022 Targeting Report previously stated that the Agency is not meeting the rural indicator for St. Lucie and Martin counties. The 2023 Targeting Report also indicated that the Agency is not meeting the rural indicator in St. Lucie, Martin, Okeechobee, and Palm Beach counties. The 2024 Targeting Report indicates that the Agency is not meeting the rural indicator in Martin and Okeechobee counties and in PSA 9. The Targeting Report indicates that 100% of the population for indicator in Okeechobee County is considered rural, yet the 381 served and screened clients in Okeechobee are not considered rural in this Targeting Report. In prior years, the Okeechobee rural indicator was met with 100% performance so a change to 0% is one that we are still seeking a resolution for. In the past, when investigating areas in Martin and St. Lucie counties where the rural target was not met, the GIS maps shows that the areas with unmet needs included ranches, airports, parks, and fishing and camping resorts. These would typically not be opportunities for outreach to rural, low income, older adults, and their caregivers.

The table below reflects actual outreach conducted by the Agency in ~~2023~~ 2025.

Providers' outreach activities in 2025 from the contractually required Semi-Annual Outreach Report is shown in Appendix B.

Outreach Type	Activity or Event	Event Dates	Location Name	Address 1	City	Target Audience	If Other Target, Please Explain	Cover-age Area (County or PSA)	Atten-dance Goal (#)	How Effort will Reach Targeted Sub-Population(s)
Inter-Agency Meeting;	211 Inter-agency Meeting	1/7	Virtual	4400 N Congress Avenue	West Palm Beach, 33407	Low-Income		PSA 9	58	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
In-Person	Healthy Living Expo-Valencia	1/8	Valencia	6395 Castle Gate Blvd., 33437	Boyn-ton Beach	Caregiver		Palm Beach County	40	Outreach table, assisting attendees on resources.
In-Person	Saving Claire-Fall Prevention	1/10	West Boynton Beach Library	9451 Jog Rd., 33437	Boyn-ton Beach	Other	Fall Risk	Palm Beach County	25	Present on Fall Prevention and Agency Overview. Provided Brochures
Inter-Agency Meeting;	Partnership for Aging	1/10	Chil-dren's Service Council	2300 High-ridge Road, 33426	Boyn-ton Beach	Risk of Institu-tional Place-ment		Palm Beach	35	Professional agencies in the service area that provide direct services to Seniors, and Caregivers in Palm Beach County.
Agency Overview Presen-tation;	Town of Ocean Breeze	1/13	Ocean Breeze Resort	3000 NE Indian River Drive, 34957	Ocean Breeze	Caregiver		Martin;	125	Agency overview of services
In-Person	Council on Aging St.Lucie	1/14	COASL	2505 Bayshore Blvd., 34984	Port St. Lucie	Risk of Institu-tional Place-ment		St. Lucie County	5	Direct engagement through face-to-face interactions and resource distribution

In-Person	Veterans Community Socials	1/15	Panera Bread	711 Village Blvd., 33409	West Palm Beach	Low-Income		Palm Beach County	13	Direct engagement through face-to-face interactions and resource distribution
In Person	Healthy Living Expo-	1/15	High Point 7	335 NW 48th Ave., 33445	Delray Beach	Caregiver		Palm Beach County	30	Information Table with Agency Brochures and Resources
Inter-Agency Meeting;	Council on Social Agencies St. Lucie	1/17	Florida Depart-ment of Health, St. Lucie	5000 Dunn Road, 34981	Ft. Pierce	Low-Income		St. Lucie;	90	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income in St. Lucie County.
In-Person	Healthy Living Expo-	1/17	The Grove	9697 Orchid Grove trail, 33437	Boyn-ton Beach	Caregiver		Palm Beach County	30	Direct engagement through face-to-face interactions and resource distribution
In-Person	SHINE	1/21	St. Lucie Council Aging	1505 Orange Ave. 34950	Fort Pierce	Low-Income		St. Lucie County	12	Presentation on SHINE and Agency overview of services
In-Person	Healthy Living Expo-	1/21	Bellagio	6525 Bellagio Lakes Blvd. 33467	Lake Worth	Caregiver		Palm Beach County	85	Information Table with Agency Brochures and Resources
In-Person	Healthy Living Expo-	1/22	Lexing-ton Club	7799 Lexing-ton Club Blvd. 33446	Delray Beach	Low-Income		Palm Beach County	23	Information Table with Agency Brochures and Resources
In-Person	Okee-chobee Health & Safety Expo	1/25	Okee-chobee Family Expo	4602 Hwy 710 E. 34974	Okee-chobee	Low-Income		Okee-chobee	47	Information Table with Agency Brochures and Resources

Table	Okee-chobee Family Health + Safety EXPO	1/25	Okee-chobee County Agri-Civic Center	4601 FL-710, 34974	Okee-chobee	Low-Income		Okee-chobee County	250	Outreach table, assisting attendees on resources.
In-Person	Part D Review	1/27	Riviera Beach Library	2129 N. Congress Ave., 33404	Palm Beach	Minority		Palm Beach	4	Presentation on SHINE and Agency overview of services
In-Person	My Clinic Jupiter	1/28	My Clinic Jupiter	411 W Indian-town Road. 33458	Jupiter	Minority		Palm Beach County	18	Direct engagement through face-to-face interactions and resource distribution
In-Person	Fraud, Scam, Identity Theft Presen-tation	1/29	Kane Center Log Cabin	2369 NE Dixie Highway, 34957	Jensen Beach	Low-Income		Martin County	11	Presentation on Elder Abuse and Agency overview of services
In-Person	Mid-County Senior Center	1/29	Mid-County Senior Center	3680 Lake Worth, 33463	Palm Springs	Low-Income		Palm Beach	33	Direct engagement through face-to-face interactions and resource distribution
In-Person	Homeless Coalition PBC Mayors' Ball	1/30	Kravitz Center	701 Okee-chobee Blvd., 33401	West Palm Beach	Risk of Institu-tional Place-ment		Palm Beach	350	Outreach with local Com-missioners and five (5) Mayors in Palm Beach County.
In-Person	Greater South Florida	1/30	Lake Worth Towers	1500 Lucerne Ave. 33460	Lake Worth	Low-Income		Palm Beach	12	Information Table with Agency Brochures and Resources
In-Person	Healthy Living Expo Aberdeen Club	1/30	Aber-deen Club	5700 Le Chalet Bvd. 33472	Boyn-ton Beach	Low-Income		Palm Beach	29	Information Table with Agency Brochures and Resources

Brochure Drop Off	Collateral Drop Off	1/30	Council on Aging of Martin County	900 SE Salerno Road	Stuart	Low-Income		St. Lucie	1	Marketing materials, Agency brochures provided to Council on Aging Martin County who provides direct care to seniors, caregivers
In-Person	Fall Preven-tion Presentation	1/31	St. Martin De Porres	2555 NE Savan-nah Rd., 34957	Jensen Beach	Other	Fall Risk	Martin County	35	Presentation on Fall Prevention and Agency overview of services
In-Person	Healthy Living Expo	2/3	Villas of Delray Beach	13773 Circular Dr., 33484	Delray Beach	Low-Income		Palm Beach	83	Information Table with Agency Brochures and Resources
Brochure Drop Off	Council on Aging, St. Lucie County	2/3	Council on Aging, St. Lucie	2501 SW Bayshore Blvd., 34984	Port St. Lucie	Low-Income		St. Lucie	9	Marketing materials, Agency brochures provided to Council on Aging, St. Lucie County who provides direct care to seniors, caregivers
Inter-Agency Meeting;	211 Interagency	2/4	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	48	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
In-Person	Mid-County Senior Center	2/5	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Palm Springs	Disa-bilities		Palm Beach	23	Direct engagement through face-to-face interactions and resource distribution
Inter-Agency Meeting;	Agency Inter-agency Meeting	2/6	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	22	Professional interagency meeting, with Managed Care Organizations DCF, AHCA

In-Person	Villa Madonna	2/6	Villa Madonna	4809 Lake Worth Road, 33463	Lake Worth	Caregiver		Palm Beach County	12	Direct engagement through face-to-face interactions and resource distribution
In-Person	Healthy Living Expo-Del Webb	2/7	Del Webb	12790 SW Cattleya Ln., 33497	Port St. Lucie	Low-Income		St. Lucie County	22	Information Table with Agency Brochures and Resources
In-Person	Jupiter Jubilee	2/8	Jupiter Jubilee	210 Military Trail, 33458	Jupiter	Low-Income		Palm Beach	55	Direct engagement through face-to-face interactions and resource distribution
Table	Caribbean – American Community Health Fair, Treasure Coast	2/8	Holy Faith Episcopal Church	6990 S Federal Hwy., 34952	Port St. Lucie	Minority		St. Lucie	200	Information Table with Agency Brochures and Resources
In-Person	Atlantic Region Health Fair	2/11	Abby Delray South	1717 Homewood Blvd. 33445	Delray Beach	Low-Income		Palm Beach County	40	Information Table with Agency Brochures and Resources
In-Person	Healthy Living Expo-Villa Del Lago	2/11	Vista Del Lago	1225 NW 21st St., 34994	Stuart	Low-Income		Martin County	87	Information Table with Agency Brochures and Resources
Agency Overview Presentation;	Blue Heart	2/11	Blue Heart Senior Center	709 S Federal Highway, 33435	Boynton Beach	Caregiver		Palm Beach	12	Agency overview of services
Agency Overview Presentation;	Palm Beach Neuroscience Institute	2/12	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	ADRD		Okeechobee; Martin; Palm Beach	1	Professional organization providing dementia services in the community.
In-Person	Greater South Florida- The Kane Center	2/12	The Kane Center	900 SE Salerno Road, 34997	Stuart	Risk of Institutional Placement		Martin County	15	Information Table with Agency Brochures and Resources

In Person	Fraud, Scam, Identity Theft Presen-tation - Romance Scams	2/13	Grace Luth-eran	555 SW Cash-mere Blvd., 34986	Port St. Lucie	Low-Income		St. Lucie County	8	Presentation on Elder Abuse and Agency overview of services
In-Person	Fall Preven-tion Presen-tation	2/14	Riviera Beach Library	2129 N. Congress Ave., 33404	Riviera Beach	Low-Income		Palm Beach County	5	Fall Prevention Presentation and Agency Overview, Provided Brochures
In-Person	Healthy Living Expo -	2/18	Encore At Tradition	8500 SW America Walks Blvd., 34987	Port St. Lucie	Low-Income		St. Lucie County	33	Information Table with Agency Brochures and Resources
Agency Overview Presen-tation;	Council on Aging, Martin County	2/18	Council on Aging of Martin County	900 SE Salerno Road, 34997	Stuart	Caregiver		Martin		Marketing materials, Agency brochures provided to Council on Aging, Martin County who provides direct care to seniors, caregivers
In person	Fall Preven-tion Presen-tation	2/19	Weis-man Delray Center	7091 W Atlantic Ave., 33446	Delray Beach	Other	Fall Risk	Palm Beach County	15	Present on Fall Prevention and Agency Overview. Provided Brochures
In-Person	VA Care-givers	2/19	VA Care-givers	5305 N. Military Tr	West Palm Beach	Disa-bilities		Palm Beach County	32	Direct engagement through face-to-face interactions and resource distribution
In-Person	Healthy Living Expo-	2/19	Century Village-Boca	19140 Lyons Road, 33434	Boca Raton	Caregiver		Palm Beach County	48	Information Table with Agency Brochures and Resources

Table	2025 Annual Caregiver Resource Fair	2/19	Community and Veteran Services	1440 Martin Luther King Jr Blvd., 33404	Riviera Beach	Caregiver		PSA 9	50	Information Table with Agency Brochures and Resources
In-Person	Fraud, Scam, Identity Theft Presentation	2/20	Palm Beach State College	1977 SW College Drive, 33430	Belle Glade	Low-Income		Palm Beach County	44	Presentation on Elder Abuse and Agency overview of services
Agency Overview Presentation	Foundations of Faith Community Nurses of Southeast Florida	2/20	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Institutional Placement		PSA 9	8	Agency overview of services
In-Person	Healthy Living Expo-	2/20	Via Bernardi	6935 Via Bernardi, 33467	Lake Worth	Low-Income		Palm Beach County	53	Outreach table, assisting attendees on resources.
In-Person	Greater South Fl-Health Expo	2/21	Savana of Stuart	1900 NW Federal Hwy, 34994	Stuart	Low-Income		Martin County	15	Information Table with Agency Brochures and Resources
In Person	Healthy Living Expo-Huntington Pointe	2/21	Huntington Pointe	6251 N Oride Blvd., 33484	Delray Beach	Low-Income		Palm Beach County	41	Information Table with Agency Brochures and Resources
In-Person	Healthy Me-Jupiter	2/25	Healthy Me	411 W Indiantown Road, 33458	Jupiter	Medically Underserved		Palm Beach County	22	Direct engagement through face-to-face interactions and resource distribution
In-Person	Healthy Living Expo-Golden Lakes	2/26	Golden Lakes Village	1700 Golden Lakes Blvd., 33411	West Palm Beach	Low-Income		Palm Beach County	25	Information Table with Agency Brochures and Resources
In-Person	Healthy Living Expo-Century Village-West Palm Beach	2/27	Healthy Living Expo-Century Village-West Palm Beach	5500 Century Blvd., 33417	West Palm Beach	Caregiver		Palm Beach County	135	Information Table with Agency Brochures and Resources

In-Person	The Glades Initiative – Medicare 101	2/28	The Glades Initiative	149 SE Ave D, 33430	Belle Glade	Minority		Palm Beach County	17	Presentation on SHINE and Agency overview of services
In-Person	Healthy Living Expo	3/4	Village Walk Welling-ton	2500 Village Walk Circle, 33414	Wel-lington	Low-Income		Palm Beach County	12	Information Table with Agency Brochures and Resources
Inter-Agency Meeting	Faith in Action	3/5	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Caregiver		Palm Beach	45	Professional interagency meeting, discussing food insecurities with the elderly population in Palm Beach County.
In-Person	Healthy Living Expo - Kings Point	3/5	Kings Point	7000 W Atlantic Ave	Delray Beach	Low-Income		Palm Beach County	28	Information Table with Agency Brochures and Resources
In-Person	Lakes of Delray Health Fair	3/5	Lakes of Delray	15055 Lakes of Delray Blvd., 33484	Delray Beach	Low-Income		Palm Beach County	67	Information Table with Agency Brochures and Resources
In-Person	Mid-County Senior Center	3/5	Mid-County Senior Center	3680 Lake Worth Road, 33463	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach County	66	Direct engagement through face-to-face interactions and resource distribution
In-Person	Medicare 101	3/6	Susan Broom Kilmer Branch	101 Melody Lane, 34950	Fort Pierce	Minority		St. Lucie County	3	Presentation on SHINE and Agency overview of services
In-Person	Council of Supervisor and Admin. Retiree	3/7	South County Civic Center	16700 Jog Road, 33446	Delray Beach	Low-Income		Palm Beach County	37	Direct engagement through face-to-face interactions and resource distribution
Agency Overview Presen-tation;	10th Annual Caregiver Workshop	3/7	Kane Center	900 SE Salerno Road, 34997	Stuart	Caregiver		Martin	150	Agency overview of services

In-Person	North County Senior Center	3/10	North County Senior Center	5217 North-lake Blvd	Palm Beach Gar-dens	Risk of Insti-tutional Place-ment		Palm Beach County	21	Direct engagement through face-to-face interactions and resource distribution
In-Person	Fall Preven-tion Presen-tation	3/11	St. Christo-phers Epis-copal Church	1063 N Haverhill Rd., 33417	West Palm Beach	Other	Fall Risk	Palm Beach County	30	Presentation on Fall Prevention and Agency overview of services
Brochure Drop-off	Martin County HUGS meeting	3/11	Pick up was at Martin County HUGS meeting	800 SE Mon-terey Rd, Stuart, 34994	Stuart	Dis-abilities		Martin County	100	Brochures were for Coun-cil on Aging of Martin County who provides direct care to seniors and caregivers.
In-Person	Healthy Living Expo-Vista Pines	3/11	Vista Pines	2600 SE Ocean Blvd., 34996	Stuart	Caregiver		Martin County	37	Information Table with Agency Brochures and Resources
In-Person	Fall Preven-tion Presen-tation	3/12	Peace Pres-byterian Church	4881 SE Cove Rd. 34997	Stuart	Other	Fall Risk	Martin County	25	Presentation on Fall Prevention and Agency overview of services
In-Person	GSFS Sym-phony	3/12	Sym-phony Stuart - ALF / IL	4600 Willough by, 34997	Stuart	Low-Income		Martin County	15	Information Table with Agency Brochures and Resources
In-Person	Woodfield Community Health Fair	3/12	Wood-field Com-munity	2755 Wood-field Blvd., 32966	Vero Beach	Low-Income		Indian River	28	Information Table with Agency Brochures and Resources
In-Person	St. Andrews Health Fair	3/13	St. An-drews Resi-dence	208 Fern St., 33401	West Palm Beach	Low-Income		Palm Beach County	21	Information Table with Agency Brochures and Resources
In Person	SHINE Overiew	3/14	Okee-chobee Sr. Services	1690 NW 19th Ave., 34972	Okee-chobee	Risk of Insti-tutional Place-ment		Okee-chobee	12	Presentation on SHINE and Agency overview of services

In-Person	SHINE Overview	3/14	Okee-chobee Sr. Services	1690 NW 19th Ave., 34972	Okee-chobee	Low-Income		Okee-chobee	12	Presentation on SHINE and Agency overview of services
In-Person	Healthy Living Expo-	3/14	Ponte-vecchio	7080 Lom-bardy St., 33472	Boyn-ton Beach	Low-Income		Palm Beach County	45	Information Table with Agency Brochures and Resources
In-Person	Lake Worth Towers	3/17	Lake Worth Towers	1500 Lucerne Ave, 33460	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach County	12	Presentation on SHINE and Agency overview of services
In-Person	Medicare 101	3/17	Mid-County Senior Center	3680 Lake Worth Road, 33463	Lake Worth	Disa-bilities		Palm Beach County	57	Presentation on SHINE and Agency overview of services
In-Person	Part C	3/17	Riviera Beach Library	2127 N. Congress Ave., 33407	Riviera Beach	Low-Income		Palm Beach County	2	Presentation on SHINE and Agency overview of services
Panelist	Valencia Social group	3/18	PBC Library - Canyon Branch	8915 Senator Joseph Abruzzo Ln., 33472	Boyn-ton Beach	Caregiver		Palm Beach	52	Agency overview of services
In-Person	Greater Chamber of Commerce	3/19	The Brenitty	10685 SW Stony Way, 34987	Port St. Lucie	Disa-bilities		St. Lucie County	32	Information Table with Agency Brochures and Resources
In-Person	Fall Preven-tion Presen-tation	3/20	United Metho-dist Church of the Palm Beaches	900 Brandy-wine Rd., 33409	West Palm Beach	Other	Fall Risk	Palm Beach County	25	Presentation on Fall Prevention and Agency overview of services
In-Person	GSF- Havert Fern	3/20	Havert L. Fern Center	2000 Virginia Ave., 34982	Fort Pierce	Minority		St. Lucie County	15	Information Table with Agency Brochures and Resources

In-Person	Tri-City Spring Fling Health Fair	3/20	Eddie Lee Gym-nasium	360 E. Main St., 33476	Paho-kee	Medically Under-served		Palm Beach County	48	Information Table with Agency Brochures and Resources
In-Person	Healthy Living Expo-Sterling Silver	3/21	Sterling VIllage Condo-minium	500 S. Federal Hwy., 33435	Boyn-ton Beach	Low-Income		Palm Beach County	36	Information Table with Agency Brochures and Resources
Agency Overview Presenta-tion;	Olive's Compas-sionate Care	3/24	Olive's Compas-sionate Care and Senior Center	200 Knuth Road, Suite 106, 33463	Boyn-ton Beach	Caregiver		Palm Beach; Okee-chobee; St. Lucie; Indian River	14	Agency overview of services
In-Person	Medi-care 101 Presen-tation	3/25	Lake Delray Apts.	700 Lindell Blvd. 33444	Delray Beach	Medically Under-served		Palm Beach County	5	Presentation on SHINE and Agency overview of services
In-Person	Healthy Living Expo-	3/26	Valencia Isles	11200 Valencia Isles Blvd., 33437	Boyn-ton Beach	Low-Income		Palm Beach County	37	Information Table with Agency Brochures and Resources
Agency Overview Presen-tation;	Personal Living Alert	3/27	Area Agency on Aging	4400 N Congress Avenue, 33407	West Palm Beach	ADRD		PSA 9	2	Professional organization that provides direct care to individuals with dementia.
In-Person	South County Civic Center-Delray	3/27	South County Civic Center-Delray	16700 Jog Road, 33446	Delray Beach	Low-Income		Palm Beach County	26	Information Table with Agency Brochures and Resources
In-Person	SRA Senior Expo	3/27	Senior Re-source Alliance	7955 58th Ave., 32967	Vero Beach	Risk of Insti-tutional Place-ment		Indian River	57	Information Table with Agency Brochures and Resources
In-Person	SHINE Over-view	3/31	Mid County Senior Center	3680 Lake Worth Rd., 33462	Palm Springs	LEP		Palm Beach County	26	Presentation on SHINE and Agency overview of services
In-Person	GSF Cherry Oak Lantana	3/31	Cherry Oak Lantana Retire-ment Center	62026 Old Congress Rd., 33462	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach County	17	Information Table with Agency Brochures and Resources

Inter-Agency Meeting;	211 Inter-agency	4/1	Virtual	4400 N Congress Avenue, 333407	West Palm Beach	Low-Income		PSA 9	23	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Inter-Agency Meeting;	Inter-agency Meeting	4/3	Virtual	4400 N. Congress Ave	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	19	Professional interagency meeting, with Managed Care Organizations, DCF, AHCA
In-Person	Healthy Living Expo-	4/3	Veranda Preserve	726 SE Wood-bine Rd., 34984	Port St. Lucie	Risk of Insti-tutional Place-ment		St. Lucie	15	Information Table with Agency Brochures and Resources
In-Person	Fall Preven-tion Presen-tation	4/4	Villa Assump-ta	2539 NE Mission Drive, 34957	Jensen Beach	Other	Fall Risk	Martin County	15	Presentation on Fall Prevention and Agency overview of services
In Person	COASL-Home Improvemen t Ribbon Cutting	4/4	Spanish Lakes Country Club Village	17 Flores del Norte, 34951	Ft. Pierce	Risk of Insti-tutional Place-ment		St. Lucie	9	Agency overview of services
Inter-Agency Meeting;	Faith in Action	4/4	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Low-Income		Palm Beach	52	Professional interagency meeting, discussing food insecurities with the elderly population in Palm Beach County.
In-Person	Sun Sentinel Expo	4/5	Mizner Plaza	201 Plaza Real, 33432	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach County	38	Information Table with Agency Brochures and Resources
Table	PRIME Expo Spring 2025 Sun Sentinel	4/5	Mizner Park	201 Plaza Real, 33432	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach	150	Information Table with Agency Brochures and Resources

In-Person	Fall Prevention Presentation	4/7	Cathedral of St. Ignatius Loyola	9999 N Military Trail, 33410	Palm Beach Gardens	Other	Fall Risk	Palm Beach County	45	Presentation on Fall Prevention and Agency overview of services
In-Person	Mid- County Senior Center	4/7	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Lake Worth	Risk of Institutional Placement		Palm Beach County	12	Direct engagement through face-to-face interactions and resource distribution
In-Person	Medicare 101	4/8	Council on Aging of St. Lucie	2501 SW Bayshore Blvd., 34984	Port St. Lucie	Risk of Institutional Placement		St. Lucie	7	A SHINE Presentation was given by a Certified Presenter using approved Materials.
In-Person	Healthy Living Expo - YMCA National Senior Day Expo	4/9	Palm Beach State College PGA	3160 PGA Blvd., 33410	Palm Beach Gardens	Risk of Institutional Placement		Palm Beach County	23	Outreach table, assisting attendees on resources.
In-Person	Lake Worth Beach Senior Event	4/12	Lake Worth Municipal Gym	1515 Wingfield St., 33460	Lake Worth	Risk of Institutional Placement		Palm Beach County	28	Outreach table, assisting attendees on resources.
Inter-Agency Meeting;	Council of Social Agencies of St. Lucie	4/16	Florida Department of Health, St. Lucie	5150 NW Miner Drive, 34983	Port St. Lucie	Risk of Institutional Placement		St. Lucie	63	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income in St. Lucie County.
In-Person	Greater South Florida Chamber	4/16	Lindsey Davis Community Center	1550 W. 28th St., 33404	Riviera Beach	Risk of Institutional Placement		Palm Beach County	38	Information Table with Agency Brochures and Resources
In-Person	Medicare 101 Information Booth	4/16	Villa Franciscan Independent Living	2101 Avenue F, 33404	Riviera Beach	Risk of Institutional Placement		Palm Beach County	32	Presentation on SHINE and Agency overview of services

In-Person	Greater South Florida Chamber	4/17	The Abbey Delray North Sr.	1115 SW 22nd Ave., 33445	Delray Beach	Risk of Insti-tutional Place-ment		Palm Beach County	35	Information Table with Agency Brochures and Resources
In-Person	Medicare 101	4/17	Martin County Meal Site	8515 Church St., 33445	Hobe Sound	Risk of Insti-tutional Place-ment		Martin County	18	Presentation on SHINE and Agency overview of services
In-Person	Greater South Florida Chamber	4/18	Lake Worth Towers	1500 Lucerne Towers, 33460	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach County	20	Information Table with Agency Brochures and Resources
In-Person	SMP Presen-tation	4/22	Council of Aging of St. Lucie	1505 Orange Ave., 34947	Fort Pierce	Risk of Insti-tutional Place-ment		St. Lucie	8	Presentation on SHINE and Agency overview of services
In-Person	In-Service	4/23	Boca Regional Hospital	800 Mea-dows Rd., 33486	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach County	60	Presentation on SHINE and Agency overview of services
In-Person	SMP Presen-tation	4/24	Council Aging Martin Meal Site	15205 SW Indian Mound Dr., 34956	Indian-town	Risk of Insti-tutional Place-ment		Martin	14	Presentation on SHINE and Agency overview of services
In-Person	Diabetes Presen-tation	4/28	Riviera Beach Library	2127 N Congress Ave. 33407	Riviera Beach	Low-Income		Palm Beach County	4	Presentation on Diabetes and Agency overview of services
In-Person	VNA Health Wellness Fair	4/30	Oak Harbor	4755 Harbour Dr., 32967	Vero Beach	Risk of Insti-tutional Place-ment		Indian River	22	Information Table with Agency Brochures and Resources
In-Person	Volen Center Boca	4/30	Volen Center Boca Raton	1515 W Palmetto Rd., 33486	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach County	40	Information Table with Agency Brochures and Resources

In-Person	Mid-County Senior Center	5/2	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Palm Springs	Risk of Insti-tutional Place-ment		Palm Beach County	16	Direct engagement through face-to-face interactions and resource distribution
In-Person	Health Fair	5/7	United Against Poverty	2520 Orange Ave. 34947	Fort Pierce	Low-Income		St. Lucie County	45	Information Table with Agency Brochures and Resources
Inter-Agency Meeting;	211 Inter-agency Meeting	5/7	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		PSA 9	26	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
In-Person	Lake Worth Beach-Wellness Fair	5/7	Lake Worth Casino	10 South Ocean Blvd., 33460	Lake Worth Beach	Risk of Insti-tutional Place-ment		Palm Beach County	32	Outreach table, assisting attendees on resources.
In-Person	Healthy Living Expo	5/7	Devus-Blum Family YMCA	9600 S. Military Trail, 33436	Boyn-ton Beach	Risk of Insti-tutional Place-ment		Palm Beach	28	Outreach table, assisting attendees on resources.
Table	Palm Beach Guardian Association	5/8	Vi at Lakeside Village	2792 Donnelly Dr., 33462	Lantana	Caregiver		Palm Beach	55	Direct engagement through face-to-face interactions and resource distribution
In-Person	The Village of Palm Springs- Em-ployee Wellness Fair	5/8	The Village of Palm Springs	226 Cypress Ln., 33461	Palm Springs	Risk of Insti-tutional Place-ment		Palm Beach County	56	Outreach table, assisting attendees on resources.
In-Person	Watersone at Welling-ton	5/8	Water-sone at Welling-ton	6141 Vinings Circle, 33414	Welling ton	Risk of Insti-tutional Place-ment		Palm Beach County	17	Direct engagement through face-to-face interactions and resource distribution

In-Person	Fall Prevention Presentation	5/9	West Boynton Women's Group	6000 Northtree Blvd., 33463	Lake Worth	Other	Fall Risk	Palm Beach	25	Presentation on Fall Prevention and Agency overview of services
In-Person	Fall Prevention Presentation	5/9	Andros Isles	2400 Victoria Pt., 33411	West Palm Beach	Other	Fall Risk	Palm Beach County	15	Presentation on Fall Prevention and Agency overview of services
Inter-Agency Meeting;	Partnership for Aging	5/9	Children's Service Council	2300 Highridge Road, 33426	Boynton Beach	Risk of Institutional Placement		Palm Beach	46	Professional agencies in the service area that provide direct services to Seniors, and Caregivers in Palm Beach County.
Brochure Drop-off	Martin County HUGS meeting	5/13	Pick up was at Martin County HUGS meeting	800 SE Monterey Rd, Stuart, FL 34994	Stuart	Risk of Institutional Placement		Martin County	100	The Program Development and Outreach Coordinator for Council on Aging of Martin County received general English Agency Rack Cards (100) to distribute to clients and their caregivers.
In-Person	Medicare 101	5/13	Jupiter Branch Library	705 Military Trail, 33458	Jupiter	Risk of Institutional Placement		Palm Beach	2	A SHINE Presentation was given by a Certified Presenter using approved Materials.
Agency Overview Presentation	Lunch Series: Senior Living in PBC	5/14	Discovery Village	4733 NW 7th C, 33426	Boynton Beach	Risk of Institutional Placement		Palm Beach	70	Direct engagement through face-to-face interactions and resource distribution

Agency Overview Presen-tation;	City of Ft. Pierce_ Veterans Coffee Social	5/15	River Walk Center	600 N. Indian River Drive, 34950	Ft. Pierce	Risk of Insti-tutional Place-ment		St. Lucie	29	Direct engagement through face-to-face interactions and resource distribution
In-Person	Greater South FL-Havert L. Fenn Center	5/15	Havert L. Fenn Center	2000 Virginia Ave., 34982	Fort Pierce	Risk of Insti-tutional Place-ment		St. Lucie	15	Outreach table, assisting attendees on resources.
In-Person	Spring Event	5/15	Waverly Apts	1386 Summit Pines Blvd., 33415	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	15	Outreach table, assisting attendees on resources.
In-Person	Community Fair	5/18	First 7th Day Adven-tist Church	320 SW Tulip Blvd., 34953	Port Saint Lucie	Risk of Insti-tutional Place-ment		St. Lucie	15	Outreach table, assisting attendees on resources.
In-Person	SHINE Overview	5/20	St. Ma-thews Epis-copal Church	404 SW 3rd St., 33444	Delray Beach	Risk of Insti-tutional Place-ment		Palm Beach	18	A SHINE Presentation was given by a Certified Presenter using approved Materials.
In-Person	My Clinic Jupiter	5/20	My Clinic Jupiter	411 W Indian-town Road, 33458	Jupiter	Risk of Inst-itutional Place-ment		Palm Beach	17	Outreach table, assisting attendees on resources.
In Person	Greater South Florida Chamber	5/21	Im-manuel Lu-theran Church	2200 NW Federal Hwy., 34994	Stuart	Risk of Inst-itutional Place-ment		Martin	6	Outreach table, assisting attendees on resources.
In Person	Veterans Community Socials	5/21	Panera Bread	711 Village Blvd., 33409	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	13	Outreach table, assisting attendees on resources.
In Person	Dedicated Veterans Event	5/22	Dedi-cated Senior Medical Center	4998 10th Ave N, 33463	Green-acres	Risk of Insti-tutional Place-ment		Palm Beach	8	Outreach table, assisting attendees on resources.

Agency Overview Presen-tation	Healthy Horizons	5/23	Virtual	4400 N. Congress Ave	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach, Martin, Okee-chobee	4	Professional organization assisting the elderly and disabled in the community.
Education / Inservice	Healthy Horizons Outreach	5/23	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Living Alone		PSA9	4	Professional presentation to an organization that provides carevier education as well as workshops for the Elderly.
Agency Overview Presen-tation;	Palm Beach Elder Care	5/23	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	3	Professional organization assisting the elderly and disabled who suffer from dementia related diagnosis in the community.
In-Person	Healthy Living expo-	5/28	YMCA	6631 Palmetto Cir S, 33433	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach	22	Outreach table, assisting attendees on resources.
In-Person	Health Fair	5/29	AHEPA 18	4370 Com-munity Dr., 33409	West Palm Beach	Other	Low Income	Palm Beach County	40	Information Table with Agency Brochures and Resources
Brochure Drop Off	Care-giver Wellness Retreat -	5/30	Health-ier Boynton Beach	1105 N Federal Highway, 33435	Boyn-ton Beach	Risk of Insti-tutional Place-ment		Palm Beach	60	Educating low income, minority caregivers about services from the AAA.
Table	Family Expo '25	5/31	Cun-ningham Park	1649 W 29th Street, 33404	Riviera Beach	Risk of Insti-tutional Place-ment		Palm Beach;	50	Outreach table, assisting attendees on resources.

Table	Family Expo '25	5/31		1649 W. 29th Street, 33404	Riviera Beach	Risk of Insti-tutional Place-ment		Palm Beach	50	Outreach table, assisting attendees on resources.
Table	Riviera Beach Com-munity Health Fair	5/31	Found-Care	3501 Broad-way Avenue, 33404	Riviera Beach	Risk of Insti-tutional Place-ment		Palm Beach	80	Outreach table, assisting attendees on resources.
Table	Riviera Beach Community Health Fair	5/31	Found-Care	3501 Broad-way Avenue, 33404	Riviera Beach	Risk of Insti-tutional Place-ment		Palm Beach;	80	Outreach table, assisting attendees on resources.
In-Person	Found-care-Riviera Beach	5/31	Found-care	3501 Broad-way 33404	Riviera Beach	Risk of Insti-tutional Place-ment		Palm Beach	33	Outreach table, assisting attendees on resources.
Inter-Agency Meeting;	FIA PBC	6/4	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach;	48	Professional presentation for an organization that provides direct services to low-income, disabled, caregivers, minorities.
Agency Overview Presen-tation;	Trustbridge	6/4	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach;	2	Professional organization that provides care to the elderly.
Agency Overview Presenta-tion;	Coalition for Inde-pendent Living Options (CILO)	6/6	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Low-Income		PSA 9	23	Agency overview of services
In-Person	Vi at Lakeside Health Fair	6/10	Vi at Lakeside	2792 Donelly Dr., 33462	Lantana	Risk of Insti-tutional Plac-ement		Palm Beach	45	Outreach table, assisting attendees on resources.
In-Person	Greater South Florida Chamber	6/11	Kane Center	900 SE Salerno Rd., 34997	Stuart	Risk of Insti-tutional Place-ment		Martin	15	Outreach table, assisting attendees on resources.

In-Person	Senior Funday and Resource Expo	6/11	John Prince Park	2700 6th Ave South, 33461	Lake Worth Beach	Risk of Insti-tutional Place-ment		Palm Beach	87	Outreach table, assisting attendees on resources.
Agency Overview Presen-tation;	Healthy St. Lucie Coalition	6/12	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		St. Lucie;	18	Professional presentation to represen-tatives of local agencies and organizations that provide services to low-income, medically underserved, those with disabilities, rural, and living alone.
Table	Indian River County - Health Fair	6/12	County Com-mis-sioners Office	1801 27th Street, Building A, 32960	Vero Beach	Risk of Insti-tutional Place-ment		Indian River	150	Direct engagement through face-to-face interactions and resource distribution
Table	Indian River County- Health Fair	6/12		1801 27th Street, Building A, 32960	Vero Beach	Risk of Insti-tutional Place-ment		Indian River	150	Outreach table, assisting attendees on resources.
Agency Overview Presenta-tion	Healthy St. Lucie Coalition	6/12	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		St. Lucie	18	Presentation to professional represent-tatives on a coalition board serving St. Lucie County.

In-Person	Helping Seniors against Home-lessness	6/12	Quiet Waters Senior Home	306 SW 10th St., 33417	Belle Glade	Risk of Insti-tutional Place-ment		Palm Beach	83	Outreach table, assisting attendees on resources.
In-person	Holiday Plaza	6/13	Holiday Plaza Mobile Park	2256 N. Haverhill 33417	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	23	Outreach table, assisting attendees on resources.
In-Person	Mid-County Senior Center	6/14	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Palm Springs	Risk of Insti-tutional Place-ment		Palm Beach	16	Outreach table, assisting attendees on resources.
Table	World Elder Abuse Aware-ness Day	6/17	Area Agency on Aging	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach, Martin	27	Direct engagement through face-to-face interactions and resource distribution
Agency Overview Presenta-tion;	Primary Care Solutions	6/18	Primary Care Solution Clinic	1605 NW Federal Highway, 34994	Stuart	Low-Income		Martin	21	Professional outreach to direct clinical providers and team.
Inter-Agency Meeting;	COSA Inter-agency	6/18	Virtual	5150 NW Milner Drive, 34983	Port Saint Lucie	Risk of Insti-tutional Place-ment		St. Lucie	37	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Inter-Agency Meeting	COSA Inter-agency	6/18	Virtual	4400 N. Congress Ave., 33407	West Palm Beach	Low-Income		St. Lucie;	37	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income in St. Lucie County.
Agency Overview Presen-tation;	Primary Care Solutions	6/18		1605 NW Federal Highway, 34994	Stuart	Risk of Insti-tutional Place-ment		Martin	21	Presentation on all the programs and services offered by the Agency with clinicians and patients.

Agency Overview Presen-tation;	Palm Beach Memory Care	6/19	Area Agency on Aging	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	2	1:1 Presentation on all the programs and services offered by the Agency.
Agency Overview Presen-tation;	Palm Beach Memory Care	6/19	Area Agency on Aging	4400 N Congress Avenue, 33407	West Palm Beach	ADRD		Palm Beach; Martin;	2	Professional presentation with an organization that offers direct care to those diagnosed with dementia.
In-Person	GSF Fair	6/20	Lindsey Davis Com-munity Ctr	1550 W. 28th, 33404	Riviera Beach	Risk of Insti-tutional Place-ment		Palm Beach	30	Outreach table, assisting attendees on resources.
In-person	Winson Park Health Fair	6/20	Winson Park	1389 Summit Pines Blvd., 33415	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	13	Outreach table, assisting attendees on resources.
Agency Overview Presen-tation;	Balmore House Assisted Living Facility	6/23	Area Agency on Aging	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		Palm Beach	2	Professional presentation with an organization that offers direct care to individuals with disabilities, low-income, minority, and caregivers.
Agency Overview Presen-tation;	Balmore House Assisted Living	6/23	Area Agency on Aging	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	2	1:1 Presentation on all the programs and services offered by the Agency.

Agency Overview Presentation;	Conviva Executive Medical Team	6/24	Virtual	4400 N Congress Ave, 33407	West Palm Beach	Risk of Institutional Placement		Palm Beach, Martin, Okeechobee	48	Managed Service Organization (MSO) clinicians in the service area that provide clinical primary care services to Seniors, Caregivers and low-income community.
In-Person	Seminole Brighton Bay Hotel & Casino Health Fair	6/24	Brighton Bay	15005 Reservation Road, 34974	Okeechobee	Risk of Institutional Placement		Okeechobee	27	Outreach table, assisting attendees on resources.
In-Person	Seminole Casino Employee Health Fair	6/24	Seminole Brighton Bay Casino	15005 Reservation Rd., 34974	Okeechobee	Risk of Institutional Placement		Okeechobee	30	Outreach table, assisting attendees on resources. Employee Health fair, informed of all AAA programs and help for their families
In-Person	Volen Center Boca	6/25	Mae Volen Senior Center	1515 W. Palmetto Park Road, 33486	Boca Raton	Risk of Institutional Placement		Palm Beach	24	Outreach table, assisting attendees on resources.
In-Person	Fall Prevention Presentation	6/25	Palm Beach Gardens Library	11303 Campus Drive, 33410	Palm Beach Gardens	Other	Fall Risk	Palm Beach County	5	Present on Fall Prevention and Agency Overview. Provided Brochures
Agency Overview Presentation;	Alzheimer's Community Care Case Management Department	6/25	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Institutional Placement		Palm Beach, Martin, St. Lucie, Okeechobee	33	Educational services provided by Helpline to Alzheimer's Community Care staff about services offered by the Agency.
In Person	All Things Veterans	6/26	Wellington Municipal	12150 Forest Hill Blvd., 33414	Wellington	Risk of Institutional Placement		Palm Beach	32	Outreach table, assisting attendees on resources.

In-Person	Health Fair	6/27	Mara-lago Cay Mobile Homes	628 S. Ash Lane, 33462	Lantana	Risk of Insti-tutional Place-ment		Palm Beach	15	Outreach table, assisting attendees on resources.
Inter-Agency Meeting;	211 Inter-agency	7/1	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	58	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
In-Person	Mid-County Senior Center	7/2	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Palm Springs	Risk of Insti-tutional Plac-ement		Palm Beach	17	Outreach table, assisting attendees on resources.
In-Person	Diabetes and You Presen-tation	7/8	Palm Beach Gardens Library	11303 Campus Drive, 33410	Palm Beach Gar-dens	Other	Living with Dia-betes	Palm Beach County	15	Presentation on Diabetes Management and Agency Overview. Provided Brochures
Table	Hurricane Essential Giveaway	7/8	Spanish Lake Country Club	Spanish Lakes Blvd., 34951	Ft. Pierce	Risk of Insti-tutional Place-ment		St. Lucie	175	Direct engagement through face-to-face interactions and resource distribution
Agency Overview Presen-tation;	A Place for You Day Care	7/9	A Place for You Day Care	3678 S. Congress Avenue, 33461	Palm Springs	Risk of Insti-tutional Place-ment		Palm Beach	27	Agency presentation and community services available. Focused on pre enrollment process.
Agency Overview Presen-tation;	Veteran Community Social	7/9	Gizzi's	2275 S Federal Highway, 33435	Delray Beach	Risk of Inst-itutional Plac-ement		Palm Beach	27	Agency presentation and community services available to Veterans.

In-Person	Quiet Waters	7/10	Quiet Waters	306 SW 10th St., 33430	Belle Glade	Risk of Insti-tutional Place-ment		Palm Beach	12	Outreach table, assisting attendees on resources.
Table	Live Well Expo	7/10	Harbor Place	3700 SE Jennings Road, 34952	Port Saint Lucie	Risk of Insti-tutional Place-ment		St. Lucie	50	Outreach table, assisting attendees on resources.
Table	Outreach Table	7/10	Quiet Waters	306 SW 10th Street, 33430	Belle Glade	Low income		Palm Beach	12	Outreach table, assisting attendees on resources.
Agency Overview Presen-tation;	Alzheimer's Community Care – Oper-ations and Marketing Department	7/11	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach, Martin, St. Lucie, Okee-chobee	3	Educational services provided by Helpline to Alzheimer's Community Care staff about services offered by the Agency. Discussed future collaborations
Inter-Agency Meeting;	Partnership for Aging	7/11	Keiser College	2085 Vista Parkway, 33411	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	58	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Agency Overview Presenta-tion;	Primary Care Provider- Dr. Steven Kanner	7/11		2051 45th Street, Suite 303, 333407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	5	Presentation to provider office that provides care to Seniors, Caregivers and low-income community
In-Person	My Clinic Jupiter	7/11	Healthy Me	411 W. Indian-town Rd., 33458	Jupiter	Risk of Insti-tutional Place-ment		Martin	7	Outreach table, assisting attendees on resources.
Table	Healthy Me	7/11	Healthy Me	411 W. Indian-town Rd., 33458	Jupiter	Low-Income Medically Under-served		Palm Beach	7	Information Table with Agency Brochures and Resources

Table	Health Fair	7/12	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Palm Springs	Risk of Insti-tutional Place-ment		Palm Beach	15	Information Table with Agency Brochures and Resources
In-Person	Veterans Social Coffee	7/16	Panera Bread	771 Village Blvd., 33409	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	13	Outreach table, assisting attendees on resources.
Agency Overview Presen-tation;	The Lord's Place	7/17		825 S Federal Highway, 33404	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach	11	Agency overview of programs and services provided to local community resource that focuses on housing insecurities
In-Person	Health Fair	7/22	Villa Seton	3300 SW Chartwel l St. 34953	Port St. Lucie	Low-Income		St. Lucie	120	Information Table with Agency Brochures and Resources
Education / In-service	TrustBridge	7/23	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	11	Educational services provided to the Agency Helpline staff about community services offered by TrustBridge.
In-Person	Health Fair	7/30	Royal Palm Beach Rec Center	151 Civic Center Way, 33411	Royal Palm Beach	Other	Social Need	Palm Beach County	150	Information Table with Agency Brochures and Resources
Agency Overview Presen-tation;	Bridging the Aging & Disability Network Inter-view	8/1	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Disa-bilities, Risk of Insti-tutional Place-ment		PSA 9	2	Article Interview - Educational Agency overview for readers that are Seniors and Caregivers.

In-Person	Caregiver Presentation	8/5	Palm Beach Gardens Library	11303 Campus Drive, 33410	Palm Beach Gar-dens	Caregiver		Palm Beach County	15	Caregiver Presentation and Agency Overview. Provided Brochures
Inter-Agency Meeting;	211 Inter-agency	8/5	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach, Martin, St. Lucie, Okee-chobee, Indian River	58	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Healthy Me	8/5	Jupiter	411 Indian-town Rd., 33458	Jupiter	Low income		Palm Beach	13	Outreach table, assisting attendees on resources.
Table	Health Fair	8/8	Encom-pass	5850 SE Com-munity Drive, 34997	Stuart	Risk of Insti-tutional Place-ment		Martin	29	Outreach table, assisting attendees on resources.
Inter-Agency Meeting;	Partnership for Aging	8/8	Keiser College	1800 South Drive, 33461	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach	58	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Project Homeless Connect	8/14	Salva-tion Army	600 N Rose-mary Avenue, 33401	West Palm Beach	Low-Income		Palm Beach	150	Outreach table, assisting attendees on resources.
Agency Overview Presen-tation	Healthy St. Lucie Coalition	8/14	Virtual	4400 N Congress Avenue, 33407	West Palm Beach			St. Lucie	19	Professional presentation with multiple organizations that offers direct care to the elderly, disabled, low income and caregivers.
table	Health Fair	8/22	Belle Glade Health Expo	1508 Dr. Martin Luther King Blvd N., 33430	Belle Glade	Seniors/ Low Income		Palm Beach	10	Outreach table, assisting attendees on resources.

In Person	Fall Prevention Presentation	8/27	The Lord's Place	825 S Federal Hwy. 33460	Lake Worth	Other	Fall Risk/ Economic need	Palm Beach County	10	Fall Prevention Presentation and Agency Overview. Provided Brochures
Table	Health Fair	8/28	Lake Delray Apartments	700 Lindell Blvd., 33444	Delray Beach	Seniors/ Low Income		Palm Beach	7	Outreach table, assisting attendees on resources.
Inter-Agency Meeting	211 Interagency	9/2	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Institutional Placement		PSA 9	37	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Health Fair-Chamber Event	9/2	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Palm Springs	Seniors/ Low Income		Palm Beach	25	Outreach table, assisting attendees on resources.
Table	Carnival	9/4	The Volen Center	1515 W Palmetto Park Road, 33486	Boca Raton	Risk of Institutional Placement		Palm Beach	62	Direct engagement through face-to-face interactions and resource distribution
Inter-Agency Meeting	Hunger Relief Senior Work Group Meeting (PBC)	9/9	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		Palm Beach	38	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Healthy Living Expo	9/9	Georgian Gardens	4330 Community Dr., 33409	West Palm Beach	Seniors /Low Income		Palm Beach	45	Outreach table, assisting attendees on resources.
In-Person	Health Fair	9/10	Kane Center	900 SE Salerno Rd., 34997	Stuart	Other	Social Need	Martin County	15	Information Table with Agency Brochures and Resources

Agency Overview Presen-tation	Sunshine Cremation and Sunshine Senior Help	9/11	Virtual	4400 N Congress Avenue, 33407	West Palm Beach			PSA 9	3	Professional presentation about Agency services to organization that assists with crematory and end of life services
Inter-Agency Meeting	Partnership for Aging	9/12	Chil-dren's Services Council	2300 High Ridge Road, 33426	Boyn-ton Beach	Risk of Insti-tutional Place-ment		Palm Beach	37	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Agency Overview Presen-tation	LTCC Com-munity Care	9/15	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach, Martin	4	Professional presentation to represen-tatives of local organizations that provide services to Low-income, medically underserved, those with disabilities, rural, and living alone.
Agency Overview Presen-tation	Health Care District of Palm Beach County Meeting	9/16	Health Care District of Palm Beach County	4400 N Congress Avenue, 33407	West Palm Beach	Low Income		Palm Beach	2	Professional presentation to organizations identified in the Agency resource database that offer direct services to elderly, disabled, low-income, caregivers in the community.
In -Person	Health Fair COSA	9/17	Havert L Fenn Center	2000 Virginia Ave., 34982	Ft. Pierce	Other	Social Need	St. Lucie	35	Information Table with Agency Brochures and Resources

In- Person	Fall Prevention Presentation	9/17	Palm Beach Main Library	3650 Summit Blvd., 33406	West Palm Beach	Other	Social Need	Palm Beach County	25	Fall Prevention Presentation and Agency Overview, Provided Brochures
In -Person	Multi Agency Fall Prevention Event	9/19-	Royal Palm Beach Rec Center	100 Sweet Bay Lane, 33411	Royal Palm Beach	Other	Fall Risk/ Economic Need	Palm Beach County	80	Information Table with Agency Brochures and Resources
Table	VA Suicide Prevention and Hunger Action Awareness Day	9/19	Corey VA Medical Center	7305 N Military Trail, 33410	West Palm beach	Risk of Institutional Placement		Indian River, St. Lucie, Okeechobee, Martin, Palm Beach	120	Direct engagement through face-to-face interactions and resource distribution
In-Person	Fall Prevention Presentation	9/22	North County Senior Center	5217 Northlake Blvd., 33418	Palm Beach Gardens	Other	Fall Risk/ Economic Need	Palm Beach County	25	Fall Prevention Presentation and Agency Overview, Provided Brochures
Table	Senior Center Month	9/24	North County Senior Center	5217 Northlake Blvd., 33418	Palm Beach Gardens	Low income		Palm Beach	29	Outreach table, assisting attendees on resources.
Table	Health Fair-Chamber Event	9/25	Immanual Church of Stuart	200 NW Federal Hwy., 34994	Stuart	Seniors/ Low Income		Martin	12	Outreach table, assisting attendees on resources.
Table	Autumn Bash	9/26	Pine Ridge Holistic Living	820 Grant St., 33407	West Palm Beach	Seniors/ Low Income		Palm Beach	6	Outreach table, assisting attendees on resources.
In-Person	Saving Claire-Fall Prevention	9/30	Palm Beach Gardens Library	11303 Campus Drive, 33410	Palm Beach Gardens	Other	Fall Risk	Palm Beach County	25	Fall Prevention Presentation and Agency Overview. Provided Brochures

Inter-Agency Meeting	Helpline | Case Manage-ment Monthly Meeting	10/1	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	ADRD		Indian River, St. Lucie, Okee-chobee, Martin, Palm Beach	12	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Mid-County Senior Center	10/1	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Palm Springs	Seniors /Low Income		Palm Beach	40	Outreach table, assisting attendees on resources.
In-person	Multi Agency Fall Prevention Event	10/2	Area Agency on Aging	4400 N Congress Avenue, 33407	West Palm Beach	Other	Fall Risk/ Economic Need	Palm Beach County	25	Information Table with Agency Brochures and Resources
Inter-Agency Meeting	SMMC LTC Partner Meeting	10/2	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	12	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Lecture	OEP lecture	10/2	Okee-chobee Senior Center	1690 NW 9th Street, 33472	Okee-chobee	Seniors/ Low Income		Okee-chobee	23	Presentation on SHINE and Agency overview of services
In-Person	Health Fair	10/3	Welling-ton Com-munity Center	12150 Forest Hill Blvd., 33414	Welling ton	Other	Social Need	Palm Beach County	100	Information Table with Agency Brochures and Resources
Table	Enrollment Event	10/6	MyClinic Jupiter	411 W. Indian-town Rd., 33417	Jupiter	Seniors/ Low Income		Palm Beach	10	Direct engagement through face-to-face interactions and resource distribution
In-Person	Fall Preven-tion Presen-tation	10/7	Sacred Heart Okee-chobee	901 SW 6th St., 34974	Okee-chobee	Other	Fall Risk/ Economic Need	Okee-chobee County	25	Fall Prevention Presentation and Agency Overview, Provided Brochures

Inter-Agency Meeting	211 Inter-Agency	10/7	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	36	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
In-Person	Fall Preven-tion Presen-tation	10/8	St. Josephs Catholic Church	1200 SE 10th St., 34996	Stuart	Other	Fall Risk	Martin County	20	Fall Prevention Presentation and Agency Overview, Provided Brochures
Table	Healthy Living Expo	10/8	Golden Lakes Village	1700 Golden Lakes Blvd. 33411	West Palm Beach	Seniors /Low Income		Palm Beach	20	Outreach table, assisting attendees on resources.
In-Person	Health Fair	10/10	Spanish Lakes	6200 Nuevo Lagos St., 34951	Ft. Pierce	Other	Social Need	St. Lucie	15	Information Table with Agency Brochures and Resources
Inter-Agency Meeting	Partnership for Aging	10/10	Keiser College	1800 South Drive, 33461	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach	46	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
In-Person	Fall Preven-tion Presen-tation	10/14	Villa Fran-ciscan	2101 Avenue F, 33404	Riviera Beach	Other	Fall Risk/ Eco-nomic Need	Palm Beach County	10	Fall Prevention Presentation and Agency Overview. Provided Brochures
Lecture	Medicare 101	10/14	Pahokee Housing Author-ity	401 Shirley Dr., 33476	Palm Beach	Seniors/ Low Income		Palm Beach	9	Presentation on SHINE and Agency overview of services
In-Person	Multi Agency Fall Prevention Event	10/15	Delray Com-munity Center	50 NW 1st Ave., 33444	Delray Beach	Other	Fall Risk	Palm Beach County	25	Information Table with Agency Brochures and Resources

Inter-Agency Meeting	Council of Social Agencies (COSA)	10/15	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	ADRD		St. Lucie	62	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Live Well EXPO	10/15	Brennity	10685 SW Stony Creek Way, 34987	Port St. Lucie	Risk of Insti-tutional Place-ment		St. Lucie	60	Direct engagement through face-to-face interactions and resource distribution
In-Person	Health Fair	10/18	Fire Station 111	501 W. Atlantic Ave., 33444	Delray Beach	Other	Social Need	Palm Beach County	50	Information Table with Agency Brochures and Resources
Table	2025 Benefits Health Fair at FAU	10/20	Live Oak Pavilion at FAU	777 Glades Road, 33431	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach	125	Direct engagement through face-to-face interactions and resource distribution
In-Person	Diabetes and You Presen-tation	10/22	Palm Beach Main Library	3650 Summit Blvd., 33406	West Palm Beach	Other	Living with Dia-betes	Palm Beach County	10	Presentation on Diabetes Management and Agency Overview. Provided Brochures
Inter-Agency Meeting	PBC Home-less Preven-tion Services Sub-com-mittee	10/22		3660 Lake Worth Road, 33461	Lake Worth	Low-Income		Palm Beach	15	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Inter-Agency Meeting	PBC Hunger Relief Senior Work Group	10/22	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		Palm Beach	38	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.

Table	Greater South Florida Chamber	10/24	Wells Recrea-tion Center	2409 Avenue H, 33404	Riviera Beach	Seniors/ Low Income		Palm Beach	35	Information Table with Agency Brochures and Resources
Agency Overview Presen-tation	Amayda Senior Care	10/27	Virtual	4400 N Congress Avenue	West Palm Beach	Low-Income		Palm Beach	4	Professional presentation to represen-tatives of a local Agency that provide services to low-income, medically underserved, those with disabilities, and rural residents.
Table	Sun-Sentinel PRIME EXPO	11/2	Boca Raton Mariott	5150 Town Center Circle, 33486	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach	135	Direct engagement through face-to-face interactions and resource distribution
In-Person	Caregiver Presen-tation	11/4	Palm Beach Gardens Library	11303 Campus Drive, 33410	Palm Beach Gar-dens	Caregiver		Palm Beach County	12	Caregiver Presentation and Agency Overview. Provided Brochures
Table	Enrollment Event	11/4	Healthy Me MyClinic	411 W. Indian-town Rd., 33458	Palm Beach	Seniors/ Low Income		Palm Beach	15	Direct engagement through face-to-face interactions and resource distribution
In-Person	Fall Preven-tion Presen-tation	11/5	Okee-chobee Sr. Center	1690 NW 9th Ave., 34972	Okee-chobee	Other	Fall Risk	Okee-chobee County	25	Fall Prevention Presentation and Agency Overview. Provided Brochures
In-Person	Fall Preven-tion Presen-tation	11/5	Wel-come House	242 Hwy 441 SE, 34972	Okee-chobee	Other	Fall Risk	Okee-chobee County	8	Fall Prevention Presentation and Agency Overview. Provided Brochures

Inter-Agency Meeting	Faith in Action (PBC)	11/5	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		Palm Beach	25	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Panelist	MorseLife Appre-ciation	11/5		6901 Okee-chobee Blvd., 33411	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach	48	Professional organization that provides care to the elderly.
Table	Greater South Florida Chamber	11/5	Tanner Park	105 West Palm Beach Rd., 33493	South Bay	Seniors /Low Income		Palm Beach	35	Outreach table, assisting attendees on resources.
Table	AAA Senior Forum	11/6	Mae Volen Center	1515 W Palmetto Park Road, 33486	Boca Raton	Risk of Insti-tutional Place-ment		Palm Beach	85	Direct engagement through face-to-face interactions and resource distribution
Agency Overview Presen-tation	Lord's Place	11/7	The Lord's Place	2808 N Au-stralian Avenue, 33407	West Palm Beach	Low-Income		Palm Beach	3	Presentation regarding Agency programs and services to local community resource that focuses on housing insecurities.
In-Person	Caregiver Presen-tation	11/12	Fielden Institute	6155 College Ln., 32966	Vero Beach	Caregiver		Indian River	22	Caregiver Presentation and Agency Overview. Provided Brochures
Agency Overview Presen-tation	Resource Database Virtual Meeting	11/12	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	4	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.

Table	Greater South Florida Chamber	11/13	Havert Fenn Center	2000 Virginia Ave., 34982	Fort Pierce	Seniors/ Low Income		St. Lucie	23	Outreach table, assisting attendees on resources.
In-Person	Diabetes and You Presen-tation	11/14	West Boynton Beach Library	9451 Jog Rd., 33437	Boyn-ton Beach	Other	Living with Dia-betes	Palm Beach County	15	Presentation on Diabetes Management and Agency Overview. Provided Brochures
Table Brochure Drop off	Alzheimer Awareness & Senior Wellness Fair	11/14	Blake Library-Stuart	2351 SE Mon-terey Rd., 34996	Stuart	Caregiver		Martin	62	Direct engagement through face-to-face interactions and resource distribution
Inter-Agency Meeting	Partnership For Aging Inter-Agency	11/14	Chil-dren's Service Council Gate-way	2300 High Ridge Road, 33426	Boyn-ton Beach	Risk of Insti-tutional Place-ment		PSA 9	56	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Inter-Agency Meeting	Safe Parking Initiative	11/18	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		Palm Beach	8	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Alzheimer's Association	11/19	Boca Raton Marriott	5150 Town Center Circle, 33486	Boca Raton	Caregiver		Indian River, St. Lucie, Okee-chobee, Martin, Palm Beach	84	Direct engagement through face-to-face interactions and resource distribution

Inter-Agency Meeting	COSA	11/19	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		St. Lucie	38	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Panelist Brochure Drop off	Impact of Elder Care Transitions	11/19	Kane Center	900 SE Salerno Road, 34997	Stuart	Risk of Insti-tutional Place-ment		Martin		Professional organization that provides care to the elderly.
Agency Overview Presenta-tion	Resource Database Meeting	11/19	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Plac-ement		PSA 9	6	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Greater South Florida Chamber	11/20	West County Senior Center	2916 State Rd 15, 33430	Belle Glade	Seniors /Low Income/ Disabled		Palm Beach	43	Information Table with Agency Brochures and Resources
Table	Greater South Florida Chamber	11/20	Cherry Oak ALF	6026 Old Congress Ave., 33462	Palm Beach	Seniors/ Low Income/ Disabled		Palm Beach	15	Outreach table, assisting attendees on resources.
Inter-Agency Meeting	211 Inter-agency	12/2	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		PSA 9	46	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Enrollment Event	12/2	Mid-County Senior Center	3680 Lake Worth Rd., 33461	Lake Worth	Seniors/ Low Income/ Disabled		Palm Beach	15	Direct engagement through face-to-face interactions and resource distribution
In Person	Multi Agency Fall Prevention Education	12/4	West County Senior Center	2913 State Rd/ 15, 33430	Belle Glade	Other	Fall Risk	Palm Beach County	30	Information Table with Agency Brochures and Resources

Inter-Agency Meeting	SMMC LTC Partner Meeting	12/4	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		St. Lucie, Okee-chobee, Martin, Palm Beach, Indian River	18	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Agency Overview Presen-tation	American Red Cross	12/8	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		Palm Beach, Okee-chobee, Martin, St. Lucie	3	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Agency Overview Presen-tation	Lord's Place Outreach	12/9/2025		2808 North Austral-ian Ave., 33407	West Palm Beach	Low-Income		Palm Beach	15	Public presentation to community residents providing an overview of all Agency services.
Agency Overview Presen-tation	MorseLife	12/9	Virtual	4400 N Congress Avenue, 33407	West Palm Beach			Palm Beach, Martin	3	Professional presentation with multiple organizations that offers direct care to the elderly, disabled, and caregivers.
Agency Overview Presen-tation	Resource Database Meeting	12/10	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Risk of Insti-tutional Place-ment		Palm Beach, Martin	3	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Table	Enrollment Event	12/10	The Kane Center	900 SE Salerno Rd., 34997	Stuart	Seniors/ Low Income/ disabled		Martin	8	Direct engagement through face-to-face interactions and resource distribution

Agency Overview Presen-tation	Lord's Place	12/10	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	Low-Income		Palm Beach	16	Public presentation to community residents providing an overview of all Agency services to low-income, disabled, caregivers, minorities.
Agency Overview Presen-tation Other	Partnership for Aging	12/12	Keiser College	1800 South Drive, 33461	Lake Worth	Risk of Insti-tutional Place-ment		Palm Beach	48	Professional agencies in the service area that provide direct services to Seniors and Caregivers in Palm Beach County.
Lecture	Medicare 101	12/15	Council on Aging St. Lucie	2502 SW Bayshore Blvd., 34984	Port St. Lucie	Seniors/ Low Income/ Disabled		St. Lucie	23	Presentation on SHINE and Agency overview of services
Lecture	Financial Assistance Presentation	12/15	Riviera Beach Library	2129 N. Congress Ave., 33404	Palm Beach	Seniors /Low Income/ Disabled		Palm Beach	2	Presentation on SHINE and Agency overview of services
Inter-Agency Meeting	COSA Monthly Meeting	12/17	Virtual	4400 N Congress Avenue, 33407	West Palm Beach	ADRD		St. Lucie	68	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.
Inter-Agency Meeting	Faith in Action - Affordable Housing	12/17	Palm Beach County Com-munity Service	1440 MLK Blvd., 33404	Riviera Beach	Low-Income		Palm Beach	60	Professional agencies in the service area that provide direct services to Seniors, Caregivers and low-income community.

Agency Overview Presen-tation	Operation Golden	12/17	Riviera Beach Public Library	2129 N Congress Avenue, 33404	Riviera Beach	Low-Income		Palm Beach	12	Public presentation to community residents providing an overview of all Agency services.
Table	Health Fair	12/18	North County Senior Center	5217 North-lake Blvd., 33418	Palm Beach	Seniors/ Low Income/ Disabled		Palm Beach	8	Outreach table, assisting attendees on resources.
Lecture	Medicare 101	12/29	Council on Aging of St. Lucie	1505 Orange Ave., 34950	Fort Pierce	Seniors/ Low Income/ Disabled		St. Lucie	6	Presentation on SHINE and Agency overview of services
In-Person	Chronic Disease Workshop	1/10-2/14	Our Lady Queen of Apostles Church	100 Crest-wood S, 33411	Royal Palm Beach, Florida	Other	Living with Chronic Health Con-ditions	Palm Beach County	10	Attended a session of workshop to give Agency Overview and provide brochures.
Inter-Agency Meeting	Partnership for Aging	1/13	Keiser Univer-sity	2085 Vista Parkway	West Palm Beach, 33411	Risk of Insti-tutional Place-ment		Palm Beach	65	Professional agencies in the service area that provide direct services to Seniors, and Caregivers in Palm Beach County.
In-Person	Tai Chi for Arthritis/Fall Prevention Workhop	1/13-3/5	High Point of Delray	5230 Lake-front Blvd., 33484	Delray Beach	Other	Living with Chronic Health Con-ditions	Palm Beach County	13	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Tai Chi for Arthritis/Fall Prevention Workshop	1/13-3/6	The Groves	9697 Orchid Grove Trail, 33437	Boyn-ton Beach	Other	Living with Chronic Health Con-ditions	Palm Beach County	15	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Tai Chi for Arthritis/Fall Prevention Workshop	1/15-3/14	Marina at the Bluffs	1550 Marina Isle Way, 33477	Jupiter	Other	Living with Chronic Health Con-ditions	Palm Beach County	28	Attended a session of workshop to give Agency Overview and provide brochures.

In-Person	Matter Of Balance Workshop	1/17-3/17	The Kane Center	900 SE Salerno Road, 34997	Stuart	Other	Fall Risk	Martin County	11	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Diabetes Manage-ment Work-shop	1/22-6/25	St. Berna-dette's Catholic Church	350 NW Califor-nia Blvd., 34986	Port St. Lucie	Other	Living with Dia-betes	St. Lucie County	15	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter Of Balance Workshop	1/23--3/13-	Welling-ton Rec. Center	12550 Forest Hill Blvd., 33414	Welling ton	Other	Fall Risk	Palm Beach County	12	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Powerful Tools for Caregivers Workshop	1/28-3/4	Health-ier Boynton Beach	225 NW 12th St., 33435	Boyn-ton Beach,	Caregiver		Palm Beach County	9	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Chronic Disease Workshop	1/7-2/11	North Palm Beach Library	303 Anchor-age, 33408	North Palm Beach	Other	Living with Chronic Health Con-ditions	Palm Beach County	8	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Chronic Disease Workshop	10/10-11/21	Our Lady Queen of Apostles Church	100 Cress-wind S, 33411	Royal Palm Beach	Other	Living with Chronic Health Con-ditions	Palm Beach County	12	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter of Balance Workshop	10/17-12/12	Royal Palm Beach Rec. Center	100 Sweet Bay Lane, 33411	Royal Palm Beach	Other	Fall Risk	Martin	9	Attended a session of workshop to give Agency Overview and provide brochures.

In-Person	Matter of Balance Workshop	10/20-12/8	United Metho-dist Church	900 Brandy-wine Rd., 33409	West Palm Beach	Other	Fall Risk	Palm Beach County	12	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter of Balance Workshop	10/22-12/17	St. Martin de Porres Church	2555 NE Savanna h Rd., 34957	Jennsen Beach	Other	Fall Risk	Palm Beach County	9	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter of Balance	10/23-12/18	Cress-wind	2587 Siesta Key Lane, 33470	West-lake	Other	Fall Risk	Palm Beach County	12	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter Of Balance Workshop	10/6-10/29	St. Lukes Church	5150 SE Railway Ave., 34997	Stuart	Other	Fall Risk	Martin County	10	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter of Balance Workshop	11/17-12/12	High Point	5230 Lake-front Dr. 33484	Delray Beach	Other	Fall Risk	Palm Beach County	10	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Powerful Tools for Caregivers Workshop	11/3-12/8	St. Berna-dette Catholic Church	350 NW Califor-nia Blvd., 34986	Port St. Lucie	Caregiver		St. Lucie County	12	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter of Balance Workshop	3/18-4/10	Rain-berry Bay	2801 South Rain-berry Bay Cir., 33446	Delray Beach	Other	Fall Risk	Palm Beach County	12	Attended a session of workshop to give Agency Overview and provide brochures.

In-Person	Tai Chi for Arthritis/Fall Prevention Workshop	3/18-5/8	Village of Welling-ton	12150 Forest Hill Blvd. 33414	Welling ton	Other	Living with Chronic Health Con-ditions	Palm Beach County	14	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Bingocize	3/24-5/28	Village of Welling-ton	12150 Forest Hill Blvd. 33414	Welling ton	Other	Fall Risk	Palm Beach County	14	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter Of Balance Workshop	3/31-5/2	St. Martin De Porres	2555 NE Savan-nah Rd., 34957	Jensen Beach	Other	Fall Risk	Martin County	12	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Tai Ji Quan Moving for Better Balance Workshop	4/15-7/3	Rain-berry Bay	123 Rain-berry Lane, 33445	Delray Beach	Other	Fall Risk	Palm Beach County	13	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Tai Ji Quan Moving for Better Balance Workshop	6/3/-8/21	Robert Mor-gade Library	5857 SE Com-munity Dr., 34997	Stuart	Other	Fall Risk	Martin County	15	Attended a session of workshop to give Agency Overview and provide brochures.
In Person	Bingocize	6/30-7/24	North County Senior Center	5171 North-lake Blvd., 33418	Palm Beach Gar-dens	Other	Fall Risk	Palm Beach County	20	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Bingocize	6/4-8/8	Royal Palm Beach Rec Center	151 Civic Center Way, 33411	Royal Palm Beach	Other	Fall Risk	Palm Beach County	16	Attended a session of workshop to give Agency Overview and provide brochures.

In-Person	Matter Of Balance Workshop	6/6-7/23	Peace Pres-byterian Church	4881 SE Cove Rd., 34997	Stuart	Other	Fall Risk	Martin County	15	Attended a session of workshop to give Agency Overview and provide brochures.
Virtual	Powerful Tools for Caregivers Workshop	7/10-8/14	Area Agency on Aging	4400 N Congress Ave., 33407	West Palm Beach	Caregiver		PSA	10	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter Of Balance Workshop	8/13-10/1	Robert Mor-gade Library	5857 SE Com-munity Dr., 34997	Stuart	Other	Fall Risk	Martin County	11	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Tai Ji Quan Moving for Balance Workshop	8/18-11/5	Peace Pres-byterian Church	4881 SE Cove Rd., 34997	Stuart	Other	Fall Risk	Martin County	13	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter Of Balance Workshop	8/4-10/6	St. Ignatius Catholic Church	9999 N Military Trail	Palm Beach Gar-dens	Other	Fall Risk	Palm Beach County	12	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter Of Balance Workshop	9/15-11/10	St. Ignatius Catholic Church	9999 Military Trail, 33410	Palm Beach Gar-dens, Florida	Other	Fall Risk	Palm Beach County	10	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Tai Ji Quan Moving for Balance Workshop	9/16-12/18-	Welling-ton Com-munity Center	12150 Forest Hill Blvd	Welling ton	Other	Fall Risk	Palm Beach County	15	Attended a session of workshop to give Agency Overview and provide brochures.

In-Person	Powerful Tools for Caregivers Workshop	9/8-10/6	Our Lady Queen of Apostles	100 Cress-wind S, 33411	Royal Palm Beach	Caregiver		Palm Beach County	10	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Matter Of Balance Workshop	9/9-10/2	St. Berna-dette Catholic Church	350 NW Califor-nia Dr., 34986	Port St. Lucie	Other	Fall Risk	St. Lucie	11	Attended a session of workshop to give Agency Overview and provide brochures.
In-Person	Bingocize	9/9-11/13	Royal Palm Beach Rec Center	100 Sweet Bay Lane, 33411	Royal Palm Beach, Florida	Other	Fall Risk	Palm Beach County	14	Attended a session of workshop to give Agency Overview and provide brochures.

Targeted Outreach Plan:

Specified Planned Events for Targeting in 2027 for both our Agency and our providers are outlined in the table below.

2027 PLANNED OUTREACH/EDUCATION ACTIVITIES					
Department or Provider	**Type of Event or Activity**	**Date**	**Location (Including Zip Code)**	**Total # of anticipated participants**	**Which of the OAA targeted audiences will you be attempting to reach**
Elder Rights	PSA	Jan	Website Posting- Elder Abuse	30	Website Visitors/Facebook
Elder Rights	Professional Training	Jan	United Health Care	100	Health Care Professionals
Elder Rights	Educational Outreach (Presentation)	Feb	Mandel Public Library- 411 Clematis St, West Palm Beach, FL 33401	10	General Public
Elder Rights	PSA	Feb	Website Posting- Romance Scams	30	Website Visitors/Facebook
Elder Rights	Professional Training	Feb	Florida Atlantic University Memory Disorder Clinic	5	Health Care Professionals
Elder Rights	Educational Outreach (Presentation)	Mar	Okeechobee Senior Services- 1690 NW 9th Ave, Okeechobee, FL 34972	10	Low Income
Elder Rights	PSA	Mar	Website Posting - SLAM THE SCAM Day	30	Website Visitors/Facebook
Elder Rights	Professional Training	Apr	Area Agency on Aging SHINE Volunteers	10	Seniors/Volunteers
Elder Rights	PSA	Jun	Website Posting- World Elder Abuse Awareness Day	20	Website Visitors/Facebook
Elder Rights	Educational Outreach (Event)	Jun	Area Agency on Aging - 4400 N. Congress Avenue, West Palm Beach, FL 33407 (WEAAD EVENT)	30	General Public
Elder Rights	Professional Training	Jul	United Health Care	50	Health Care Professionals
Elder Rights	PSA	Aug	Website Posting- Social Security Anniversary	20	Website Visitors/Facebook
Elder Rights	Educational Outreach (Brochure Drop Off)	Aug	CILO- 4400 N. Congress Avenue, West Palm Beach, FL 33407	50	Disabled Adults
Elder Rights	Educational Outreach (Brochure Drop Off)	Aug	ACC- 800 Northpoint Parkway Suite 101B, West Palm Beach, FL 33401	50	Caregivers
Elder Rights	Educational Outreach (Presentation)	Sep	Palm Beach County Division of Senior Services/ West County Senior Services 2916 St.	10	Low Income

2027 PLANNED OUTREACH/EDUCATION ACTIVITIES					
Department or Provider	**Type of Event or Activity**	**Date**	**Location (Including Zip Code)**	**Total # of anticipated participants**	**Which of the OAA targeted audiences will you be attempting to reach**
			Road 15, Belle Glade, FL 33430		
Elder Rights	Educational Outreach (Event)	Sep	National Senior Center Month/North County Senior Center 5217 Northlake Blvd, Palm Beach Gardens, FL 33418	50	Low Income
Elder Rights	Educational Outreach (Presentation)	Oct	Mandel Public Library- 411 Clematis St, West Palm Beach, FL 33401	10	General Public
Elder Rights	Educational Outreach (Presentation)	Oct	PBC Library – Lantana Branch; 4020 Lantana Road, Lake Worth Beach, FL 33462	10	General Public
Elder Rights	Educational Outreach (Presentation)	Nov	Senior Resource Association, St. Francis Manor, 1750 20th Avenue, Vero Beach, FL 32960	10	Low Income
Elder Rights	Educational Outreach (Presentation)	Nov	Senior Resource Association, By the River 1106 Ganga Way, Sebastian, Florida 32958	10	Low Income
Elder Rights	Professional Training	Nov	United Health Care	100	Health Care Professionals
Elder Rights	Professional Training	Nov	CILO- 4400 N. Congress Avenue, West Palm Beach, FL 33407	15	Health Care Professionals
Elder Rights	Educational Outreach (Presentation)	Dec	Kane Center, 15675 SW Osceola St, Indiantown, FL 34956	10	Low Income
Elder Rights	Educational Outreach (Presentation)	Dec	Okeechobee Senior Services, 1690 NW 9th Avenue, Okeechobee, FL 34972	10	Low Income
Elder Rights	PSA	Dec	Website Posting- Holiday Scams	20	Website Visitors/Facebook
Healthy Aging	Speaking Event -Agency Overview and Fall Prevention	Jan	Okeechobee Sr. Center 34972	20	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event – Agency Overview and Diabetes and You	Jan	Century Village - 33417	10	Older individuals with greatest social need
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Jan	West Boca Library-33498	20	Older individuals with greatest social need

2027 PLANNED OUTREACH/EDUCATION ACTIVITIES					
Department or Provider	**Type of Event or Activity**	**Date**	**Location (Including Zip Code)**	**Total # of anticipated participants**	**Which of the OAA targeted audiences will you be attempting to reach**
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Mar	St. Helen's Catholic Church- Vero Beach - 32960	15	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Mar	High Point West-Boynton Beach -33435	25	Older individuals with greatest social need
Healthy Aging	Speaking Event- Agency Overview and Caregiver Support	Apr	Woman's Newcomer Club PSL - 34986	60	Caregivers
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Apr	Lucerne Point West – Lake Worth - 33467	20	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Apr	Pompey Park Senior Ctr.- Delray -33444	60	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	May	Mangonia Park-33407	15	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Jun	Mid County Senior Center-33461	40	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Jul	West County Sr. Center – Belle Glade -33439	20	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Caregiver Support	Aug	Woman's CCW Fall Meeting -Sabastian -32858	60	Caregivers
Healthy Aging	Fall Prevention Education Event with Fire Rescue	Sep	Gaines Park Community Ctr.- 33401	30	Older individuals with greatest economic and social need
Healthy Aging	Fall Prevention Education Event with Fire Rescue	Sep	Royal Palm Beach Rec. Center - 33411	75	Older individuals with greatest economic and social need
Healthy Aging	Fall Prevention Education Event with Fire Rescue	Sep	Volen Center – Boca Raton -33445	100	Older individuals with greatest economic and social need
Healthy Aging	Fall Prevention Education Event with Fire Rescue	Sep	North County Senior Center-Palm Beach Gardens -33418	40	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Oct	Healthier Boynton Beach-33435	15	Older individuals with greatest economic and social need and Caregivers
Healthy Aging	Fall Prevention Education Event with Fire Rescue	Oct	Pehokee-33476	100	Older individuals with greatest economic and social need

2027 PLANNED OUTREACH/EDUCATION ACTIVITIES					
Department or Provider	**Type of Event or Activity**	**Date**	**Location (Including Zip Code)**	**Total # of anticipated participants**	**Which of the OAA targeted audiences will you be attempting to reach**
Healthy Aging	Speaking Event- Agency Overview and Fall Prevention	Nov	Blake Library – Stuart - 34996	150	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Caregiver Support	Nov	St. Claires Church – North Palm Beach - 33408	30	Caregivers
Healthy Aging	Speaking Event- Agency Overview and Caregiver Support	Dec	St. Johns of the Cross- Vero Beach -32966	25	Older individuals with greatest economic and social need
Healthy Aging	Speaking Event- Agency Overview and Caregiver Support	Dec	Temple Beth Am-Jupiter - 33458	30	Caregivers
Helpline	Healthcare District of Palm Beach County	TBD	1515 Flagler Drive West Palm Beach, FL 33401	25	Social Service Staff
Helpline	C.L. Brumback- FQHC	TBD	1515 Flagler Drive West Palm Beach, FL 33401	30	Social Service Staff
Helpline	FoundCare - FQHC	TBD	2330 S Congress, Lake Worth, FL 33462	30	Social Service Staff
Helpline	Fearless Caregiver Conference	TBD	TBD	125	Social Service Staff
Helpline	Pride Tribe LGBT Resource Fair - Compass Community Center	Feb	Lake Worth 33460	50	Older individuals with greatest social need
Helpline	Caregiver Workshop	TBD	900 SE Salerno Road, Stuart, FL	100	Caregivers
Helpline	Alzheimer's Community Care Education Conference	TBD	West Palm Beach 33407	250	Professionals and caregivers of older individuals with Alzheimer's or other dementias
Helpline	AAA PB|TC Helpline Interagency	Feb	Virtual	9	Social Service Staff
Helpline	AAA PB|TC Helpline Interagency	Apr	Virtual	9	Social Service Staff
Helpline	AAA PB|TC Helpline Interagency	Jun	Virtual	9	Social Service Staff
Helpline	AAA PB|TC Helpline Interagency	Aug	Virtual	9	Social Service Staff
Helpline	AAA PB|TC Helpline Interagency	Oct	Virtual	9	Social Service Staff
Helpline	AAA PB|TC Helpline Interagency	Dec	Virtual	9	Social Service Staff

2027 PLANNED OUTREACH/EDUCATION ACTIVITIES					
Department or Provider	**Type of Event or Activity**	**Date**	**Location (Including Zip Code)**	**Total # of anticipated participants**	**Which of the OAA targeted audiences will you be attempting to reach**
Helpline	Annual Caregiver Summit 2024 - Panel	TBD	Virtual - 7305 N Miliary Trail, West Palm Beach, FL 33410	100	All audiences
Helpline	Treasure Coast Coalition on Aging- Caregiver Symposium	TBD	3710 SE Jennings Road, Port St. Lucie, FL 34952	60	All audiences
Helpline	Madison Vines, a Senior Community	Feb	955 Tumblin Kling Rd, Fort Pierce, FL 34982	25	Seniors
Helpline	Madison Vines, a Senior Community	Aug	955 Tumblin Kling Rd, Fort Pierce, FL 34982	25	Seniors
Helpline	VA- Coffee Social Hour	TBD	8440 S Military Trail, Boynton Beach, FL 33436	25	All audiences
Helpline	VA- Coffee Social Hour	TBD	500 NW California Blvd, Port Saint Lucie, FL 34986	25	All audiences
Helpline	VA- Coffee Social Hour	TBD	Okeechobee, FL	25	All audiences
Helpline	VA- Coffee Social Hour	TBD	728 Lake Worth Rd., Lake Worth, Fl 33461	25	All audiences
Helpline	VA- Coffee Social Hour (LGBTQ and Allies Social)	TBD	183 Ponce de Leon Circle Vero Beach 32960 (	25	All audiences
Helpline	Fearless Caregiver Conference	TBD	TBD	125	Caregivers
Helpline	Council of Social Agencies of St. Lucie County	Jan	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Feb	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Mar	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Apr	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	May	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Jun	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Jul	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff

2027 PLANNED OUTREACH/EDUCATION ACTIVITIES					
Department or Provider	**Type of Event or Activity**	**Date**	**Location (Including Zip Code)**	**Total # of anticipated participants**	**Which of the OAA targeted audiences will you be attempting to reach**
Helpline	Council of Social Agencies of St. Lucie County	Aug	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Sept	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Oct	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Nov	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	Council of Social Agencies of St. Lucie County	Dec	Virtual / 5150 NW Milner Drive, Port St. Lucie, FL 34983	60	Social Services Staff
Helpline	211 Palm Beach | Treasure Coast, Elder Crisis Outreach (ECO)	TBD	Virtual- 415 Gator Drive, Lantana, FL 33460	5	All audiences
Helpline	Hunger Relief Senior Workgroup	TBD	Virtual	30	Social Services Staff
Helpline	211 Palm Beach | Treasure Coast-Interagency	TBD	531 N. Military Trail, West Palm Beach, FL 33415	80	All audiences
Helpline	Annual Caregiver Celebration at the Kane Center	TBD	Kane Center 34997	75	Seniors and caregivers
Helpline	RAH- Kings Point Community	TBD	7000 W. Atlantic Avenue, Delray Beach, FL 33446	50	All audiences
Helpline	Madison Vines, a Senior Community	TBD	955 Tumblin Kling Rd, Fort Pierce, FL 34982	25	Seniors
Helpline	Friends of El Sol	TBD	TBD	20	Seniors, Caregivers
Helpline	Farmworker Coordinating Council of PBC	TBD	TBD	25	Seniors, Caregivers
Helpline	Senior Expo	Mar	TBD	600	All audiences
Helpline	Stuart-Jensen Elks Lodge	TBD	1001 S Kanner Highway, Stuart, FL34994	100	Seniors, caregivers
Helpline	Palm Beach Pride	Mar	Bryant Park, 201 North Dixie Highway, Lake Worth Beach, FL 33460	600	All audiences
Helpline	Rainbow Okeechobee	Mar	TBD	500	All audiences

Plans to address all targeting categories over the next year for both our staff and providers are outlined below. This section also includes details of how previously employed outreach methods have proven to be successful.

PSA 9
1. Describe strategies to address the unique and particular needs at the county and community levels (e.g., transportation for individuals in rural and/or isolated areas, and access to SNAP and other food assistance for low-income individuals).
Response: The Area Agency on Aging (AAA) and its contracted providers employ a comprehensive, coordinated approach to address the diverse and evolving needs of older adults across the Planning and Service Area (PSA), with particular attention to rural, isolated, low-income, and minority populations. Strategies focus on improving access to transportation, nutrition services, benefits such as SNAP, housing resources, healthcare, and social supports. Healthy Aging has implemented a lending library of tablets to distribute to seniors so they can have access to evidence-based workshops that address health. These programs can engage seniors from 6 – 14 weeks in programs as well as keeping them connected to others to help prevent social isolation. Healthy Aging utilizes 12 tablets in the lending library program. Healthy Aging has been able to keep seniors engaged on an average of 2 consecutive workshops of different topics. There is a need for additional education to prevent Elder Abuse and Exploitation (Both abuse related and criminal related). The Elder Rights Department partners with agencies, organizations or venues to provide community outreach presentations. The Elder Rights Department met with AARP's Associate State Director of Advocacy, AARP FL regarding their virtual Florida Fraud Resource Center and how AARP can be of assistance to our Agency. AARP is looking to create additional outreach materials and trainings to assist with the education and prevention of Elder Abuse and Exploitation. The greatest needs at this time are for housing and food. The Helpline Director serves on United Way of Palm Beach County's Board of the Emergency Food and Shelter Program and the Homeless Prevention Workgroup. The Helpline will address the needs for food and housing in all areas of our PSA by retaining the most up-to-date resources to offer assistance to low-income individuals with increased housing needs such as rent and utility assistance, as well as those in need of food resources such as SNAP, HDM, farmer's markets, and food pantries. The Helpline plans to assist those in rural areas who face not having nearby access to purchase healthy food options with presenting Agency stats to the Inter-Agency meetings, identifying areas of need based on the calls received. The Helpline will collaborate with other community partners to share resources and obtain referrals. Senior Resource Association (SRA) actively participates in the Senior Collaborative of Indian River County, Livable Indian River, and other action-oriented initiatives that address issues facing seniors and other residents, such as affordable housing. During 2026, SHINE has formalized 34 community partnerships documented through MOUs or Partnership Forms. These relationships will afford an opportunity to promote all Agency programs in the future. With the ability to deliver in-home counseling services, with no charge or insurance claim, the MorseLife Care Management and Counseling (MorseLife) staff eliminate both physical and financial boundaries for older adults seeking caregiver or mental health counseling. Caregivers do not have to secure respite for their loved ones and no transportation is required. Clients also appreciate not having to request a referral through their doctor or insurance. In addition, the privacy, intimacy and confidentiality that can be assured within one's home, tends to give clients a peace of mind which makes therapy more effective. Legal Aid Society of Palm Beach County (LAS) Elder Law Project (ELP) engages in outreach activities to the elder population of Palm Beach County with an emphasis on ensuring outreach to minority, rural,

and/or low-income senior populations. LAS's outreach efforts include, at a minimum, yearly seminars and intake at senior centers across Palm Beach County. Seminars and intake will occur upon request at the various public and private residential senior communities in Palm Beach County. ELP staff participate in Fearless Caregiver Conferences. There is a monthly legal clinic at the Veterans Administration Medical Center in West Palm Beach as well as a Veterans' Legal Services Clinic at Indian River State College in Port St. Lucie. The minority and/or low-income elder populations that Legal Aid will target in its outreach endeavors include the African-American communities in West Palm Beach, Pleasant City/Mangonia Park, Riviera Beach, Lake Park, Delray Beach, Boynton Beach, Belle Glade, Pahokee and South Bay; the Hispanic communities in Lake Worth, Boynton Beach, Delray Beach, Belle Glade, Pahokee and West Jupiter and the Haitian communities in Boynton Beach, Delray Beach East and the Western communities. These populations have been targeted due to their lack of knowledge of the complexity of the legal system and/or their limited English-speaking ability, they are easy prey for unethical business persons, caretakers and relatives, and there is a high rate of elder exploitation and consumer scams. LAS's ELP outreach efforts to the above minority and low-income communities will consist of contacting the human services organizations that serve these populations.

Okeechobee Senior Services (OSS) provides information for MTM transportation when inquiries are made. Case Managers assist with the necessary application, if needed. Information is provided to seniors seeking to apply for or renew SNAP benefits. An up-to-date Resource Guide is provided to clients, those inquiring about services, and seniors visiting the Center. An up-to-date list of local food pantries is available upon request and information about Treasure Coast Food Drives is distributed. A local group of volunteers provide weekend/holiday food bags for Home Delivered Meals clients dealing with food insecurities. All items in the food bags are purchased items that are factory sealed. The provider aims to obtain emergency shelf stable food boxes to assist clients in the event of an emergency. A small food cabinet has been established for congregate meals clients to utilize as needed. Shelf stable food items and personal care items are provided by donations.

Alzheimer's Community Care (ACC) operates 11 Specialized Alzheimer's Care and Service Centers with locations throughout Palm Beach, Martin, and St. Lucie Counties.

The Specialized Adult Day Care service provided therapeutic activities, meals, and health monitoring for 334 unduplicated patients in our day centers with 334 caregivers receiving respite.

The Family Navigator serves as a lifeline for families in Palm Beach, Martin and St. Lucie counties who are living with Alzheimer's disease and related neurocognitive disorders. The FN's provide caregivers with the support, tools and resources needed to continue providing home-based care for their loved ones.

The ACC ID Locator Service provides an additional safety net tool for patients with Alzheimer's disease and related neurocognitive disorders who may wander away from a safe and supervised setting.

ACC led a contingency of 13 volunteers in February of 2025 (mostly caregivers from the three counties) and 9 staff/board members to Tallahassee to educate legislators and staff on the needs of Florida's families impacted by Alzheimer's disease.

Council on Aging of St. Lucie's (COASL) 2025 Partnership with SHINE of Area Agency on Aging for the provision of several workshops throughout the year for Medicare Overview, Insurance Counseling, Long Term Care Choices, Preventative Services, etc., at both Port St. Lucie and Fort Pierce Senior Centers

COASL's 2025 Partnership with Treasure Coast Food Bank for the provision of SNAP-ED Nutrition Classes provided several times through the year at both Port St. Lucie and Fort Pierce Senior Centers

In 2025 COASL participated in the grand opening celebration of the Florida Community Health Center's opening of their Adult & Senior Health Center in support and advocacy for our senior community

COASL partners with SHINE of Area Agency on Aging for the provision of several workshops throughout the year for Medicare Overview, Insurance Counseling, Long Term Care Choices, Preventative Services, etc., at both Port St. Lucie and Fort Pierce Senior Centers.

COASL partners with Treasure Coast Food Bank for the provision of SNAP-ED and Nutrition Classes provided several times throughout the year at both Port St. Lucie and Fort Pierce Senior Centers.

COASL partners with Cleveland Clinic for the provision of funds towards nutrition programs to address food insecurity and reduce the number of individuals on the Home Delivered Meal waitlist.

COASL Case Managers and Nutrition Manager provide SNAP-ED and assist with applying/renewing SNAP benefits for clients.

COASL partners with Agents That Service America Health for the provision of Fresh Markets in Fort Pierce high need areas several times a year– seniors will be provided with boxes of fresh produce.

COASL has annually applied for and been awarded with various grants to address food insecurity for the provision of home delivered meals and nutrition education.

COASL partners with the City of Port St. Lucie Neighborhood Services Department to facilitate outreach and educational events to high need areas.

In 2026 AAA/SHINE signed an MOU with COASL/Fort Pierce to refer individuals to SHINE for counseling. Planned outreach for 2027.

Ruth Rales 2025 $11,250,000 provided in Holocaust Survivor Assistance provided for services to 390 survivors.

The Volen Center (TVC) addresses the unique needs of older adults and caregivers in South Palm Beach County through transportation, congregate nutrition, adult day care, and counseling services that support independence and reduce isolation.

TVC offers congregate dining sites in low-income zip codes. Low-income areas where congregate sites are not available, pop-up grab and go sites are offered.

Adult Day Care services are offered at two locations operated by TVC, providing supervised care, therapeutic activities, meals, and respite for family caregivers, helping participants remain safely in the community.

TVC also provides counseling services to address grief, caregiver stress, life transitions, and social isolation.

Transportation through TVC is available to seniors to connect older adults to nutrition programs, adult day care, medical appointments, and other essential community resources.

Palm Beach County Division of Senior and Veteran Services (DSVS) partners with the Palm Beach County Food Bank to provide educational cooking demonstrations as well as fresh produce boxes once a month. The Food Bank also helps DSVS senior clients to complete SNAP benefit applications when needed. DSVS also piloted a Veterans Ride Share program.

The Council on Aging of Martin County (COAMC) utilizes various strategies to combat food insecurity among our senior population. Arrangements are in place for the Treasure Coast Food Bank to visit COAMC monthly with their Family Market Truck. This provides fresh fruit, vegetables, juice and dairy products.

COAMC partners with The House of Hope to provide 40-50 food boxes monthly with shelf-stable food items. The boxes are distributed to seniors with low-income struggling with increased rent/housing costs.

COAMC has two Navigators. One is in-house and the other is a Mobile Navigator. The in-house Navigator assists seniors via telephone, in-person visits, and home visits, who are seeking resources and assistance with various needs. The Mobile Navigator travels to various senior communities for the purpose of outreach and to provide resources for urgent needs, including food assistance.

COAMC provides transportation to seniors with no transport and who express a need to attend their congregate meal sites, both in Hobe Sound and Indiantown, identified as rural areas.

2. Include specific information on methods for ensuring the provision of outreach and education to each of the populations described below. Specify how these outreach efforts will reach the targeted sub-populations and detail previously employed outreach methods that have proven to be successful in reaching the targeted groups.	
Population	
Older individuals residing in rural areas;	**Response:** Healthy Aging and Elder Rights will continue working on the relationship with the rural area of Indiantown to promote health education and prevent elder abuse and exploitation as well as share information regarding Agency Services. The two departments will work together to develop one or two new sites where education and outreach can be done in this rural community by the end of the Area Plan cycle. In 2026 Healthy Aging will continue the strides it made with the Indiantown rural community and plans to offer an evidence-based workshop in 2026 and 2027. Consumer Care and Planning will work to include addressing preventing exploitation of vulnerable populations in the rural county of Okeechobee's Department of Health Community Health Improvement Plan. The strategies will include increasing awareness of assistance available through Elder Rights and other resources available through the Area Agency on Aging. ~~Consumer Care and Planning will keep information on the Agency up-to-date in the Okeechobee Department of Health "MySidewalk" link so that all populations in the rural county are aware of the services available.~~ The Helpline is working with the Glades Initiative and Healthier Glades to collaborate on events and Agency outreach focusing on potential clients residing in Belle Glade, Pahokee, South Bay communities. DSVS has a Senior Center located in the Glades Area; a case manager and assistant manager outreach to the population in this rural area of Palm Beach County on an ongoing and year-round basis by participating in health fairs and educational events and making visits to low income housing residents. In the Glades area DSVS staff will actively participate in outreach efforts including health and wellness, educational,

	recreational, family, and sporting events that bring seniors and families together. In addition, DSVS is leveraging outreach opportunities and efforts with the participation of Community Action staff. This allows DSVS to provide education and access to additional resources, including rental assistance, HVAC replacement assistance, LIHEAP (utility assistance), and other supports. Pahokee and Belle Glade are identified as Rural Areas of Opportunity (RAO), per the office of the Governor, therefore a staff member from MorseLife will be designated to provide outreach and services to this area. The MorseLife team is working in conjunction with PACE through MorseLife Health Systems to provide the outreach and services needed in this area. Staff will go to the Housing Partnership Inc., of Pahokee, Belle Glade Housing Authority, West County Senior Center in Belle Glade and the Pahokee Center. MorseLife provides a Behavioral Health Counselor who meets monthly at the Palm Beach County West County Senior Center to offer individualized counseling and education on available community resources. Targeted populations are grandparents raising grandchildren and caregivers caring for individuals with dementia. MorseLife also collaborates with PACE and participates in health fairs and educational events held within these communities. MorseLife attended the 3rd Annual Multi-Agency education series on December 4, 2025 at West County Senior Center and will attend the scheduled one in 2026. LAS' ELP services cover the rural areas of Palm Beach County through outreach at the West County Senior Center, as well as the rural areas of the Treasure Coast. OSS is in a rural area. To reach clients in rural areas, OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. In Okeechobee County, the Helpline is working with OSS to focus on outreach in Okeechobee and Taylor Creek communities. Helpline outreach in Martin County is focused in Indiantown with coordinating drop off of brochures and outreach to faith-based organizations.

	COASL 2025 Participation in the Friendship Church Community Health Fair in a high needs area for targeted outreach COASL continuously participates in health fairs and events in low-income housing communities, faith-based organizations, senior HOA communities and other events in high needs areas for the provision of targeted outreach. Telephone reassurance and literature materials are provided which are available in English, Spanish and Creole. Senior Resource Association (SRA) will participate in health fairs across Indian River County (IRC). On SRA website there is a Navigation system and also links to resources for any IRC residents. SRA provides literature, flyers, pamphlets, and marketing materials to IRC residents. COAMC's Mobile Navigator unit travels throughout Martin County at various senior communities, local libraries, health centers and meal sites to reach isolated, homebound seniors and provide resources and referrals for services.
Older individuals with greatest economic need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas)	**Response:** Healthy Aging will continue to provide education and present to the population that United Against Poverty serves in the Treasure Coast. Healthy Aging will expand on the number of presentations in order to promote workshop attendance to have longer interactions with each person in hopes of encouraging a healthy outcome. Healthy Aging will introduce two additional Agency departments (Elder Abuse and SHINE) to the United Against Poverty initiative to expand on the information about resources that the Agency offers to this community. Healthy Aging conducted a health fair in 2025 with United Against Poverty and plans on continuing this partnership in 2026. In South Palm Beach County, The Volen Center will provide training on DOEA services to church groups, low income 55 and older communities & senior centers that are in and near low-income pockets of the South Palm Beach County area. DSVS operates a Senior Center located in the Lake Worth Beach Area. Staff will actively participate in outreach efforts including health and wellness, educational, recreational, family, and sporting events that bring seniors and families together. In addition, DSVS is leveraging outreach opportunities and efforts with the participation of Community Action staff. This allows DSVS to provide education and access to additional resources, including rental assistance, HVAC replacement assistance, LIHEAP (utility assistance), and other supports. This area has a high concentration of low-income individuals and families that are non-English speaking. All activities and written communication are available in both English and Spanish. Spanish-speaking staff is available on site to provide services and engagement to seniors.

	In working with Martin County Department of Health, Healthy Aging is working to deliver programs in Spanish to St. Joseph's Church which has a large low-income Hispanic population. This contact has been shared with other Agency departments to help with their outreach. Healthy Aging has delivered evidence-based programs at House of Hope in Martin County which serves low-income seniors. Healthy Aging will build upon this partnership in 2026. With its strong partnership with Southeast Florida Parish Nurses, Healthy Aging is increasing outreach to seniors with the greatest socio- and economic need to inform them of our services and to grow the volunteers delivering evidence-based workshops. The Agency brochures are given out every Sunday when the nurses deliver services. Their service area runs from Indian River County to Palm Beach County. COAMC continues to secure funds from Community Foundation to assist seniors in Martin County with emergency needs, for example, rental assistance, homeowner association fees, roof repairs, and other emergency needs not covered by the state and federal grants. FPL also donates annually to cover the costs of emergency needs for seniors. Initially, the amount was $500.00 a year. In 2026, FPL increased this amount to $3,000.00. In Indian River County, SRA will utilize multiple outlets, such as the Guide to Senior Services and other widely circulated publications, as well as videos posted easy access via the internet, to highlight their menu of services. Additionally, they will produce select printed materials in Spanish. SRA has Radio advice monthly on two radio stations on IRC. The organization provides information through Navigation, Information Referral, and other printed literature about services and community partners. Caregivers tend to self-isolate in their inability to leave their care recipient. MorseLife will partner to offer education and social events that often provide respite. Counselors will then educate caregivers about the availability of in-home counseling services. The minority and/or low-income elder populations that LAS will target in its outreach endeavors include the African-American communities in West Palm Beach, Pleasant City/Mangonia Park, Riviera Beach, Lake Park, Delray Beach, Boynton Beach, Belle Glade, Pahokee and South Bay; the Hispanic communities in Lake Worth, Boynton Beach, Delray Beach, Belle Glade, Pahokee and West Jupiter and the Haitian communities in Boynton Beach, Delray Beach East and the Western communities. These populations have been targeted due to their lack of knowledge of the complexity of the legal system and/or their limited English-speaking ability, they are easy prey for unethical business persons, caretakers and relatives, and there is a high rate of mortgage foreclosures in these areas. ELP

	targets outreach to seniors in Riviera Beach, Lake Park, Lake Worth, West Palm Beach and the Glades communities to serve individuals with the greatest social need. Staff also provide outreach to seniors to receive services through the Mae Volen Center, North-County Senior Center, Mid-County Senior Center, West County Senior Center, and the Delray Beach Neighborhood Resource Center. ELP staff are also contacted by local government officials who have older constituents that need legal assistance. LAS' ELP outreach efforts to the above minority and low-income communities will consist of contacting the human services organizations that serve these populations, e.g. Florida Rural Legal Services, the Farmworker Coordinating Council, the Guatemalan-Maya Center, the Palm Beach County Refugee Taskforce and the Latin American Immigrant and Refugee Organization, the West County Senior Center and the Glades Interagency Network and advise them of our availability to provide training and speakers on issues of interest to their elderly clients. In addition, staff will contact the local faith-based organizations that serve these communities, e.g. First Baptist Church, St. John Missionary Baptist Church, Mary Mother of Light Catholic Church, Our Lady of Peace Church, St. Ann Church, St. Juliana's Office of Social Ministry Program, St. Thomas Moore Catholic Church, Tabernacle Missionary Baptist Church, etc., to inform them of the type of assistance the ELP can provide to their congregants and parishioners and our availability for speaking engagements and seminars. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. COASL 2025 Partnership with Florida Power & Light for the provision of 400 shelf stable meal kits COASL 2025 was awarded $10,000 by Cleveland Clinic to address food insecurity and nutrition for the Meals on Wheels Program COASL 2025 Partnership with Treasure Coast Advocates for Seniors for the provision of 25 - $75 gift cards to needy seniors for Christmas COASL 2025 Partnership with Better Life Home Care for the Holiday Angels Gift Drive which provided wrapped gifts, gift

	cards, food items, etc. to approximately 500+ clients and community seniors in need. COASL plans to continue its partnership with Florida Power & Light for the provision of shelf stable meal kits. COASL will partner with Treasure Coast Food Bank for the provision of shelf stable food boxes several times a year. COASL will continue its partnership with Better Life Home Care for the annual Holiday Angels Gift Drive which provides grocery gift cards, food items, wrapped gifts, etc. to approximately 500+ community seniors in need. COASLstaff offer outreach in high need, rural and isolated areas, and have bilingual staff and materials, which are available in English, Spanish and Creole. COAMC 2024 - securing of funds from Community Foundation to assist seniors in Martin County with emergency needs, for example, rental assistance, homeowner association fees, roof repairs, and other emergency needs not covered by the state and federal grants. COASL 2024 Partnership with Treasure Coast High School Future Business Leaders of America for a food drive, collecting non-perishable food items for distribution to seniors. LAS 2024 The mission of the Legal Aid Society of Palm Beach County is to provide high quality civil legal advice, representation, and education to the disadvantaged of Palm Beach County to protect their personal safety, enhance their opportunities and living conditions, and promote self-sufficiency. The range of services provided to seniors included but was not limited to wills, powers of attorneys, advanced directives, qualified income trusts, name changes, foreclosure defense, reverse mortgage counseling and foreclosure prevention, guardianships, guardian advocacies, uncontested probate matters, evictions and unlawful detainer cases. We also represented seniors who were victims of elder exploitation by commercial perpetrators, family members or fiduciaries. OSS 2024 Increased the number of weekend food bags to 26 seniors to lessen their food insecurities when OSS is closed through a joint effort with a volunteer group, Okeechobee Packers. The bags were provided each Thursday or the day prior to a holiday. OSS 2024 Intervened in 181 energy crises involving seniors to prevent disconnection, provide restoration of electrical service, and the purchase of window air conditioner units through our EHEAP program. In 2026, SHINE joined Treasure Coast Coalition on Aging monthly meetings to publicize SHINE/MIPPA counseling. Will continue into 2027.

	In Palm Beach County TVC utilizes a variety of outreach and education methods to reach older adults, caregivers, low-income individuals, and underserved populations throughout South Palm Beach County. Outreach efforts include advertising in publications targeted to older adults, social media platforms such as Facebook, targeted direct mail campaigns, community presentations, and participation in health fairs and educational events. To reach low-income and underserved populations, TVC conducts targeted mailings to zip codes with the highest concentrations of low-income older adults, promoting nearby congregate dining and grab-and-go meal sites, transportation services, adult day care, and caregiver support programs.
Older individuals with greatest social need (with particular attention to low- income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas)	**Response:** Healthy Aging will work with the Helpline in identifying clients that could benefit from health education workshops and supply lending library tablets to those unable to drive to a workshop or do not have access to technology. Healthy Aging has started receiving referrals from the Helpline from clients in great social need. Healthy Aging has engaged 6 clients in health education workshops this year from these referrals. LAS will provide outreach to individuals with the greatest social need during monthly legal clinics with the Veterans Administration Medical Center, local senior centers, and referrals from agencies that serve the aging population like Elder Crisis Outreach. The Helpline staff's attendance at Inter-Agency monthly meetings will assist with promoting the availability of social programs such as congregate meals, adult day care and respite. As part of Activity 1.C.1.1. in the 2021-2026 Martin County Community Health Improvement Plan, Healthy Aging will disseminate information to Black and Hispanic Martin County residents and community stakeholders on available Chronic Disease Self-Management trainings. LAS' ELP provides outreach to individuals with the greatest social need during monthly legal clinics with the Veterans Administration Medical Center, local senior centers, and referrals from agencies that serve the aging population like Elder Crisis Outreach, the PACE Program, and the Palm Beach County, DSVS. o reach clients in rural areas, OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and

	socialization. Materials are provided in English and Spanish as needed. COASL 2025 Partnership with Treasure Coast Food Bank for the provision of 60 shelf stable meals for homebound seniors as part of their Care-A-Van program COASL 2025's Transportation Division, Community Transit, provided thousands of trips for seniors to attend our numerous activities, adult day program and congregate sites. COASL 2024 Partnership with City of Port St. Lucie Special Elves Committee for the provision of 15 Christmas gift baskets delivered to homebound seniors by the "elves" (27th year for this project) COASL 2024 Partnership with Episcopal Church of the Nativity for the provision of holiday food baskets, gifts, and gift cards for the following holidays: Easter, Thanksgiving and Christmas COASL 2024 Partnership with The Brennity at Tradition Senior Living for their donation of hundreds of hot meals for the homebound. OSS 2024 Delivered over 29,300 meals to home bound clients and 7,300 meals to congregate clients through the Home Delivered Meals and Congregate Meals programs respectively. Provided Nutritional Education to over 1,780 home bound and congregate meal clients. Provided over 3,000 stable emergency shelf meals. COASL for 2026 and 2027 has a partnership with Treasure Coast Food Bank for the provision of shelf stable food boxes for high need homebound seniors. For 2026 and 2027 COASL Transportation Division, Community Transit, will provide thousands of trips for seniors to attend our numerous activities/events, adult day program and congregate sites. Council on Aging of St. Lucie 2026 partnered with City of Port St. Lucie Special Elves Committee for the provision of 25 Christmas gift baskets delivered to homebound seniors in need by the "elves" who provide food, gifts and socialization. Council on Aging of St. Lucie staff offer outreach in high need, rural and isolated areas, and have bilingual staff and materials, which are available in English, Spanish and Creole. TVC provided transportation services help older adults access medical appointments, nutrition programs, and other essential community services. In 2025, Volen Center provided 42,002 rides to seniors throughout the community.Palm Beach County DSVS hosts an annual event which provides a socialization opportunity for seniors and municipal senior groups in the Glades and surrounding areas, which includes LaBelle, South

	Bay, Clewiston, Pahokee, and Canal Point. This past year, the event attracted over 400 seniors who enjoyed outdoor events, games, dancing, contests, and BBQ lunch. Community organizations within the senior network provided education and give-a-ways. COAMC hosts various free activities at their Town Center monthly. This includes a free monthly movie (popcorn and beverages are provided), Support groups for caregivers, widows, and recently a men's widowers support group was initiated, and continues to grow in participation. Various educational presentations are planned at no cost to the public. Presentations include a Hurricane Preparedness Expo, Smart Phone presentation, AARP, and a monthly Memory Café educational session.
Older individuals with severe disabilities	**Response:** Helpline outreach efforts continue to educate the public on the availability of assistance for individuals experiencing challenges with activities of daily living. Internally, Helpline staff participate in an annual in-service training with CILO and APD to educate the Helpline team on individuals with disabilities, strengthen communication approaches, and improve referral practices to better support this population. LAS' ELP staff often receive referrals for assistance from the Courthouse, Clerk's Office, and the VA who are in need of guardianship or guardian advocacy services. Staff conduct presentations for social workers, medical staff, and organizations that serve older individuals with severe disabilities. Staff also provide outreach to the Long-term Care Ombudsman staff and volunteers to ensure that they are aware of our services. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. COASL partners with ARC of the Treasure Coast to ensure individuals with disabilities and their caregivers will be provided with education, resources and support. To increase awareness of Adult Day Care services and caregiver support programs, TVC offers facility tours and informational sessions.
Older individuals with limited English proficiency	**Response:** Healthy Aging will work on expanding their volunteer pool in hopes of engaging volunteers that are bilingual.

	Elder Rights will coordinate with a Spanish speaker to deliver trainings in Spanish. Elder Rights is currently only providing written material (i.e.. brochures) in Spanish. They do not have any materials in Creole. Elder Rights is currently working with the DSVS and has utilized a translator provided by DSVS for presentations to their Spanish speaking meal site clients at Mid County and North County Senior Center. Helpline outreach presentations will continue to be represented to the respective community in Spanish and Creole, to better communicate with those who speak limited to no English. As part of its work with the United Way of Palm Beach County Senior Hunger Relief Workgroup, the Helpline collaborated on postcards that are distributed which have one side that is printed in Spanish and the other in Haitian Creole. Palm Beach County DSVS will participate in events located where Hispanic and Creole speaking seniors live; participate in informative programs to disseminate information about services available in Spanish and Creole. DSVS participates in events targeted to Hispanic and Creole speaking seniors. Palm Beach County Channel 20 also provides information on DSVS formal and informal resources, including programs conducted in Creole and Spanish. DSVS staff, fluent in Spanish and Creole, participate in those programs. MorseLife recently employed a per diem English-Spanish social worker who is assigned to do outreach and provision of services to non-English speakers in Palm Beach County and the Treasure Coast. Translation services for languages other than Spanish will be available upon request at no additional cost to the client. LAS staff will provide education and outreach to staff at Caridad Center, El Sol, Guatemala Mayan Center and the Farmworker Coordinating Council. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. COASL provides outreach to individuals with limited English proficiency and offers bilingual staff support and materials, which are available in English, Spanish and Creole.
Older individuals with Alzheimer's disease and related disorders with	**Response:** Helpline and Communication staff foster partnerships with Alzheimer's Community Care and Alzheimer's Association and participation in the Dementia Care and Cure

neurological and organic brain dysfunction	Initiative help in efforts with this population. During Helpline presentations, great effort is made to address families and caregivers dealing with these related conditions, offering options for education, support groups and additional care referred through the ADI program. Many Helpline staff are certified "ALZSTARS", providing education during calls. OSS refers caregivers to the Alzheimer's Association. In 2025, partnership with Senior Helpers of the Treasure Coast to provide a caregiver training using Teepa Snow's GEMS dementia state classification model. Scheduling another training in 2027. COASL 2025 sponsored a Coffee & Conversation Workshop with Treasure Coast Senior Community Resource Connectors on the topic of Alzheimer's & Dementia Awareness with a guest speaker from the Alzheimer's Association COASL will partner in 2026 and 2027 with Alzheimer's Association for the provision of education, awareness and caregiver support. Adult day service as well as facility and in-home respite will be provided for those individuals who are eligible. DSVS staff participate in the Dementia Care and Cure Initiative and attend conferences and trainings related to Dementia to stay relevant to the advances and treatment of the disease. COAMC recently renovated their Adult Day Center to increase the space available for participants in the Integrative Memory Enhancement (IMEP) program. IMEP is a structured, research-based program, that integrates the mind, body, and brain connections to boost cognitive reserve and minimize the progression of memory loss or dementia. IMEP employs specific cognitive and physical exercises designed for seniors and utilizes healing modalities that support overall brain and body function. COAMC also has an in-house licensed, clinical social worker who handles all inquiries for assistance and guidance on Alzheimer's and memory impairment. The clinical social worker also takes the lead in the HUGS program. Martin County HUGS provides opportunities, education and awareness to individuals who live and work in Martin County so that everyone may be able to respond to families living with dementia in a way that is kind and understanding. TVC provides specialized services and support for older individuals with Alzheimer's disease and related dementias, as well as their caregivers. Outreach efforts include education, caregiver support, adult day care services, counseling, and partnerships with community organizations serving individuals affected by cognitive impairment. TVC plans to continue to host caregiver education and support events, including dementia-focused programs, to connect

	caregivers with resources and services that support aging in place. Staff participate in community health fairs, wellness events, and educational programs throughout South Palm Beach County to provide information and referrals to older adults and caregivers. In 2026, AAA/SHINE joined Cognitive Wellness Alliance in St. Lucie County to publicize SHINE/MIPPA counseling and referrals to Area Agency on Aging and SHINE. Will continue into 2027.
Older individuals at risk for institutional placement	**Response:** Caregivers who receive supportive counseling services are very often able to continue caregiving and maintain their loved ones at home. MorseLife counselors encourage physicians, hospitals, rehabs, home health agencies and lead agencies in Palm Beach and the Treasure Coast to refer for counseling whenever a caregiver is showing signs of burnout. LAS staff will participate in events such as monthly legal clinics at the Veterans Administration Medical Center, local senior centers, the Fearless Caregiver conferences, health fairs and community resource events to reach older individuals that are at risk for institutional placement. Healthy Aging and the Helpline will work on the outcome measures for the 2021-2026 St. Lucie County Community Health Improvement Plan to “Promote existing home and community-based care services" and ‘Increase the number of vulnerable adults receiving home and community-based services to avoid nursing home placement. COAMC has a dedicated Marketing/Community Liaison staff member who travels throughout Martin County sharing information on the Area Agency on Aging programs, COAMC, and DOEA-funded services. The Liaison visits local pastors, physicians, community organizations, and participates in various committees targeting senior populations. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. COASL outreach, education and materials will be provided throughout the county to medical offices, hospitals, faith based organizations, home health agencies and nurse registries regarding available resources, programs and services to help prevent institutional placement.

	To increase awareness of Adult Day Care services and caregiver support programs, TVC offers facility tours and informational sessions.
Caregivers	**Response:** Healthy Aging will work with Ruth Rales in supporting the caregivers by providing Caregiver Workshops. Healthy Aging will also start outreach to other day programs to speak of the success they have had with Ruth Rales to expand the program's reach. The plan is to have a partnership with one new day care center in each county of the PSA by the end of the Area Plan cycle. Healthy Aging has a Powerful Tools for Caregiver workshops planned for Ruth Rales starting 9/23/24. Healthy Aging will work with 55+ mobile home communities to bring programming to residents. Elder Rights will provide Fraud, Scams and Identity Theft presentations to caregivers. The department is currently only providing presentations during the day which may not be convenient for caregivers. Elder Rights could possibly provide virtual or prerecorded options. Helpline staff recognize the education opportunity at events attended by the public, to communicate with caregivers present, on the importance of feeling supported so they can successfully be able provide the care they need to for their loved ones. At caregiver focused outreach held throughout the PSA, the Helpline is represented on the expert panel to educate caregiver attendees and also staffs a resource table. Information is also provided on the availability of evidence-based caregiver support classes offered through Healthy Aging and OAA counseling services. In South Palm Beach County, TVC performs outreach on the DOEA's programs and services to caregiver support groups, doctor offices, senior programs and partnering with 2-1-1. In Indian River County, SRA will provide in-service sessions for local healthcare providers and other for-profit, nonprofit and government service providers for their help to identify and refer seniors and caregivers who may benefit from DOEA's services. SRA invited the community to observe "The Dementia Experience Bus" to educate staff, providers and caregivers. The organization shares and promotes information with partners, caregivers, and community leaders in meetings and community events encouraging family members to see their facilities. LASL staff will participate in events such as monthly legal clinics at the Veterans Administration Medical Center, local senior centers, the Fearless Caregiver conferences, health fairs and community resource events to reach caregivers in Palm Beach County. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes

	services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. Caregivers are linked to support groups, if interested. COASL 2025 Participation in the Treasure Coast Coalition on Aging sponsored Caregiver Symposium; COASL Outreach Director was a guest participant/speaker. COASL 2025 Partnership with Florida Blue for the provision of a "Tools for Managing Stress and Relaxation Techniques" workshop at the Port St. Lucie Center. COASL will host an annual Caregiver Event, including relevant community partners for the provision of education, service options, resources and supports for caregivers. In March 2024, MorseLife teamed up with the Kane Center for the ninth annual caregiver workshop with several other sponsors to present an educational and fun caregiver symposium. In December 2024, MorseLife presented with Area Agency on Aging at the Fenn Center in Fort Pierce and discussed accessing community resources and providing educational information for caregivers, including offering caregiver counseling to the community. MorseLife continues to participate in the Dementia Care & Cure Initiative in collaboration with Area Agency on Aging. For the tenth consecutive year, MorseLife caregiver counselors helped plan and present the Annual Caregiver Workshop in partnership with The Kane Center, APDA, the Alzheimer's Association, Senior Helpers, and other community sponsors. This year's event themed "Caregiver Awards," celebrated caregivers with the glamour and excitement of the Oscars and attracted a large community turnout. On June 10, 2025: MorseLife caregiver counselors partnered with APDA to present an educational forum at the Verano 55+ Community in Port St. Lucie. On October 21, 2025: Staff promoted caregiver support groups during an APDA sponsored event at Harbor Place in Port St. Lucie. MorseLife staff will attend the 4th Multi Agency Fall Prevention Series scheduled in Royal Palm Beach for 9/18/2026, Delray Community Center for 10/07/2026 and Burns Road for 11/18/2026 to provide outreach to caregivers.

	MorseLife staff continues to participate in the Dementia Care & Cure Initiative in collaboration with Area Agency on Aging. MorseLife's Caregiver Counselor is spearheading a committee to create a Caregiver event in Port St. Lucie in the Fall, but no definitive date as of yet. The Caregiver event at the Kane Center is on March 12, 2027. COAMC hosts three free monthly caregiver support groups where caregivers can share tips, resources, and experiences with other caregivers, under the direction of a licensed clinical social worker with in-depth experience in elder care issues. Each spring COAMC presents the Caregiver Workshop, a day-long event that brings together caregivers and providers to share everyday tools and strategies for caring with someone with dementia. The workshop, held at the Kane Center, is educational, practical, and open to the community at no cost.
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	**Response:** Healthy Aging currently partners with 1 adult day care center serving this population. Healthy Aging will outreach to two additional Alzheimer's Disease Respite Facilities over the next 3 years to encourage participation of this population in its caregiver workshops. During Helpline outreach, information is presented for caregivers to find educational opportunities to learn more about these disorders. Supportive services are explained in detail so caregivers learn to better take care of themselves by utilizing respite services ,support groups and specialized training. A majority of the caregivers served by MorseLife are caring for a loved one with Alzheimer's or other neurological disorder. Counselors will provide education and outreach at informational forums and seminars throughout Palm Beach County and the Treasure Coast where caregivers go for support and knowledge. LAS' ELP staff participate in events such as monthly legal clinics at the Veterans Administration Medical Center, local senior centers, the Fearless Caregiver conferences, health fairs and community resource events to reach caregivers of older individuals with Alzheimer's disease and related disorders. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. Caregivers are referred to Alzheimer's Associations.

	ACC operates 11 Specialized Alzheimer's Care and Service Centers with locations throughout Palm Beach, Martin, and St. Lucie Counties. The Specialized Adult Day Care service provided therapeutic activities, meals, and health monitoring for 334 unduplicated patients in our day centers with 334 caregivers receiving respite. The Family Navigator serves as a lifeline for families in Palm Beach, Martin and St. Lucie counties who are living with Alzheimer's disease and related neurocognitive disorders. The FN's provide caregivers with the support, tools and resources needed to continue providing home-based care for their loved ones. The ACC ID Locator Service provides an additional safety net tool for patients with Alzheimer's disease and related neurocognitive disorders who may wander away from a safe and supervised setting. ACC led a contingency of 13 volunteers in February of 2025 (mostly caregivers from the three counties) and 9 staff/board members to Tallahassee to educate legislators and staff on the needs of Florida's families impacted by Alzheimer's disease COASL will host an annual Caregiver Event with relevant community partners, including Alzheimer's Association, for the provision of education, service options, resources and supports for Caregivers. Palm Beach County DSVS partners with Palm Beach Sheriffs' Office (PBSO) and their Project LifeSaver program which provides a radio frequency tracking device for patients with Alzheimer's disease and related neurocognitive disorders who may wander away from a safe and supervised setting. This supports caregivers providing ongoing supervision. COAMC's Adult Day Club is an excellent option for respite care. Clients benefit from socialization, therapy and enhanced care, while their loved ones get a much-needed break. The Club's support services are designed to give caregivers vital respite time, with the peace of mind of knowing that their loved ones are in the very best of hands. Caregivers of seniors coping with dementia can receive guidance and support through COAMC's GUIDE: Guiding an Improved Dementia Experience program. The program includes respite care for unpaid caregivers. Caregivers in need of professional guidance navigating the myriad of challenges of aging or caring for an aging loved one can meet one-on-one with COAMC's Licensed Clinical Social Worker.
Grandparents or older individuals who are relative caregivers who	**Response:** All outreach efforts at MorseLife focus on older individuals, including that caregiving for a child with severe

provide care for children with severe disabilities	disabilities. MorseLife staff will make local agencies such as Children's Service Council, Families First, and United Way of Palm Beach County aware of the availability of no-cost counseling for such individuals. LAS' ELP staff will participate in events such as schools, back to school events, Gulfstream Goodwill Industries events, and organizations that provide services to individuals with autism, kinship support groups, health fairs and community resource events to reach caregivers who have the greatest economic need. OSS utilizes local radio/newspaper for special events and senior services webpages on the county website which describes services available and how to access them. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. Materials are provided in English and Spanish as needed. COASL partners with ARC of the Treasure Coast to ensure individuals with disabilities and their caregivers will be provided with education, resources and support.
Caregivers who are older individuals with greatest social need	**Response:** Healthy Aging will work with the Helpline to identify individuals that are isolated because of their caregiving responsibilities. Helpline staff recognize the education opportunity at events attended by the public, to communicate with caregivers present on the importance of feeling supported socially and emotionally so they can successfully be able provide the care they need to for their loved ones. Education will define the basics of respite care and adult day services, and how they can assist with caregiver burnout or isolation. LAS' ELP staff participate in events such as the Fearless Caregiver conferences, health fairs and community resource events to reach caregivers who have the greatest social need. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. Caregivers are referred to Alzheimer's Associations. Caregivers tend to self-isolate in their inability to leave their care recipient. MorseLife will partner to offer education and social

	events that often provide respite. Counselors will then educate caregivers about the availability of in-home counseling services. COASL offers congregate dining with social activities at multiple locations across the county with plans to expand availability of sites to address the social needs of caregivers. COASL currently has 2 senior centers in the community, located in Fort Pierce and Port St. Lucie, for the convenience of our senior population, both offering activities daily. DSVS refers caregivers at risk of burnout in social isolation to education opportunities such as "Powerful Tools for Caregivers" and other support groups. Caregivers of adult daycare clients can participate in activities, classes, social events, and meals at the senior center.
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	**Response:** Healthy Aging will partner with meal sites in promoting Caregiver workshops in Palm Beach and St. Lucie counties over the next 3 years. Healthy Aging will partner with meal sites in promoting Caregiver workshops in Indian River County. During presentations, Helpline staff discuss how financial strain can affect caregivers. Emphasis is placed on education of available services such as available programs like HCE, which offer a Caregiver stipend, as well as the Benefits Enrollment Center and SHINE which can help save in other areas. LAS' ELP staff participate in events such as the Fearless Caregiver conferences, health fairs and community resource events to reach caregivers who have the greatest economic need. To reach clients in rural areas, OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. Caregivers are referred to Alzheimer's Associations. COASL will host an annual Caregiver Event including relevant community partners for the provision of education, service options, resources and supports for Caregivers. TVC maintains a strong presence in the community through partnerships with local organizations and by attending health fairs, wellness events, and educational programs.

	DSVS staff refers caregivers and clients to the Area Agency on Aging, for programs and services such as SHINE, HCE, Basic Subsidy and services, and DCF for financial assistance and Medicaid. Caregivers and clients are encouraged to attend congregate meal sites for food and socialization. DSVS currently operates 13 meal sites in Palm Beach County. Low-income caregivers and clients facing financial hardships are referred to the Community Action Program for assistance. Senior Centers hosts community organizations such as LAS for legal and other services. COAMC hosts virtual support groups via ZOOM. Sessions are held the first and third Wednesdays of each month: 10:30 a.m. – Noon. The sessions are open to all caregivers, including adult children caring for an aging relative. ALL family caregivers are welcome to join on Zoom! Martin County or Florida residency is not required. Caregivers can join us virtually from anywhere in the world!
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	**Response:** All of MorseLife's outreach efforts will focus on older individuals, including that caregiving for a child with disabilities. Staff will make local agencies such as Children's Services Council and Tykes and Teens aware of the availability of no-cost counseling for such individuals. LAS' ELP staff will participate in events such as the Fearless Caregiver conferences, schools and organizations that provide services to individuals with autism, kinship support groups, health fairs and community resource events to reach caregivers who are providing care to individuals with severe disabilities. While promoting Caregiver support in the community, Helpline staff can offer additional resources for older adults caring for children with disabilities, referring to other partner agencies such as CILO and the Children's Network. OSS utilizes local radio/newspaper for special events, senior services webpages on the county website which describes services available and how to access them, and Facebook to promote the congregate meal site and daily activities. There are monthly distribution lists for the Calendar of Events and menus for the congregate meal sites. Brochures are provided throughout the county. HOAs are contacted to allow OSS to make a presentation at a meeting. OSS also posts flyers at RV parks and laundry facilities as allowed. This provider encourages use of Sunshine Calls and transportation to the senior center for nutrition support and socialization. Materials are provided in English and Spanish as needed. Caregivers are referred to Alzheimer's Associations. COASL partners with ARC of the Treasure Coast to ensure individuals with disabilities and their caregivers will be provided with education, resources and support. COASL will host an annual Caregiver Event including relevant community partners for the provision of education, service options, resources and supports for Caregivers.

Unmet Needs and Service Opportunities

This section defines the significant unmet needs for services and how the AAA will address gaps in service.

Access to Services:

Abuse, Neglect, and Exploitation

Lead Agency Providers served 30 high risk APS referrals in 2022. The Helpline managed 136 medium and low risk APS referrals. The Elder Rights Department trained 263 professionals on Elder Abuse, Neglect, and Exploitation in 2022 and participated in 26 educational outreach events providing presentations and brochures/materials to over 900 people. Strategies in this Area Plan include education and outreach by Elder Rights to continually seek venues to promote awareness of Abuse, Neglect and Exploitation within the older adult communities within our Planning and Service Area.

Counties or communities with limited access to transportation
The information below is taken from the Florida Commission for Transportation Disadvantaged 2021-2022 Annual Performance Report. It compares the number of trips by passenger type.

2021-2022	OLDER ADULTS	CHILDREN AT RISK	PERSONS WITH DISABILITIES	LOW INCOME	OTHER	TOTAL
INDIAN RIVER CO.	10,281	0	50,636	460	0	61,377
MARTIN CO.	14,215	0	31,216	600	268	46,299
PALM BEACH CO.	305,460	0	342,305	172,763	2,758	823,286
OKEECHOBEE CO.	6,953	1	1,566	1,268	377	10,165
ST. LUCIE CO.	89,627	0	62,116	8.726	309	160,778
PSA 9	426,536	1	487,839	183,817	3,712	1,101,905

The following information from the same report reflects trips by purpose.

TRIPS BY PURPOSE

2021-2022	MEDICAL	EMPLOYMENT	EDUCATION/TRAINING	NUTRITIONAL	LIFE-SUSTAINING/ OTHER	TOTAL
INDIAN RIVER	25,005	5,312	18,731	0	12,329	61,377

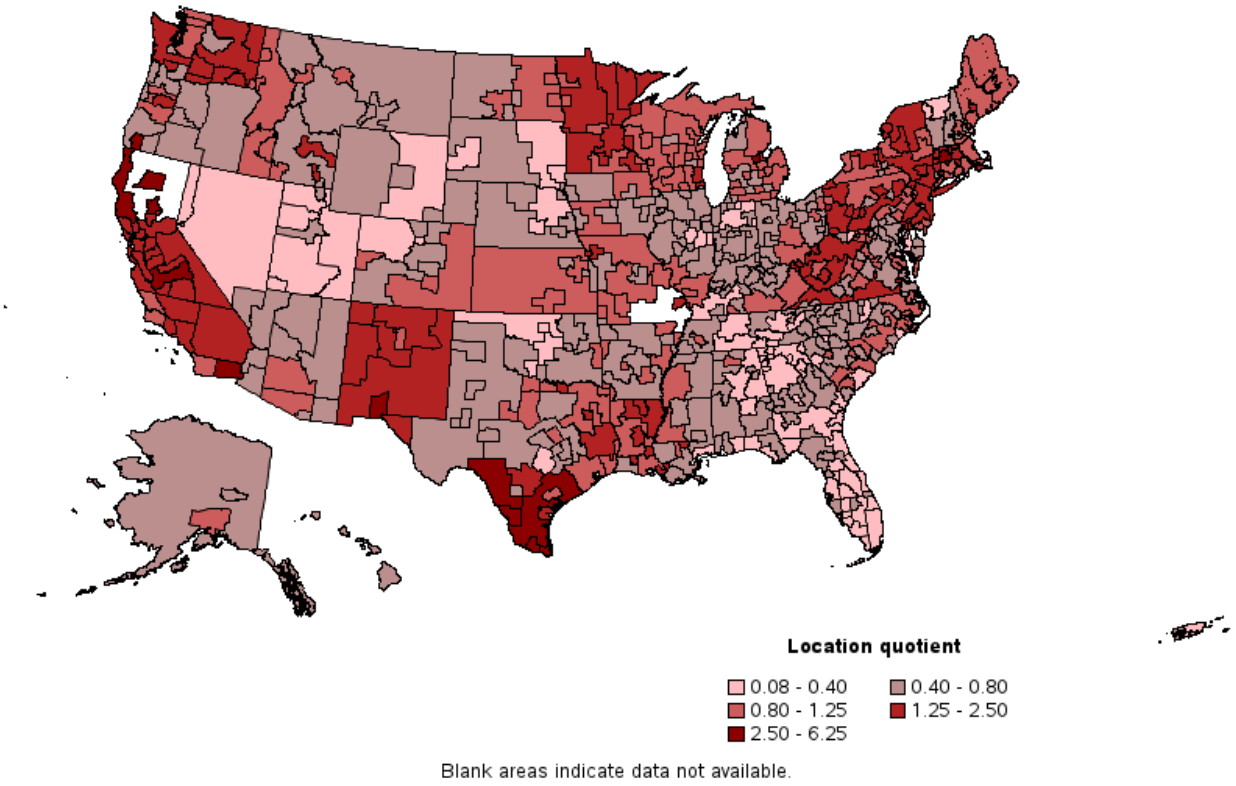
CO.						
MARTIN CO.	7,229	1,980	30,812	112	6,166	46,299
PALM BEACH CO.	99,467	332,902	237,534	33,378	120,005	823,286
OKEECHOBEE CO.	5,948	582	97	3,275	263	10,165
ST. LUCIE CO.	76,716	11,617	31,285	1,671	39,489	160,778
PSA 9	214,365	352,393	318,459	38,436	178,252	1,101,905

The number of transportation trips in Okeechobee is significantly low. Consumer Care and Planning staff participate on the Okeechobee County Department of Health Community Health Improvement Plan Implementation Committee which is developing objectives to increase ridership in Okeechobee County. The Agency's Consumer Care and Planning department participates on local transportation boards in all counties of the Planning and Service Area to advocate for the needs of seniors and suggest solutions. Contracted providers offer transportation services under OAA funding.

Counties or communities with limited access to significant supportive services
In Okeechobee County there is no Adult Day Care Center. Okeechobee only has one Assisted Living Facility.

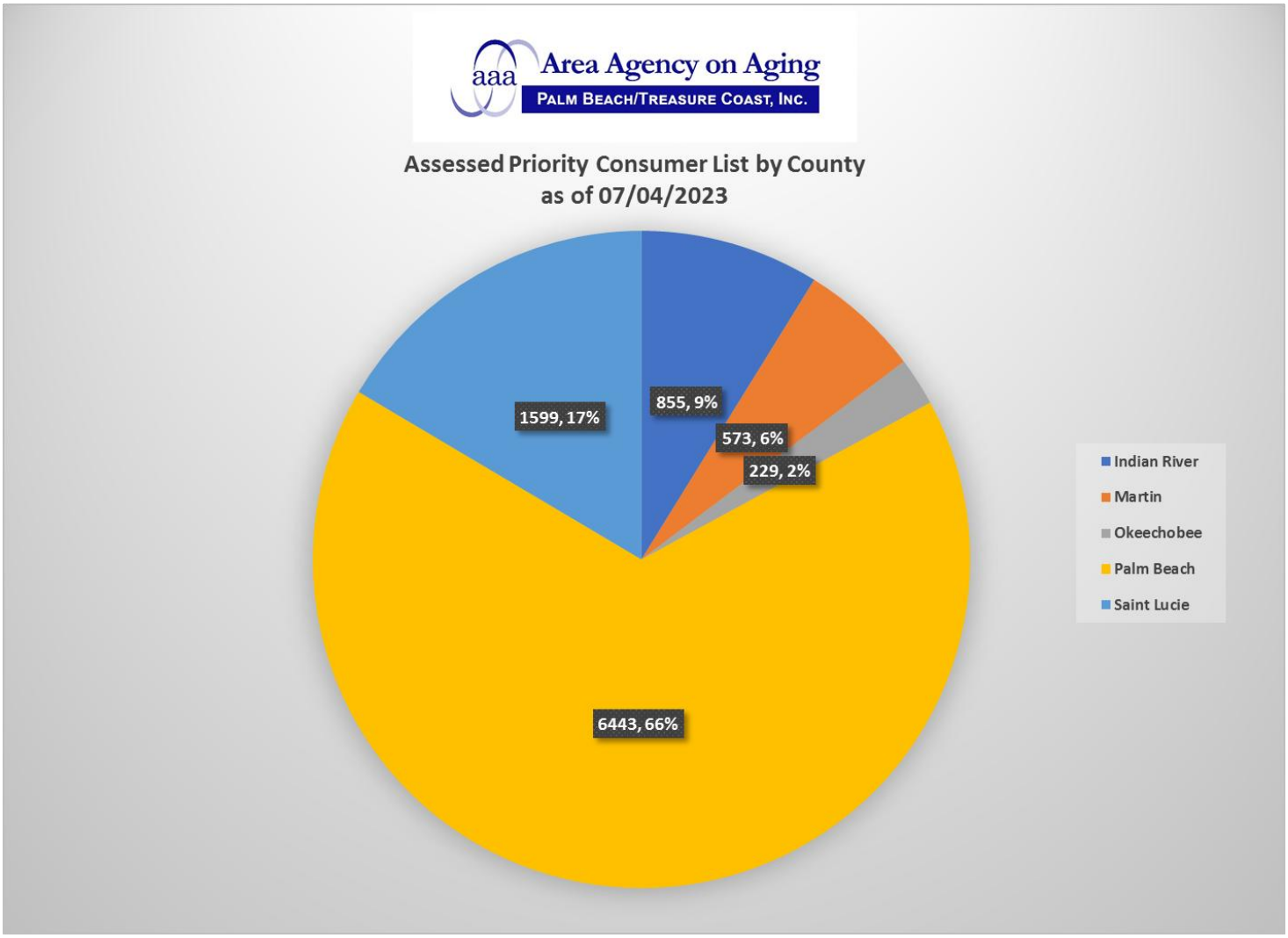
The location quotient below from the Bureau of Labor Statistics for Home Health Aids and Personal Care Aids shows the lowest concentrations of these services for all of our counties. This significantly impacts seniors' ability to obtain the care they need and opportunities for respite for caregivers.

Location quotient of home health and personal care aides, by area, May 2022



Blank areas indicate data not available.

The number of clients waiting for services in PSA 9 is 9,699 as of July 2023. A breakdown by county is shown on the chart below.



Counties or communities with limited availability of and/or access to legal assistance

Legal Aid Society of Palm Beach County provides legal assistance throughout the PSA and has staff available to travel to clients' homes. They operate programs beyond those that our agency funds.

Counties or communities with limited access to social services agencies

Both 211 and our Helpline provide information and referral services throughout our Planning and Service Area. The Palm Beach County Partnership for Aging is a not-for-profit local organization which focuses its energies on enhancing the life of older persons, their families and their communities through advocacy, information sharing and

education. The Inter-Agency Network of Palm Beach County is one of Palm Beach County's oldest "community-wide" networking groups. At monthly meetings, participants learn about important resources and events. The Agency staff and Advisory Council members participate in all of these organizations.

Analysis of service implications of identified unmet access needs
PSA 9's area plan includes strategies to ensure that all departments that do outreach mention the full array of services that are available to seniors, caregivers, and persons with disabilities. Staff has worked diligently to get senior and caregiver needs such as insurance, long term care services and healthy living programs into the local departments of health community improvement plans as well as Age Friendly and Dementia Care and Cure Initiatives.

Caregiver:

Number of elder caregivers, including number of grandparents raising grandchildren
According to the Department of Elder Affairs 2022 County Profiles, there are currently 90,495 persons 60+ with at least one type of disability and 79,693 probable Alzheimer's cases among those 65+ in PSA 9. Among the disabilities there are 41,195 persons 60+ in PSA 9 with a self-care disability and 74,835 with an independent living disability. Though not all have caregivers, there certainly is an opportunity to reach out to those with caregivers to offer support. There are 6,935 grandparents raising grandchildren in PSA 9.

Analysis of service implications of identified caregiver unmet needs
Counseling services are available under the Older Americans Act both for clients and caregivers. Our legal service providers serve all caregiver populations. The Agency provides evidenced-based Powerful Tools for Caregivers workshops and has started Caregiver Follow-up service under the American Rescue Plan funding. Staff participates on the Palm Health Foundation's Healthier Boynton Beach Initiative which serves caregivers in low-income neighborhoods.

Communities:

Limited Access to Senior Centers
All of the Senior Centers in PSA 9 have transportation available to access the senior center. Our contracted providers have added computer training to the activities available at senior centers. Others have included intergenerational programs, and still others have included clinics with medical services and or mental health services available onsite.

Housing and Safety Needs

The chart below from DOEA's 2022 County Profiles shows Households with a High Cost Burden. Households with a high cost burden have occupants age 65+ paying more than 30% of income for housing costs and having an income below 50% of the area median income.

HOUSEHOLDS WITH HIGH COST BURDEN – 65+					
	Indian River County	Martin County	Okeechobee County	Palm Beach County	St. Lucie County
Owner-Occupied Households	5,642	5,907	1,262	52,366	13,411
Percent of Owners with High Cost Burden	22%	19%	11%	23%	15%
Renter-Occupied Households	2,562	2,300	494	30,683	5,750
Percent of Renters with High Cost Burden	43%	27%	34%	30%	25%

The Area Plan strategies reflect the Helpline's participation on the Treasure Coast Homeless Services Council Older Adult Subcommittee and Palm Beach County's Homeless and Housing Association General Membership. Addressing affordable housing and senior homelessness is part of the Livable Indian River County strategic plan and the Okeechobee County Community Health Improvement Plan. Agency Consumer Care and Planning staff participate in both of these initiatives.

Employment

The percentage of the 65+ population employed and unemployed in each of the counties in our PSA is reflected below**.**

County	**Indian River**	**Martin**	**Okeechobee**	**Palm Beach**	**St. Lucie**
% of persons 65+ employed	24%	27%	22%	31%	26%
% of persons 65+ unemployed	1%	1%	1%	1%	2%

Health Care:

Preventative health

FALLS FOR THE 65+ POPULATION IN PLANNING AND SERVICE AREA 9

The following data is from the Department of Health State of Florida, Bureau of Community Health Assessment, Division of Public Health Statistics and Performance Management

Martin County, Florida 2021				
	65-74	**75-84**	**85+**	**Total 65+**
Total Fatal Injuries by Fall	5	14	26	45
Non-Fatal Injury Hospitalizations by Fall	131	238	301	670
Non-Fatal Injury Emergency Department Visits by Fall	693	886	963	2,542
Palm Beach County, Florida 2021				
	65-74	**75-84**	**85+**	**Total 65+**
Total Fatal Injuries by Fall	24	86	205	315
Non-Fatal Injury Hospitalizations by Fall	1,031	1,856	2,360	5,247
Non-Fatal Injury Emergency Department Visits by Fall	4,501	6,233	6,225	16,959
Indian River County, Florida 2021				
	65-74	**75-84**	**85+**	**Total 65+**
Total Fatal Injuries by Fall	4	19	31	54
Non-Fatal Injury Hospitalizations by Fall	177	223	240	640
Non-Fatal Injury Emergency Department Visits by Fall	903	1,120	1,090	3,113
Okeechobee County, Florida 2021				
	65-74	**75-84**	**85+**	**Total 65+**
Total Fatal Injuries by Fall	1	2	2	5
Non-Fatal Injury Hospitalizations by Fall	66	56	40	162
Non-Fatal Injury Emergency Department Visits by Fall	218	205	111	534
St. Lucie County, Florida 2021				
	65-74	**75-84**	**85+**	**Total 65+**
Total Fatal Injuries by Fall	12	16	19	47
Non-Fatal Injury Hospitalizations by Fall	338	413	382	1,133
Non-Fatal Injury Emergency Department Visits by Fall	1,402	1,309	965	3,676

Source: Department of Health State of Florida, Bureau of Community Health Assessment, Division of Public Health Statistics and Performance Management

The chart below reflects the percentage of persons 65+ with diabetes in each of our counties who ever had Diabetes Self-Management Education.

County	**Indian River**	**Martin**	**Okeechobee**	**Palm Beach**	**St. Lucie**
% of 65+ with diabetes who ever had Diabetes Self-Management Education	52.1%	71.5%	37.0%	73.5%	48.9%

Medical care needs

The chart below reflects information from the 2022 Florida County Profiles regarding the number of Medically Underserved in the 60+ population among each of the counties in our PSA.

County	Indian River	Martin	Okeechobee	Palm Beach	St. Lucie
# of 60+ Medically Underserved	4,479	*	1,479	69,145	18,816

*Further research is being conducted on the medically underserved in Martin County.

Ancillary health care needs

The chart below reflects information from Florida Charts regarding the percentage of persons 65+ in each of the counties in our PSA who have been told they have a depressive disorder.

County	Indian River	Martin	Okeechobee	Palm Beach	St. Lucie
% of persons 65+ who have been told they have a depressive disorder	15.4%	17.4%	16.1%	12.6%	13.6%

The chart below reflects information from Florida Charts regarding the percentage of adults 65+ in each of the counties in our PSA who have been told that they have some form of Arthritis, Rheumatoid Arthritis, Gout, Lupus or Fibromyalgia.

County	Indian River	Martin	Okeechobee	Palm Beach	St. Lucie
% of persons 65+ who have been told they have some form of Arthritis, Rheumatoid Arthritis, Gout, Lupus or Fibromyalgia	48.0%	51.8%	49.4%	49.9%	46.0%

The chart below reflects information from the 2022 Florida County Profiles regarding the number of Probable Alzheimer's Cases for those 65+ in each of the counties in our PSA.

County	Indian River	Martin	Okeechobee	Palm Beach	St. Lucie
Number of Probable Alzheimer's Cases for those 65+	7,120	7,392	1,043	52,569	6,608

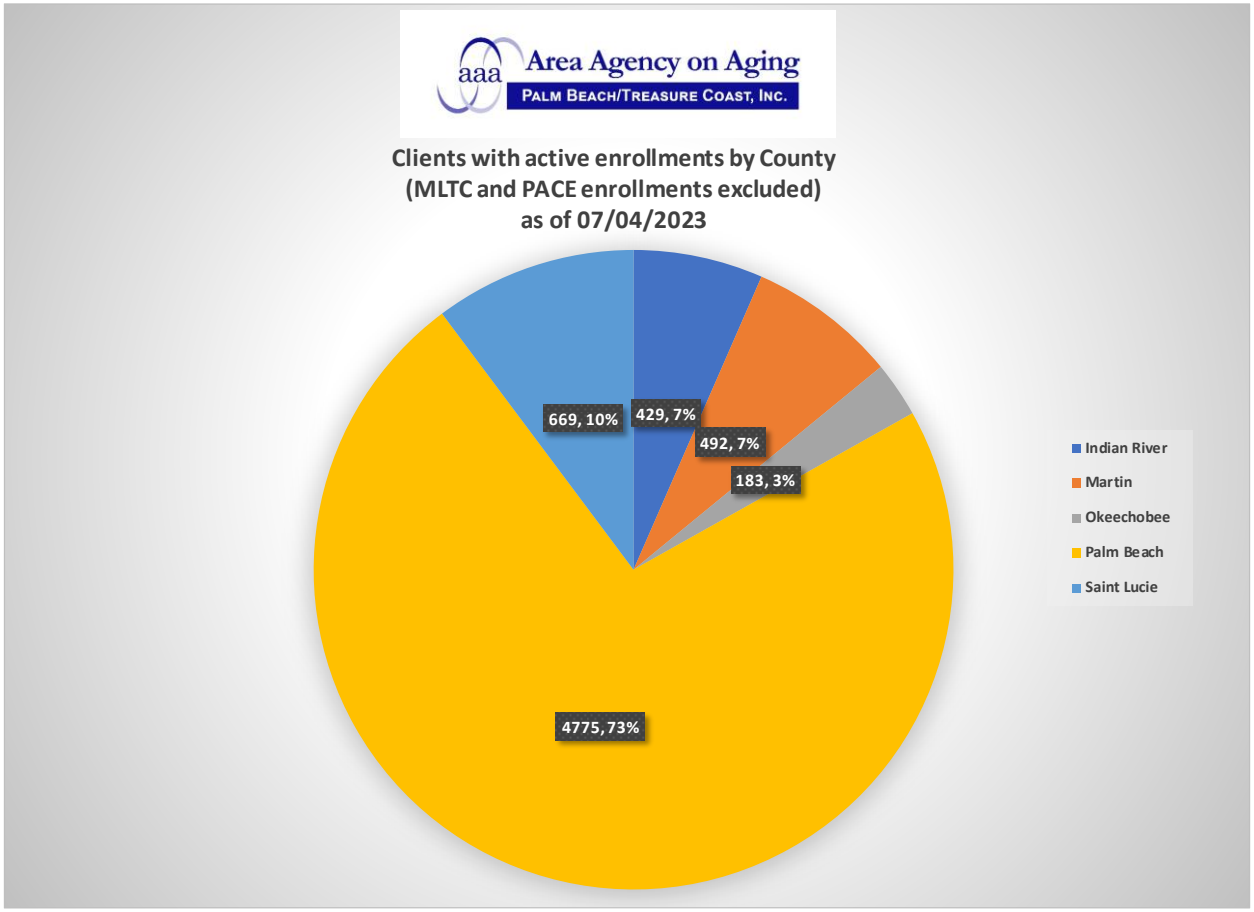
Availability of medical/health care, including mental health counseling
The number of providers of health care is included in the Description of Services System above.

Analysis of service implications of identified unmet health care needs
The data on falls, diabetes self-management education, and arthritis, reflect a continued need for OAA IIID programs for fall prevention and chronic disease self-management. The strategies in the Area Plan reflect efforts to expand these services.

Our OAA providers deliver Mental Health Counseling/Screening and Gerontological Counseling to help address the needs of those with depressive disorders. Education/Training and Powerful Tools for Caregivers is offered to support caregivers' dealing with the stress of caring for loved ones.

Home and Community-Based Services (HCBS):

The number of clients active in Home and Community-Based Services in PSA 9 is 6,548 as of July 2023. A breakdown by county is shown on the chart below.



Performance Measures Listing

In terms of the unmet needs and service opportunities identified above, the progress that has been made toward meeting the Performance Requirements established by DOEA is listed below.

In regard to the DOEA Performance Measure of Number of Caregivers Served (Caregiver Support), more than 722 caregivers received either group or individual counseling services during calendar year 2025 and 66 caregivers received legal services from October 2024 through September 2025.

In regard to the DOEA Performance Measure regarding Number of Elders Served with Early Intervention/Prevention, 359 persons completed Title IIID evidence-based workshops in 2025.

In regard to the DOEA Performance Measure Elders with Alzheimer's Disease or Cognitive Impairment Served, more than 611 persons were served in 2025 through our ADI program.

In regard to the DOEA Performance Measure of Number of Congregate Meals Provided, more than 287,857 Congregate Meals were provided in 2025.

In regard to the DOEA Performance Measure of Number of Home-Delivered Meals provided, more than 458,124 Home-Delivered Meals were provide in 2025.

In regard to the DOEA Performance Measures of Number of elders served with OAA Registered Long-Term Care Services and Number of Persons Served with Community-Based Long-Term Care Services, 7,295 persons were served through OAA, ADI, CCE, and HCE programs.

Emergency Preparedness

Coordination:

Key points of contact are the local Emergency Operation Centers. Each local Emergency Operation Center reports into a coordinated Florida Statewide system. Close coordination at the EOC level avoids duplication and fragmentation of the recovery. At the state level, the CEO and the Emergency Coordinating Officer participate in all calls coordinated by the Department of Elder Affairs.

The Emergency Coordinating Officer annually reviews the Agency's CEMP and COOP. Consumer Care and Planning reviews those of the Agency's providers. Before, during

and after an emergency, the communication with Aging Network providers is in place to assess unmet needs, offer technical assistance and gather and maintain current information regarding the status of services, including closings and re-openings. The Emergency Coordinating Officer takes the lead in communications and consolidating needs across the service area.

The Agency's Emergency Coordinating Officer participates in the Palm Beach County Long-Term Recovery Coalition which includes representation from emergency partners such as United Way, Legal Aid Society, Florida Health, Alzheimer's Community Care, the Alzheimer's Association, the Red Cross, Feeding South Florida, The Lord's Place Cross Ministries and others. The Helpline Director serves on the Board of the United Way Emergency Food and Shelter Program which awards applications to local organizations that help in an emergency.

Contact:

In the event of a disaster, the Emergency Coordinating Officer will coordinate with personnel at each of the five county's Emergency Management Departments. Current contacts are: David Johnson, Director of Emergency Services, Indian River County; Ben Johnson, Director of Emergency Management, Martin County; Tod Hardacre, Director of Emergency Management, Okeechobee County; Mary Blakeney, Director of Public Safety Palm Beach County, Ron Guerrero, Director of Public Safety, St. Lucie County.

The Aging Network providers are key in both preparation and recovery. The emergency personnel with our lead agencies (The Volen Center, The Kane Center, Council on Aging of Martin County, Palm Beach County Division of Senior and Veteran Services, Okeechobee Senior Services, Council on Aging of St. Lucie and other contracted providers in our service area) have established primary and secondary emergency contacts. A database of current contact information is maintained by the Agency's Emergency Coordinating Officer which includes phone numbers and email addresses. Email blasts are used as the primary means of communication.

AAA Emergency Coordinating Officer:

Dwight Chenette, CEO, Emergency Coordinating Officer
Cody Sime, Alternate Emergency Coordinating Officer

Continuity of Operations and Critical Services:

Helpline associates are all equipped to work remotely with access to all systems. In the event of an emergency situation which would eliminate the remote option, the Agency has an MOU in place with PSA 8. If PSA 8 were affected by the emergency, appropriate coverage would be coordinated through F4A. Post disaster the goal is to resume local Helpline support as quickly as possible.

Information Systems are critical to the Agency's business continuity. All essential infrastructure such as application servers, file servers and the phone system are housed in a secure data center in Broward County. The facility is category 5 hurricane certified.

Only authorized personnel are allowed into the facility. Each visitor must have a valid driver's license and be listed as authorized by the Agency IT administrator. Every associate is equipped to work remotely with access to all systems and telephones.

The Fiscal Department's operation is critical to the Agency's operations and recovery. The Agency has contingency plans in place that will enable the financial functions to be back online at the earliest possible date. The Agency 's operational objective is to have in place a viable COOP which allows the fiscal operations to perform and maintain specified essential functions during or shortly after any emergency or disruption event. The core fiscal functions are to:

- Procure goods and services needed for emergency and day-to-day operations
- Manage and administer payroll
- Manage and administer Accounts Payable
- Work with Program Directors to identify disaster related costs eligible for insurance recovery
- Maintain payments to providers

In the event that the EOC is activated, the fiscal section will perform the following functions:

- Time Keeping
- Payroll
- Accounts Payable
- Cost Accounting
- Claims
- Purchasing
- Recovery

The Fiscal Department will be responsible for maintaining records on damage expenditure, recovery cost expenditures, insurance related documents, personnel overtime, and other costs associated with the emergency.

The Fiscal Department will compile reports, including total expenditures by category. The Agency utilizes a cloud based timekeeping system. Payroll will continue to function through the existing software during emergency operations periods.

Aging Network Providers are critical to support existing clients and older adults that have been impacted by a disaster. The Agency's goal is to support all providers in recovery efforts. After an emergency the Emergency Coordinating Officer will facilitate and maintain communication with providers to assess unmet needs, offer technical assistance and support their efforts to resume all services and operations. As needs are identified, the Agency will coordinate with Emergency Operations and/or DOEA, as appropriate.

Assessment and Resource Allocation:

After a disaster, a priority is placed on resuming the operation of the Helpline to provide assistance to our clients and the senior population in the community. Each contracted provider performs a call down of active clients to assess needs. The Helpline also completes telephone reassurance to check on ~~waitlist~~ pre-enrollment list clients regarding their wellbeing and/or unmet needs and offer assistance accordingly.

The Agency collaborates with DOEA and Emergency Management as Disaster Recovery Centers are activated.

Goals, Objectives, and Strategies

Goal 1 Strengthen and streamline the aging network's capacity, inspiring innovation, integrating best practices, and building efficiencies to respond to the growing and diversifying aging population.	
Objective 1.1 Expand the availability, integration, and access to assistive technology for older adults.	
Explanation The primary intent of this objective is to increase elder Floridians ability to independently perform daily activities through a promotion of access to assistive technology for older adults.	
	Progress
Strategies	
• CEO will participate in the F4A technology committee that generally occur quarterly. The CEO will request a summary of technologies being used by other AAAs in February to inform our PSA of options.	F4A Technology committee sunset after ARP funding concluded. We revised our direction for this strategy in response to DOEA's feedback on the 2025 Area Plan Program Module that for "Goal 1, there is concern with the progress of the strategies to expand the availability, integration and access to assistive technology for older adults. As ADRCs the AAAs should have been aware of AT, AT resources and making referrals for older adults.

	In reviewing APs several PSAs have referenced attending events to learn about AT. Resources such as FAAST, Disability Rights Florida and CILS have been in existence and are statewide resources. These resources are listed as resources for some PSAs. AAAs should collaborate and establish working relationships." You will see in the progress notes for the Helpline and Consumer Care and Planning for this objective below that relationships with FAAST and CILO have been established and contracted providers have been educated on these resources.
• The CEO will educate contracted providers on F4A endorsed assistive technology solutions annually to provide them an opportunity to add new assistive technology services to clients. The first session will occur in March, followed by quarterly updates, depending on the frequency of the F4A technology committee.	Nobi presented at a May 2024 Lead Agency meeting. Further technology based solutions have not been pursued following the sunset of ARP funding. Our focus has shifted by concentrating on assistive technologies.

• Consumer Care and Planning will coordinate presentations by assistive technology vendors to contracted providers.	FAAST training for our contracted providers was held on February 19, 2026.
• The Helpline Director will follow-up from the CEO's education on assistive technology service providers to review for inclusion criteria as determined by DOEA in the resource database ~~REFER Database.~~	Complete. Assistive Technology providers are in the resource database.
• Helpline will conduct training with its Information and Referral staff on the services of Centers For Independent Living (CIL's) during the first half of 2024 and Florida Alliance of Assistive Services (FAAST) during the second half of 2024 in order to better refer those clients living with disabilities for supportive access to technology.	Complete. Helpline completed training with FAAST and CILO during 2024, 2025, and 2026.
• Healthy Aging will increase the number of lending tablets by 6 each year in order to increase virtual evidence-based training for homebound seniors.	Completed. Three lending tablets were added. With additional evaluation it was decided the needs were met with the three tablets.
• ~~For the 4 years of the Area Plan, the Foster Grandparent Program will implement ongoing training, on an as need basis, to ensure continued effective use of the iPad by 70 Foster Grandparents of whom 21 will serve in the Glades area, 3 will serve in Okeechobee County, 9 will serve in St. Lucie County, and 37 will serve in North and South Palm Beach County.~~	Q2 2025: Due to the sunsetting of the FGP program, the iPads are no longer in use. The Foster Grandparent Program contract with CNCS ended 6/30/2025. The Agency allowed the volunteers to keep their Agency issued iPads. This gesture will make it possible for the volunteers to stay connected with technology as many did not have their own devices.

Objective 1.2 Increase the AAA's functional capacity to serve older adults through strategic and meaningful partnerships and collaborations.	
Explanation The primary intent of this objective is to encourage the development of partnerships between AAAs and local actors in the elder services sector which will directly lead to increases in the services that AAAs are able to provide older adults residing in their areas.	
	Progress
Strategies	
• The Advisory Council Planning Committee will ensure that OAA and DOEA requirements regarding the development of the Area Plan are adhered to including DOEA requirements for targeted outreach strategies and the OAA requirement to develop partnerships and collaborations to address program objectives. The Committee will meet bi-monthly. Agenda items include DOEA Feedback on Area Plan, review of local needs assessments and Community Health Improvement Plans, the result of the Consumer Care and Planning review of provider semi-annual outreach plans, review of targeting performance reports and planning of the annual senior forum.	In Progress - Advisory Council Planning Committee meets bimonthly and covers the agenda items mentioned in the strategies along with DCCI. A Senior Forum in St. Lucie County was held on December 4th, 2024. A Senior Forum in South Palm Beach County was held on November 5th, 2025.
• In order to address the Threat of Legislative changes that may modify or mandate the scope or operation of the Agency, the CEO will assist the Advisory Council Advocacy Committee to support their work as the Advisory Council's legislative advocacy liaison. In preparation for the 2024 session, discussion occurred in Q4 2023.	Completed in 2024, 2025, and 2026.
• The CEO will take advantage of the Strength that the Agency has an Advisory Council and Board of Directors which are dedicated to ensuring the Agency fulfills its mission and delivers high quality services in the community to promote the official legislative agenda adopted by the Florida Association of Area Agencies on Aging (F4A) each year. Late in 2023, the CEO will inform the Advisory Council and Board of priorities and committee appointments. Legislative meetings will occur during the 2024 session.	Completed in 2024, 2025, and 2026.

• The CEO will provide direction and guidance to the Advocacy Chair of how the Advisory Council can best develop and cultivate relationships with elected officials in order to advocate for services that the Agency can provide to older adults and caregivers in the service area.	Completed in 2024, 2025, and 2026.
• The CEO will closely coordinate Florida legislative activities with F4A to create a statewide unified voice, whenever possible.	Completed in 2024, 2025, and 2026.
• In 2024, the Elder Rights Department will collaborate with external entities who assist older adults and adults with disabilities who are victims of crime and provide resources to those victims of crimes, where the external entity may not be able to. These entities may include law enforcement agencies, APS, financial institutions and others.	Completed 1 request in 2024. In 2025, the Elder Rights Department received a request and provided resources for a veteran who was a fraud victim.
• The Director of Consumer Care and Planning will continue on the Core Team of Livable Indian River County and partner on Goal 4 of the 2022-2025 Livable Indian River County Action Plan to "Enhance available information about activities, services and supports for older adults, including intergenerational events."	In Progress: In 2025, the Planner has coordinated the Agency's and contracted providers' 2022-2025 updates to the Livable Indian River County Report to the Core Team Chair to be submitted to AARP. This included delivery of counseling services and Healthy Aging Evidenced-Based workshops. There have not been any meetings or reports required of the Livable Indian River County initiative for the last half of

	2025 or the first half of 2026.
• SHINE and the Helpline will attend the monthly Interagency Network of Palm Beach County to share information about the AAAPB/TC services and learn of other community resources with the goal of adding five new community resources to the resource ~~REFER~~ database each year.	As of 2024, Helpline Director and SHINE will attend bi-monthly interagency meetings moving forward. Helpline attends 211 Inter-Agency monthly meetings serving the service area. In 2025, the Helpline provided 8 virtual sessions for all community resources identified in the resource database. Ten new community resources were added in 2025. As of March 2026, there are 8 new database resources under review for consideration.
• In an effort to foster partnerships, Helpline will continue to offer annual or quarterly presentations to lead agencies, community partners and social workers.	In Progress – Helpline completed a presentation to hospital case managers, bimonthly meetings with community partners, and 28 additional presentations to agencies and partners throughout 2024.

	For 2025 the Helpline completed 156 outreach activities. The Helpline began monthly meetings (effective 2/2025) with Lead Agency Case Management Team and Outreach Navigators, conducting trainings and increasing communication and operational efficiencies. To date in 2026, the Helpline completed 64 outreach activities and projects 90 additional outreach activities.
• In 2024, the Helpline Director will invite SRA to talk about non DOEA funded services, Kane Center to talk about the new dementia program, and the Volen Center to talk about their intergenerational program to provide a training on their services and resources to the Helpline staff.	Completed in 2024. Continued training with all Lead Agencies and additional providers during 2025 and 2026.
• In 2024, Helpline Director will continue to host bi-monthly collaborative meetings to discuss Long Term Care planning with local SMMCLTC community partners, including ACHA, DCF, CARES and reps from Managed Care Organizations.	Completed in 2024, 2025, and 2026.
• In 2024, Helpline will continue to review the 701S assessment process to ensure it is identifying those who are eligible for Long Term Care services with the goal of increasing the number of verified APPL releases.	On-going with system efficiency and reporting updates. On 10/16/2025 the Helpline received educational in-service refresher from 701S assessments and CARES technical training.

	On 6/23/2026 & 6/30/2026, the Helpline has a 701S training scheduled with staff to incorporate the new DOEA changes. During the assessment, staff assess each client's expressed concerns and identified needs and provide individualized referrals to available supports. Immediately available resources routinely offered include counseling services, congregate meal and social dining programs, and legal assistance services. In addition, Helpline staff provide referrals tailored to the client's specific circumstances, including elder law attorneys, Medicaid planning professionals, benefits counseling, caregiver support services, transportation resources, housing assistance, and other community-based programs as appropriate.

	These efforts help ensure that individuals who are not eligible for or interested in Medicaid-funded long-term care services are connected to alternative resources that support their health, well-being, independence, and access to needed services within the community.
• In 2024 Helpline will continue to attend Partnership for Aging-Bi-Annual breakfast meeting where Helpline Director offers explanation of Agency services to 50 Aging professionals in Palm Beach County with the goal to establish relationships with 3 additional agencies per year.	On-going – attendance with each PFA monthly meeting successful. In 2025, the Helpline attended 12 PFA meetings. Helpline Director attended and participated in the Partnership for Aging annual event on 1/10/26 and attended 5 monthly meetings to date in 2026.
• In 2024 Helpline will continue to attend Palm Beach County United Way Hunger Relief and serve as the committee chair for the Senior Hunger Relief subcommittee for the Hunger Relief Advisory Council. The subcommittee meets monthly with other Community Senior Food and Shelter service agencies to compare resources, discuss trends, and plan ways to increase solutions for Senior Hunger crisis. The objective is to meet the benchmarks set annually for the number of seniors served and how many meals.	Helpline Director is not chairing the workgroup, but is instead attending as a member. In 2025, the Helpline attended all of the Hunger Relief Senior Workgroup Meetings. CEO participates in the Hunger Relief Advisory Council. In 2026 this initiative is

	being evaluated for possible restructuring.
• In 2024 Helpline will continue to participate in the 4 Fearless Caregiver Conference events held annually throughout the PSA with an audience consisting of general public, caregivers, aging health professionals. Helpline Director participates on a Panel to present on agency services and answer questions from audience. The objective is to do one-on-one outreach with 5 caregivers at each event.	In 2024, the Medicaid Manager and I&R Supervisor presented at a Caregiver Conference in Martin County, Medicaid Manager presented at a Caregiver Symposium in St Lucie County, and the Medicaid Manager attended an additional event. Vendor discontinued the Fearless Caregiver program in 2025. The Helpline participated in 4 other caregiver events in 2025 and 4 to date in 2026 with one additional one planned.
• From 2024 – 2026 Planner will attend Healthy St Lucie monthly virtual Community Health Improvement Plan (CHIP) meetings to address the CHIP strategies to increase awareness and use of SHINE and of Medicare cost saving program benefits for low-income older adults and those with disabilities; increase awareness of the Area Agency on Aging Helpline; increase the number of vulnerable adults receiving home and community-based services to avoid nursing home placement and increase awareness of free counseling services for seniors and caregivers that are offered through the Older American's Act. The measure is an increase in the number of calls and the number of unduplicated clients served in St. Lucie County by 20% by January 1, 2026.	On-going: Planner continues to attend St Lucie County CHIP meetings and gather data requests for the CHIP Priority Areas. Planner provides input to ensure inclusion of senior related priorities. As a result of these efforts, by second quarter of 2025 SHINE beneficiary contacts increased 27% from

	second quarter of 2024. They have increased 22% from the second quarter of 2025 to the second quarter of 2026. From January through May 2026, the Helpline has already served 1,856 unduplicated clients, representing approximately 60.6% of the total 2025 annual volume in just five months. Based on current year-to-date performance, the program is on track to exceed 2025 levels by a substantial margin.
• In 2024, Planner will continue to serve on the Martin County Community Health Improvement Plan Steering Committee to address CHIP strategies to increase insurance enrollment; learn of and share information regarding affordable housing and learn of affordable housing services; and support initiatives to increase the awareness of Mental Health needs and improve access to services.	Planner continues to attend Martin County CHIP meetings and gather data requests for the CHIP priority areas. The Area Agency's contribution to progress for these strategies of the Martin County CHIP over the last 3 months (January 1, 2026-March 31, 2026) is listed below. Six (6) callers were referred to the ACA

	Market Place for assistance with insurance enrollment. 12 callers received information about employment assistance. Seven hundred and sixty-three (763) callers received information and referrals about affordable housing and housing services. 10 participants completed a Chronic Disease Self-Management workshop. Forty-one (41) of the Area Agency team members completed QPR training. Two hundred and thirty-two (232) 211 Senior Resource Guides were distributed which include the Agency as a community resource. Planner was an active participant in the Martin County CHIP Development meetings for the July 2026-June 2031 Plan, ensuring an inclusion of senior related priorities. These include providing chronic disease self-management education and resources; providing diabetes

	prevention and diabetes self-management education; providing community fall prevention classes for seniors; and providing education to seniors and caregivers on fall risks, prevention behaviors, and medication awareness.
• From 2024-2027 the Planner will continue to serve on the Palm Beach County Community Health Improvement Plans to address the strategies to increase the number of seniors receiving congregate and home-delivered meals; increase the number of senior hunger volunteers; promote senior and caregiver support groups and free counseling through the OAA; and educate priority populations on insurance benefits and low-income subsidies.	Planner continues to be active in Palm Beach County CHIP meetings and provides the team with necessary updates. For the period November 2025 through April 2026 the following outcomes were achieved. 96 participants completed Tai Chi workshops. 82 participants completed Matter of Balance workshops. The Agency has 10 volunteers on board to complete Healthy Aging evidence-based workshops. 12 participants completed a Chronic Disease Self-Management workshop. 12 participants a completed Diabetes Self-Management workshop. 5 caregiver support groups

	were held serving 82 participants. 2 workshops for caregivers were held for a total of 12 classes and 19 participants. 109 seniors received free counseling services. 1,145 residents received insurance counseling. 2,642 persons attended SHINE group outreach events. In April 2025, Planner presented at an education session through the PBC CHIP regarding Healthy Aging and Health Data relevant to Palm Beach County.
• As a member of the Healthier Boynton Beach Steering Committee, Consumer Care and Planning will seek to ensure that Area Agency-contracted providers have an opportunity to participate in monthly Lunch and Learns to share information regarding aging network resources. Area Agency staff and at least one Area Agency contracted provider will present each year.	In 2024 the Agency's legal services provider presented at the December and March Lunch and Learns, the Agency CEO and Consumer Care and Planning staff presented at the April Lunch and Learn, Healthy Aging presented in September, and Elder Rights presented in October. As of 2025, Planner now leads the Information and Resource Workgroup for

	Healthier Boynton Beach. Planner coordinated for Helpline to present for the March Lunch and Learn and for Legal Aid Society to present at the April Lunch and Learn. Healthy Aging has completed a Powerful Tools for Caregiver workshop for Healthier Boynton Beach. In 2026, Planner continued to represent the Agency at Healthier Boynton Beach meetings. SHINE presented at a Lunch and Learn in January 2026.
• The CEO and Planner will attend the Palm Beach County League of Cities meetings. In 2024 information regarding the PBC DCCI initiative will be shared in Palm Beach County as well as ~~waitlist~~ pre-enrollment list and housing needs. Board and Advisory Council openings will be promoted through the League of Cities.	Completed in 2024 and 2025. In 2026, the CEO attended various League of Cities meetings. At the June 2026 meeting, materials were distributed on DCCI to promote resources and available training.
• The CEO and Planner will attend the Treasure Coast League of Cities meetings. In 2024, information regarding legislative activities, unmet needs for senior and caregivers, ~~waitlists~~ pre-enrollment lists and housing needs will be shared for all Treasure Coast counties. Board and Advisory Council openings will be promoted through the League of Cities.	In Progress: Agency attended 2024 meeting for Treasure Coast League of Cities. In 2025, governance opportunities were promoted through the League of Cities in the Treasure Coast. 2

	new board members were added from Martin County.
• The Agency's contracted providers will participate in board memberships such as FASP and FCOA and local groups in the community with a focus on seniors.	The Agency's contracted providers actively participate in the Florida Association of Service Providers (FASP) and the Florida Council on Aging (FCOA). Several providers also serve on the Boards of FASP and FCOA. They also serve on advisory boards of local universities as well as participate in the American Society on Aging Health, the National Council on Aging, National Association of Nutrition and Aging Service Programs, Aging Generations Expectations in Development Disability, American Society on Aging, and Florida Association of Senior Centers. Locally they participate in groups in the community with a focus on seniors such as Dementia Care and Cure Initiative, United Way,

	Chambers of Commerce and numerous other local organizations.
• In 2024 the Healthy Aging Department will ensure that Area Agency Services are included in the Martin County 211 Brochure and website link (both the senior version and the community version).	Completed
• In 2024 the Communications Department will ensure that Area Agency services are included in the Palm Beach County 211 Resource Brochure and website link (both the senior version and community version).	Completed: 211 online database is up to date.
• In 2025 the Communications Department will ensure that Area Agency services are included in the St. Lucie County and Okeechobee County 211 Resource Brochure and website link (both the senior version and community version).	211 has not done any brochure updates for St. Lucie County or Okeechobee County. Agency information is included in the website links for these counties.
• In 2026 the Communications Department will ensure that the Area Agency services are included in the Indian River County 211 Resource Brochure (both the senior version and community version).	In Process.

Objective 1.3 Explore new opportunities to reach previously underserved and emerging communities across all programs and services.	
Explanation The primary intent of this objective is for the AAA to detail how it plans to reach populations, across all programs and services, that have been previously identified as underserved or are emerging communities of elders towards whom outreach and targeting activities may not have been previously directed.	
	Progress
Strategies	
• Consumer Care and Planning will convene a minimum of one public forum each year to obtain community input. Consumer Care and Planning will hold the annual senior forum in St. Lucie County in 2024 to obtain community input regarding senior and caregiver needs. Forums in subsequent years will be held in Indian River, Palm Beach, and Martin counties.	A Senior Forum was held on December 4, 2024 at the Havert L Fenn Center in Ft Pierce with 17 attendees.

	The Agency hosted a Senior Forum with its Lead Agency, The Volen Center in November 2025. Approximately 100 participants attended. Vendors included FP&L, DCF, Legal Aid Society, The Volen Center, and the Area Agency on Aging SHINE, Helpline, Consumer Care and Planning, Elder Rights staff and CEO. A survey regarding client and caregiver needs was conducted as well as an evaluation of the Forum. Results were shared with the Area Agency Advisory Council and staff.
• Throughout this Area Plan cycle, Consumer Care and Planning will review providers' Semi-Annual Outreach Reports twice/year and provide feedback on areas where additional underserved populations can be reached.	Feedback on the Semi-Annual Outreach Reports 2024 is completed. A new review tool to ensure consistency was used for these reports as well Semi-Annual Outreach Reports going forward. Responses for 2025 are completed and included as Appendix B.

• Consumer Care and Planning will annually share the Agency's Targeting Performance Report and GIS maps representing underserved targeted populations with contracted providers.	In Progress: Planner requested updated GIS maps to provide targeting information to providers.
• Consumer Care and Planning will attend Palm Beach County's Community Revitalization Team monthly meetings in order to meet residents of Palm Beach County's unincorporated areas to share information on services, learn of community needs, recruit volunteers, and learn of additional resources that may be pertinent to the ~~REFER~~ resource database.	In progress: Planner continues to attend Palm Beach County's Community Revitalization Team meetings.
• By 2025 the Helpline will have completed a document which uses the data collected through inquirer data to facilitate the analysis needed to support: the human service needs of inquirers; Outreach to diverse communities; Community needs assessments; Community planning; Allocation of funding; and System Advocacy.	Data and operating system conversion was completed between Oct – Nov 2024. Report scripting is on-going for data validation and accuracy. In 2025, Quarterly Helpline Performance Reports have been established and are regularly presented to the Advisory Council and Board of Directors. Reports analyze: inquiry trends, service needs, referral patterns, outreach activities, community resource utilization, assessment trending, and statewide LTC releases. The data is being used to support community

	planning, outreach initiatives, and advocacy across the service area.
• By January 2024, the Communications Director will have translated and printed the Agency brochure to Spanish in order to reach Limited English Populations.	Completed
• By the end of January 2024, the Communications Director will have translated and printed the Agency brochure to Creole in order to reach Limited English Populations.	Completed
• The Advisory Council Membership Committee and its Area Agency liaison will recruit additional members from the Treasure Coast to improve geographic coverage through the service area. The Advisory Council will modify their bylaws during Q1 2024 to reflect changes made to the Board's bylaws based on the new DoEA Governance Contract. This change should allow for an improvement in attendance and accommodate those members in the counties outside of Palm Beach County.	In Progress: Advisory Council approved a new member in April 2025. The Advisory Council is seeking members in Martin and Okeechobee counties; the Director of Agency Compliance and Special Projects worked with the Communications Coordinator to develop a graphic to recruit members in these counties via social media. In 2025, there were efforts to recruit members in Martin and Okeechobee counties with one individual identified as a potential representative from Okeechobee.

• The CEO will send notices of available board positions and Advisory Council openings during Q1 2024 to government agencies, charitable organizations, and Aging Network Providers to network with potential members.	In 2024, CEO sent notices on open board positions to all Lead Agencies and selected community-based organizations. CEO continues to recruit. In 2025, there continued to be further promotion of governance opportunities. 2 additional board members were added from the Treasure Coast. In the beginning of 2026 1 additional board member was added from St. Lucie County.
• The Agency's contracted providers will participate in seminars and health fairs across the PSA and in individual communities with a focus on the seniors to increase public awareness of programs and services.	In South Palm Beach County the Agency's contracted provider participated in over 20 community health fairs over the last year and hosted 5 events with targeted outreach to underserved and emerging older adult populations. In addition, contracted providers participate in events at senior housing

	communities, religious communities, and senior centers. Our contracted providers also present informational workshops for the community at professional meetings and in community settings such as public libraries. Some of our providers also provide training for Sheriffs' Offices as part of their Crisis Intervention training programs. One organization also provides classroom training and clinical rotation experiences for undergraduate and graduate nurses of five schools of nursing. In North Palm Beach County. Another Agency contracted provider participates in health fairs hosted by community organizations such as South Florida Chamber of Commerce. Another contracted provider in Palm Beach County concentrates outreach in underserved communities such as Riviera Beach, Bell

	Glade, and Lake Worth Beach and includes education on mental health counseling, caregiver support and training, and resources available to grandparents raising grandchildren. In Indian River County our contracted provider has participated in the following events that focus on seniors in order to increase public awareness of programs and services: Senior Expo and Health and Business Expo in Vero Beach, Community Health Fairs, Florida Department of Health Event regarding Minority Health, monthly radio shows. In Martin County our provider has a dedicated part-time Community Liaison who regularly participates in community health fairs and various community events. In the last six months, the Community Liaison has participated in 70 community events

	and seminars throughout Martin County. In St. Lucie County our contracted provider also outreaches to university medical programs as well as senior community sponsored activities, seminars, and health fairs. In Okeechobee County our contracted provider has participated in multiple outreach events including local church senior adult gatherings and HOA meetings

Objective 1.4 Help older adults achieve better quality of life by ensuring those who seek assistance are seamlessly connected to supportive programs and services.	
Explanation The primary intent of this objective is to address ways the AAA links elders to information and services and provides referrals to resources.	
	Progress
Strategies	
• The Communications Department will develop a 2024 Communication Plan by March 31, 2024 that identifies the initiatives to be completed in 2024 which benefit seniors with information on aging.	Completed Communications Plan
• The Communication Department will develop a new look/design for Agency collaterals which entices the reader to review the materials by May 30, 2024.	Completed.
• The Communications Department will develop collaterals to promote the aging support system by May 30, 2024.	Communications Coordinator created

	draft documents for a Caregiver Resource Guide and Aging Guide, which will promote the Aging Network. In 2025 The Communications Department tailored the F4A "Know us Before you Need Us" document for our PSA to use as a leave behind document for advocacy and outreach efforts.
• The Communications Department will develop a social media strategy to enhance the Agency's presence on social media by June 30, 2024.	Complete. Agency social media presence has increased and there are several months focused on a media campaign/monthly topic.
• The Communications Department will develop a Caregiver Resource Guide to assist caregivers through the aging process by August 31, 2024.	In progress: in 2024, there were meetings with providers to learn about their services to caregivers. The Communications Coordinator collaborated with Agency staff to update draft documents for the Caregiver Resource Guide. In 2025 the final content of the Caregiver Resource Guide was completed. A graphic artist must be chosen to finish the

	design. On pause in 2026 due to staffing changes.
• The Helpline Director will complete a review of the Resource Database to ensure a comprehensive set of resources is available across the service area. This includes determining that all resources are providing the most up-to-date information regarding which services are provided, service eligibility, contact methods and which populations and counties they serve. This ensures clients are seamlessly connected to receive the most accurate referral information.	Resource Database module completed a conversion on October 2024. In April 2025, the Helpline extended their contract with the previous system. A new process for updating both environments is activated. Helpline Director is working on a virtual meeting offered to all resources identified in the database. This will allow for each agency to attest to their respective data and services offered. In 2025, Helpline Director completed outreach to all active resources (assigned by PSA 9). Eight (8) virtual sessions were completed which provided an Agency overview and guidance to all attendees to update their respective programs and service.

• In 2024, Helpline will train staff on the importance of all SHINE programs to include plan comparisons, assisting those new to Medicare, and resolution of claim or fraud issues.	Complete in 2024. Periodic training continued in 2025 and 2026.
• The number of referrals from Helpline to SHINE will increase by 2% per year.	The Helpline referrals to SHINE have substantially increased in 2026 as compared to 2024. In quarter 1 of 2026 there were 683 Helpline referrals to SHINE representing a 22% increase over the 559 referrals in quarter 1 of 2024.
• In 2024, the Agency Planner will evaluate accessibility of Agency, contracted providers' and community services and deploy staff to assist seniors and caregivers where needed.	In 2024, Helpline pursued a grant to address accessibility needs in rural communities. The grant was not successful and the initiative was discontinued.
• The Director of Helpline will chair United Way Senior Hunger Relief Workgroup and partner with United Way staff to address growing needs for hunger relief and identify all available resources to meet these needs.	Helpline Director is not chairing the workgroup, but is instead attending as a member. The CEO participates in the Hunger Relief Advisory Council. In 2026 this initiative is being evaluated for possible restructuring.

• The Planner will attend HHA General Membership meetings to increase resources and services for housing and homeless needs with a goal of obtaining 3 additional new housing resources in 2024 in Palm Beach County and increasing the amount of Palm Beach County seniors the Helpline assists with housing resources by 3%, further supporting housing needs of older adults.	Planner continues to attend HHA General Meetings. Previously, Planner attended the Support Services Workgroup, a committee within the HHA, however this workgroup has since been disbanded early 2025 through restructuring within the HHA. The Support Services Workgroup has been re-established and staff has been in attendance. In January 2026, the Planner attended a Palm Beach County Forum on Homelessness. Helpline participated in 3 Homeless Prevention Workgroups. Helpline also attends "Faith In Action" and Safe Parking - focusing on Affordable Housing and housing insecurities and community initiatives.
• In 2024 as part of the Agency's participation in the Palm Beach County's Health Care District's Fall Prevention Coalition, the Helpline and Healthy Aging will respond to referrals from the Fall Zone Tool application. This will allow seniors to measure their risk of falls and link them to Area Agency Fall Prevention programs. We anticipate 30 referrals for Fall Prevention Programs from this application each year.	In Progress: In 2024, No referrals have been received from the app. In 2025, Five referrals have been received from

	the Fall Zone Tool application.
• In 2024 the Helpline and Healthy Aging will work with the West Palm Beach Fire Department Community Paramedic Program Coordinator to establish methods for outreach and referral for their senior clients. Helpline will have a goal of 3 additional referrals a year. This directly supports the efficiencies of older adults by reducing excessive ER visits and educating clients on the availability of home and community-based programs and services. For Healthy Aging, the paramedics will be provided with Agency brochures so that when they re-connect with the client after an incident they can connect them with Area Agency services to help prevent additional emergency calls from the client. We anticipate 20 additional referrals for Fall Prevention programs in 2024 with a 2% increase each year subsequent.	Healthy Aging has received 69 referrals for Fall Prevention programs in 2024 from partnerships with Fire Rescue. There are also registrations for Powerful Tools for Caregivers, Matter of Balance, and Assurance Calls. Business Associate Agreements have been sent to Delray Beach and West Palm Beach Fire Rescue and are waiting execution. There was a Matter of Balance workshop in February 2025 for clients from these referrals. In 2025, there were 88 referrals from Fire Rescue for Fall Prevention programs. From 2024 to 2025 there was a 27% increase in referrals from fire rescue for Fall Prevention Programs. Healthy Aging participated in five Fall Prevention Resource

	Fairs with local fire rescue and trauma hospitals in the Fall of 2025. For the first two quarters of 2026 Healthy Aging has received 27 referrals for Fall Prevention programs from partnerships with Fire Rescue. The Helpline received 125 referrals from Palm Beach County Fire Rescue in 2025 and 18 the first quarter of 2026.
• Healthy Aging will continue its work with St. Mary's Medical Center each year during National Fall Prevention Week to offer clinics throughout the Palm Beach County area. In 2024 we will participate in five clinics during the Fall with an anticipated increase in the number of attendees of 10% over 2023 and a 2% increase in the number of participants registering for evidence-based Fall Prevention programs of 2% a year	Complete for 2024: There was a 31% increase from 2023 to 2024. Healthy Aging participated in five events in the fall of 2025. St. Mary's Medical Center continues to be one of the participating trauma centers. In 2025 there were 295 participants. There was a 28% increase from 2024 to 2025. So far in 2026, there have been 150 attendees at the

	5/7/2026 Belle Glade event. Two more events are scheduled for September 18th in Royal Palm Beach and November 19th in Palm Beach Gardens. We anticipate an increase in participation for 2026.
• Our contracted providers will include a link to our website on their organizations' websites in order to enable seniors and caregivers to seamlessly connect to information from the resource ~~REFER~~ database and additional resources through the Helpline.	Consumer Care and Planning has continued to monitor adherence to this requirement during 2025 monitoring and 1st half of 2026 requiring providers to make updates where required.
• Our contracted providers will include Area Agency contact information on all electronic and printed materials in order to enable seniors and caregivers to seamlessly connect to information from the resource ~~REFER~~ database and additional resources through the Helpline.	Consumer Care and Planning has continued to monitor adherence to this requirement during 2025 monitoring and during 1st half of 2026.
• Our providers will provide service information and the Helpline number to all seniors inquiring about services in order to enable seniors and caregivers to seamlessly connect to information from the resource ~~REFER~~ database and additional resources through the Helpline.	In 2025 and 1st quarter of 2026 Agency Providers continue to provide Helpline number to all seniors inquiring about services. Agency contracted providers' intake departments frequently give the Helpline as a resource. All literature, website and marketing avenues

	share vital contact and emergency phone numbers to inquire about services, including the Helpline contact information. Through podcasts, radio announcements, website links, navigation system and reception, all allow opportunities for referrals and how to communicate the interest of any services. Contracted providers also make multiple referrals to the Helpline via the Area Agency's Electronic Referral Intake form. To reach seniors to provide service information, one of our providers has hired an In-House Case Manager Navigator. With this initiative calls have increased from 150 calls to an average of 300-450 contacts per month from seniors and/or caregivers seeking assistance for a variety of needs. Another provider has also launched an Elder Care Mobile Outreach

	Program beginning in November of 2024. The purpose of the program is to seek out seniors in the community that are either unsure, afraid, or uncertain of how to seek assistance. The Mobile Unit visits local senior communities, local libraries, the meal sites, and they are working on obtaining local churches to agree to have the Mobile Unit. The Mobile Navigator has an average of 85-150 monthly contacts with seniors in the county seeking assistance with various needs.
• Our providers provide brochures regarding services to community partners (physician offices, churches, laundry facilities, and clubhouses) which helps to expand the venues for Area Agency outreach.	In 2025 our Providers continue to provide brochures and information about Agency services to community partners. Agency contracted providers have distributed brochures to medical offices, religious organizations senior centers, and other community partners. Some contracted

	providers conduct informational sessions to local churches and civic organizations. Area Agency brochures are also provided to seniors/residents attending outreach events or visiting the providers' offices.
• Within the aging network, our providers make referrals to partner agencies for seniors that need specific need/assistance such as counseling and/or legal services in order to promote a smooth transition to a coordinated system of care. The goal is to increase the number of these referrals by 2% per year.	In 2025 our Agency Providers continue to make referrals to partner agencies. There was a 75% increase in providers' referrals to partner agencies providing counseling services in 2025.

Objective 1.5	Bring attention and support to caregivers, enabling them to thrive in this fundamental role.
Explanation	The primary intent of this objective is to strengthen caregiver services to meet individual needs.
	Progress
Strategies	
• Communications will coordinate the development of a Caregiver Resource Guide to be completed by the end of the first quarter of 2024 that can be provided to the general population to help older adults and those who care for them readily access the resources needed to plan for and facilitate life transitions and alleviate the physical, emotional, and mental stress of caregiving.	Caregiver Resource Guide is in progress. Communications Coordinator received feedback from senior management. In 2025 the final content of the Caregiver Resource Guide was completed.

	A graphic artist must be chosen to finish the design. On pause in 2026 due to staffing changes.
• The Agency Planner will participate on the Healthier Boynton Beach Steering Committee to increase services for caregivers in the low-income, minority area of Boynton Beach. The goal is to increase the number of referrals from the Helpline by 2% over the next four years and ensure at least one evidence-based caregiver workshop in the service area each year.	In progress: The Planner has attended each of the Healthier Boynton Beach Steering Committee Meetings in 2024 and 2025. Healthy Aging, Helpline, and Planning staff provided data and information to Palm Health Foundation to support a $1 million CVS grant which was awarded to Healthier Boynton Beach to build upon the services being delivered to caregivers who are 60+. Healthy Aging has completed a Powerful Tools for Caregiver workshop for Healthier Boynton Beach. Referrals from the Helpline to Boynton Beach residents in 2024 were 2,420. In 2025 they were 5,293 – a 54% increase from the year prior. As of 5/31/2026, referrals from the

	Helpline to Boynton Beach residents total 2,577.
• The Agency Planner will chair the Information and Resource Workgroup of Healthier Boynton Beach to outline caregiver needs in Boynton Beach and recommend monthly topics for Caregiver Lunch and Learn meetings.	The Planner chairs the Information and Resource Workgroup for Healthier Boynton Beach. Topics for the Lunch and Learns are decided at these meetings.
• The Planner will promote additional communities to embrace caregiver support and develop local programming. The initiative will start with the Livable Indian River County initiative in 2024, the Palm Beach County Community Revitalization Team in 2025, and Age-Friendly St. Lucie in 2026.	In Progress: There have been no meetings of the Livable Indian River Core Team. In 2025, Planner provided data to the Livable Indian River Core Team as part of an AARP data request. Planner attends PBC CCRT meetings. There have been no meetings of the Age-Friendly St. Lucie initiative in 2025 or 2026.
• The Agency will continue to support and be an active participant in the Fearless Caregiver Conferences. Annual conferences are held in South Palm Beach County, North Palm Beach County, St. Lucie County and Martin County. Caregiver attendees are educated on the resources and supports available through the various departments of the ADRC and the aging network.	In 2024, Helpline staff presented in or attended 3 Fearless Caregiver Conferences. Vendor discontinued the Fearless Caregiver program in 2025. The Helpline attends other

	caregiving events throughout the service area hosted by Council on Aging, Alzheimer's Community Care, and more.

Goal 2 Ensure that Florida is the nation's most dementia and age friendly state by increasing awareness and caregiver support, while enhancing collaboration across the aging network.	
Objective 2.1 Directly support communities in becoming dementia friendly.	
Explanation The primary intent of this objective is for the AAA to engage in activities which help to increase their community's support of people living with dementia and their caregivers. The ultimate aim is for people living with dementia to remain in their community, while engaging and thriving, in day to day living.	
	Progress
Strategies	
• The Director of Consumer Care and Planning will re-vitalize the Palm Beach County DCCI Task Force with the goal of re-starting meetings in January 2024 and successfully completing DOEA's 2024 Goals for DCCI Task Forces.	In Progress: DCCI Task Force continues to meet bimonthly. The main goal of the task force is to produce and complete Dementia Friendly Trainings for businesses and general audiences, which is aligned for the DOEA 2025 Goal of having 100 businesses per county trained by 2026. As of 2026, the

	Task Force met the SHIP goal.
• The Director of Consumer Care and Planning will collaborate with Martin County Hugs to expand programming through assistive technology such as robotic pets.	Complete technical assistance was provided on how robotic pets can be purchased under OAA technology service.
• The Agency's contracted providers will provide Sensitivity training to various community partners/agencies such as Chambers of Commerce, local high schools, and colleges in an effort to create awareness of the frailties older individuals face so they may better understand the depth of cognitive impairment.	The Agency's contracted provider provides dementia-specific training pursuant to Florida Statutes for all staff. The same education is offered to health professions' students and practicing health and social service professionals, other social service organizations, law enforcement, and the community at large.
• The Agency's contracted providers will provide Adult Day Service and Facility Respite, offering expanded hours and Saturday service with same day access for pre-approved clients.	In Progress. In 2024 and 2025, the Agency's contracted providers provide Adult Day Service and Facility Respite. We have providers that offer ADC 5 days a week from 7:30 AM to 5:00 PM and pre-approved clients may utilize services immediately. One of the Agency's contracted

	providers has contracts with two other Adult Daycare facilities that offer weekend and expanded hours.
• The Agency's contracted providers will provide dementia specific training, education, and information to staff, community aging network partners, caregivers, law enforcement, emergency services, and volunteers.	In Progress: In 2025 and 2026 the Agency's contracted Providers continue to provide trainings to community partners In Palm Beach County the Agency's contracted provider attends dementia-specific training, education, and information at the Alzheimer's Community Care conference and other related training as well. The Agency's contracted providers participate with community aging network partners, caregivers, law enforcement, emergency services, and volunteers in initiatives such as the Palm Beach County Dementia Care and Cure Initiative and have been trained to provide education for the community. In Indian

	River County our contracted provider has invited “The Dementia Experience Bus” for the staff, and anyone from their partners that wanted to be educated. Information is shared with partners and community leaders in meetings and fairs. Dementia-specific training is provided to staff from the Center of Memory and Movement and CERTUS. The Adult Day Care facilities are equipped with staff who are trained in all the areas of dementia and frailties. In St. Lucie County the Agency’s contracted provider has provided Elder Sensitivity Training to St. Lucie County Chamber of Commerce and to the Florida State Attorney’s Office of Victim Services. In Martin County the Agency’s contracted provider’s Alzheimer’s Program Development & Outreach Coordinator is an educator for the

	Martin County HUGS program. The Coordinator regularly provides dementia friendly education and resources to businesses and individuals. She conducts committee meetings 10 months a year, which include representatives from a variety of agencies including Martin County Rescue, the Sheriff's Office and the library system. In Okeechobee County the Agency's contracted provider's staff participated in GEMS training based on Teepa Snow's Dementia program and also hosted a training for Okeechobee County with great success. Free respite care was provided for those attending. Plans are in the works for another training course in the Fall of 2026.
• The Agency's contracted providers will encourage caregivers to attend the Senior Centers with their loved one to allow them to engage in socialization.	In Progress: In Indian River County our contracted provider encourages family

	members to take the tour at application and when enrolled to provide clients with security at the onset. When there are special occasions and events, there are letters, emails, and text messages sent for loved ones to be invited. In St. Lucie County, the Agency's contracted provider's Outreach Team meets with senior communities, churches and other places where seniors gather to provide education, training and information on the availability of resources to support caregivers and their loved ones. In South Palm Beach County many of the participants in the Agency's contracted provider's caregiver support group also participate at the Community Center with their loved one. In Okeechobee County the Agency's contracted provider encourages all caregivers to attend the center with their loved

	one to allow socialization for both.
• The Agency's contracted providers will assist with monitoring the safety of the dementia client - while supporting an outing and socialization for the client and the caregiver.	In Progress: In 2025, Provider ID Locator Service provides an additional safety net tool for patients with Alzheimer's disease and related neurocognitive disorders who may wander away from a safe and supervised setting In Indian River County, the Agency's contracted provider has 2 LPNs and 8 CNAs. Staff are all fully trained to oversee dementia clients and provide a safe space to go outside in the patio or garden and to enjoy the outdoors. One of the Agency's contracted provider's Caregiver Support Program regularly talks about safety needs for those with dementia, including a back-up plan for care coverage if the family member becomes ill. Another of the Agency's contracted providers has an ID Locator team that

	is instrumental in providing safety tips and devices for those patients at risk for elopement.
• The Agency's contracted providers will offer appropriate physical and mental stimulation via activities/speakers.	In progress: the Agency's contracted providers offer various topics and activities for physical and mental stimulation. In Palm Beach County, the Agency's contracted provider offers programs and activities that address appropriate physical, cognitive, and mental stimulation via activities/speakers including daily chair exercise to promote mental/cognitive and physical stimulation and socialization. The provider operates Senior Centers and ADCs that provide recreational activities including multigenerational programming. The ADC provides daily exercise as well as group activities that are supervised and within the abilities of the clients

	to ensure their participation with their limited mobility. In Indian River County the Agency's contracted provider's ADC site offers a dementia-based table that plays games, engaging in puzzles, etc. to stimulate clients. ADC sites provide exercise time, DJ, and dancing time, animal-therapy time, engaging in movie time, and many more activities. In St. Lucie County the Agency's contracted provider's senior centers offer daily activities and numerous scheduled events, speakers and activities to promote engagement and stimulation. In Martin County the Agency's Adult Day program continues to provide mental stimulation through IMEP (Integrative Memory Enhancement Program) classes that are conducted on a daily basis. The provider recently renovated the

	ADC rooms to expand the space for IMEQ due to increased attendance. Attendance fluctuates, and there are currently 15-28 participants on a daily basis. In Okeechobee County the Agency's contracted provider's Young at Heart Center is committed to enrichment of their clients by engaging in activities and special guests. One of the Agency's contracted providers has 9 Specialized Day Centers that provide therapeutic activities geared to the needs of the patients 70% of their opening hours. The team members educate the caregivers on an ongoing basis on patient safety and yearly assess caregiver burden via the Zarit Burden interview.
• The Agency's contracted providers will provide information used for training and supportive meetings.	In progress: In 2025, Provider ID Locator Service provides an additional safety net tool for patients with Alzheimer's disease and

	related neurocognitive disorders who may wander away from a safe and supervised setting In Indian River County the Agency's contracted provider continuously engages via email, events, and meetings with all community partners regarding information that enables the provider to perform more efficiently. Meetings with partners like DCF, Silver Circle, the Agency, DOEA, Chamber of Commerce, WellSky, and MOWA are held regularly and all information relayed is shared in staff and colleague meetings. In Palm Beach County, the Agency's contracted provider's Caregiver Resources & Respite program offers sessions on many educational and self-care topics.

Objective 2.2 Increase acceptance across communities by raising concern and building awareness through a commitment to targeted action.

Explanation The primary intent of this objective is to encourage the AAA to expand education and training opportunities across the spectrum of aging related issues.	
	Progress
Strategies	
• The Planner and Communications Department will develop an education campaign to educate municipalities and governmental agencies of the growing prevalence of Alzheimer's Disease and Related Disorders and the need to develop stronger support systems Data regarding the prevalence of Alzheimer's Disease will be shared at Palm Beach County and Treasure Coast League of cities in 2024. An updated DCCI rack card with resources will be shared with Palm Beach County League of Cities and the Community Health Improvement Plan Steering Committee in 2024.	Planner updated DCCI rack cards and resource guides and materials are printed and available for Task Force members. DCCI rack card was distributed at the June 2026 PBC League of Cities meeting and May 2026 PBC CHIP Steering Committee meeting.
• The Director of Consumer Care and Planning will promote the integration of dementia and age-friendly initiatives into the Community Health Improvement Plans in local counties. Strategies to address dementia will be incorporated into the Martin County and Palm Beach County Community Health Improvement Plans in 2024. Strategies to address dementia will be incorporated into the Okeechobee County and St. Lucie County CHIPS in 2025. Strategies to address dementia will be incorporated into the Livable Indian River County strategic plan in 2026.	In Progress: Director of Consumer Care and Planning and Planner met with Health Council of Southeast Florida in 2024 to discuss including dementia into Palm Beach County and Martin County CHIPs. Planner and Director of Consumer Care and Planning presented at the Health Council's Healthy Aging educational series in April 2025 to share elder and caregiver data.

	Planner attended St Lucie Community Health Assessment partner meetings and will discuss inclusion of strategies to address dementia in the St Lucie CHIP when the time arises. Planner will also attend upcoming Okeechobee CHIP meetings. Planner suggested the addition of Martin County HUGS membership into the Martin County CHIP Development. There have been no meetings of the Livable Indian River Core Team in 2025.
• Contracted providers' Family Nurse Navigators will help older adults to achieve a better quality of life through education regarding health and human services, legal and financial assistance, and other services and resources, and in turn, will share their needs and requests with the Helpline staff when such assistance is needed.	In progress: In 2025, The Family Navigator serves as a lifeline for families in Palm Beach, Martin and St. Lucie counties who are living with Alzheimer's disease and related neurocognitive disorders. The FN's provide caregivers with the support, tools and resources needed to continue providing

	home-based care for their loved ones. Family Navigators provide resources to caregivers depending on the identified need and work closely with the Helpline staff as needed. The organization has a Community Resource Guide that is constantly being updated as the team members find untapped resources in the community.

Objective 2.3	Strengthen and enhance information sharing on dementia and aging issues to promote widespread support.
Explanation	The primary intent of this objective is for the AAA to foster increased collaboration with external organizations and stakeholders in order to identify best practices and effective methodologies.
	Progress
Strategies	
• The Planner and Communications Department will develop an education campaign to educate municipalities, governmental agencies and community coalitions of the growing prevalence of Alzheimer's Disease and Related Disorders and the need to develop stronger support systems. Data regarding the prevalence of Alzheimer's Disease will be shared at Palm Beach County and Treasure Coast League of cities in 2024. An updated DCCI rack card with resources will be shared with Palm Beach County League of Cities and the Community Health Improvement Plan Steering Committee in 2024.	In Progress: Planner updated DCCI rack cards and resource guides and materials are available for distribution. DCCI rack card was distributed at the June 2026 PBC League of Cities meeting and May 2026 PBC CHIP

	Steering Committee meeting.
• The Communications Director and Helpline Director will continue the collaborative partnership with Caregiver Media and continue to have a strong presence at the Fearless Caregiver Conferences held annually throughout our PSA.	In 2024, Medicaid Manager and I&R Supervisor presented at and attended 3 Fearless Caregiver Conferences. Vendor discontinued the Fearless Caregiver program in 2025.
• The Helpline Director and Communications Director will participate in the annual Alzheimer's Community Care Educational Conference which provides a platform to educate caregivers, professionals and stakeholders. With representation from the medical field, legal field, the Veterans Administration and others in the aging network, the conferences provide an opportunity to learn and identify best practices and methodologies.	Completed: The Agency participated in the Alzheimer's Community Care Educational Conference in 2024, 2025, and 2026.
• The Communications Director and Helpline Director will participate in four Fearless Caregiver Conferences in 2024.	In 2024, Medicaid Manager and I&R Supervisor presented at and attended 3 Fearless Caregiver Conferences. Vendor discontinued the Fearless Caregiver program in 2025.
• Consumer Care and Planning will participate in the monthly Dementia Care and Cure Initiative meetings of the Martin County Hugs Committee.	In Progress: Planner continues to attend monthly Martin County HUGS Committee meetings.
• In 2025, the Planner ~~Helpline Director~~ will review and re-distribute the DCCI Resource Guide.	Complete: DCCI Resource Guide is printed and available to Task Force Members.
• In 2025 the Planner ~~Helpline Director~~ will review and re-distribute the DCCI Rack Card.	Complete: DCCI Rack Card is printed and

	available to Task Force members.

Objective 2.4 Increase access to supportive housing with services and increase supports for older adults at risk of experiencing residential insecurity.	
Explanation The primary intent of this objective is the exploration of policies to specifically address shortages of supportive housing options in the AAA's area and encouraging targeting of elders that have been identified as facing residential insecurity.	
	Progress
Strategies	
• In 2024, the Planner will participate on the Treasure Coast Homeless Services Council Older Adult Subcommittee to explain senior needs and learn more about resources.	Planner continues to attend the TCHSC CoC meetings and is part of the Prevention & Intervention Committee. As of 2024 CoC restructuring, the Older Adult Subcommittee no longer exits and has been merged into the Prevention & Intervention Committee. The Helpline Director completed a PIT with the Treasure Coast Homeless Services Council on 2/20/25. The Prevention & Intervention Committee continues to meet.

• Helpline will collaborate with community partners, such as United Way, HUD, Florida Housing and Administration for Community Living (ACL) to obtain more resources on affordable housing and home modifications.	In Progress: In 2024, the Agency participated in statewide housing meetings and participated in a call with Florida Housing Finance. The Helpline Director is actively participating with Faith in Action, Florida Housing Coalition and Homeless Prevention Workgroup, focusing on the following initiatives: Affordable housing on faith-based property, Safe parking pilot, and SMART Landlord. Staff attended 5 meetings in 2025 and 4 meetings year-to-date in 2026.
• In the first half of 2024, Consumer Care and Planning will publish the Elder Needs Index for all counties in the PSA to highlight the need for affordable housing for seniors.	Completed: Elder Index is published on Agency website.
• The Agency will collaborate with DOEA's Statewide Housing Director to develop statewide initiatives to enhance funding and the availability of affordable housing.	In Progress: In 2024, the Agency attended Florida Supportive Housing Coalition statewide meeting and Florida Housing Finance Corporation housing meeting.

Goal 3 Enhance efforts to maintain and support healthy living, active engagement, and a sense of community for all older Floridians.	
Objective 3.1 Advocate with housing service providers, affordable housing developers, homeless programs, and other stakeholders to establish affordable housing options for older adults.	
Explanation The primary intent of this objective is to increase collaboration with other area organizations and stakeholders on the specific subject of elder housing and other associated residential issues.	
	Progress
Strategies	
• Collaborate with lead agency providers and legal service providers to promote the senior housing needs in each county within the service area.	In 2024, the Agency continued to collaborate with their legal services provider regarding senior housing needs. The Agency also shared information from housing meetings like Florida Supportive Housing Coalition. In 2025 the Agency continues to collaborate with their legal services provider regarding senior housing needs.
• Consumer Care and Planning will participate in the Palm Beach County Homeless and Housing Alliance Meetings to learn of programs available for homeless seniors as well as affordable housing options. We will also use this opportunity to give input as to the needs of seniors for affordable housing and the avoidance of homelessness.	Throughout 2024 and 2025, Planner attended Homeless and Housing Alliance meetings. Planner participated in Point-In-Time Count for the Palm Beach HHA in January 2025.

• Consumer Care and Planning will coordinate annual in-service training for lead agencies regarding legal service providers' services that assist with senior housing issues.	In-service training for Lead Agencies was held November 1, 2024. Provider in-service training was held November 2025 which included Legal Aid Society of Palm Beach County as a presenter and included a topic on senior housing.
• In 2024, the Agency Planner will participate on the Support Services Subcommittee of the Palm Beach County Homelessness and Housing Alliance to participate in the strategy for senior homeless prevention and learn of senior homelessness and affordable housing initiatives.	Throughout 2024, Planner participated in the Support Services Subcommittee of the PBC HHA. As of February 2025, the Support Services Subcommittee has been dissolved. New committees were shared with the HHA membership. Helpline Director attends the Homeless Prevention Subcommittee and the Planner/Consumer Care and Planning Director will attend the Housing and Supportive Services Committee.
• In 2024, the Agency Planner will provide input to the Palm Beach County strategic goals from the Leading the Way Home plan.	Agency Planner attends Palm Beach County HHA meetings. Leading

	the Way Home plans were not revisited during 2024 due to restructuring within HHA. Planner attended the HHA Forum on Homelessness on January 30, 2026

Objective 3.2 Promote empowered aging, socialization opportunities, and wellness, including mental health, healthy nutrition, exercise, and prevention activities.	
Explanation The primary intent of this objective is to promote greater integration opportunities for elders in the AAA's service area in an effort to promote increased health, wellness, mental well-being, and satisfaction. Empowered aging is defined as making sure that older persons have the opportunity to learn, discuss, decide, and act on decisions that directly impact their care, concerns, and quality of life.	
	Progress
Strategies	
• ~~The Foster Grandparent Program will empower low-income senior volunteers to have an impact in their communities as evidenced by improvement on program impact forms.~~	In 2024, FGP mentored students and end of year assessment show positive improvement in the children being mentored by the Foster Grandparent volunteers. In 2025, FGP volunteers continued to mentor students by promoting enthusiasm for reading, helping identifying words, and helping with the children's social and

	emotional needs. End of year paperwork was sent to the teachers asking about the progress of the children that they are working with and if the students are going to be promoted to the next school year. We also send evaluations to the teachers to evaluate their volunteer. These volunteer evaluations were reviewed with the volunteers at their June in-service meetings. As of 6/30/2025, the FGP program has ended due to lack of funding.
• ~~Each school year, 100 Foster Grandparents will serve 400 students in the Glades Area (50 52), North and South Palm Beach County (40 23), St. Lucie County (7 9), and Okeechobee County (3 1).~~	In 2024, FGP volunteers mentored about 400 students. In the first quarter of 2025 89 Foster Grandparents continue to mentor 424 students. In the second quarter of 2025 79 Foster Grandparents continued to mentor 424 from 4/1-6/30/2025. As of 6/30/2025, the FGP program has ended due to lack of funding.

• ~~70 Foster Grandparents serving in Okeechobee, Palm Beach, and St. Lucie counties will be proficient in appropriate usage of the iPad for educational and programmatic efficiencies. Sign-in sheets and timecards will verify attendance at scheduled in-service trainings and Foster Grandparent Program Volunteer Coordinators will measure and verify progress.~~	As of 6/30/2025, the FGP program has ended due to lack of funding. The Agency allowed the volunteers to keep their Agency issued iPads. This gesture will make it possible for the volunteers to stay connected with technology as many did not have their own devices.
• ~~The Agency's AmeriCorps Senior Foster Grandparent Program will empower low-income seniors by offering meaningful volunteer opportunities to mentor and tutor at-risk student Pre-K through 3rd Grade and providing an hourly stipend and opportunity to improve their mental well-being, satisfaction and quality of life.~~	In 2024, about 40 FGP volunteers participated in the Agency's World Elder Abuse Awareness Day on June 13, 2024. In early 2025, volunteers provided their income updates for 2025, to make sure they remain eligible for the program. In February, it was Black History Month, where we showed the movie, Six Triple Eight. Elder Rights also did a presentation on Romance Scams for Valentine's Day. There were no in-services in March. April was volunteer month where the volunteers were celebrated with gifts

	from DOEA, gift cards from us, and certificates with their years of service. May was the last month of school for them and we had our final in-service in June. As of 6/30/2025, the FGP program has ended due to lack of funding.
• Consumer Care and Planning will participate in Palm Beach, Martin, Okeechobee and St. Lucie County Health Departments' Community Health Assessments to share information on social determinants of health and the incidence of chronic disease among seniors.	During this past year the Planner participated in the Martin County Community Health Assessment for the 2026-2031 Community Health Improvement Plan which includes priority areas of Chronic Diseases & Conditions, and Injury Prevention where the Area Agency serves as a key partner to help accomplish objectives. During this past year the Planner also participated in the St. Lucie County Community Health Assessment for the 2026-2030 Community Health Improvement Plan which includes priority areas of Chronic Diseases and Conditions

	and Health Literacy where the Area Agency serves as a key partner to help accomplish objectives.
• Consumer Care and Planning will participate in Palm Beach, Martin, Okeechobee and St. Lucie County Health Departments' Community Health Improvement Plans to make them aware of our resources for evidence-based programs for fall prevention, chronic disease self-management, diabetes self-management and long-term care supports.	In Progress: Consumer Care and Planning continues to be in attendance for Palm Beach, Martin, Okeechobee, and St. Lucie CHIPs to discuss Agency resources and provide regular data reports upon request to the CHIP partners. In April 2025, Planner presented at a Healthy Aging educational sessional for the Palm Beach County CHIP. The Area Agency's contribution to progress in the Okeechobee County CHIP over the last 3 months (January 1, 2026-March 31, 2026) is listed below. 24 residents received insurance enrollment assistance. The Area Agency's contribution to progress in the St. Lucie County

	CHIP over the last 3 months (January 1, 2026-March 31, 2026 is listed below. 4 trainings were held with a total of 112 participants to expand community engagement to promote Health Literacy. 106 residents were assisted with navigating health systems and resources. The Area Agency's contribution to progress in the Martin County CHIP over the last 3 months (January 1, 2026-March 31, 2026) is listed below. Twelve (12) callers received information about employment assistance Seven hundred and sixty-three (763) callers received information and referrals about affordable housing and housing services 1 Chronic Disease Self-Management Training was held with 10 participants.

	The Area Agency's contribution to progress in the Palm Beach County CHIP over the last six months (November 1, 2025-April 30, 2026) is listed below. 96 participants completed Tai Chi in the community 1 training with 12 participants was conducted for Chronic Disease Self-Management 1 training for 12 participants was conducted for Diabetes Self-Management. 82 participants completed Matter of Balance There are 10 volunteers to implement programs 5 support groups were held serving 82 participants 2 evidence-based workshops for caregivers were conducted for a total of 12 classes and 19 participants

	109 seniors/caregivers received free counseling services 1,145 residents received free insurance counseling 2,642 attendees were reached through SHINE outreach events.
• As part of the 2022-2025 Livable Indian River Action Plan objective to promote awareness of health/wellness and community supports to reduce isolation Consumer Care and Planning will increase the awareness of free counseling services through the Older Americans Act for seniors, caregivers and grandparents raising grandchildren with the impact to be measured as an increase in groups and neighborhoods acknowledging isolation as a health issue.	In Progress: Director of Consumer Care and Planning and Planner touched base with Livable Indian River County Core Team Chair. In August 2024 brochures regarding free counseling services through the Older Americans Act were shared with the Chair of the Livable Indian River Core Team to distribute throughout the community. In 2025, updates for the 2022-2025 Livable Indian River Action Plan included 9 seniors receiving mental health counseling (some continuing) and one person receiving caregiver counseling. There have been no

	meetings of the Livable Indian River Core Team in 2025.
• As part of the 2022-2025 Livable Indian River Action Plan objective to Increase new clients in community-based programs, the Healthy Aging Department will seek to increase senior participation in evidence-based healthy living programs to 3/year by 2025.	In Progress: Director of Consumer Care and Planning and Planner touched base with Livable Indian River County Core Team Chair. Agency provided Core Team Chair with list of evidence-based programs to be promoted in Indian River County. A new workshop location was added in Indian River. 22 seniors participated in Healthy Aging evidence-based programs in Indian River County for the 2022-2023 period. 23 seniors participated in Healthy Aging evidence-based programs in Indian River County for the 2023-2024 period. There have been no meetings of the Livable Indian River Core Team in 2025.
• Healthy Aging will expand its efforts in Indian River County to complete 2 evidence-based workshops each year in that county.	In Progress: Director of Consumer Care and Planning and Planner touched base with

	Livable Indian River County Core Team Chair and provided Core Team Chair with list of evidence-based programs to be promoted in Indian River County. We have completed 1 evidence-based program in Indian River County each year to date. A Powerful Tools for Caregivers Workshop was held in Indian River County in October 2025. Healthy Aging has just trained a new Faith-Based Community Nurse in the Indian River County area who is currently setting up a Matter of Balance workshop for October 2026.
• Healthy Aging will develop a Workshop Highlights page by June 2024, for each workshop for participants to share with friends and family so participants continue to receive encouragement of healthy activities after a workshop has ended.	Completed. Healthy Aging has opted to make this newsletter a quarterly mailing. The first newsletter went out 7/20/2025. A second highlights page went out in December 2025.

• Healthy Aging will work with congregate meal sites to offer a health education presentation and encourage participation in Evidence Based Programs throughout the PSA. By the end of 2025 presentations will have been done in every county of the PSA for a total of no less than 8 presentations.	In Progress: In 2024, Healthy Aging had six presentations about Fall Prevention at congregate meal sites: two in Palm Beach County, three in Martin County, and one in St. Lucie County. A Matter of Balance Workshop was conducted at the Ft. Pierce congregate meal site. In 2025, a total of 11 Fall Prevention presentations were held at congregate meal sites: three in Martin County, two in Okeechobee County, one in St. Lucie County, and five in Palm Beach County.
• Healthy Aging will work with libraries in each county to offer a health education presentation and encourage participation in Evidence Based Programs throughout the PSA. By the end of 2025, presentations will have been done in every county of the PSA for a total of no less than 7 presentations.	In 2024, Healthy Aging completed two in Palm Beach County, one in St. Lucie County, and three in Martin County. A total of 6 in 2024. In 2025, A total of 16 libraries had Healthy Aging Health Education presentations covering Martin and Palm Beach Counties. For the beginning of

	2026 there have been 3 presentations in Palm Beach County and 1 in St. Lucie County.
• Healthy Aging will start a new evidence-based workshop, Walk with Ease by June 2024.	Completed for 2024. Walk with Ease workshops were held in Wellington, Palm Beach Gardens, and Cresswind in January, February, and March of 2024.
• Healthy Aging will continue its relationship with Delray EMS to collaborate on falls prevention.	In Progress: In 2024, The Agency submitted a Business Associate Agreement to Delray Fire Rescue for review. Healthy Aging collaborated with Delray Fire Rescue in a Fall Prevention Education Series on 10/25
• Healthy Aging will continue its work on the Statewide Health Improvement Plan workgroup to provide input to strategies for and monitor progress of the following SHIP Priority Areas: o Reduce the burden of diabetes and improve quality of life for all who have or are at risk for diabetes; o Prevent or reduce adult injuries; and o Mental Well-being and Substance Abuse Prevention.	The Healthy Aging Program Manager continues to be a part of the SHIP calls and provides input where needed for the Injury, Safety and Violence Priority Area. Healthy Aging Program Manager reached out to Department of Health regarding future meetings – these meetings are on hold

	and participants will be notified when they start again.
• In 2024, SHINE will continue to educate clients through unbiased Medicare counseling, ensuring they understand their choices to make the best decisions about their healthcare coverage and increase clients served by 2%.	There was a slight decrease in clients served from 2024 to 2025; 0.6% decrease. Group Outreach Events (GOE) increased from 2024 to 2025 by 5%.
• In 2024, Helpline will promote senior employment assistance resources at the 2024 Fearless Caregiver Conferences and Community Presentations done by the Helpline with a goal of increasing these referrals by 2%.	AARP Senior employment assistance resources documents are presented and offered at outreach presentations. Medicaid Manager and I&R Specialists were involved in Fearless Caregiver Conference and Community Presentations during 2024. Fearless Caregiver Conferences are now on hold. For 2025, AARP in-service educational training TBD At the Martin County CHIP Development Meeting, Planner shared AARP SCSEP information with a CareerSource representative.

	The Helpline continues to coordinate an in-service with the Senior Employment Assistance resource (AARP for our respective service area). The last AARP in-service educational training was completed on 5/13/2026. The Helpline exceeded its goal of increasing referrals to senior employment assistance resources through community presentations and outreach efforts. Referrals increased from 34 in 2024 to 307 in 2025, demonstrating a significant expansion in awareness and utilization of available employment services. As of May 2026, 170 referrals have already been provided, indicating continued success in connecting older adults with workforce and employment support resources. This growth

	reflects the effectiveness of targeted outreach, community education, and strengthened referral partnerships.
• The Agency's contracted providers will promote the Senior Centers in their Community Care Service Areas.	In 2025, the Agency contracted Providers continue to promote senior centers in their Community Care Service Areas. The Agency's contracted providers actively promote and market their Senior Centers, and to ensure accessibility, offer transportation to and from the Center, including vehicles equipped with lifts, helping seniors fully participate in programs that support wellness, socialization, and quality of life. In Palm Beach County, the Agency's contracted providers operates six senior centers and host meal sites at other community centers in which they provide information via flyers, newsletters and activities for those in

	attendance and visiting. In Indian River County our contracted provider's ADC is promoted on marketing partners' sites, flyers, and promoted at all the tabling events in which the provider participates. It is also promoted on their Navigation system for all Indian River County residents. The Agency's contracted provider in St. Lucie County consistently promotes the availability of its senior centers and has 2 locations in high need areas for convenience and engagement. The Agency's contracted provider in Martin County hosts a variety of classes and events monthly to promote health, wellness, and mental well-being. This includes: Zumba Gold; Chair Yoga; Senior Fitness; Toning/Stretching Classes; Line Dancing; Free Movies Monthly; Knitting Club; Bridge;

	Pinochle; Mah Jong. In Okeechobee the Agency's contracted provider is always actively encouraging seniors to attend the senior center by sending over 100 emails monthly containing their Calendar of Events and Monthly Meal Menu.
• The Agency's contracted providers will provide information during festivals and invitational guest events.	In 2024, the Agency's contracted providers continued to provide information during events and health fairs. Our provider participated in the Friendship Church Community Health Fair in a high needs area for targeted outreach. 2 Senior Health Fairs/Boomer Lifestyle Expos sponsored by Greater South Florida Chamber in the spring and fall of 2023 with multiple community partners presenting resource information and free health testing; participated in 95 outreach events; 147

	outreach connections and 1 event was cancelled due to Hurricane Milton: 97 contacts through Health and Safety Fair 50 contacts through Ancient Oaks HOA Meeting The Agency's contracted providers frequently participate in community events and host special events in order to be able to draw people to their sites. This includes participation in outreach events such as festivals, health fairs, and speaking engagements as well as via multiple local news outlets and social media. At these events, the Agency's contracted providers have distributed thousands of materials, literature, advertisements, brochures, newsletters and pamphlets regarding services provided. Some of the Agency's contracted providers

	have participated at the annual Senior Expo where 90 vendors were accommodated and over 650 community residents attended. The full list of outreach events is included in Appendix B.
• The Agency's contracted providers will distribute flyers in local housing developments/RV parks to encourage attendance at Senior Centers.	In 2025, Agency contracted Providers provided monthly calendars and menus to local RV parks and seniors residing in Okeechobee via email. The Agency's contracted providers promote services at age 55+ mobile home parks, local senior housing communities, the Salvation Army, and at HUD housing facilities. This includes distributing flyers, using media marketing avenues, and sending emails with the calendar of events and monthly menu.
• The Agency's contracted providers will develop challenging and enjoyable activities that are suitable for seniors with limited mobility.	In 2025, Creation of raised bed vegetable and herb garden via the assistance of a donation specially for that

	purpose. This enables the clients to engage in the harvesting of items for their personal use. In the late spring, flowers were planted to enhance the area. In Palm Beach County, the Agency's contracted provider has a recreational specialist that develops daily, weekly, and monthly activities suitable for seniors with limited mobility. Senior centers provide enjoyable activities for individuals with limited mobility, including a LEGO class for those with Parkinson's and chair yoga. In Martin County, the Agency's contracted provider hosts a variety of classes and events monthly to promote health, wellness, and mental well-being. This includes, Zumba Gold, Chair Yoga, Senior Fitness, Toning/Stretching Classes, Line Dancing, Free Movies, Knitting Club, Bridge, Pinochle, and Mah Jong. In Indian

	River County our contracted provider has scheduled activities and guest speakers at social dining sites and ADC locations. These include a DJ for music and dancing, the Art Institute to do art, and dog therapy to name just a few. The Agency's contracted provider in Okeechobee County offers daily activities that are designed to engage and challenge the seniors to remain active during this stage of life. They incorporate light exercises, standing and sitting, each day. The Agency's contracted provider in St. Lucie County offers chair exercises, and tabletop activities are developed and provided for those with limited mobility in ADA compliant locations. The Agency's contracted providers take extra steps to involve buses with lifts and help those who have a caregiver providing transportation.

	Some providers offer a hybrid model of in-person and virtual groups and classes to provide a higher degree of involvement for those who face challenges with transportation, accessibility, or a need for respite care. The Agency's contracted providers consistently use social and digital platforms to raise awareness about senior issues including food security, safety and independence. In the Agency's contracted provider's Specialized Day Centers there is programming designed to encourage patients to maintain their highest level of physical and cognitive functioning. Therapeutic activities cover a wide range from chair yoga, art therapy and trivia to name a few.

Objective 3.3 Strengthen programs that promote uniting seniors and caregivers with community partners, enabling seniors to directly access service providers to meet their immediate needs.
Explanation The primary intent of this objective is to promote seamless access to available services.

	Progress
Strategies	
• In 2024, Helpline will work with Advisory Council to identify 25 new community outreach locations where materials can be distributed and resources provided to target populations with unmet needs.	On-going – Currently "unmet needs" report is under review (as of July 2025). Pending: The Helpline Director has established new outreach locations within the following communities: - Savannah Club - Madison Vines - Wings Plus Lake Worth - Silver Circle Events Discover Village (multiple properties)
• During media interviews, Helpline Director will provide information to public on how and where to connect with community partners that support seniors and their caregivers	During 2024-2026, the Helpline Director and CEO supported media coverage on a variety of topics. This included TV, print, and radio interviews.
• SHINE and the Helpline will attend the monthly Interagency Network of Palm Beach County to share information about the AAAPB/TC services and learn of other community resources with the goal of adding five new community resources to the resource ~~REFER~~ database each year.	In progress: In 2024, Consumer Care and Planning attended a 211 Interagency Meeting. Helpline and SHINE continues to attend Interagency meetings. The Helpline Director maintains active

	participation in monthly interagency meetings, including COSA in St. Lucie County and 211 regional partner meetings. The following resources have been added to the resource directory: Farm to Fork Meals; Clean Cut Baths; iComfort Medical Rides. There are five (5) pending application completion. The resource database continues review and development. We attend interagency meetings.
• In 2024, SHINE and the Helpline will participate on the Martin County Interagency Coalition with the goal of sharing Agency resources and learn of initiatives for seniors and their caregivers.	Completed. In 2024, Agency resources were shared at the Martin County Interagency Coalition.
• Consumer Care and Planning will ensure that Agency brochures are available at the St. Lucie County Chamber of Commerce by delivering bi-monthly during the St. Lucie Chamber of Commerce meetings.	In Progress: Planner attended St. Lucie Chamber of Commerce meetings during 2024 and shared Agency resources. Due to staffing shortages no meetings were attended in 2025. In 2025, an ad for the Agency was

	included in the St. Lucie Chamber of Commerce directory and this ad has been renewed again for 2026.
• SHINE and the Helpline will ensure that Agency brochures are available at Martin County Motor Vehicle Department by delivering bi-monthly during the Martin County Interagency Coalition meetings.	In Progress: Helpline attended Interagency Coalition meeting in October 2024 and provided agency brochures.
• The Agency's contracted providers will provide Navigators and/or Case Management services to patients and caregivers advising them of available services and resources to meet their immediate and ongoing needs.	Completed and implemented on an ongoing basis. The Agency's contracted provider provide case management and/or navigation services to all appropriate clients.
• The Agency's contracted providers will offer Educational Conferences and Caregiver Support groups on site with community partners.	In Progress: Agency's providers continue to participate in educational conferences and caregiver support groups. During this time, Partnership with SHINE of Area Agency on Aging for the provision of several workshops throughout the year for Medicare Overview, Insurance Counseling, Long Term Care Choices, Preventative Services, etc., at both

	Port St. Lucie and Fort Pierce Senior Centers; Partnership with Treasure Coast Food Bank for the provision of SNAP-ED Nutrition Classes provided several times through the year at both Port St. Lucie and Fort Pierce Senior Centers; Coffee & Conversation Workshop with Treasure Coast Senior Community Resource Connectors on the topic of Alzheimer's & Dementia Awareness with a guest speaker from the Alzheimer's Association; The Caregiver Resource and Respite program participated in the 6th Annual Older Adult Mental Health Awareness Day Symposium in May 2023. Being involved as an exhibitor allowed our Program Director to share information about Alzheimer's Disease, caregiver stress and community resources to a larger audience. We

	also sponsored memory screenings at an Alzheimer's Awareness Month; Participation in the Treasure Coast Coalition on Aging sponsored Caregiver Symposium; St. Lucie County provider Outreach Director was a guest speaker; Partnership with Florida Blue for the provision of a "Tools for Managing Stress and Relaxation Techniques" workshop at the Port St. Lucie Center; mental health provider teamed up with the Martin County provider for the ninth annual caregiver workshop with several other sponsors to present an educational and fun caregiver symposium; mental health provider presented with Area Agency on Aging at the Fenn Center in Fort Pierce and discussed accessing community resources and providing educational information for caregivers, including

	offering caregiver counseling to the community. Across the service area substantial educational programs and caregiver support groups continue to be provided.

Goal 4 Advocate for the safety and the physical and mental health of older adults by raising awareness and responding effectively to incidence of abuse, injury, exploitation, violence, and neglect.	
Objective 4.1 Increase effectiveness in responding to elder abuse and protecting older adults through expanded outreach, enhanced training, innovative practices, and strategic collaborations.	
Explanation The primary intent of this objective is for the AAA to use existing mechanisms to increase public awareness, expand learning opportunities, and work with community stakeholders to both respond to instances of elder abuse and promote increased prevention.	
	Progress
Strategies	
• From 2024-2027, the Elder Rights department will develop at least one new relationship/collaboration on a quarterly basis, with the goal of at least one new collaboration in each county in the PSA over a 3-year time frame. In 2024, the Elder Rights department will develop a relationship/collaboration with FoundCare, a healthcare organization in Palm Beach County.	Complete for 2024 with 3 new collaborations during the year, providing brochures, recording trainings for Medical Society, and presenting at a Palm Beach County Library. In 2025, the Agency's Director of Agency Compliance and Special Projects connected with

	a founder of a veteran service organization at a Needs Assessment hosted by the County's Division of Senior and Veteran Services. During this meeting, a presentation was scheduled with this group. Three additional collaborations were made in 2025 including ITHINK Financial Credit Union, Catholic Charities, and Homeland Security. Year-to-date in 2026, five collaborations were made including Coalition Against Abuse of Vulnerable Adults (CAAVA), Vulnerable Adults & Seniors Team (VAST) at Financial Industry Regulatory Authority (FINRA), the City of Boca Raton – Willow Theatre, Consumer Action, and Lakeshore Management, a mobile home management company.
• In 2025, the Elder Rights department will develop a relationship/collaboration with Indian River State College, an educational institution on Indian River County and Okeechobee County.	In early 2026, the Elder Rights department received a contact for

	IRSC and reached out to this contact, the program director of lifelong learning.
• In 2026, the Elder Rights department will develop a relationship/collaboration with City of West Palm Beach Housing Authority in Palm Beach County, which is focused on senior housing, and YMCA, a local nonprofit targeting Martin, Palm Beach, and St. Lucie counties.	Strategy for 2026, no update at this time.
• In 2027, the Elder Rights department will develop a relationship/collaboration with Palm Beach State College, an educational institution in Palm Beach County.	Strategy for 2027, no update at this time
• In 2024, the Elder Rights department will collaborate with SHINE/Senior Medicare Patrol (SMP) to promote increased prevention by providing Elder Rights brochures for at least one event SHINE/Senior Medicare Patrol (SMP) staff participates in within the entire PSA. Over the next three years, participation will increase by one additional event each year.	Completed: Elder Rights department collaborated with SHINE at 18 events in 2024. In 2025, there have been 52 collaborations with SHINE and Elder Rights. So far in 2026 there have been 9 events.
• The Agency's contracted providers' case managers and support staff will discuss with client, caregivers and seniors regarding their rights and empower them with the information regarding who is a victim and what constitutes abuse, neglect and exploitation.	In 2025, LAS represented seniors who were victims of elder exploitation by commercial perpetrators, family members or fiduciaries. Agency contracted providers receive ongoing training to recognize and respond to signs of abuse. This is accomplished in many ways including meeting

	annually with DCF to do a dual-training with each other and discuss best practices with investigators and case managers. Caregivers are provided with education on identifying and reporting concerns. At intake for some contracted providers, each caregiver is provided with the patient and caregiver bill of rights and responsibilities. Internal protocols are in place to ensure timely identification, documentation, and escalation of all suspected cases. The Agency's contracted providers educate seniors and caregivers about their rights, empowering them with knowledge to recognize victimization and understand what constitutes abuse, neglect, and exploitation. This includes visiting senior communities to conduct presentations on abuse and what to do

	in the event of an incident; distributing annually to clients *The Power to Prevent Elder Abuse* brochure; inviting Victims' Advocacy groups from local law enforcement and the Florida State Attorney's office to present information to their clients and inform them of their rights; posting information at all ADC and Senior Centers; providing education individually and to groups on senior safety, fraud prevention, independence, aging in place, and securing bank/financial information through trainings, public communications, newsletters, social media and face-to-face interactions; recognizing Elder Abuse Awareness Day annually through social media and newsletter content; and inviting the Agency's Elder Abuse representative to facilitate educational

	seminars on these topics. The contracted providers also collaborate with Legal Aid to support older adults facing exploitation, including scams and fraud.

Objective 4.2 Increase capacity and expertise regarding the Department's ability to lead in efforts to stop abuse, neglect, and exploitation (ANE) of older adults and vulnerable populations.	
Explanation The primary intent of this objective is to expand and improve the efficacy of efforts supporting ANE interventions.	
	Progress
Strategies	
• In each year from 2024 through 2027, the Elder Rights department will provide at a minimum of two Abuse, Neglect and Exploitation trainings to healthcare professionals, nonprofits, educational institutions, and local nonprofits and governmental entities with a focus on seniors and caregivers on a quarterly basis with the goal of ensuring training is conducted in each county within the PSA.	In progress: Elder Rights departments completed 11 trainings in 2024. In 2025, Elder Rights completed 8 trainings to 469 attendees. Organizations participating included FAU Memory Disorder Clinic, United Healthcare, SHINE volunteers, PBC Division of Senior and Veteran Services, and CILO. Year-to-date 2026, the Elder Rights department

	conducted 2 trainings: 442 staff members of UHC and 3 staff members of FAU Memory Disorder Clinic.
• In each year from 2024 through 2027, the Elder Rights department will obtain two additional organizations to provide Abuse, Neglect and Exploitation trainings to healthcare professionals, nonprofits, educational institutions, and local nonprofits and governmental entities with a focus on seniors and caregivers.	Complete for 2024. Elder Rights is working with Alpert Jewish Family Services to schedule training in 2026.
• By the end of the Area Plan cycle, Elder Rights and Healthy Aging will work to develop a minimum of one new site where education and outreach regarding health education and preventing elder abuse and exploitation can be done in the rural area of Indiantown.	Completed. In 2024, Elder Rights and Healthy Aging completed two presentations at the new meal site in Indiantown.
• The Agency's Legal Services Provider will train all staff to recognize the signs of elder abuse—physical, emotional, financial —and direct them to the Florida Department of Elder Affairs website for additional information and resources (http://elderaffairs.state.fl.us/doea/report_abuse.php).	In 2025, the Agency's Legal Services Provider continues to train staff to recognize the signs of elder abuse.
• The Agency's Legal Services Provider will display Florida Department of Elder Affairs abuse posters in the client waiting room and in staff offices.	In 2025, the Agency's Legal Services Provider will continue to display Florida DOEA abuse posters in the client waiting room and in staff offices.
• The Agency and its contracted providers will report all suspected instances of elder abuse immediately to the 1-800-96-ABUSE Registry hotline.	In 2025, the Agency's contracted providers understand that they are mandated reporters and must report all suspected instances of elder abuse. All staff

	receive pre-service training regarding APS and mandated reporting. Case management staff received annual training regarding APS.
• The Agency's Legal Services Providers will represent victims of elder abuse in circuit and county court to protect them from physical abuse, neglect and financial exploitation.	In 2025, the Agency's Legal Services Provider will continue to represent victims of elder abuse in circuit and county court to protect them from physical abuse, neglect, and financial exploitation

Objective 4.3 Equip older adults, their loved ones, advocates, and stakeholders with information needed to identify and prevent abuse, neglect and exploitation, and support them in their ability to exercise their full rights.	
Explanation The primary intent of this objective is for the AAA to expand existing education/outreach/awareness efforts such as websites, newsletters, presentations, and/or other community outreach activities to include prevention of abuse, neglect, and exploitation.	
	Progress
Strategies	
• In 2024, the Elder Rights department will participate in six opportunities of outreach (i.e. brochure drop off, presentations) on a quarterly basis.	Complete. By end of 2024, 40 listed outreach opportunities (brochure drop off, presentations, etc.) were completed. In 2025, there were 41 outreach events and 8 presentations.

• In 2024, the Elder Rights department will obtain two additional organizations to provide education/outreach/awareness to.	Complete. Two additional organizations in 2024 and 2025.
• In 2024, the Elder Rights department will participate in the annual “World Elder Abuse Awareness Day” to expand on existing education, outreach, and awareness.	Complete: Elder Rights completed World Elder Abuse Awareness Day with 32 attendees at the in person WEAAD event, which included speakers from iTHINK Credit Union, SHINE/SMP, and Legal Aid Society, on 6/17 and 33 virtual on 6/11 cohosted with 10 other PSAs., which included speakers from iTHINK Credit Union, DCF, and SHINE/SMP. The Agency continued to participate in the WEAAD event in 2025 and 2026.
• The Agency’s contracted providers will connect older adults with legal service providers to support them in their ability to exercise their full rights.	In 2024, 2025, and 2026 Agency’s contracted providers made appropriate referrals to legal providers which included referrals to Legal Aid Society of Palm Beach County, Florida Rural Legal Services, and pro bono attorneys.
• In 2024, the Helpline will screen and provide appropriate referrals to legal service providers, increasing referrals by 20%.	Referrals increased from 675 in 2024 to 2,416 in

	2025, representing a 258% increase. Year-to-date through May 2026, there have been 1,491 referrals, suggesting continued growth.

Objective 4.4 Continue to improve older Floridian's access to legal services which have a direct positive impact on their ability to stay independent in their homes and communities, and most importantly, exercise their legal rights.	
Explanation The primary intent of this objective is to enable the AAA to detail efforts to make legal services more accessible to seniors, particularly those seniors in greatest economic or social need, as well as to improve the breadth and quality of legal services available.	
	Progress
Strategies	
• During Presentations, Outreach team and Helpline Director will continue to promote resources to access Legal Aid Services, providing education on the benefits of Elder Law representation to assist with Estate Planning, Living Wills, Housing advocacy and more.	On-going. In 2024, 2025, and 2026 brochures for legal services were promoted through outreach at events.
• The Agency's legal service provider will identify and target outreach and one-on-one legal counseling to isolated and underserved elder individuals in the community by providing services and collaborating with a broad range of local community agencies.	In 2025, the Agency's legal services provider will continue to target outreach and one-on-one legal counseling to isolated and underserved elders
• The Agency's legal service provider will provide advice, consultation, and direct representation before courts and administrative agencies; provide community education seminars and outreach to OAA targeted populations.	In 2025, the Agency's legal services provider will continue to provide advice, consultation, and direct representation before courts and

	administrative agencies and provide community education seminars and outreach to OAA targeted populations
• The Agency's legal service provider will provide legal awareness seminars and one-on-one legal counseling to vulnerable and at-risk older clients.	In 2025, the Agency's legal services provider will continue to provide legal awareness seminars and one-on-one legal counseling to vulnerable and at-risk older clients

Goal 5 Increase Disaster Preparation and Resiliency	
Objective 5.1 Strengthen emergency preparedness through comprehensive planning, partnerships, and education.	
Explanation The primary intent of this objective is to highlight the critical importance of the emergency preparedness plan prepared by the AAA.	
	Progress
Strategies	
• The Agency's contracted providers will provide pre-storm contact to all clients to ensure their preparedness.	Agency's contracted providers understand that they are to provide pre-storm contact to clients The Agency's contracted providers discuss hurricane planning, special needs, and shelter options during initial and annual assessments The

	responses are documented in the client's case notes. Some of the Agency's contracted providers also complete yearly calls in May/June to enrolled caregivers to ensure knowledge of hurricane preparedness including but not limited to evacuation plans and access to special needs shelters. The Agency's contracted providers conduct pre-storm outreach to clients to support preparedness. Case Managers contact all clients on the onset of a storm to ensure they have a plan and are prepared in the event of an emergency and/or incoming storm. They are informed of shelter options and community resources to ensure a plan for safety is in place. Other Agency contracted providers conduct education for storm preparation to seniors throughout the year as well as assistance with Special

	Needs Shelter applications to anyone wishing to register.
• The Agency's contracted providers provide information concerning pending storms to inform all seniors of the shelter options and contact information.	Agency's contracted providers understand that they are to provide information concerning pending storms to inform clients. Agency contracted providers provide relevant storm-related information as needed. Case Managers and providers' transit team remain in constant communication with the clients to provide significant updates and ensure all seniors are aware of shelters and transportation arrangements for them and their pets. When a storm is projected to impact Agency contracted providers initiate their pre-storm procedure to call all enrolled clients to provide information and obtain their plans. Case Managers ensure that clients are also asked if they are enrolled in the Special Needs Shelter

	and provide an application if needed.
• The Agency's contracted providers will follow up with all clients post-storm.	Agency's contracted providers understand that they are to follow up with all clients post-storm. Agency contracted providers conduct post-storm follow-up with clients to ensure their safety and address any immediate needs. Case managers contact all clients after the storm to gather and provide updates regarding the respective communities/homes and electrical conditions, food resources, and any emergency supplies needed. In some areas if a client cannot be reached, a home visit will be initiated.
• The Emergency Coordinating Officer will coordinate the annual updating of the Agency's CEMP and COOP in April of each year with input from Senior Management. .	Completed, revised CEMP and COOP were submitted to DOEA. Completed for 2025. Completed, revised CEMP and COOP were submitted to DOEA. Completed for 2026.
• The Helpline will conduct an Emergency Preparedness Telephone Campaign in May of 2024.	Complete for 2024.The 2025 and 2026

	campaigns included written information distributed to Lead Agencies and at outreach events. Information was also included in outgoing mail to clients. A flyer that provided a Disaster Supply Kit Checklist and important numbers by County was provided to all client mailings during Summer months.
• The Emergency Coordinating Officer will facilitate a collaborative effort with Alzheimer's Community Care and Florida Power & Light to distribute hurricane disaster guides to seniors in the PSA.	Initiative not pursued
• The Emergency Coordinating Officer will present an Emergency Preparedness presentation to all associates in May of each year summarizing the Agency's CEMP and COOP with an emphasis on personal safety followed by tasks and responsibilities to prepare for an event and to continue critical Agency operations after an event.	Completed, the ECO and CEO presented emergency preparedness to all associates.
• The Emergency Coordinating Officer will maintain a current all-associate Emergency Contact Chain in order to communicate with associates during and after an emergency.	Completed, the Emergency Contact Chain is continuously updated and the protocols reviewed with all associates.
• The Emergency Coordinating Officer will provide Family Emergency Plans and disaster guides to all associates in May of each year.	Completed, Emergency Guides were reviewed with staff.
• Supervisors in departments with volunteers will contact volunteers before and after an event to assess any unmet needs.	Process is in place when needed.

Objective 5.2 Ensure communication and collaboration between the Department, emergency partners, and the Aging Network, before, during, and after severe weather, public health, and other emergency events.	
Explanation The primary intent of this objective is to focus attention on the importance of interagency communication and collaboration in disaster preparedness and response activities.	
	Progress
Strategies	
• The Emergency Coordinating Officer will facilitate and participate in communication with the Department and other Area Agencies on Aging via phone calls and/or emails regarding information on impending disasters and preparation guidance as well as pre- and post-unmet needs.	Process is in place.
• The Emergency Coordinating Officer will maintain a database with current contact information of those in the Aging Network and emergency partners.	Completed, current contacts within the Aging Network and emergency partners updated for 2025. Q2 2026 contacts are confirmed.
• The Emergency Coordinating Officer will communicate with the five county Emergency Management Departments in the PSA regarding information on impending disasters, preparation guidance, and pre- and post-unmet needs.	Completed, in 2024 the ECO has made contact and updated primary contacts for each county the Agency operates. Process in place for 2025. Q2 2026 contact confirmed
• ~~During the first quarter of 2024 the ECO will meet with the~~ Ensure local emergency officials in each of the counties in our PSA ~~to ensure they~~ understand the role of the AAA and the AAA ECO in emergency/disaster response and educate them regarding the unique needs of the elderly, including special dietary requirements. (page ~~s 13-18 to~~ 13-19 of Handbook).	The Agency's contracted providers have established relationships with local ECOs to educate them on their contracted responsibilities with the AAA for emergency/disaster

	response and to coordinate response with the AAA and ECO. This includes educating the ECOs regarding the unique needs of the elderly. All county emergency contacts are current.
• The ECO will annually update the list of emergency contacts for the Department of Elder Affairs, local emergency management agencies, AAA Lead Agencies, service providers, and key suppliers. (Handbook page 13-19)	Completed – contact information updated for 2025 and 2026.
• The ECO will participate in tabletop exercises conducted at the state and local levels (page 13-20 of the Handbook).	Will participate when tabletop exercises are available.
• The Helpline Director will serve on the board of the United Way Emergency Food and Shelter Program. This board consists of human service professionals, whose agencies partner with United Way. Once annually, the Local Service Board reviews applications for FEMA program funding to Local Service Organizations, seeking additional funds to provide meals, food pantry service and emergency shelter. Once annually the Local Service Board also conducts site visits to ensure program compliance by the funded awarded organizations.	On-going the Helpline attends each meeting upon notification.
• The Emergency Coordinating Officer will participate in the Long-Term Recovery Coalition comprised of emergency preparedness and response partners as needed in order to identify areas with unmet needs and provide access to resources.	Will participate when deployed. Q2 2026 ECO participation in the Long-Term Recovery Coalition meeting.
• The Emergency Coordinating Officer will coordinate with United Way to direct volunteers who wish to help before, during or after an emergency to the DOEA website to register as Hope Heroes.	Will participate when needed.

Objective 5.3 Explore and support efforts to make community disaster shelters more responsive to elder needs in general, with specific emphasis on providing appropriate emergency shelter to elders with dementia related concerns.

Explanation The primary intent of this objective is to explore ways in which the AAA can support and extend emergency shelter options available to older adults residing within the PSA.	
	Progress
Strategies	
• Alzheimer's Community Care will support the function of the Special Needs Shelters by providing dementia-specific training for Health Department staff and/or by staffing the shelter location as needed. These activities are quantified and qualified.	In Progress, Agency's contracted providers will provide training to shelter and Health Department staff as needed. No training was requested of Alzheimer's Community Care by the Department of Health over the last year. It will be offered again this year. In Okeechobee County, the Agency's contracted provider works in conjunction with the Department of Health to identify clients eligible to enroll at the Special Needs Shelter due to their diagnosis. The SNS assigns a specific area for the client and caregiver.
• In the first quarter of 2024, the Emergency Coordinating Officer will connect with Alzheimer's Community Care and the Alzheimer's Association in order to determine the next steps to advocate for shelters to be more dementia friendly with caregiver support.	In 2025, Agency's contracted providers will provide training to shelter and Health Department staff as needed

• Helpline associates will provide current information regarding the status of emergency shelters in the PSA and promote pre-registration when applicable.	On-going – All emergency documents have been updated and will continue with updates as resources become available.

Objective 5.4 Collaborate with state-wide and local emergency response authorities to increase levels of elder self-determination to evacuate once notices have been issued.	
Explanation The primary intent of this objective is to initiate or bolster AAA efforts towards increasing levels of voluntary elder evacuation during severe weather or other emergency events.	
	Progress
Strategies	
• The Agency's contracted providers will inform caregivers and elders who are enrolled in DOEA services to be aware of their evacuation zone to be able to increase levels of voluntary elder evacuation during severe weather.	Agency's contracted providers will continue to disseminate information regarding evacuation and preparedness. Agency contracted providers encourage their clients and their caregivers to be aware of their evacuation zones to promote safe and timely evacuation during severe weather events. Providers' Case Management and transit staff contact all clients at the onset of a storm to

	discuss if evacuation is required based on their location, determine the client's plan, and offer shelter information if required. For the Agency's contracted providers who are affiliated with the county government, the provider ensures that all information provided to them by the Emergency Operations Center is distributed to their clients as well as other seniors.
• In 2024, Helpline associates will conduct an Emergency Preparedness Telephone by the start of Hurricane season, when a team will contact ~~waitlisted~~ Clients on pre-enrollment list to assist them with locating their nearest evacuation zones based on their zip codes. Education will also be provided on putting together emergency kits during hurricane season.	Completed in 2024. 2025 and 2026 a written campaign was implemented as explained in the prior strategy.
• The Emergency Coordinating Officer will develop a campaign to be implemented in May of each year targeting seniors in high-risk geographic areas to promote the importance of evacuation when notices are issued. Information will include shelter locations, pet shelter locations, registration information and other critical pieces to increase levels of voluntary elder evacuations.	The Agency has utilized social media to post information about disaster preparedness.

Direct Service Request Form

The Direct Service Waiver Requests below were previously approved.

DIRECT SERVICE WAIVER REQUEST FORM #1

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [x] III D III E

Service: Tomando Control de su Salud

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

[x] (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. Using the Self Management Resources License Locator website to determine what organizations in our service area hold a license to deliver the program, **https://selfmanagementresource.com/license-locator/,** currently there is only one other provider in our Planning and Service Area that provides the above requested service. The program in not provided to senior specific participants. The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A.

DIRECT SERVICE WAIVER REQUEST FORM # 2

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [X] III D III E

Service: Programa de Manejo Personal de la Diabetes

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

[X] (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. Using the Self Management Resources License Locator website to determine what organizations in our service area hold a license to deliver the program, **https://selfmanagementresource.com/license-locator/** As a result of our environmental scan, we found one other provider in our planning and service area that provides the above requested service. The Caridad Center in West Boynton Beach offers this workshop. The program is not provided to senior-specific participants. The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM # 3

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [X] III D III E

Service: Un Asunto de Equilibrio

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

[X] (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. As a result of our environmental scan, we did not find this program being offered in our Planning and Service Area 9. Data from the Department of Health State of Florida, Bureau of Community Healthy Assessment, Division of Public Health Statistics and Performance Management shows that, for our planning and Service Area in 2021: 466 persons aged 65+ had falls that resulted in a fatality, 26,824 persons 65+ had falls that resulted in an emergency department visit, and 7,822 persons 65+ had falls that resulted in a hospitalization. We believe the workshops that we can offer are necessary to help lower the risk of falls with education such as A Matter of Balance. The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM # 4

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [X] III D III E

Service: Tai Chi/Tai Ji Quan: Moving for Better Balance

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

[X] (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. As a result of our environmental scan we found one person offering this service in the Stuart area of Martin County, this person does not adhere to the fidelity of the program in that they teach with a fee attached and do not teach using the provided Teacher Plan. No one else provides this program in our Planning and Service Area 9. Data from the Department of Health State of Florida, Bureau of Community Healthy Assessment, Division of Public Health Statistics and Performance Management shows that, for our planning and Service Area in 2021: 466 persons aged 65+ had falls that resulted in a fatality, 26,824 persons 65+ had falls that resulted in an emergency department visit, and 7,822 persons 65+ had falls that resulted in a hospitalization. We believe the workshops that we can offer are necessary to help lower the risk of falls with education such as A Matter of Balance. The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM #5

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [X] III D III E

Service: Diabetes Self-Management Program

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

[X] (i)provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii)such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii)such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. As a result of our environmental scan, we found one other provider in our planning and service area that provide the above requested service. The Caridad Center in West Boynton Beach offers this workshop, (it is not senior specific, and they serve the Spanish speaking community only). The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM #6

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [X] III D III E

Service: Arthritis Foundation Tai Chi Program (Tai Chi for Arthritis)

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

x (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

Using the website http://taichifocus.com/instructors.html for an environmental scan for our Planning and Service Area we found that there were no courses in Okeechobee or St. Lucie counties. There is one instructor in Martin County doing classes at Martin Memorial Medical Wellness Center. This instructor is solely doing classes for Martin Memorial. There are also two instructors in Palm Beach County and Indian River County. Both of these instructors do not list classes available at this time. There is one other instructor doing classes at North County Senior Center in Palm Beach County. The courses do not adhere to the fidelity requirements for participants. Data from the Centers for Disease Control and Prevention (CDC) and Florida Department of Healthy Division of Community Healthy Promotion shows that, in the counties we serve a range from a low 46% in St. Lucie County to a high of 51.8% in Martin County of those 65 and older have been told they have some form of arthritis, rheumatoid arthritis, gout, lupus or fibromyalgia. The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 3 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM # 7

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [X] III D III E

Service: Chronic Disease Self Management Program

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

[X] (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. As a result of our environmental scan, we found one other provider in our planning and service area that provides the above requested service. The Caridad Center in West Boynton Beach offers this workshop, (it is not senior specific, and they serve the Spanish speaking community only). The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM #8

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 [X] III D III E

Service: A Matter of Balance Program

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

[X] (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. As a result of our environmental scan we did not find this program being offered in our Planning and Service Area 9. Data from the Department of Health State of Florida, Bureau of Community Healthy Assessment, Division of Public Health Statistics and Performance Management shows that, for our planning and Service Area in 2021: 466 persons aged 65+ had falls that resulted in a fatality, 26,824 persons 65+ had falls that resulted in an emergency department visit, and 7,822 persons 65+ had falls that resulted in a hospitalization. We believe the workshops that we can offer are necessary to help lower the risk of falls with education such as A Matter of Balance. The Area Agency on Aging of Palm Beach/Treasure Coast Inc. has been providing this workshop for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM - 9

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 III D ☒ III E

Service: CARES Caregiver Follow-Up

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

As a result of our environmental scan, we found no other entities providing this workshop. This workshop will provide much needed support to caregivers and will expand on tools needed to remain healthy caregivers. Participants attending this workshop previously have attended a Powerful Tools for Caregivers Workshop and expressed a need for an extended workshop to help them continue on a path of self-care, as well as prevent social isolation brought on by their caregiving requirements. Currently, we have more than 2,300 persons waiting for respite services in our Planning and Service Area. This indicates that there is a substantial pool of caregivers who could benefit from this workshop. This will also contribute positively to the legislated outcome measure of the caregiver's likelihood to continue to provide care.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM #10

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 (X) III D III E

Service: Walk with Ease

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

X (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. As a result of our environmental scan, we found one other provider in our planning and service area that provides the above requested service. The Park and Recreation Department in Port St. Lucie provides this program to residents. Our research shows it is offered once a year. This program has been proven to increase balance and decrease arthritic pain. The Area Agency on Aging of Palm Beach/Treasure Coast Inc. would like to start providing this program throughout the Planning and Service Area. Currently we have one coach training for the program and would like to include additional volunteers.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM #11

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 ☒ III D ☒ III E

Service: Powerful Tools for Caregivers

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

Only the Kane Center in Martin County bid on and was awarded this service in our 2022 Older Americans Act Request for Proposal. As a result of our environmental scan, we found no other entities providing this workshop other than The Kane Center. We propose to offer the workshops in Palm Beach, Okeechobee, St. Lucie, and Indian River Counties. We have more than 2,340 persons waiting for respite in our Planning and Service Area. This indicates that there is a substantial pool of caregivers who could benefit from this workshop. This will also contribute positively to the legislated outcome measure of the caregiver's likelihood to continue to provide care. The Area Agency on Aging of Palm Beach/Treasure Coast has been providing this training for more than 7 years and has trained staff and volunteers ready to continue the program throughout the Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM- 12

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: ☒ III B III C1 III C2 ☒ III D ☒ III E

Service: Assurance

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

Social isolation continues to be a growing concern with Florida's older population. According to America's Health Rankings Senior Report 2021, the risk of social isolation in all of the counties in our PSA falls into the 39th to 57th percentile of mean z-scores relative to all U.S. counties for the following risk factors in adults age 65 and older: poverty; living alone; divorced, separated, or widowed; never married; disability; and independent living difficulty. The Assurance service is necessary for us to check on a homebound senior, and it enables us to identify if other health or environmental issues are arising with the homebound senior and to direct them to other services that are available to them.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM- 13

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: ☒ III B III C1 III C2 III D ☒ III E

Service: Education/Training -Group

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

☒ (ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

- Current instructions for the DOEA Area Plan require that "The targeting plan will discuss the AAA's methods for ensuring the provision of outreach and education to populations most in need of services and for directing services to: Older individuals residing in rural areas;
- Older individuals with greatest economic need (with particular attention to low-income older individuals; including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
- Older individuals with greatest social need (with particular attention to low-income older individuals; including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
- Older individuals with severe disabilities;
- Older individuals with limited English proficiency ability;
- Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction;
- Older individuals at risk for institutional placement; and
- Caregivers
    - Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction;

- Grandparents1 or older individuals who are relative caregivers who provide care for children with severe disabilities;
- Caregivers who are older individuals with greatest social need;
- Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals); and
- Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.

This will be accomplished through the service of education/training by speaking to groups or distributing materials to individuals at public gatherings about services and opportunities available to them within their communities.

Only one provider, MorseLife Care Management and Counseling Services, provides Education/Training to groups, and it is centered on educating about caregiver supports. This is provided under IIIB and IIIE. With over 703,000 persons 60+ in the service area, additional education/training opportunities are necessary to ensure an adequate supply.

This education/training is directly related to the Area Agency on Aging's administrative functions. Our OAA contract requires us to "have an outreach plan that employs a systematic methodology for publicizing the organization's services to its targeted population and to other community resources."

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM # 14

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 ☒ III D III E

Service: EnhanceFitness

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

There were no bids submitted for this service as part of our 2022 Older Americans Act Request for Proposal. The EnhanceFitness class is proven to: improve physical function; decrease depression; protect against falls and fall injury; provide a social benefit; promote a physically active lifestyle; reduce medical care utilization costs; decrease unplanned hospitalizations, and decrease mortality rates. Using the class locator through the Project Enhance website https://projectenhance.org/locations/ to conduct an environmental scan, there are no classes in our Planning and Service Area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM -15

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: ☒ III B III C1 III C2 III D ☒ III E

Service: Education/Training-Individual

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

☒ (ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

- Current instructions for the DOEA Area Plan require that "The targeting plan will discuss the AAA's methods for ensuring the provision of outreach and education to populations most in need of services and for directing services to: Older individuals residing in rural areas;
- Older individuals with greatest economic need (with particular attention to low-income older individuals; including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
- Older individuals with greatest social need (with particular attention to low-income older individuals; including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
- Older individuals with severe disabilities;
- Older individuals with limited English proficiency;
- Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction;
- Older individuals at risk for institutional placement; and
- Caregivers
    - Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction;

- Grandparents2 or older individuals who are relative caregivers who provide care for children with severe disabilities;
- Caregivers who are older individuals with greatest social need;
- Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals); and
- Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.

This will be accomplished through the service of education/training by speaking to groups or distributing materials to individuals at public gatherings about services and opportunities available to them within their communities.

In our Planning and Service Area The Volen Center provides Education/Training in south Palm Beach County for individuals under IIIB and IIIE. Senior Resource Center in Indian River County is providing this service under IIIB. With over 703,000 persons 60+ in the service area, additional education/training opportunities are necessary to ensure an adequate supply.

This education/training is directly related to the Area Agency on Aging's administrative functions. Our OAA contract requires us to "have an outreach plan that employs a systematic methodology for publicizing the organization's services to its targeted population and to other community resources."

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM - 16

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: ☒ III B III C1 III C2 ☒ III D ☒ III E

Service: Technology

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

- Technology is used to allow participants to connect and communicate more easily with peers, family members and services provided.
- One on one education is provided to ensure that the participants are able to engage in evidence-based programs, service provider activities, virtual medical appointments and family activities.
- A lending library of tablets can be provided to those who do not have the means to acquire the required equipment to attend programing.

This service allows seniors to have access to activities that promote maintaining and gaining independence, access to socialization and/or health and wellness activities. Providing this service is necessary in order to achieve Objective 1.1 in this Area Plan.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

DIRECT SERVICE WAIVER REQUEST FORM- 17

Insert completed forms for each direct service waiver request. It is not necessary to submit waiver requests for outreach, information and assistance, and referral, as the state has a statewide waiver for these services.

OAA Title: III B III C1 III C2 ☒ III D III E

Service: Bingocize

Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by the State Agency or an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions listed below.

I. Please select the basis for which the waiver is requested (more than one may be selected).

☒ (i) provision of such services by the State agency or the Area Agency on Aging is necessary to assure an **adequate supply** of such services;

(ii) such services are directly related to such State agency's or Area Agency on Aging's **administrative functions**; or

(iii) such services can be provided **more economically, and with comparable quality**, by such State agency or Area Agency on Aging.

II. Provide a detailed justification for the waiver request.

As a result of our environmental scan, we have found no other entities doing this service in our Planning and Service Area. The goal of this program is to help older adults increase physical activity to improve and/or maintain mobility and independence, to learn and use health information focused on falls reduction, nutrition, and other related health behaviors, while engaging older adults in socialization. There are over 703,000 older adults within our service area. Health education and movement will provide tools to keep their independence and help prevent falls which is the leading cause of trauma in older adults in our service area.

III. Provide documentation of the public hearing held to gather public input on the proposal to directly provide service(s).

See Appendix A

Assurances & Attestations

Section 306 Older Americans Act

Area Agency on Aging of Palm Beach/Treasure Coast, Inc. assures that all provisions of 42 U.S.C. § 3026 and 42 U.S.C. § 3027, including but not limited to the specific provisions detailed below, are adhered by, including:

1. The AAA assures that an adequate proportion, as required under section 307(a)(2) of the OAA and ODA Policy 205.00, Priority Services, of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services: services associated with access to services (transportation, health services including behavioral and mental health services, outreach, information and assistance and case management services), in-home services, and legal assistance; and assurances that the AAA will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded. (§306(a)(2))

2. The AAA assures it will set specific objectives for providing services to older individuals with greatest economic need, greatest social need, or disabilities, with particular attention to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas, and include proposed methods of carrying out the preference in the area plan. (§306(a)(4)(A)(i))

3. The AAA assures that it will include in each agreement made with a provider of any service under this title, a requirement that such provider will:

a. Specify how the provider intends to satisfy the service needs of low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider.
b. To the maximum extent feasible, provide services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and
c. Meet specific objectives established by the AAA, for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area. (§306(a)(4)(ii))

4. The AAA assures it will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on:

a. Older individuals residing in rural areas;
b. Older individuals with greatest economic need (with particular attention to low-income minority older individuals and older individuals residing in rural areas);
c. Older individuals with greatest social need (with particular attention to low-income minority older individuals and older individuals residing in rural areas);
d. Older individuals with severe disabilities;
e. Older individuals with limited English proficiency;
f. Older individuals with Alzheimer's disease or related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and
g. Older individuals at risk for institutional placement, specifically including survivors of the Holocaust.

5.The AAA further assures that it will inform the older individuals referred to above, and the caretakers of such individuals, of the availability of such assistance. (§306(a)(4)(B))

6. The AAA assures it will ensure that each activity undertaken, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas. (§306(a)(4)(C))

7. The AAA assures it will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities and those at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities. (§306(a)(5))

8. The AAA assures that it will provide a grievance procedure for older individuals who are dissatisfied with or denied services under this title. (§306(a)(10))

9. The AAA assures it will provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as older Native Americans) including:

a. Information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the AAA will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;
b. An assurance that the AAA will, to the maximum extent practicable, coordinate the services provided under Title VI; and
c. An assurance that the AAA will make services under the area plan available to the same extent; as such services are available to older individuals within the planning and service area, who are older Native Americans. (§306(a)(11))

10. The AAA assures it will maintain the integrity and public purpose of services provided, and service providers, under 42 USCS §§ 3021 *et seq*. in all contractual and commercial relationships. (§306(a)(13)(A))

11. The AAA assures it will disclose to the Assistant Secretary and the State Agency:

a. The identity of each non-governmental entity with which such agency has a contract or commercial relationships relating to providing any service to older individuals; and
b. The nature of such contract or such relationship. (§306(a)(13)(B))

12. The AAA assures it will demonstrate that a loss or diminution on the quantity or quality of the services provided, or to be provided, under 42 USCS §§ 3021 *et seq*. by such agency has not resulted and will not result from such non-governmental contracts or such commercial relationships. (§306(a)(13)(C))

13. The AAA assures it will demonstrate that the quantity and quality of the services to be provided under this title by such agency will be enhanced as a result of such non-governmental contracts or commercial relationships. (§306(a)(13)(D))

14. The AAA assures it will, on the request of the Assistant Secretary of State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals (§306(a)(13)(E))

15. The AAA assures that funds received under this title will not be used to pay any part of a cost (including an administrative cost) incurred by the AAA to carry out a contract or commercial relationship that is not carried out to implement this title. (§306(a)(14))

16. The AAA assures that preference in receiving services under this title will not be given by the AAA to particular older individuals as a result of a contract or commercial relationship that is not carried out to implement this title. (§306(a)(14))

17. The AAA assures that funds received under this title will be used:
    a. To provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and
    b. In compliance with the assurances specified in paragraph (13) and the limitations specified in section 212. (§306(a)(15))

18. The AAA assures that data will be collected to determine that services are needed by older individuals whose needs were the focus of all centers funded under title IV in fiscal year 2019 and to determine the effectiveness of the programs, policies, and services provided by AAAs in assisting such individuals. (§306(a)(18))

19. The AAA assures that outreach efforts will be used to identify individuals eligible for assistance under this Act, with special emphasis on those individuals whose needs were the focus of all centers funded under title IV in fiscal year 2019. (§306(a)(19))

Area Agency on Aging Director

Name: Dwight Chenette, CEO, MPH, MBA Signature: 

Date: 8/25/2026

DEPARTMENT OF HEALTH AND HUMAN SERVICES REGULATIONS TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

Area Agency on Aging of Palm Beach/Treasure Coast, Inc., hereinafter called the "recipient,"

HEREBY AGREES THAT it will comply with Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d *et seq*) and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 CFR§ 80) issued pursuant to the title, to the end that, in accordance with Title VI of that Act and the Regulation, no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the recipient receives federal financial assistance from the Department; and HEREBY GIVES ASSURANCE THAT it will immediately take any measures necessary to effectuate this agreement.

If any real property or structure thereon is provided or improved with the aid of federal financial assistance extended to the recipient by the Department, this assurance shall obligate the recipient, or in the case of any transfer of such property, any transferee, for the period during which the real property or structure is used for a purpose for which the federal financial assistance is extended or for another purpose involving the provision of similar service or benefits. If any personal property is so provided, this assurance shall obligate the recipient for the period during which it retains ownership or possession of the property. In all other cases, this assurance shall obligate the recipient for the period during which the federal financial assistance is extended to it by the Department.

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all federal grants, loans, contracts, property, discounts, or other federal financial assistance extended after the date hereof to the recipient by the Department, including installment payments after such date on account of the applications for federal financial assistance which were approved before such date. The recipient recognizes and agrees that such federal financial assistance will be extended in reliance on the representations and agreements made in this assurance, and that the United States shall have the right to seek judicial enforcement of this assurance. This assurance is binding on the recipient, its successors, transferees, and assignees, and the person or persons whose signatures appear below are authorized to sign this assurance on behalf of the recipient.

Area Agency on Aging Director

Name: Dwight Chenette, CEO, MPH, MBA Signature: DChenette

Date: 8/25/2026

DEPARTMENT OF HEALTH AND HUMAN SERVICES SECTION 504 OF THE REHABILITATION ACT OF 1973

Area Agency on Aging of Palm Beach/Treasure Coast, Inc., hereinafter called the "recipient,"

HEREBY AGREES THAT it will comply with Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. § 794), all requirements imposed by the applicable HHS regulation (45 C.F.R. § 84), and all guidelines and interpretations issued pursuant thereto.

Pursuant to [45 C.F.R. § 84.5(a)], the recipient gives this Assurance in consideration of and for the purpose of obtaining any and all federal grants, loans, contracts, (except procurement contracts and contracts of insurance or guaranty), property, discounts, or other federal financial assistance extended by the Department of Health and Human Services after the date of the Assurance, including payments or other assistance made after such date on applications for federal financial assistance that were approved before such date. The recipient recognizes and agrees that such federal financial assistance will be extended in reliance on the representations and agreements made in this Assurance and that the United States will have the right to enforce this Assurance through lawful means.

This Assurance is binding on the recipient, its successors, transferees, and assignees, and the person or persons whose signatures appear below are authorized to sign this Assurance on behalf of the recipient.

This Assurance obligates the recipient for the period during which federal financial assistance is extended to it by the Department of Health and Human Services or provided for in [45 C.F.R. § 84.5]. Pursuant to 45 C.F.R. § 84.7(a), if the recipient employs fifteen or more persons, the recipient designates the following person(s) to coordinate its efforts to comply with the regulation.

Name of Designee(s): Dwight Chenette, CEO, MPH, MBA

Title: Chief Executive Officer

Recipient's Address: 701 Northpoint Parkway, Suite 115

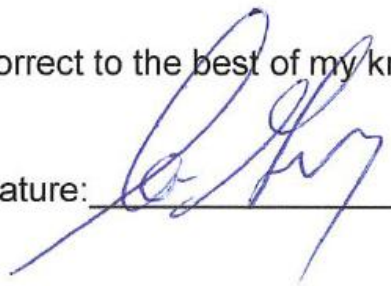
West Palm Beach, FL 33407

Pursuant to 45 C.F.R. § 84.7(b), if the recipient employs fifteen persons or more, the recipient shall adopt grievance procedures that incorporate appropriate due process standards and that provide for the prompt and equitable resolution of complaints alleging any action prohibited by this part. Such procedures need not be established with respect to complaints from applicants for employment or from applicants for admission to postsecondary educational institutions.

IRS Employer I.D. Number: 65-0087858

AAA Board President (or other authorized official)

I certify that the above information is complete and correct to the best of my knowledge.

Name: Scott Greenberg Signature: 

Date: 8/25/2026

AVAILABILITY OF DOCUMENTS

Area Agency on Aging of Palm Beach/Treasure Coast, Inc. HEREBY GIVES FULL ASSURANCE that the following documents are current and maintained in the administrative office of the AAA and will be filed in such a manner as to ensure ready access for inspection by DOEA or its designee(s) at any time.

The AAA further understands that these documents are subject to review during monitoring by DOEA.

(1) Current board roster

(2) Articles of Incorporation

(3) AAA Corporate By-Laws

(4) AAA Advisory Council By-Laws and membership composition

(5) Corporate fee documentation

(6) Insurance coverage verification

(7) Bonding verification

(8) AAA staffing plan

- (a) Position descriptions
- (b) Pay plan
- (c) Organizational chart
- (d) Executive director's resume and performance evaluation

(9) AAA personnel policies manual

(10) Financial procedures manual

(11) Functional procedures manual

(12) Interagency agreements

(13) Affirmative Action Plan

(14) Civil Rights Checklist

(15) Conflict of interest policy

(16) AAA Board of Directors and Advisory Council meeting minutes

(17) Documentation of public forums conducted in the development of the area plan, including attendance records and feedback from providers, consumers, and caregivers

(18) Consumer outreach plan

(19) ADA policies

(20) Documentation of match commitments for cash, voluntary contributions, and building space, as applicable

(21) Detailed documentation of AAA administrative budget allocations and expenditures

(22) Detailed documentation of AAA expenditures to support cost reimbursement contracts

(23) Subcontractor Background Screening Affidavit of Compliance

Certification by Authorized Agency Official:

I hereby certify that the documents identified above currently exist and are properly maintained in the administrative office of the Area Agency on Aging. Assurance is given that DOEA or its designee(s) will be given immediate access to these documents, upon request.

AAA Board President (or other authorized official)

Name: Scott Greenberg Signature: 

Date: 8/25/2026 Title: Board Chair

Appendix A

The following pages provide evidence of public notice of and documentation of the public hearing held to gather public input on services the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. provides, the planned strategies and action steps for the 2024-2027 Area Plan cycle, and the Direct Service Waiver Requests in the 2024-2027 Area Plan.

Appendix B

Our providers fulfillment of the contractual requirements to report on outreach activities at least semi-annually using a uniform reporting format established by our Agency is below.

Semi-Annual Report of Provider Outreach
Provider Name: Senior Resource Association
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
LONG- TERM RECOVRY GROUP (ANCHOR) -AP	1/24/2025	32960	65+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
FRIENDSHIP CHRISTIAN COMMUNITY DROP-IN CENTER - AP	1/25/2025	32958	40+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Vista Royal Health & Business Expo -AP	3/11/2025	32962	150+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Woodfield Community Health Fair-VNA-AP	3/12/2025	32966	50+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Resource Fair - Up Center-AP	3/21/2025	32960,32967, IRC (Vero/Seb)	200+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Senior Expo-AP	3/27/2025	32967,IRC (Vero/Seb)	650+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Wheels and Keels	4/3/2025	32963	200	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Meals and Keels	4/4/2025	32963	400	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Antique and Exotic Boat &	4/5/2025	32963	300	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG,

Car Show-AP					INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Park Place Community Outreach AP-RD	4/11/2025	32958	30	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Wabasso Center-Minority Health-FLDOH-IR AP/JC	4/12/2025	32970	30+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Oak Harbor-Wellness and Health Fair-AP	4/30/2025	32967	50+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Our Savior Lutheran Church AP-RD	5/8/2025	32960	30+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Baptist Church AP-RD	6/11/2025	32958	32	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Meeting w/Representative Robbie Bracket & Staff	1/6/2025	32960	4	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Indian River County Legislative Delegation	1/6/2025	32960	50	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
News Radio WTTB	1/7/2025	32960	500+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Meeting w/Senator Erin Grall & Staff	1/13/2025	32960	3	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
VNA Annual Meeting & Awards Luncheon	1/28/2025	32963	12	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Meeting w/Commissioner Susan	1/29/2025	32948	3	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP,

Adams					EARS, NAVIGATION
Community Roundtable	3/6/2025	32960	15	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Taxpayers' Association Luncheon	3/14/2025	32963	12	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Meeting w/Commissioner Susan Adams	3/21/2025	32948	4	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Successful Aging Lunch	4/9/2025	32963	10	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Grand Harbor Community Outreach Breakfast	4/11/2025	32963	100	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
John's Island Community Service League Luncheon	4/25/2025	32963	125	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Guardianship Awareness Forum	4/28/2025	32962	40	Guardianship	TRANSPORTATION, PG
Congressman Haridopolos Meeting	5/19/2025	32960	4	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Indain River County Employee Health Fair	6/12/2025	32960	100+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Low Vision Support Group	6/11/2025	32958	12	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
All Hazards Disaster Preparedness Expo	4/26/2025	32960	200	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Treasure Coast Premier Women's	6/13/2025	32962	100	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP,

Network					EARS, NAVIGATION
Treasure Coast Premier Women's Network	2/14/2025	32962	100	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Care Alliance Luncheon	1/15/2025	32958	25	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Care Alliance Luncheon	4/16/2025	32958	25	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Care Alliance Luncheon	6/18/2025	32958	25	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Tones Valentines Concert	2/8/2025	32960	300	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Tones Spring Concert	4/11/2025	32960	325	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Charity Golf Pro Am Tournament	2/9/2025	32963	200	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
20th Annual Bingo Luncheon	3/25/2025	32960	220	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Health and Wellness Forum and Luncheon - Women's Refuge	5/7/2025	32967	180	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Sea Oaks Give Back Event	1/29/2025	32963	100	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Business After Hours Reception	1/27/2025	32960	35	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
J.McLaughlin	2/16/2025	32963	50	ALL	MOW, SOCIAL DINING, CM,

Sip and Shop					ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
93.7 WGYL	monthly	Indian River County	37,700	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
B 94.7 Country	monthly	Indian River County	57,900	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
WTTB 105.7 FM / 1490 AM	monthly	Indian River County	11,000	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION

OAA Targeted Categories **Senior Resource Association** **January 2025 – June 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	1000+
Low-income older individuals	2500+
Low-income minorities	800+
Older individuals with the greatest social need	1000+
Older individuals with severe disabilities	50+
Older individuals with limited English proficiency	100+
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	1000+
Older individuals at risk for institutional placement	
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	
Caregivers who are older individuals with greatest social need	
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	
TOTAL:	109,841

Semi-Annual Report of Provider Outreach
Provider Name: Senior Resource Association
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
State of the County Luncheon	7/18/2025	32967	10	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Leadership IRC	7/10/2025	32960	25	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Premier Women's Networking Lunch	7/11/2025	32962	65	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Services Council Luncheon	7/16/2025	32958	26	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Chit & Chat - Resource Information - Bay Street Pharmacy	7/17/2025	32958	9	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Circle	7/23/2025	32960	20	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Renaissance Senior Living Networking Event	7/31/2025	32960	22	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Orange Blossom Village Health and Wellness Fair	8/5/2025	32960	25	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Sacco Senior Networking Breakfast	8/6/2025	32960	45	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Tones performance -	8/7/2025	32960	55	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG,

Sonata Senior Living					INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Premier Women's Networking Lunch	8/8/2025	32962	68	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Susan Adams, Indian River County Commissioner	8/12/2025	32958	52	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Tones performance - Pelican Garden	8/14/2025	32958	35	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Services Council Luncheon	8/20/2025	32958	24	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Chit & Chat - Resource Information - Bay Street Pharmacy	8/21/2025	32958	12	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Sebastian Inlet Eagles Community Day	8/23/2025	32958	25	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Tones performance - Village Estates (formerly Discovery Village)	8/25/2025	32966	30	ALL	
Coastal Concierge Health Fair	9/16/2025	32966	60	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Coastal Concierge Networking Event	9/23/2025	32960	30	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
The Salvation Army IRC Meals on Wheels Meting	9/23/2025	32960	7	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Circle	9/24/2025	32960	17	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP,

					EARS, NAVIGATION
United Way Community Leaders Breakfast	10/1/2025	32966	12	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Taxpayers' Association Luncheon	10/3/2025	32960	10	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
TCCH West Ribbon Cutting	10/8/2025	32960	10	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
TCCH Radio Show, Community Conversations	10/9/2025	32960	500+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Premier Women's Networking Lunch	10/10/2025	32960	66	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Services Council Luncheon	10/15/2025	32960	16	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Chit & Chat - Resource Information - Bay Street Pharmacy	10/16/2025	32958	15	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Circle	10/27/2025	32960	16	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Gardenia Gardens Health Fair	10/30/2025	32960	15	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
MOW Volunteers Training - Sebastian	10/30/2025	32958	70	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Sebastian Chamber Breakfast	11/7/2025	32958	24	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Up Center-Snap Support	11/4/2025	32960	10	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG,

for Seniors					INFO&REFERRAL, EHEAP, EARS, NAVIGATION
MOW Volunteers Training - United Way	11/4/2025	32960	65	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Vista Royale CNML presentation	11/4/2025	32962	38	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Silver Circle	11/5/2025	32960	23	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
MOW Volunteers Training - United Way	11/5/2025	32960	66	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Up Center-Snap Support for Seniors	11/6/2025	32960	17	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
MOW Volunteers Training - United Way	11/6/2025	32960	60	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Up Center-Snap Support for Seniors	11/7/2025	32960	15	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Sebastian Chamber Breakfast	11/7/2025	32958	22	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Mental Health Association Event	11/7/2025	32960	10	All	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Precious Gems - National Philanthropy Day	11/11/2025	32963	12	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Cypress Capital HOliday Networking Event	11/12/2025	32963	26	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION

Up Center-Snap Support for Seniors	11/13/2025	32960	20	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Up Center-Snap Support for Seniors	11/14/2025	32960	15	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Orange Blossom Village CNML Presentation	11/14/2025	32960	30	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Premier Women's Networking Lunch	11/14/2025	32960	68	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Indian River Chamber Business Breakfast	11/19/2025	32960	48	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Community Services Council Luncheon	11/19/2025	32960	20	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
Sebastian Light Up Night	12/5/2025	32958	600+	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
American Cancer Society Denim & Diamonds Event	12/5/2025	32960	10	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
93.7 WGYL	monthly	Indian River County	37,700	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
B 94.7 Country	monthly	Indian River County	57,900	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION
WTTB 105.7 FM / 1490 AM	monthly	Indian River County	11,000	ALL	MOW, SOCIAL DINING, CM, ADC, TRANSPORTATION, PG, INFO&REFERRAL, EHEAP, EARS, NAVIGATION

OAA Targeted Categories **Senior Resource Association**	**Number of Persons Within the Targeted Population Reached through Outreach**

July 2025 – December 2025	Activities During the last 6 months
Older individuals residing in rural areas	1200+
Low-income older individuals	2500+
Low-income minorities	850+
Older individuals with the greatest social need	1500+
Older individuals with severe disabilities	80+
Older individuals with limited English proficiency	150+
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	1000+
Older individuals at risk for institutional placement	500+
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	1000+
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	50+
Caregivers who are older individuals with greatest social need	1000+
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	500+
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	1000+
TOTAL:	108,091

Semi-Annual Report of Provider Outreach
Provider Name: Council on Aging of St Lucie
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Hurricane Milton Unmet Needs Outreach	1/6/2025	34951	6	All COASL Services	COASL, ADRC
Cleveland Clinic Outreach	1/6/2025	34987	1	All COASL Services	COASL, ADRC
Spanish Lakes Club Village Ft. P 34951	1/8/2025	34951	4	All COASL Services	COASL, ADRC
Distribution of COASL Newsletter Kiosk	1/8/2025	34950, 34982, 34951, 34952, 34953	125 distribution	All COASL Services	COASL, ADRC
Kings Isle Community Mens Club	2/3/2025	34986	50	All COASL Services	COASL, ADRC
FSU Community Presentation - Med. Prog.	2/16/2024	34981	35	All COASL Services	COASL, ADRC
Be our valentine Savanna Nursing	2/13/2025	34952	100	All COASL Services	COASL, ADRC
Council of Social Agencies	2/19/2025	34983	30	All COASL Services	COASL, ADRC
City of PSL Whispering Pines Park	2/22/2024	34953	1000	All COASL Services	COASL, ADRC
PSL Business Network	2/27/2025	34986	65	All COASL Services	COASL, ADRC
Newcomer Club	3/3/2025	34952	65	All COASL Services	COASL, ADRC
Sacco Senior Network	3/4/2025	34981	25	All COASL Services	COASL, ADRC
Citizens Mtg.	3/6/2025	34987	30	All COASL Services	COASL, ADRC
Neighborhood Grant Love your Block	3/8/2025	34953	35	All COASL Services	COASL, ADRC

Chamber Mtg. Gator Trace	3/11/2025	34982	50	All COASL Services	COASL, ADRC
Salud VIP Mixer	3/11/2025	34984	20	All COASL Services	COASL, ADRC
Hurrican Milton Unmet Needs Outreach Ribbon Cutting	4/4/2025	34951	11	All COASL Services	COASL, ADRC
Hurrican Milton Unmet Needs Press WPTV, HTN …	4/5/2025	St. Lucie HOA's Civic Centers …	20000 ads broadcast/distributed	All COASL Services	COASL, ADRC
Health care provider Net. Mtg. @ Cool Beans	4/9/2025	34950	20	All COASL Services	COASL, ADRC
Kings Isle Community Spring Expo	4/10/2025	34986	50	All COASL Services	COASL, ADRC
Savanna Club Living Well Expo	4/15/2025	34952	200	All COASL Services	COASL, ADRC
Primary Care Ribbon Cutting - Cleveland Clinic	4/23/2025	34994	50	All COASL Services	COASL, ADRC
Treasure Coast Advocates for Seniors	4/24/2025	34952	20	All COASL Services	COASL, ADRC
Distribution of COASL Newsletter Kiosk	4/28/2025	34950, 34982, 34951, 34952, 34953	125 distribution	All COASL Services	COASL, ADRC
Citizens Mtg.	5/1/2025	34987	35	All COASL Services	COASL, ADRC
The Art of Health and Wellness COASL	5/5/2025	34984	120	All COASL Services	COASL, ADRC
United Against Poverty	5/7/2025	34950	120	All COASL Services	COASL, ADRC
Sacco Senior Network	5/14/2025	34952	25	All COASL Services	COASL, ADRC

Martini Network Local Bus. Mtg.	5/14/2025	34946	60	All COASL Services	COASL, ADRC
Farmers Market - Healthcare providers	5/20/2025	34950	75	All COASL Services	COASL, ADRC
Summer BBQ COASL	5/21/2025	34984	60	All COASL Services	COASL, ADRC
Music Bingo - Kings Isle	5/24/2025	34986	100	All COASL Services	COASL, ADRC
Hurrican Essentials Give Away	5/30/2025	34951	200	All COASL Services	COASL, ADRC
St. Lucie Chamber Leadership Training	6/12/2025	34950	50	All COASL Services	COASL, ADRC
Hurricane Essentials Give Away	6/17/2025	34945	175	All COASL Services	COASL, ADRC
Primary Care Solutions Ribbon Cutting	6/18/2025	34994	50	All COASL Services	COASL, ADRC
Encompas Lunch and Learn	6/20/2025	34950	10	All COASL Services	COASL, ADRC
Network Mtg. w Tiffany Hall Nursing	6/24/2025	34952	35	All COASL Services	COASL, ADRC

OAA Targeted Categories Council on Aging of St. Lucie January 2025 – June 2025	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	991
Low-income older individuals	1131
Low-income minorities	600
Older individuals with the greatest social need	761
Older individuals with severe disabilities	150
Older individuals with limited English proficiency	63
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	120
Older individuals at risk for institutional placement	40

Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	50
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	5
Caregivers who are older individuals with greatest social need	50
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	25
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	5
TOTAL	**23,232**

Semi-Annual Report of Provider Outreach
Provider Name: Council on Aging of St Lucie
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	**Date**	**Location (Including Zip Code)**	**Total # of Participants Reached**	**Individual Service Needs Identified**	**Referral Sources or Information Provided**
Success for Impact	7/1/2025	34986	30	All COASL Services	COASL, ADRC
Summer BBQ COASL	7/2/2025	34950	35	All COASL Services	COASL, ADRC
Spanish Lakes Country Club	7/8/2025	34951	165	All COASL Services	COASL, ADRC
Martini Network Local Bus. Mtg.	7/9/2025	34986	110	All COASL Services	COASL, ADRC
Senior Pop Up Fair	7/10/2025	34952	15	All COASL Services	COASL, ADRC
COSA Monthly Mtg.	7/16/2025	34983	25	All COASL Services	COASL, ADRC
Salud VIP Market Health Fair	7/18/2025	34950	55	All COASL Services	COASL, ADRC
Florida Blue Health ResourceFair	7/22/2025	34953	65	All COASL Services	COASL, ADRC
BOCC Health Fair	7/23/2025	34982	250	All COASL Services	COASL, ADRC
Fire District Health Fair	8/5/2025	34982	200	All COASL Services	COASL, ADRC
Publix United Way Kick Off	8/7/2025	34984	25	All COASL Services	COASL, ADRC
Citizens Mtg.	8/7/2025	34949	35	All COASL Services	COASL, ADRC
Live Well Expo	8/15/2025	34950	50	All COASL Services	COASL, ADRC
Ocean Village Hurrican Prep Event	8/21/2025	34949	40	All COASL Services	COASL, ADRC
Tabernacle Church Outreach	8/30/2025	34981	20	All COASL Services	COASL, ADRC

Citizens Mtg.	9/4/2025	34949	35	All COASL Services	COASL, ADRC
Hometown News Article	9/5/2025	St. Lucie HOA's Civic Centers ...	20000 ads dist. in all SLC Zip Codes	All COASL Services	COASL, ADRC
Martini Network Local Bus. Mtg.	9/10/2025	34950	60	All COASL Services	COASL, ADRC
Dancing Thru the Decades	9/13/2025	34950	103	All COASL Services	COASL, ADRC
COSA Showcase of Services	9/17/2025	34982	100	All COASL Services	COASL, ADRC
St. Lucie Voice	9/25/2025	St. Lucie HOA's Civic Centers ...	20000 ads dist. in all SLC Zip Codes	All COASL Services	COASL, ADRC
TC Advocates for Seniors	9/25/2025	34986	25	All COASL Services	COASL, ADRC
Live Well Expo	10/15/2025	34987	100	All COASL Services	COASL, ADRC
King Isle Health Fair	10/23/2025	34984	100	All COASL Services	COASL, ADRC
United Against Poverty	11/4/2025	34947	40	All COASL Services	COASL, ADRC
Graceway Village	11/5/2025	34947	50	All COASL Services	COASL, ADRC
Citizens Mtg.	11/6/2025	34949	30	All COASL Services	COASL, ADRC
Veterans Day Car Show	11/9/2025	34951	150	All COASL Services	COASL, ADRC
Live Well Expo	11/13/2025	34952	60	All COASL Services	COASL, ADRC
Sabel Chase Mustard Seed & Housing Dept	11/12/2025	Dist. Mtl. 34950, 34982, 34947	60	All COASL Services	COASL, ADRC
50 Shades TC Advocated 4 Snrs	11/8/2025	34982	100	All COASL Services	COASL, ADRC
Tabernacle Church of God Shelf Stable Food	11/16/2025	34984	45	All COASL Services	COASL, ADRC
Mustard Seed Ministry	11/17/2025	34982	100	All COASL Services	COASL, ADRC
Palm Grove Health Fair	11/19/2025	34982	100	All COASL Services	COASL, ADRC
Mission BBQ Network	11/19/2025	34986	65	All COASL Services	COASL, ADRC
Whole Family Health World Aids Day	12/2/2025	34950	200	All COASL Services	COASL, ADRC
United Against Poverty	12/3/2025	34947	75	All COASL Services	COASL, ADRC
Lets Talk Dementia	12/6/2025	34986	35	All COASL Services	COASL, ADRC
1st Bethel Baptist Church	12/16/2025	34950	50	All COASL Services	COASL, ADRC
Good News Missionary Church	12/20/2025	34950	200	All COASL Services	COASL, ADRC

OAA Targeted Categories Council on Aging of St. Lucie July 2025 – December 2025	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	55
Low-income older individuals	193
Low-income minorities	97
Older individuals with the greatest social need	250
Older individuals with severe disabilities	230
Older individuals with limited English proficiency	100
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	175
Older individuals at risk for institutional placement	355
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	175
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	10
Caregivers who are older individuals with greatest social need	80
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	60
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	50
TOTAL	**1830**

Semi-Annual Report of Provider Outreach
Provider Name: Council on Aging of Martin County
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Hobe Sound Community Church Presentation	8-Jan	11933 SE Juno Crescent Hobe Sound 33455	15	N/A	AAA Information and program information
Interagency Meeting	8-Jan	101 SE Central Pwky Stuart 34994	15	N/A	AAA Information and program information
Hobe Sound Chamber bk	9-Jan	Miles Cc 5011 se miles gran rd ST 34997	20	N/A	AAA Information and program information
Stuart mc chamber bk Chapmans	14-Jan	4343 se st lucie blvd ST34997	10	N/A	AAA Information and program information

Sound Bath Women's Club 20 attendees	14-Jan	729 se ocean blvd ST,34994	20	N/A	AAA Information and program information
Sacco Senior Net Brookdale 22 attendees	15-Jan	1700 ne indian river JensenBeach(JB) 34957	22	N/A	AAA Information and program information
Women Club Presentation 76 attendees	15-Jan	729 se ocean blvd ST 34994	76	N/A	AAA Information and program information
Alz Committee Walk	17-Jan	1900 Federal Hwy JB,34957	18	N/A	AAA Information and program information
Pegasus Foundation for Animal	19-Jan	4545 SE Dixie Hwy ST 34997	6	N/A	AAA Information and program information
Riverland Community presentation	23-Jan	3500 S Kanner ST 34994	15	N/A	AAA Information and program information
Stuart MC Chamber YMCA networking	28-Jan	1700 SE Monterey ST 34996	11	N/A	AAA Information and program information
PC Chamber bk-networking	29-Jan	6160 sw thistle Palm City (PC)34990	20	N/A	AAA Information and program information
Treasure Coast Advocates Seniors	12-Oct	2195 SE Airoso blvd 34984 PSL	15	N/A	AAA Information and program information
Nettles Island Heath Fair	31-Jan	Nettles Way 34957JB	30	N/A	AAA Information and program information
Stuart Mc Chamber BK	4-Feb	724 E 10th st ST,34994	8	N/A	AAA Information and program information
Dementia Task Force	11-Feb	Sovanna 1900 swfed hwy JB 34994	7	N/A	AAA Information and program information
Pinelake presentation HOA	11-Feb	2101 ne savannH RD JB 34957	45	N/A	AAA Information and program information
Sacco Network the Harrison	12-Feb	650 NW Fork Rd ST 34994	30	N/A	AAA Information and program information
Hobe Sound BK	13-Feb	Miles Grant 5101 SE Grant R ST 34997	15	N/A	AAA Information and program information
Martin County Health CHIP	13-Feb	101 Se Central pkwy ST 34994	20	N/A	AAA Information and program information

Harrison Gala Reopening	13-Feb	650 NW Fork Rd ST 34994	15	N/A	AAA Information and program information
Women's Club Luncheon	19-Feb	729 Se Ocean Blvd ST 34994	70	N/A	AAA Information and program information
Nettles Island HOA Presentation	19-Feb	Nettles Way JB 34957	30	N/A	AAA Information and program information
State of Martin County	20-Feb	New Hope Church 3900Citrus Blvd PC 34990	10	N/A	AAA Information and program information
Palm City Chm gala	22-Feb	6160 SW Thistle terrace PC 34990	50	N/A	AAA Information and program information
Police Athleteic league	25-Feb	1284 SW 34h Street Palm City 34990	14	N/A	AAA Information and program information
Tour Senior Care Solutions Trisha toured	25-Feb	900 Se Salerno Rd ST 34997	1	N/A	AAA Information and program information
Port Salerno Church of God Presentation	25-Feb	4605 se cove rd ST 34997	30	N/A	AAA Information and program information
PC chamber Breakfast	26-Feb	1801 SW monarch club dr PC 34990	92	N/A	AAA Information and program information
Flager Networking	26-Feb	201 sw flager ST 34994	25	N/A	AAA Information and program information
Community Conversation United Way	26-Feb	Peter Cummings Lib 2551 swmatheson 34990 PC	15	N/A	AAA Information and program information
Hospice of Treasure Coast Health fair	28-Feb	1201 SE Indian St 34997	35	N/A	AAA Information and program information
Women's Club Honor Flight	4-Mar	729 Se Ocean Blvd ST 34994	15	N/A	AAA Information and program information
Caregiver Luncheon	7-Mar	900 SE Salerno Rd ST 34997	150	N/A	AAA Information and program information
De la Bahia presentation	11-Mar	2600 S Kanner hwy ST 34994	35	N/A	AAA Information and program information
Teepa Snow Health Fair	12-Mar	1475 Indian Creek Pwky Jupiter 33458	130	N/A	AAA Information and program information

BK Project Lift	13-Mar	12050 SE Lantanna Hobe Sound (HS) 33455	10	N/A	AAA Information and program information
Leisure Village presentation	19-Mar	240 SE Indian St ST 34994	15	N/A	AAA Information and program information
Women's Club Luncheon	19-Mar	729 Se Ocean Blvd ST 34994	8	N/A	AAA Information and program information
Purse Party	24-Mar	12600 harbor ridge blvd PC 34990	35	N/A	AAA Information and program information
Cedar Pointe Village presentation	25-Mar	2929 se ocean blvd ST 34996	15	N/A	AAA Information and program information
PC Breakfast	26-Mar	6160 sw thistle ST 34990	8	N/A	AAA Information and program information
1st Baptiste Church Meal Site	27-Mar	8515 SE Church st HS 33455	35	N/A	AAA Information and program information
Martin County Community Health MTG	1-Apr	101 SE Central pkwy, St, 34994	35	N/A	AAA Information and program information
Grace Place Chamber BK	8-Apr	1550 SE Salerno Rd ST 34997	20	N/A	AAA Information and program information
Dementia Task Force	8-Apr	Sovanna 1900 swfed hwy JB 34994	19	N/A	AAA Information and program information
Interagency MC	9-Apr	101 central pkwy ST 34994	25	N/A	AAA Information and program information
Miles Grant BK	Apr-25	Miles Grant 5101 SE Grant R ST 34997	18	N/A	AAA Information and program information
Hugs Presentation Women's Club	15-Apr	729 SE Ocean Blvd ST 34994	12	N/A	AAA Information and program information
Women's Club Luncheon	16-Apr	729 SE Ocean Blvd ST 34994	36	N/A	AAA Information and program information
Luncheon Presentation Premier Neurology	22-Apr	1026 se fed hwy ST 34994	25	N/A	AAA Information and program information
Treasure Coast Advocated for Seniors	24-Apr	2195 seairoso bld PSL 34984	20	N/A	AAA Information and program information

Luncheon Presentation DR Elliot & Staff	24-Apr	506 sw fed hwt ST 34994	12	N/A	AAA Information and program information
Stuart Chamber Bk	29-Apr	Fish Tales 3206 Se Fed hwy ST 34997	10	N/A	AAA Information and program information
Palm City Chamber bk	30-Apr	1801 SW Monach Club Dr PC 34990	11	N/A	AAA Information and program information
Martin County Employees Health Wellness	2-May	2351 SE Monterey rd ST 34996	270	N/A	AAA Information and program information
Dementia Task Force	6-May	Sovanna 1900 swfed hwy JB 34994	10	N/A	AAA Information and program information
Hobe Sound Chamber BK	8-May	11910 Se Fed Hwy HS 33455	25	N/A	AAA Information and program information
Chip Martin Planning	8-May	101 Central Pwky ST 34994	25	N/A	AAA Information and program information
Southern Bk Stuart Chamber	13-May	2400 SE Monterey rd ST 34996	20	N/A	AAA Information and program information
Sacco Senior Networking	14-May	3700 se jennings rd psl 34952	29	N/A	AAA Information and program information
Solaris Skilled Nursing Health fair	15-May	800 SE Central Pwky ST 34994	30	N/A	AAA Information and program information
Community Conversation	21-May	900 Se Salerno Rd ST 34997	50	N/A	AAA Information and program information
Palm City Chamber Breakfast	28-May	6160 sw thistle PC 34990	20	N/A	AAA Information and program information
Alz Walk Committee Mtg	28-May	!900 SW Fed HWY JB 34996	15	N/A	AAA Information and program information
Treasure Coast Advocates	29-May	2195 Se Airoso Blvd psl 34984	20	N/A	AAA Information and program information
Luncheon Presentation Dr Calais	29-May	827 se 5th st ST 34994	5	N/A	AAA Information and program information
Hurricane Expo	3-Jun	900 SE Salerno Rd 34997 ST	50	N/A	AAA Information and program information

Stuart Chamber Engagement	5-Jun	1650 SE Kanner Hwy ST 34996	10	N/A	AAA Information and program information
Thrive on Cancer Health Fair	6-Jun	501 SEOsceola St. ST 34994	25	N/A	AAA Information and program information
Dementia Task Force	10-Jun	1900 SE Fed Hwy JB 34996	10	N/A	AAA Information and program information
Sacco Senior Networking-Discovery	11-Jun	2625 SE cove rd ST 34997	25	N/A	AAA Information and program information
Wings of Dance Tour	12-Jun	900 SE Salerno Rd 34997 ST	3	N/A	AAA Information and program information
Hobe Sound Chamber -Miles Grant	12-Jun	Miles Grant 5101 SE Grant R ST 34997	12	N/A	AAA Information and program information
Alzheimer Walk Kick off PSL	12-Jun	10553 sw meeting st psl 34987	15	N/A	AAA Information and program information
Tour COA Matt Safety First	13-Jun	900 SE Salerno Rd 34997 ST	1	N/A	AAA Information and program information
Temple Beit Hayam presentation	17-Jun	951 SE Monterey 34996	25	N/A	AAA Information and program information
Stuart Chamber Breakfast	18-Jun	2504 SE Fed Hwy ST 34994	30	N/A	AAA Information and program information
Holocaust Speaker-Table	19-Jun	900 SE Salerno Rd 34997 ST	160	N/A	AAA Information and program information
Habor Place Meeting ALZ walk	24-Jun	3700 SE Jenning RD PSL 34952	15	N/A	AAA Information and program information
Breakfast Chamber Mtg	25-Jun	1650 SE Kanner Hwy ST 34996	20	N/A	AAA Information and program information
Legislative Update Hobe Sound	26-Jun	New Hope Church 3900 Citrus Blvd PC 34990	24	N/A	AAA Information and program information
Symphony Assisted living	26-Jun	4900 SE Wiiloughby Blvd ST 34997	12	N/A	AAA Information and program information

OAA Targeted Categories **Council on Aging of Martin County** **January 2025 – June 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During**

	the last 6 months
Older individuals residing in rural areas	25
Low-income older individuals	500
Low-income minorities	200
Older individuals with the greatest social need	200
Older individuals with severe disabilities	
Older individuals with limited English proficiency	
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	90
Older individuals at risk for institutional placement	40
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	90
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	
Caregivers who are older individuals with greatest social need	275
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	325
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	
TOTAL	1,745

Semi-Annual Report of Provider Outreach
Provider Name: Council on Aging of Martin County
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Senior Networking Alto	9-Jul	1301 se palm Beach Rd34996	20	Community Based Services	Flyers, Brochures, ADRC information
Stuart Legislative Wrap up	9-Jul	12827 cSW Brookside Falls Way 34987	90	Community Based Services	Flyers, Brochures, ADRC information
Hobe Sound BK miles	10-Jul	5101se miles grand rd 34997	20	Community Based Services	Flyers, Brochures, ADRC information
Dementia Health Fair Harbor Plac	12-Jul	3700 jenning rd PSL34952	25	Community Based Services	Flyers, Brochures, ADRC information
Chamber BK Plantation Storage	15-Jul	3301 SE Commercce ave34997		Community Based Services	Flyers, Brochures, ADRC information

Premier Women's Networking	16-Jul	973 se fed hwy 34994	40	Community Based Services	Flyers, Brochures, ADRC information
Business Expo IRC after Hours	16-Jul	2400 SE Salerno Rd 34997	80	Community Based Services	flyers, Brochures, ADRC information
Forever Young networking	17-Jul	2640 se fed 34994	30	Community Based Services	Flyers, Brochures, ADRC information
Stuart Chamber Bk network	22-Jul	1650 s Kanner Hwy3997	20	Community Based Services	Flyers, Brochures, ADRC information
Alzheimer's Committee Mtg symphony	23-Jul	4900 Se willoghby 34997	15	Community Based Services	Flyers, Brochures, ADRC information
Tour Dee Forest Hill Memorial	24-Jul	900 Se Salerno rd34997	1	Community Based Services	Flyers, Brochures, ADRC information
Treasure Coast Senior Advocates	31-Jul	2195 Se Airoso Blvd PSl 34984	25	Community Based Services	Flyers, Brochures, ADRC information
Legislative update – New Hope 34991	4-Aug	New Hope Ch3900 Citrus blvd34990	30	Community Based Services	Flyers, Brochures, ADRC information
Stuart Chamber BK 10th street	4-Aug	724 10th st 34994	25	Community Based Services	Flyers, Brochures, ADRC information
Community Conversation 34997	6-Aug	2400 SE Salerno Rd 34997	30	Community Based Services	Flyers, Brochures, ADRC information
Tour of COA	7-Aug	900 se salerno rd 34997	2	Community Based Services	Flyers, Brochures, ADRC information
Stuart Chamber BK Jensen b	12-Aug	1830 ne jensen blvd 34957	26	Community Based Services	Flyers, Brochures, ADRC information
Dementia Task force	12-Aug	1900 nw fed hwy 34994	19	Community Based Services	Flyers, Brochures, ADRC information
Encompass Sacco Mtg	13-Aug	5850 Se Community Dr 34997	30	Community Based Services	Flyers, Brochures, ADRC information
Hobe Sound Bk Miles County	14-Aug	5101se miles grand rd 34997	40	Community Based Services	Flyers, Brochures, ADRC information
AI presentation Chamber	19-Aug	Sandhill cove 1500SWCapri 34990 PC	15	Community Based Services	Flyers, Brochures, ADRC information
Priemier women's network	20-Aug	1835 SE Fed hwy 34994	60	Community Based Services	Flyers, Brochures, ADRC information
Harrison Asst Living Alz mtg	20-Aug	650 NW Fork rd 34997	8	Community Based Services	Flyers, Brochures, ADRC information
Bowling for Alz association	24-Aug	2303 Ne Dixie 34957	30		
PC chamber mtg	25-Aug	2701 sw cornell ave 34990	7	Community Based Services	Flyers, Brochures, ADRC information
Palm City Chamber BK	27-Aug	6160 sw thistle terrace 34990	40	Community Based Services	Flyers, Brochures, ADRC information
COA event summer sendoff	28-Aug	900 se salerno rd 34997	50	Community Based Services	Flyers, Brochures, ADRC information

Health fair Discovery Village	3-Sep	2625 Se Cove rd 34997	30	Community Based Services	Flyers, Brochures, ADRC information
Coquina Cove BK Chamber	9-Sep	3641SW Coquina Cove way34990	24	Community Based Services	Flyers, Brochures, ADRC information
Dementia Task Force Hugs presentation	9-Sep	1900 Nw Fed hwy 34957	8	Community Based Services	Flyers, Brochures, ADRC information
Interagency Healt Fair	10-Sep	101 se central pkway 34994	20	Community Based Services	Flyers, Brochures, ADRC information
Veterans Celebration Post 62 BK	11-Sep	2000 SE FischerSt 34997	25	Community Based Services	Flyers, Brochures, ADRC information
Boys & Girls Club honoring first responders	12-Sep	551 MLK jr blvd 34994	24	Community Based Services	Flyers, Brochures, ADRC information
BK Stuart Martin Chamber	16-Sep	1650 S kanner Hwy 34996	15	Community Based Services	Flyers, Brochures, ADRC information
Proclamation for Alz Walk Committee	16-Sep	fort pierce 101 s fed hwyus hwy 1 34950	45	Community Based Services	Flyers, Brochures, ADRC information
"**The brain hub at the adult day club"** our team				Community Based Services	Flyers, Brochures, ADRC information
Alz walk committee mtg	17-Sep	3700Harbor Place Jennings Blcd34952	14	Community Based Services	Flyers, Brochures, ADRC information
Women's Club Luncheon 729 east Ocean	17-Sep	729 Se Ocean Blvd 34994	52	Community Based Services	Flyers, Brochures, ADRC information
Palm C chamber BK mtg	24-Sep	1801 SW MonarchClub 3490	26	Community Based Services	Flyers, Brochures, ADRC information
South East Florida Chip mtg Children's Council	24-Sep	101 SE Cental pky 34994	40	Community Based Services	Flyers, Brochures, ADRC information
Women in Business IRSC	26-Sep	2701 sw cornell ave 34990	30	Community Based Services	Flyers, Brochures, ADRC information
Vista Pines Presentation	30-Sep	2600 se ocean blvd 34996	20	Community Based Services	Flyers, Brochures, ADRC information
CW Tech Lunch & Learn Sandhill Cove	1-Oct	Sandhill cove 1500SWCapri 34990 PC	15	Community Based Services	Flyers, Brochures, ADRC information
Alz walk committee mtg Harrison	2-Oct	650 NW Fork rd 34997	10	Community Based Services	Flyers, Brochures, ADRC information
Stuart Chamber bk Frazier creek 973SE Fed	7-Oct	973 se fed hwy 34994	30	Community Based Services	Flyers, Brochures, ADRC information

Heath care Planning IRCS	7-Oct	5850 Se Community Dr 34997	34	Community Based Services	Flyers, Brochures, ADRC information
Sacco Networking Palm Garden	8-Oct	1751 se hillmoor dr psl 34952	35	Community Based Services	Flyers, Brochures, ADRC information
Hobe sound bk miles grant	9-Oct	5101se miles grand rd 34997	82	Community Based Services	Flyers, Brochures, ADRC information
Presentation St Lucie Fall	9-Oct	9000 sw penn ave 34997	35	Community Based Services	Flyers, Brochures, ADRC information
Bk Boys Girls Honoring Hero 10/11	11-Oct	551 MLK jr blvd 34994	20	Community Based Services	flyers, Brochures, ADRC information
Hospice Treasure Coast Health Fair	14-Oct	1201 se indian st 34997	25	Community Based Services	Flyers, Brochures, ADRC information
New Member BK PC chamber	15-Oct	2701 sw cornell pc 34990	30	Community Based Services	Flyers, Brochures, ADRC information
Salvation Army BK	20-Oct	821 se mlk jr blvd34994	70	Community Based Services	Flyers, Brochures, ADRC information
Presentation to SMART – Blake lib	20-Oct	2351 se monterey rd 34996	60	Community Based Services	Flyers, Brochures, ADRC information
Women's Club Health Care committee	21-Oct	729 se ocean blvd 34994	15	Community Based Services	Flyers, Brochures, ADRC information
PC Chmber Bk	29-Oct	6160 sw thistle terrace 34990	84	Community Based Services	Flyers, Brochures, ADRC information
Community Conversation	29-Oct	2201 se kingwood terrace 34996	43	Community Based Services	Flyers, Brochures, ADRC information
SE Florida Health Planning IRSC	30-Oct	2400 se salerno rd 34997	54	Community Based Services	Flyers, Brochures, ADRC information
Alz walk Team Brain Hub at Adult Day Club Walk present team cap	1-Nov	IRC Indian 500 nw cal blvd 34986	walk presence	Community Based Services	Flyers, Brochures, ADRC information
Martin Yacht and Country Club presentation	3-Nov	1991 sw palm city rd 34994	60	Community Based Services	Flyers, Brochures, ADRC information
Seawinds Funeral Home Breakfast	4-Nov	950 se monterey rd 34994	23	Community Based Services	Flyers, Brochures, ADRC information
Treasure Coast Advocates	11/8	5121 US 1 FP 34982	90	Community Based Services	Flyers, Brochures, ADRC information
Festival of Giving set up COA Tree	12-Nov	1707 Ne Indian River dr 34957	25	Community Based Services	Flyers, Brochures, ADRC information
Dementia Awareness Blake Lib health expo	14-Nov	2351 Se Montery rd 34996	75		

Breakfast of Chambers Festival of giving	17-Nov	1701 NE Indian River DR 34957	100	Community Based Services	Flyers, Brochures, ADRC information
Festival of Giving volunteer COA Tree	18-Nov	1701 NE Indian River DR 34957	30	Community Based Services	Flyers, Brochures, ADRC information
Holiday Tour Rep COA at woman's club	18-Nov	729 Se Ocean Blvd 34994	89	Community Based Services	Flyers, Brochures, ADRC information
Holiday Martin Chamber Business Expo st Mary	18-Nov	723 Se Ocean Blvd 34994	60	Community Based Services	Flyers, Brochures, ADRC information
Women's Club Health Care Committee	19-Nov	729 Se Ocean Blvd 34994	10	Community Based Services	Flyers, Brochures, ADRC information
Discovery Commons Assisted Living Networking	19-Nov	5785 Pinhurst Tr hb 33455	20	Community Based Services	Flyers, Brochures, ADRC information
South East FL Health Care Planning Martin	20-Nov	2400 SE Salerno Rd 34997	25	Community Based Services	Flyers, Brochures, ADRC information
Operation Networking	25-Nov	1650 S Kanner Hwy 34996	15	Community Based Services	Flyers, Brochures, ADRC information
Hutchinson Island Resort Poinsettia Power	2-Dec	9800 s ocean dr JB 34957	250	Community Based Services	Flyers, Brochures, ADRC information
Holiday Planning fo Tour Head Hostess	3-Dec	729 Se Ocean Blvd 34994	30	Community Based Services	Flyers, Brochures, ADRC information
Holiday Tour Womans Club – Hostess	7-Dec	729 Se Ocean Blvd 34994	90	Community Based Services	Flyers, Brochures, ADRC information
Stuart Chb Harbor Bay Plaza	9-Dec	3766 se ocean blvd 34996	39	Community Based Services	Flyers, Brochures, ADRC information
Florida Coast Hospital networking	10-Dec	310 SE Veranda Falls way 34984	40	Community Based Services	Flyers, Brochures, ADRC information
Health Fair Dementia Task Alto	11-Dec	1301 SE Palm Beach Rd 34994	50	Community Based Services	Flyers, Brochures, ADRC information
Boys & Girls networking for Heros	12-Dec	551 MLK jr blvd 34994	15	Community Based Services	Flyers, Brochures, ADRC information
Stuart Chbr Grace Place	16-Dec	1550 Salerno Rd 34997	30	Community Based Services	Flyers, Brochures, ADRC information
Holiday Wonderland The Pointe East Ocean	16-Dec	2750 Se ocean Blvd 34994	35	Community Based Services	Flyers, Brochures, ADRC information
Palm City Chamber Networking	7-Dec	1801 SW MonarchClub 34990	35	Community Based Services	Flyers, Brochures, ADRC information

Women's club holiday network	17-Dec	301 S Colorado 34994	45	Community Based Services	Flyers, Brochures, ADRC information
Palm City Chamber Holiday network	18-Dec	2701 sw cornell pc 34990	25	Community Based Services	Flyers, Brochures, ADRC information
Eldercare Networking	19-Dec	9501 reserve blvd 34986	55	Community Based Services	Flyers, Brochures, ADRC information
		Total #	**3169**		

OAA Targeted Categories **Council on Aging of Martin County** **July 2025 – December 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	125
Low-income older individuals	300
Low-income minorities	30
Older individuals with the greatest social need	1779
Older individuals with severe disabilities	
Older individuals with limited English proficiency	5
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	225
Older individuals at risk for institutional placement	255
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	225
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	
Caregivers who are older individuals with greatest social need	
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	225
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	
TOTAL	3169

Semi-Annual Report of Provider Outreach
Provider Name: Okeechobee Senior Services
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	**Date**	**Location (including Zip Code)**	**Total # of Participants Reached**	**Individual Service Needs Identified**	**Referral Sources or Information Provided**
Information Session and One-	01/15/25	Big O RV Resort (55+} 7950 FL	6	Case Management, Homemaking, Personal Care,	Provided brochures and information on all services provided

on-One Discussions		78 Okeechobee,FL34974		Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	via Okeechobee Senior Services. Time was spent answering individual questions and referrals to the ELDER Helpline.
Information Session and One-on-One Discussions	01/23/25	Peach Lutheran Church Senior Adult Group 750 NW 23rd Lane Okeechobee,FL34972	14	Case Management, Homemaking, Personal Care, Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	Provided brochures and information on all services provided via Okeechobee Senior Services. Time was spent answering individual questions and referrals to the ELDER Helpline.
Safety/Health Fair-One-on-One Discussions	01/25/25	Agri-Civic Center 4200 FL-70 Okeechobee, FL 34974	66	Case Management, Homemaking, Personal Care, Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	Provided brochures and information on all services provided via Okeechobee Senior Services. Time was spent answering individual questions and referrals to the ELDER Helpline.
Information Session	02/20/25	Alton Chandler Civic Center **20350 Hwy 98 N** Okeechobee,FL34972	0	Case Management, Homemaking, Personal Care, Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	Provided brochures and information on all services provided via Okeechobee Senior Services. Time was spent answering individual questions and referrals to the ELDER Helpline.
Information Session and One-on-One Discussions	02/27/25	Douglas Brown Community Center 826 NE 16th Avenue Okeechobee, FL 34972	10	Case Management, Homemaking, Personal Care, Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	Provided brochures and information on all services provided via Okeechobee Senior Services. Time was spent answering individual questions and referrals to the ELDER Helpline.

OAA Targeted Categories Okeechobee Senior Services January 2025 – June 2025	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months.
Older individuals residing in rural areas	122
Low-income older individuals	122
Low income minorities	100
Older individuals with the greatest social need	122
Older individuals with severe disabilities	25
Older individuals with limited English proficiency	so
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	25
Older individuals at risk for institutional placement	
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	40
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	100
Caregivers who are older individuals with economic needs (with particular attention to low-income older individuals)	100
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	40
Total	846

Semi-Annual Report of Provider Outreach
Provider Name: Okeechobee Senior Services
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	Date	Location (including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Information Session and One-on-One Discussions	09/09/25	First Baptist Church Senior Adult Group 401 SW 4th Street Okeechobee, FL34794	34	Case Management, Homemaking, Personal Care, Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	Provided brochures and information on all services provided via Okeechobee Senior Services. Time was spent answering individual questions and referrals to

					the ELDER Helpline.
Information Session and One-on-One Discussions	10/15/25	Seminole Cove Open to all Residents 1799 SW 35th Circle Okeechobee, FL34974	4	Case Management, Homemaking, Personal Care, Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	Provided brochures and information on all services provided via Okeechobee Senior Services.Time was spent answering individual questions and referrals to the ELDER Helpline.
Information Session and One-on-One Discussions	10/21/25	Widow/Widowers Meeting Lakeside Grill 1111S. Parrott Avenue Okeechobee, FL34974	11	Case Management, Homemaking, Personal Care, Respite, Congregate Meals, Home Delivered Meals, Transportation, EHEAP	Provided brochures and information on all services provided via Okeechobee Senior Services.Time was spent answering individual questions and referrals to the ELDER Helpline.

OAA Targeted Categories **Okeechobee Senior Services** **June 2025 – December 2025**	Number of Persons Within the Targeted Population Reached Through Outreach Activities During the last 6 Months
Older individuals residing in rural areas	**49**
Low-income older individuals	**49**
Low-income minorities	**5**
Older individuals with the greatest social need	**49**
Older individuals with severe disabilities	**12**

Older individuals with limited English proficiency	0
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction {and the caretakers of such individuals)	10
Older individuals at risk for institutional placement	0
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	10
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	5
Caregivers who are older individuals with economic needs {with particular attention to low-income older individuals)	5
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	0
Total	194

Semi-Annual Report of Provider Outreach
Provider Name: PBC Division of Senior & Veteran Services (DSVS)
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
American Legion Post	1/14/2025	Riviera Beach 33404	7	All Services	Brochures
PBC Library	1/23/2025	Boynton Beach 33437	1	All Services	Brochures
Community Partners	1/31/2025	Riveiera Beach 33410	12	All Services	Brochures
Veteran Social	2/5/2025	Lake Worth 33461	15	All Services	Brochures
Veteran Social - Gizzy's	2/12/2025	Lake Worth 33463	25	All Services	Brochures
Lake Clark Shores Seniors Meeting	2/19/2025	West Palm Beach 33406	11	All Services	Brochures
Community Conversations	2/19/2025	West Palm Beach 33401	20	All Services	Brochures
Community Fair Commissioner Weiss	2/21/2025	Royal Palm Beach 33411	10	All Services	Brochures

Vets Social Boynton Beach	2/26/2025	Boynton Beach 33426	20	All Services	Brochures
Area Agency on Aging Presentation	2/26/2025	Palm Beach Gardens 33418	9	All Services	Brochures
PBC Library Boynton Beach	2/27/2025	Boynton Beach 33424	2	All Services	Brochures
Community Partners	3/14/2025	Riviera Beach 33410	7	All Services	Brochures
Veteran Community Social Panera Bread	3/19/2025	West Palm Beach 33409	8	All Services	Brochures
Northlake Rehab Family Care Council	3/25/2025	West Palm Beach 33403	14	All Services	Brochures
Health Fair & Senior Boomer Lifestyle Expo	3/31/2025	Lake Worth 33462	50+	All Services	Brochures
Veteran Social	4/9/2025	Delray Beach, 33483	20	All Services	Brochures
Benefits Talk at Luxe Senior Living	4/10/2025	Jupiter 33458	4	All Services	Brochures
Veteran Community Social Panera Bread	4/16/2025	West Palm Beach 33401	14	All Services	Brochures
Veteran Social	4/23/2025	Boynton Beach 33426	12	All Services	Brochures
PBC Library Boynton Beach	4/24/2025	Boynton Beach 33437	6	All Services	Brochures
Community Partners	4/25/2025	Palm Beach Gardens 33410	9	All Services	Brochures
Mandala Presentation and Tour	5/7/2025	West Palm Beach 33407	40	All Services	Brochures
VA Mental Health Social	5/28/2025	West Palm Beach 33406	18	All Services	Brochures
Veteran Social	5/29/2025	Boynton Beach 33426	12	All Services	Brochures

Veterans Volunteer Expo	5/29/2025	Palm Beach Gardens 33410	110	All services	Brochures
Commissioner Weiss Community Fair	6/6/2025	Lake Worth 33462	20	All services	Brochures
Veteran Social Delray Beach	6/11/2025	Delray Beach 33463	25	All services	Brochures
Senior Fun Day and Resource Expo	6/11/2025	Lake Worth 33461	148	All services	Brochures
Meeting Homeless Vets with Officer Mackey	6/12/2025	Lake Worth 33461	9	All services	Brochures
VA Coffee Social	6/18/2025	West Palm Beach 33411	15	All services	Brochures
Social Media Lindsey Davis	6/20/2025	West Palm Beach 33404	100+	All services	Brochures
Veteran Social Boynton Beach	6/25/2025	Boynton Beach 33426	16	All services	Brochures
PBC Library Boynton Beach	6/26/2025	Boynton Beach 33437	6	All services	Brochures
National HIV Testing Day	6/26/2025	Lake Worth Beach 33460	25	All services	Brochures
Belle Glade Community Event	6/27/2025	Belle Glade 33430	30	All services	Brochures

OAA Targeted Categories **PBC Division of Senior and Veteran Services** **January 2025 – June 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	3
Low-income older individuals	51
Low-income minorities	66
Older individuals with the greatest social need	37
Older individuals with severe disabilities	58
Older individuals with limited English proficiency	3

Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	1
Older individuals at risk for institutional placement	0
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	1
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	0
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	0
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	0
TOTAL:	220

Semi-Annual Report of Provider Outreach
Provider Name: PBC Division of Senior & Veteran Services (DSVS)
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	**Date**	**Location (Including Zip Code)**	**Total # of Participants Reached**	**Individual Service Needs Identified**	**Referral Sources or Information Provided**
Veteran Education at Addington	7/8/2025	Jupiter 33458	8	All Services	Brochures
Veteran Social	7/9/2025	Delray Beach 33463	33	All Services	Brochures
Veteran Education at Luxe	7/9/2025	Jupiter 33458	17	All Services	Brochures
Community Partners	7/11/2025	Riviera Beach 33410	9	All Services	Brochures
HIV Care Council Annual Retreat	7/15/2025	Wellington 33414	75	All Services	Brochures
Veteran Community Social	7/21/2025	Boynton Beach 33426	38	All Services	Brochures
Community Partners Blind Rehab	7/25/2025	Riviera Beach 33410	9	All Services	Brochures

Senior Prom and Lifestyle Expo	7/31/2025	West Palm Beach 33404	150	All Services	Brochures
Veteran Social	8/3/2025	Delray Beach 33483	13	All Services	Brochures
National Night Out	8/5/2025	Riviera Beach 33404	37	All Services	Brochures
Veteran Community Socials	8/6/2025	Lake Worth 33461	28	All Services	Brochures
Community Partners	8/8/2025	Riviera Beach 33410	7	All Services	Brochures
Met Homeless Vets w/Sheriff Mackey	8/8/2025	Lake Worth 33460, 33463	11	All Services	Brochures
Veteran Event Cngrswmn Frankel	8/18/2025	Boynton Beach 33426	44	All Services	Brochures
VA Social Panera Bread	8/20/2025	West Palm Beach 33409	18	All Services	Brochures
Vet Social	8/27/2025	Boynton Beach 33426	25	All Services	Brochures
PBC Library Boynton Beach	8/28/2025	Boynton Beach 33427	4	All Services	Brochures
Airport Hilton Kiwanis Event	9/3/2025	West Palm Beach 33406	30	All Services	Brochures
Kiwanis Event	9/3/2025	West Palm Beach 33401	18	All Services	Brochures
Vet Social - Gizzy's	9/10/2025	Delray Beach 33483	22	All Services	Brochures
Palm Beach Senior Expo	9/11/2025	West Palm Beach 33401	150	All Services	Brochures
Veterans Club Speakers Bureau Villaggio	9/15/2025	Lake Worth 33467	44	All Services	Brochures

PBC Department Fair	9/16/2025	Palm Beach Gardens 33410	30	All Services	Brochures
Veteran Social Panera Bread	9/17/2025	West Palm Beach 33409	20	All Services	Brochures
Event at SCCC	9/19/2025	Delray Beach 33446	84	All Services	Brochures
Veteran Social Boynton Beach	9/24/2025	Boynton Beach 33426	12	All services	Brochures
PBC Library Boynton Beach	9/25/2025	Bounton Beach 33437	5	All services	Brochures
ALF Outreach	9/25/2025	Palm Beach Gardens 33418	13	All services	Brochures
Vinceremos Freedom Reigns	10/5/2025	Loxahatchee 33470	50	All services	Brochures
VA Veteran Social	10/15/2025	West Palm Beach 33409	25	All services	Brochures
Client Education / Information	10/22/2025	West Palm Beach 33401	1	All services	Brochures
Evernia Place Information Day	11/6/2025	West Palm Beach 33401	10	All services	Brochures
Century Village Veterans Day Event	11/6/2025	Boca Raton 33434	50	All services	Brochures
Anglico Family Day	11/7/2025	West Palm Beach 33409	50	All services	Brochures
Marine Corps Ball Event	11/7/2025	West Palm Beach 33409	150	All services	Brochures
Boca Raton Veterans Day Event	11/11/2025	Boca Raton 33428	100	All services	Brochures
Veterans Social Delray Beach	11/12/2025	Delray Beach 33445	25	All services	Brochures

Hanley Center Outreach	11/19/2025	West Palm Beach 33407	17	All services	Brochures
Suicide Prevention	11/19/2025	Palm Beach Gardens 33410	2	All services	Brochures
VA Coffee Social	11/19/2025	West Palm Beach 33409	25	All Services	Brochures
South Florida Senior Expo	11/20/2025	Lantana 33462	15	All services	Brochures
Community Partners	11/20/2025	Palm Beach Gardens 33410	13	All services	Brochures
Client Education / Information	12/3/2025	Riviera Beach 33404	1	All services	Brochures
Evernia Place Information Presentation	12/3/2025	West Palm Beach 33401	9	All services	Brochures
Veteran Community Social	12/3/2025	Lake Worth 33461	17	All services	Brochures
Veteran Social	12/10/2025	Delray Beach 33483	22	All services	Brochures
EHEAP Outreach Presentation NCSC	12/10/2025	Palm Beach Gardens 33418	20	All services	Brochures
Freedom Waters Boat Social	12/12/2025	West Palm Beach 33401	55	All Services	Brochures
EHEAP Outreach Presentation MCSC	12/17/2025	Lake Worth 33461	7	All services	Brochures
Veterans VA Social	12/17/2025	West Palm Beach 33409	35	All Services	Brochures
So. Flo. Chamber Year End Celebration	12/18/2025	Riviera Beach 33404	60	All services	Brochures

OAA Targeted Categories **PBC Division of Senior and Veteran Services** **July 2025 – December 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	89
Low-income older individuals	76
Low-income minorities	81
Older individuals with the greatest social need	36
Older individuals with severe disabilities	63
Older individuals with limited English proficiency	19
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	8
Older individuals at risk for institutional placement	2
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	9
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	0
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	0
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	0
TOTAL:	383

Semi-Annual Report of Provider Outreach
Provider Name: The Volen Center
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	**Date**	**Location (Including Zip Code)**	**Total # of Participants Reached**	**Individual Service Needs Identified**	**Referral Sources or Information Provided**
Presentation on services / City of Boca Raton	1/7/2025	33431	45	N/A	Flyers provided to Providers to potential clients
Health Fair	1/15/2025	Valencia Palms Delray Beach / 33446	150	N/A	Flyers and information provide at Health Fair

Panel Discussion	1/16/2025	Friedman Law Form / Caregiver Symposium / 33431	60	N/A	Flyers and information on services provided to providers and companies who serve our client base
Health Fair	1/22/2025	Lexington Club Delray Beach / 33446	50	N/A	Flyers provided to Providers to potential clients
Health Fair	1/24/2025	Palm Beach Leasure Ville / 334426	100	N/A	Flyers provided to Providers to potential clients
Health Fair	1/30/2025	Aberdeen Boynton Beach / 33472	60	N/A	Flyers provided to Providers to potential clients
Health Fair	2/19/225	Century Village Boca Raton / 33434	125	N/A	Flyers provided to Providers to potential clients
Health Fair	3/5/2025	King Point / 33484	130	N/A	Flyers provided to Providers to potential clients
Health Fair	3/7/2025	Delray Civic Center/ 33446	100	N/A	Flyers provided to Providers to potential clients
Guest on Podcast	4/22/2025	Food & Family Podcast	Unknow-thousands	N/A	Flyers and information on services provided to providers and companies who serve our client base
Health Fair	4/30/2025	City of Boynton Beach / 33435	60	N/A	Flyers and information on services provided to providers and companies who serve our client base

Health Fair	5/28/2025	YMCA Boca Raton / 33433	100	N/A	Flyers and information on services provided to providers and companies who serve our client base
Provide flyers and Education	5/30/225	Boca Raton Regional Hospital / 33486	10	N/A	Flyers provided to Providers to potential clients
Mailing to advertise Grab and Go	6/15/2025	King Point / 33484	5243	N/A	Mailing to advertise Grab and Go

OAA Targeted Categories The Volen Center January 2025 – June 2025	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Low-income older individuals	5923
Low-income minorities	2896
Older individuals with the greatest social need	3665
Older individuals with severe disabilities	876
Older individuals with limited English proficiency	901
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	212
Older individuals at risk for institutional placement	186
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	99
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	15
Caregivers who are older individuals with greatest social need	76
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	88
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	95
TOTAL	15032

Semi-Annual Report of Provider Outreach
Provider Name: The Volen Center
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Avante of Boca Raton, Presentation	8/20/2025	33433	10	N/A	Flyers provided to Providers to potential clients
Podcast	9/8/2025	The Volen Center	100	N/A	Discussed Volen Center and DOEA services
Networking Event	9/16/2025	Alzheimer's Association / 33444	21	N/A	Flyers and information on services provided to providers and companies who serve our client base
Health Fair	9/25/2025	Vizcaya Delray Beach/ 33446	25	N/A	Flyers provided to Providers to potential clients
Presentaiton on services	9/26/2025	Boca Raton Hospital / 33486	2	N/A	Flyers provided to Providers to potential clients
Health Fair	10/21/2025	Floral Lakes / 33484	65	N/A	Flyers provided to Providers to potential clients
Health Fair	10/23/2025	Century Village Boca Raton / 33434	100	N/A	Flyers provided to Providers to potential clients
Health Fair	11/14/2025	Boynton Beach Recreation Center / 33435	100	N/A	Flyers provided to Providers to potential

					clients

OAA Targeted Categories The Volen Center July 2025 – December 2025	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	0
Low-income older individuals	189
Low-income minorities	65
Older individuals with the greatest social need	4
Older individuals with severe disabilities	13
Older individuals with limited English proficiency	92
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	14
Older individuals at risk for institutional placement	89
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	115
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	4
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	3
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	4
TOTAL	592

Semi-Annual Report of Provider Outreach
Provider Name: Alzheimer's Community Care
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	**Date**	**Location (Including Zip Code)**	**Individual Service Needs Identified**	**Total # of Participants Reached**	**Referral Sources or Information Provided**
Community Education	1/3/2025	33401	Alzheimer's Community Care resources	3	Alzheimer's Community Care resources
Community Education	1/7/2025	33467	Education re: Alzheimer's and related disorders (ADRD), risk of	8	Alzheimer's Community Care resources

			wandering, strategies		
Community Education- PBSC - RN to BSN students	1/14/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	48	Alzheimer's Community Care and other local, state and national resources
Community Education- Keiser Vista Pkwy RN students ASN, BSN	1/15/2025	33411	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	49	Alzheimer's Community Care and other local, state and national resources
Community Education- PBSC - RN to BSN students	1/16/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	46	Alzheimer's Community Care and other local, state and national resources
Community Education- Keiser SLC RN students- BSN	1/22/2025	34987	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	24	Alzheimer's Community Care and other local, state and national resources
PBC Sheriff's Office Crisis Intervention Training	1/29/2025	33415	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	38	Alzheimer's Community Care and other local, state and national resources
Community Education	2/7/2025	33432	Alzheimer's Community Care resources	24	Alzheimer's Community Care resources
Community Education	2/10/2025	33418	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	21	Alzheimer's Community Care resources
PBC Sheriff's Office Crisis Intervention Training	2/12/2025	33461	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	27	Alzheimer's Community Care and other local, state and national resources

Martin and St. Lucie County Sheriff's Office Crisis Intervention Training	2/13/2025	32960	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	31	Alzheimer's Community Care
Community Education	3/11/2025	33418	Alzheimer's Community Care resources	45	Alzheimer's Community Care resources
Community Education 3-hour ADRD	3/11/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	6	Alzheimer's Community Care and other local, state and national resources
Community Education	3/20/2025	33476	Alzheimer's Community Care resources	100	Alzheimer's Community Care resources
Community Education	3/20/2025	33480	Alzheimer's Community Care resources	12	Alzheimer's Community Care resources
Community Education 4-hour ADRD	3/25/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	6	Alzheimer's Community Care and other local, state and national resources
Community Education	3/26/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	35	Alzheimer's Community Care resources
Community Education	3/30/2025	33410	Alzheimer's Community Care resources	35	Alzheimer's Community Care resources
Community Education	4/15/2025	33467	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	2	Alzheimer's Community Care resources
Martin and St. Lucie County Sheriff's Office Crisis Intervention	4/23/2025	34994	Education re: Alzheimer's and related disorders (ADRD), risk of wandering,	36	Alzheimer's Community Care

Training			strategies		
Community Education	4/24/2025	33441	Alzheimer's Community Care resources	200	Alzheimer's Community Care resources
Community Education	4/29/2025	33414	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	49	Alzheimer's Community Care resources
Community Education	5/3/2025	33407	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	20	Alzheimer's Community Care resources
Community Education	5/4/2025	33410	Alzheimer's Community Care resources	33	Alzheimer's Community Care resources
Community Education	5/7/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	196	Alzheimer's Community Care and other local, state and national resources
PBC Sheriff's Office Crisis Intervention Training	5/14/2025	33461	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	22	Alzheimer's Community Care and other local, state and national resources
Community Education	5/20/2025	33407	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	20	Alzheimer's Community Care resources
Community Education	5/20/2025	33483	Alzheimer's Community Care resources	50	Alzheimer's Community Care resources
Community Education- Keiser SLC RN students-BSN	5/21/2025	34987	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	22	Alzheimer's Community Care and other local, state and national resources
Community Education	5/21/2025	34994	Alzheimer's Community Care	25	Alzheimer's Community Care resources

			resources		
Community Education	5/22/2025	33426	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	TV audience	Alzheimer's Community Care resources
Community Education	5/22/2025	34994	Alzheimer's Community Care resources	3	Alzheimer's Community Care resources
Community Education- PBSC - RN to BSN students	5/28/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	49	Alzheimer's Community Care and other local, state and national resources
Community Education- PBSC - RN to BSN students	5/29/2025	33401	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	49	Alzheimer's Community Care and other local, state and national resources
Community Education- Keiser Vista Pkwy RN students ASN, BSN	6/4/2025	33411	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	51	Alzheimer's Community Care and other local, state and national resources
Community Education	6/6/2025	30328	Alzheimer's Community Care resources	8	Alzheimer's Community Care resources
Community Education	6/6/2025	33445	Alzheimer's Community Care resources	2	Alzheimer's Community Care resources
Community Education	6/11/2025	34997	Alzheimer's Community Care resources	25	Alzheimer's Community Care resources
PBC Sheriff's Office Crisis Intervention Training	6/11/2025	33411	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	13	Alzheimer's Community Care and other local, state and national resources
Community Education	6/12/2025	34990	Alzheimer's Community Care resources	13	Alzheimer's Community Care resources

Martin and St. Lucie County Sheriff's Office Crisis Intervention Training	6/12/2025	34982	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	28	Alzheimer's Community Care
Community Education	6/19/2025	34994	Alzheimer's Community Care resources	3	Alzheimer's Community Care resources
Community Education	6/19/2025	34997	Alzheimer's Community Care resources	10	Alzheimer's Community Care resources
Community Education	6/20/2025	34986	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	25	Alzheimer's Community Care resources
Martin and St. Lucie County Sheriff's Office Crisis Intervention Training	6/25/2025	34945	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	17	Alzheimer's Community Care
Community Education	6/25/2025	33401	Alzheimer's Community Care resources	32	Alzheimer's Community Care resources
Martin and St. Lucie County Sheriff's Office Crisis Intervention Training	6/25/2025	34945	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	25	Alzheimer's Community Care
Community Education	6/25/2025	33417	Alzheimer's Community Care resources	35	Alzheimer's Community Care resources
Community Education	6/27/2025	33428	Alzheimer's Community Care resources	18	Alzheimer's Community Care resources
Community Education	6/28/2025	33625	Alzheimer's Community Care resources	200	Alzheimer's Community Care resources

OAA Targeted Categories Alzheimer's Community Care January 2025 – June 2025	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	138
Low-income older individuals	255

Low-income minorities	280
Older individuals with the greatest social need	
Older individuals with severe disabilities	
Older individuals with limited English proficiency	
Older individuals with Alzheimer's disease and related disorders with neurological and organize brain dysfunction (and the caretakers	973
Older individuals at risk for institutional placement	
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	973
Grandparents of older individuals who are relative caregivers who provide care for children with severe disabilities	
Caregivers who are older individuals with greatest social need	
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	215
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe	30
Total	2,864

Semi-Annual Report of Provider Outreach
Provider Name: Alzheimer's Community Care
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	**Date**	**Location (Including Zip Code)**	**Total # of Participants Reached**	**Individual Service Needs Identified**	**Referral Sources or Information Provided**
Community Education	7/1/2025	34994	2	Alzheimer's Community Care resources	Alzheimer's Community Care resources
PBC Sheriff's Office Crisis Intervention Training	7/9/2025	33461	30	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	7/10/2025	34952	1	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Okeechobee, Indian River, Martin and St. Lucie County Sheriff's Office Crisis Intervention Training	7/11/2025	34945	19	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources

Community Education	7/15/2025	33401	Internet Audience	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care resources
Community Education	7/18/2025	34996	9	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	7/19/2025	33446	45	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	7/22/2025	34994	1	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	7/23/2025	33401	Pubished Article	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care resources
Community Education	7/25/2025	34996	4	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	7/29/2025	34994	3	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	7/29/2025	34950	1	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	7/31/2025	33472	30	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/5/2025	34952	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/6/2025	34994	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/7/2025	34952	10	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/12/2025	34950	1	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/13/2025	34994	15	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/13/2025	34952	10	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/14/2025	34952	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/14/2025	33446	6	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
			Podcast	Education re: Alzheimer's and related	Alzheimer's Community

Community Education	8/15/2025	33401	Audience	disorders (ADRD), risk of wandering, strategies	Care and other local, state and national resources
Community Education	8/19/2025	33401	33	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/19/2025	33401	31	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/19/2025	34986	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/19/2025	33401	Podcast Audience	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	8/20/2025	33401	35	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	8/21/2025	34983	3	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/22/2025	34950	45	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/22/2025	33461	23	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/26/2025	33401	39	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	8/27/2025	34950	2	Alzheimer's Community Care resources	Alzheimer's Community Care resources
PBC Sheriff's Office Crisis Intervention Training	8/27/2025	33461	25	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	8/28/2025	33407	6	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	8/28/2025	33401	15	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources

Community Education	8/28/2025	33418	16	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	8/28/2025	33401	38	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	8/29/2025	34982	10	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/1/2025	33462	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/3/2025	33401	Podcast Audience	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/3/2025	34950	6	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/3/2025	34950	3	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/4/2025	33414	40	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/4/2025	34952	30	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/8/2025	34994	6	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/8/2025	34994	3	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/9/2025	33410	1	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/9/2025	33410	15	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/10/2025	33486	15	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/10/2025	33407	20	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community	9/11/2025	33148	6	Alzheimer's Community	Alzheimer's Community

Education				Care resources	Care resources
Community Education	9/11/2025	33148	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/12/2025	34951	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/12/2025	34951	3	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/13/2025	33407	70	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care resources
Community Education	9/15/2025	34952	26	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/15/2025	33410	33	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/16/2025	33410	10	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/16/2025	34957	3	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/17/2025	33437	40	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/17/2025	33411	46	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/19/2025	33409	10	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/20/2025	34982	18	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community	9/22/2025	33467	11	Education re: Alzheimer's and related disorders (ADRD), risk	Alzheimer's Community Care and other local,

Education				of wandering, strategies	state and national resources
Community Education	9/23/2025	34952	5	Alzheimer's Community Care resources	Alzheimer's Community Care resources
PBC Sheriff's Office Crisis Intervention Training	9/24/2025	33406	29	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/24/2025	33435	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	9/25/2025	33401	10	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	9/25/2025	34986	3	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/2/2025	33407	20	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/3/2025	34997	20	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/7/2025	33401	15	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/10/2025	33461	30	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	10/13/2025	33462	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/14/2025	34990	10	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/14/2025	34994	10	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	10/14/2025	33401	Radio Audience	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care resources
Community Education	10/16/2025	33449	5	Alzheimer's Community Care resources	Alzheimer's Community Care resources

Community Education	10/16/2025	33437	16	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	10/17/2025	33407	12	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	10/18/2025	33461	200	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/21/2025	34987	200	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/21/2025	33414	28	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
PBC Sheriff's Office Crisis Intervention Training	10/22/2025	33461	30	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	10/22/2025	33406	20	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/23/2025	33449	2	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/23/2025	33401	Radio Audience		Alzheimer's Community Care resources
Community Education	10/24/2025	34950	20	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	10/30/2025	33401	8	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
PBC Sheriff's Office Crisis Intervention Training	11/3/2025	33461	30	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	11/3/2025	34990	10	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/3/2025	34950	30	Alzheimer's Community Care resources	Alzheimer's Community Care resources

Community Education	11/6/2025	33431	250	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/7/2025	34996	145	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/10/2025	34984	10	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/12/2025	33410	58	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/13/2025	34952	75	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/14/2025	34996	70	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	11/18/2025	33431	60	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/19/2025	33431	160	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	11/19/2025	33484	58	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	11/20/2025	33401	8	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Okeechobee, Indian River, Martin and St. Lucie County Sheriff's Office Crisis Intervention Training	11/20/2025	34982	43	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	11/20/2025	34984	5	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	11/21/2025	34983	5	Alzheimer's Community Care resources	Alzheimer's Community Care resources
PBC Sheriff's Office Crisis	12/4/2025	33411	32	Education re: Alzheimer's and related disorders (ADRD), risk	Alzheimer's Community Care and other local,

Intervention Training				of wandering, strategies	state and national resources
Community Education	12/4/2025	34986	25	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care resources
Community Education	12/6/2025	34986	32	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	12/8/2025	33462	37	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	12/11/2025	34994	50	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	12/11/2025	33401	5	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	12/11/2025	33408	14	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	12/15/2025	33410	50	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Community Education	12/17/2025	34994	4	Alzheimer's Community Care resources	Alzheimer's Community Care resources
Community Education	12/17/2025	33406	17	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies	Alzheimer's Community Care and other local, state and national resources
Martin County HUGS			Martin County HUGS	Martin County HUGS	Martin County HUGS
				Education re: Alzheimer's and related disorders (ADRD), risk	Martin County HUGS, Alzheimer's Community

Community Education	7/8/2025	34994	10	of wandering, strategies; Help-Understanding-Safety-Guidance	Care and other local, state and national resources
Community Education	8/26/2025	34994	19	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies; Help-Understanding-Safety-Guidance	Martin County HUGS, Alzheimer's Community Care and other local, state and national resources
Community Education	10/7/2025	34994	11	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies; Help-Understanding-Safety-Guidance	Martin County HUGS, Alzheimer's Community Care and other local, state and national resources
Community Education	11/18/2025	34994	11	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies; Help-Understanding-Safety-Guidance	Martin County HUGS, Alzheimer's Community Care and other local, state and national resources
Community Education	12/9/2025	34994	11	Education re: Alzheimer's and related disorders (ADRD), risk of wandering, strategies; Help-Understanding-Safety-Guidance	Martin County HUGS, Alzheimer's Community Care and other local, state and national resources

OAA Targeted Categories **Alzheimer's Community Care** **July 2025 – December 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	45
Low-income older individuals	234
Low-income minorities	82
Older individuals with the greatest social need	
Older individuals with severe disabilities	
Older individuals with limited English proficiency	62
Older individuals with Alzheimer's disease and related disorders with neurological and organize brain dysfunction (and the caretakers of such individuals)	1796
Older individuals at risk for institutional placement	
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain	1796

dysfunction	
Grandparents of older individuals who are relative caregivers who provide care for children with severe disabilities	63
Caregivers who are older individuals with greatest social need	
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	161
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	87
Total	4,326

Semi-Annual Report of Provider Outreach
Provider Name: MorseLife Care Management and Counseling – Palm Beach
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Presentation	17-Jan	WPB, 33417	90	Caregivers	Caregiver services, resources
Presentation	30-Jan	PBG 33412	40	Caregivers	support groups, resources
Health Fair	21-Feb	Lake Worth, 33465	125	Caregivers, GP	Support groups, Grandparent info
Health Fair	27-Feb	Riviera Beach 33410	70	Caregivers, GP	Support groups, resources, Grandparent info
Health Fair	21-Mar	Boynton Beach 33435	90	Caregivers	Grandparent info/counseling/caregivers
Presentation	26-Mar	WPB 33417	120	Caregiver	Caregiver services, caregiver resources
Health Fair	10-Apr	Riviera Beach 33407	60	Caregivers, GP	Caregiver services, Grandparent resources
Health Fair	26-Apr	WPB, FL33401	100	Caregivers, GP	Caregiver services, GP, counseling
Presentation	30-Apr	Boca Raton, 33486	80	Caregivers & SG	MH/caregiver counseling/ SG
Alzheimer's CC	7-May	PBG 33418	150	Caregivers	Counseling, support groups/ Caregiver services
Health Fair	20-Jun	Delray Beach,	60	Grandparents	Grandparent training

		33444			and groups
Presentation	27-Jun	Belle Galde33430	65	Caregivers & GP	Grandparents counseling/training/Caregiver services

OAA Targeted Categories **MorseLife Care Management & Counseling – Palm Beach** **January 2025 – June 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	40
Low income older individuals	225
Low income minorities	225
Older individuals with the greatest social need	280
Older individuals with severe disabilities	80
Older individuals with limited English proficiency	235
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	300
Older individuals at risk for institutional placement	200
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	300
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	140
Caregivers who are older individuals with greatest social need	200
Caregivers who are older individuals with greatest economic need (with particular attention to low income older individuals).	200
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	150
TOTAL	**2,575**

Semi-Annual Report of Provider Outreach
Provider Name: MorseLife Care Management and Counseling – Palm Beach
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	**Date**	**Location (Including Zip Code)**	**Total # of Participants Reached**	**Individual Service Needs Identified**	**Referral Sources or Information Provided**
Presentation	16-Jul	WPB, 33417	50	Caregivers	Caregiver services, resources
Presentation	20-Aug	Delray Beach, 33444	60	Caregivers	support groups, resources
Health Fair	19-Sep	RPB, 33411	80	Caregivers, GP	Support groups, Grandparent info
Health Fair	30-Sep	Riviera Beach,	75	Caregivers, GP	Support groups,

		33418			resources, Grandparent info
Presentation	9-Oct	WPB, 33417	90	Caregivers	Support group, caregiver resources
Presentation	23-Oct	Lake Worth, 33460	75	Caregiver	Caregiver services, caregiver resources
Health Fair	12-Nov	Boca Raton, 33486	80	Caregivers, GP	Caregiver services, Grandparent resources
Health Fair	20-Nov	WPB, FL33401	90	Caregivers, GP	Caregiver services, GP, counseling
Health Fair	4-Dec	Belle Glade 33430	65	Caregivers & SG	MH/caregiver counseling/ SG
Presentation	10-Dec	Boca Raton, 33486	85	Caregivers	Caregiver services, support groups
Health Fair	12-Dec	Lake Worth, 33460	60	Caregivers, GP	Caregiver services, Grandparent resources

OAA Targeted Categories **MorseLife Care Management & Counseling – Palm Beach** **July 2025 – December 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	40
Low income older individuals	225
Low income minorities	200
Older individuals with the greatest social need	225
Older individuals with severe disabilities	80
Older individuals with limited English proficiency	235
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	325
Older individuals at risk for institutional placement	250
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	550
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	130
Caregivers who are older individuals with greatest social need	175
Caregivers who are older individuals with greatest economic need (with particular attention to low income older individuals).	200
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	160
TOTAL	**2,795**

Semi-Annual Report of Provider Outreach
Provider Name: MorseLife Care Management and Counseling – Treasure Coast

Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Caregiver Educational Event	3/7/2025	Kane Center, Stuart 34997	125	caregiver counseling/ SG	caregiver counseling/ SG
Presentation	6/10/2025	Verano, Port St. Lucie 34987	25	MH/caregiver counseling/ SG	MH/caregiver counseling/ SG

OAA Targeted Categories MorseLife Care Management & Counseling – Treasure Coast January 2025 – June 2025	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	0
Low-income older individuals	35
Low-income minorities	10
Older individuals with the greatest social need	20
Older individuals with severe disabilities	40
Older individuals with limited English proficiency	0
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	180
Older individuals at risk for institutional placement	5
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	130
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	80
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	20
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	65
TOTAL	585

Semi-Annual Report of Provider Outreach
Provider Name: MorseLife Care Management and Counseling – Treasure Coast
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided

outreach at SG	8/14/2025	Golden Pond Comm, FP	10	caregiver counseling/ SG	caregiver counseling/ SG
Parkinson Educational Conf.	10/21/2025	Harbor Place, Port St. Lucie 34983	30	MH/caregiver counseling/ SG	MH/caregiver counseling/ SG
Health Fair	10/22/2025	Golden Pond Comm, FP	45	caregiver counseling/ SG	caregiver counseling/ SG
PD Educational Event	11/21/2025	Kane Center, Stuart 34997	100	MH/caregiver counseling/ SG	MH/caregiver counseling/ SG

OAA Targeted Categories **MorseLife Care Management & Counseling – Treasure Coast** **July 2025 – December 2025**	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	0
Low-income older individuals	35
Low-income minorities	10
Older individuals with the greatest social need	20
Older individuals with severe disabilities	50
Older individuals with limited English proficiency	0
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	150
Older individuals at risk for institutional placement	5
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	100
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	90
Caregivers who are older individuals with greatest economic need (with particular attention to low-income older individuals)	20
Caregivers who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities.	75
TOTAL	555

Semi-Annual Report of Provider Outreach
Provider Name: Legal Aid Society of Palm Beach County

Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
North County Senior Center Clinic	01/10/2025	33418	12	Estate Planning	10
Mid-County Senior Center Clinic	01/15/2025	33461	15	Estate Planning	10
Community ID of the Palm Beaches Workshop	01/16/2025	33467	6	ID replacement	3
Villa Madonna's Estate Planning Presentation	01/23/2025	33463	15	Estate Planning	0
North County Senior Center Clinic	01/24/2025	33418	7	Estate Planning	1
Okeechobee Family Health & Safety Expo	01/25/2025	34972	400	general services	25
Jupiter Jubilee	02/08/2025	33477	300	general services	100
North County Senior Center Clinic	02/14/2025	33418	4	EP & Consumer	3
Mid-County Senior Center Clinic	02/19/2025	33461	16	EP & Consumer	5
Tenant Rights and Fair Housing Presentation	02/19/2025	34982	10	Housing	8
A Day for Autism Building Bridges with Law Enforcement 2025	02/23/2025	33414	200	Guardian Adv.	30
North County Senior Center Clinic	02/28/2025	33418	8	EP & Consumer	4
Mid-County Senior Center Clinic	03/05/2025	33461	16	EP & Consumer	15
North County Senior Center Clinic	03/14/2025	33418	7	Housing	2
Urban League Homebuyer Workshop	03/15/2025	33407	29	EP & Consumer	20
Mid-County Senior Center Clinic	03/19/2025	33461	19	general services	5
Tri-City Senior Spring Fling Health Fair	03/20/2025	33476	95	general services	15
SOFI Landlord Tenant Presentation	03/26/2025		30	Housing	20

Wills on Wheels, Indian River State College	03/27/2025	34953	15	EP & Veteran Svc	15
North County Senior Center Clinic	03/28/2025	33418	3	EP and Consumer	2
Pridefest 2025 -Day One	03/29/2025	33449	500	general services	25
Pridefest 2025-Day Two	03/30/2025	33460	500	general services	20
Mid-County Senior Center Clinic	04/02/2025	33461	12	general services	2
NRC DELRAY BEACH - Legal Assistance Outreach	04/04/2025	33444	5	Housing	1
Don't Sell Grandma's House - Belle Glade	04/05/2025	33430	20	Estate Planning	15
North County Senior Center Clinic	04/11/2025	33418	4	general services	1
Black Gold Jubilee	04/12/2025	33430	1,200	general services	25
Healthier Boynton Senior Meeting	04/16/2025	33435	20	Estate Planning	10
Mid-County Senior Center Clinic	04/16/2025	33461	16	general services	3
North County Senior Center Clinic	04/25/2025	33418	5	general services	1
NRC DELRAY BEACH - Legal Assistance Outreach	05/02/2025	33444	4	general services	1
Mid-County Senior Center Clinic	05/07/2025	33461	16	Estate Planning	5
North County Senior Center Clinic	05/09/2025	33418	3	Estate Planning	2
NRC DELRAY BEACH - Legal Assistance Outreach	05/16/2025	33444	4	Housing	1
CommunityCare Health Expo	05/17/2025	33401	15	EP & housing	5
Safety Fair by Latin Quarter	05/17/2025	33405	60	general services	15
Wills on Wheels - Community Partners of South Florida	05/20/2025	33404	9	Estate Planning	9
Mid-County Senior Center Clinic	05/21/2025	33461	7	EP & Consumer	1
Indian River State College--Veterans	05/22/2025	34986	8	EP & Consumer	8

Clinic					
North County Senior Center Clinic	05/23/2025	33418	2	Estate Planning	0
Older American Month – Presentation at North County Senior Center	05/28/2025	33418	25	EP & Consumer	10
Mid-County Senior Center Clinic	06/04/2025	33461	12	EP & Consumer	4
Mid-County Senior Center - Senior Day and Resource Expo	06/11/2025	33461	150	EP & Consumer	40
Tenant Clinic--co-hosted with Caribbean Bar Assn	06/14/2025	33446	27	Housing	6
Presentation Elder Abuse	06/17/2025	33409	50	general services	4
Mid-County Senior Center Clinic	06/18/2025	33461	9	general services	4
Night Runners Pride 5k and Resource Fair	06/21/2025	33401	200	general services	0
Riviera Beach Renaissance Housing Fair	06/21/2025		150	Housing	2
North County Senior Center Clinic	06/27/2025	33418	3	general services	1

OAA Targeted Categories Legal Aid Society of Palm Beach County January 2025 – June 2025	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	460
Low income older individuals	323
Low income minorities	397
Older individuals with the greatest social need	501
Older individuals with severe disabilities	312
Older individuals with limited English proficiency	330
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	6
Older individuals at risk for institutional placement	0
Caregivers of older individuals with Alzheimer’s disease and related disorders with neurological and organic brain dysfunction	0

Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities.	0
Caregivers who are older individuals with greatest social need	0
Caregivers who are older individuals with greatest economic need (with particular attention to low income older individuals).	0
Caregivers who are older individuals who provide care to individuals with severe disabilities including children with severe disabilities.	0
TOTAL	**2,329**

Semi-Annual Report of Provider Outreach
Provider Name: Legal Aid Society of Palm Beach County
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
Wills on Wheels Event at Mid-County Senior Center Clinic	07/09/2025	33461	15	5	0
North County Senior Center Clinic	07/11/2025	33418	4	2	2
Wills on Wheels Event at Villa Madonna	07/15/2025	33463	26	12	0
Mid-County Senior Center Clinic	07/16/2025	33463	25	16	
North County Senior Center Clinic	07/18/2025	33418	3	3	1
North County Senior Center Clinic	08/15/2025	33418	3	3	1
Footprints Senior Club Meeting	08/20/2025	33406	25		
Mid-County Senior Center Clinic	08/20/2025	33463	12	10	4
City of Greenacres Birthday Celebration	09/03/2025	33463	50		
Mid-County Senior Center	09/03/2025	33461	22	14	5

Clinic					
Martin County Interagency Resource Fair	09/10/2025	34997	150		
North County Senior Center Clinic	09/12/2025	33418	3	2	1
Mid-County Senior Center Clinic	09/17/2025	33463	10	5	3
NCSC - Annual National Senior Center Month Celebration	09/24/2025	33418	60	25	18
IRSC Wills on Wheels	09/25/2025	34986	20		
Wills on Wheels - Pompey Park	09/27/2025	33444	10		
Mid-County Senior Center Clinic	10/01/2025	33467	8	5	2
Mid-County Senior Center Clinic	10/15/2025	33461	7	5	1
Martin County Transition Fair	11/03/2025	34994	40		
Mid-County Senior Center Clinic	11/05/2025	33461	7	7	2
AAA Senior Forum	11/06/2025	33486	120	25	10
Wills on Wheels - NRC DELRAY BEACH	11/07/2025	33444	3		
Alzheimer & Senior Wellness Fair	11/14/2025	34996	150		
North County Senior Center Clinic	11/14/2025	33418	5	5	0
Mid-County Senior Center Clinic	12/03/2025	33461	5	3	0
Wills on Wheels Event	12/06/2025	33411	15		
North County Senior Center	12/19/2025	33418	4	2	0

Clinic					

OAA Targeted Categories Legal Aid Society of Palm Beach County July 2025 – December 2025	**Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months**
Older individuals residing in rural areas	10
Low income older individuals	171
Low income minorities	169
Older individuals with the greatest social need	137
Older individuals with severe disabilities	81
Older individuals with limited English proficiency	131
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)	12
Older individuals at risk for institutional placement	0
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction	0
Grandparents or older individuals who are relative caregivers who provide care for children with severe disabilities.	12
Caregivers who are older individuals with greatest social need	2
Caregivers who are older individuals with greatest economic need (with particular attention to low income older individuals).	0
Caregivers who are older individuals who provide care to individuals with severe disabilities including children with severe disabilities.	2
TOTAL	**727**

Semi-Annual Report of Provider Outreach
Provider Name: Ruth and Norman Rales JFS
Semi-Annual Period: January 2025 – June 2025

Type of Event or Activity	**Date**	**Location (Including Zip Code)**	**Total # of Participants Reached**	**Individual Service Needs Identified**	**Referral Sources or Information Provided**
CG training	month of January	telehealth	22	yes	yes
CG training	month of February	telehealth	16	yes	yes
CG training	month of March	telehealth	16	yes	yes
CG training	month of April	telehealth	20	yes	yes
CG training	month of May	telehealth	20	yes	yes
CG training	month of June	telehealth	16	yes	yes

OAA Targeted Categories Ruth and Norman Rales JFS January 2025 – June 2025	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	0
Low-income older individuals	99
Low-income minorities	2
Older individuals with the greatest social need	110
Older individuals with severe disabilities	0
Older individuals with limited English proficiency	0
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretaker of such individuals)	110
Older individuals at risk for institutional placement	9
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic dysfunction	110
Grand parents or older individuals who are relative caregivers who provided care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	110
Caregivers who are older individuals with the greatest economic need (with particular attention to low-income older individuals	99
Caregiver who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	1
TOTAL	650

Semi-Annual Report of Provider Outreach
Provider Name: Ruth and Norman Rales JFS
Semi-Annual Period: July 2025 – December 2025

Type of Event or Activity	Date	Location (Including Zip Code)	Total # of Participants Reached	Individual Service Needs Identified	Referral Sources or Information Provided
CG training	month of July	telehealth	20	yes	yes
CG training	month of August	telehealth	20	yes	yes
CG training	month of September	telehealth	16	yes	yes
CG training	month of October	telehealth	20	yes	yes
CG training	month of November	telehealth	12	yes	yes
CG training	month of December	telehealth	15	yes	yes

OAA Targeted Categories Ruth and Norman Rales JFS July 2025 – December 2025	Number of Persons Within the Targeted Population Reached through Outreach Activities During the last 6 months
Older individuals residing in rural areas	0
Low-income older individuals	93
Low-income minorities	2
Older individuals with the greatest social need	103
Older individuals with severe disabilities	0
Older individuals with limited English proficiency	0
Older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretaker of such individuals)	103
Older individuals at risk for institutional placement	8
Caregivers of older individuals with Alzheimer's disease and related disorders with neurological and organic dysfunction	103
Grand parents or older individuals who are relative caregivers who provided care for children with severe disabilities	0
Caregivers who are older individuals with greatest social need	103
Caregivers who are older individuals with the greatest economic need (with particular attention to low-income older individuals	93
Caregiver who are older individuals who provide care to individuals with severe disabilities, including children with severe disabilities	1
Total	650